**Professional Summary**

Results-driven professional with an MBA and extensive experience in technology solutions and customer engagement. Skilled in guiding clients through digital transformation and aligning technology with business objectives. Proven ability to collect feedback, resolve blockers, and orchestrate technical resources effectively. Committed to fostering a culture of inclusion and empowering organizations to achieve their full potential through innovative strategies at Microsoft.

**Work Experience**

AI strategy,AI technologies,customer engagement,revenue growth,cross-functional collaboration,market analysis,performance monitoring,KPIs,metrics,AI-powered algorithms,communication,stakeholder collaboration,partnerships,compliance,data privacy,data governance,security,technology vendors,AI innovation acceleration,leadership,interpersonal skills,team collaboration,influence stakeholders,problem-solving,strategic mindset,results-driven,continuous improvement,Bachelor's degree,computer science,data science,marketing,advanced degree,machine learning,natural language

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| IBM Senior director of ai strategy Advise fortune 500 executives on implementation and utilization of enterprise-class generative ai solutions including ibm watson and watsonx technologies. | 2023 - Present |

**Education**

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| Lamar University Masters | 2013 - 2015 |

**Certifications**

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| Google Certificate | 2013-01-10 |