**Professional Summary**

Dynamic MBA Technology Specialist with a proven track record in guiding customers through digital transformation using Microsoft technologies. Adept at aligning technical solutions with business needs and driving customer engagement through strategic insights. Committed to fostering collaboration and empowering organizations to achieve their goals in line with Microsoft’s mission of inclusivity and innovation.

**Work Experience**

AI strategy,AI technologies,customer engagement,revenue growth,cross-functional collaboration,market analysis,performance monitoring,KPIs,metrics,AI-powered algorithms,communication,stakeholder collaboration,partnerships,compliance,data privacy,data governance,security,technology vendors,AI innovation acceleration,leadership,interpersonal skills,team collaboration,influence stakeholders,problem-solving,strategic mindset,results-driven,continuous improvement,Bachelor's degree,computer science,data science,marketing,advanced degree,machine learning,natural language

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| IBM Senior director of ai strategy Advise fortune 500 executives on implementation and utilization of enterprise-class generative ai solutions including ibm watson and watsonx technologies. | 2023 - Present |

**Education**

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| Lamar University Masters | 2013 - 2015 |

**Certifications**

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| Google Certificate | 2013-01-10 |