**Professional Summary**

Results-driven IT Strategy Manager with expertise in Microsoft technologies and a strong track record in managing client relationships. Adept at translating technical insights into actionable strategies, fostering collaboration between clients and technical teams. Experienced in asset lifecycle management and vendor relations, committed to driving digital transformation and optimizing IT infrastructure for global clients.

**Work Experience**

AI strategy,AI technologies,customer engagement,revenue growth,cross-functional collaboration,market analysis,performance monitoring,KPIs,metrics,AI-powered algorithms,communication,stakeholder collaboration,partnerships,compliance,data privacy,data governance,security,technology vendors,AI innovation acceleration,leadership,interpersonal skills,team collaboration,influence stakeholders,problem-solving,strategic mindset,results-driven,continuous improvement,Bachelor's degree,computer science,data science,marketing,advanced degree,machine learning,natural language

|  |  |
| --- | --- |
| IBM Advise Fortune 500 executives on implementation and utilization of enterprise-class Generative AI solutions including IBM Watson and Watsonx technologies. | 2023 - Present |

**Education**

|  |  |
| --- | --- |
| Lamar University | 2013 - 2015 |

**Certifications**

|  |  |
| --- | --- |
| Google Certificate | 2013-01-10 |

**Skills**

IT Strategy Development, Client Relationship Management, Technical Communication, Vendor Management, IT Asset Lifecycle Management, Best Practice Assessments, Network Architecture Documentation, Cross-Functional Collaboration, Problem Solving, Stakeholder Engagement, Microsoft Technologies Expertise, Data Flow Analysis, Strategic Planning, Team Leadership, Adaptability.