

## Professional Summary

Dynamic MBA Technology Specialist with expertise in guiding customers through digital transformation and aligning technology with business needs. Adept at leveraging sales strategies, collecting feedback, and orchestrating technical resources to overcome challenges. Committed to Microsoft's mission of empowerment and fostering an inclusive culture, driving engagement and innovation for customer success.

## Work Experience

AI strategy, AI technologies, customer engagement, revenue growth, cross-functional collaboration, market analysis, performance monitoring, KPIs, metrics, AI-powered algorithms, communication, stakeholder collaboration, partnerships, compliance, data privacy, data governance, security, technology vendors, AI innovation acceleration, leadership, interpersonal skills, team collaboration, influence stakeholders, problem-solving, strategic mindset, results-driven, continuous improvement, Bachelor's degree, computer science, data science, marketing, advanced degree, machine learning, natural language

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### IBM

Senior director of ai strategy

Advise fortune 500 executives on implementation and utilization of enterprise-class generative ai solutions inc

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## Education

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Lamar University	2013 - 2015
Masters	

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## Certifications

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Google	2013-01-10
Certificate	

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