**Professional Summary**

Results-driven IT Strategy Manager with expertise in Microsoft technologies and managed services. Proven ability to enhance client relationships through effective communication and collaboration. Skilled in conducting best practice assessments, managing IT asset lifecycles, and optimizing vendor partnerships. Committed to driving digital transformation by aligning technical solutions with client needs in a diverse, global environment.

**Work Experience**

AI strategy,AI technologies,customer engagement,revenue growth,cross-functional collaboration,market analysis,performance monitoring,KPIs,metrics,AI-powered algorithms,communication,stakeholder collaboration,partnerships,compliance,data privacy,data governance,security,technology vendors,AI innovation acceleration,leadership,interpersonal skills,team collaboration,influence stakeholders,problem-solving,strategic mindset,results-driven,continuous improvement,Bachelor's degree,computer science,data science,marketing,advanced degree,machine learning,natural language

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| IBM Senior director of ai strategy Advise fortune 500 executives on implementation and utilization of enterprise-class generative ai solutions including ibm watson and watsonx technologies. | 2023 - Present |

**Education**

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| Lamar University Masters | 2013 - 2015 |

**Certifications**

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| Google Certificate | 2013-01-10 |