

CV

EPZIPEELA JABARAJ

Mobile: 7219469105

9561684124

E-Mail: epzijabaraj8@gmail.com

Career Objective:

To obtain a creative and challenging position in an organization that gives me an opportunity for self-improvement and leadership, while contributing to the symbolic growth of the organization with my technical, innovative and logical skills.

Work Experience:

BPO Claims Team Lead | GEBBS HEALTH CARE

NAVI MUMBAI, INDIA

- Led a team of claims processors to ensure timely claim resolutions.
- Trained new team members on claims handling procedures and best practices.
- Reviewed and analyzed complex claims for compliance with policies and regulations.
- Implemented process improvements to enhance workflow efficiency within the team.
- Facilitated regular team meetings to discuss challenges and share updates.
- Monitored team performance metrics to identify areas for development and support.
- Collaborated with management to develop training materials and resources for staff.

Qualification :

BCOM FROM MUMBAI UNIVERSITY

Personal Information:

Date of Birth : 31st Jan 1987

Father's Name : Manuvelraj

Address : Ashok Patil Nagar, Chawl no: 3,
Rm No: 7, Durga Pada, Juna Ambernath
Gaon, Ambernath East – 421501

Mobile No. : 7219469105 / 7770092504

E – Mail ID : epzijabaraj8@gmail.com

Languages Known: English, Hindi, and Tamil.

DECLARATION

I hereby sincerely and solemnly affirm that the above stated information is true and correct in the best of my knowledge and belief.

Place: Ambernath

Date: 1st Aug 2025

(EPZI JABARAJ)