

## **1.0 INTRODUCTION**

De' Lagos, a top online destination devoted to introducing LEGO aficionados of all ages to the joys of the hobby. With a mission to stimulate curiosity, encourage creativity, and give people access to the largest selection of LEGO items, De' Lagos is positioned to take the lead as the global center for LEGO enthusiasts. We at De Lagos are aware of LEGO bricks' enduring appeal and allure. We want to become the go-to place for LEGO fans, collectors, and families with our carefully chosen assortment, unmatched customer support, and dedication to providing an amazing purchasing experience.

We suggest a simplified browsing and shopping experience with improved search capabilities for the new user interface. To assist users in finding the LEGO products they're seeking for, this includes integrating sophisticated filtering and sorting options. Furthermore, we suggest a contemporary and simple design that improves accessibility and user experience. This entails rearranging the design to enhance readability and aesthetic appeal and incorporating functionalities for smooth checkout and purchase procedures.

## **1.0 OBJECTIVE**

Our goal is to make De' Lagos the go-to website for LEGO fans across the globe by:

1. Creating an environment that inspires creativity and curiosity in users of all ages.
2. Giving customers access to the broadest range of LEGO products on the market.
3. Establishing itself as the preferred choice for LEGO enthusiasts, collectors, and families.
4. Improve the browsing and shopping experience by implementing a modern design, a streamlined user interface, and enhanced search capabilities.
5. Improving readability, aesthetic appeal, and user experience by adding features that facilitate easy checkout and purchasing processes.

In conclusion, De' Lagos wants to establish itself as the world's hub for LEGO by providing a large selection of goods and top-notch customer support.

## 2.0 ESTABLISHING REQUIREMENTS

### 2.1 Data Gathering

We gathered data from a Google Form questionnaire titled “Survey on DE’ LAGOS”. There were 22 respondents, aged 18 to 23. Most of the respondents had heard about LEGO, with 86.4% answering yes and 13.6% answering no. One question asked respondents about their preferred type of LEGO product. The results were as follows: 31.8% chose flower LEGO, 27.3% chose car LEGO, 22.7% chose architecture LEGO, and 18.2% chose animal LEGO. Another question inquired about whom the respondents would like to give the LEGO to. The results showed that 36.4% wanted to keep the LEGO for themselves, 27.3% would give it to their partner, and 18.2% would give it to family and friends. We also asked if respondents would be happy to receive LEGO as a gift, and we were excited to find that 86.4% said they would be happy, while only 13.6% said they would be unhappy. Additionally, we asked for thoughts on a LEGO set designed specifically for couples, like a matchy LEGO. The results were 72.7% found the idea interesting, while 27.3% were not very interested. Another question sought opinions on LEGO customization. 81.8% found it interesting, while 18.2% did not. The final question asked about preferred LEGO themes, and we received suggestions such as Disney LEGO, space LEGO, football team LEGO, Marvel LEGO, and others.

#### Set of questionnaire question

QUESTION 1 :

Type : Open Question

A screenshot of a Google Form interface. It features a light pink background with a white rounded rectangular area in the center. Inside this area, the text "NAME \*" is displayed in a small font, followed by a red asterisk. Below this, the text "Your answer" is shown in a slightly larger font, with a horizontal line underneath it for input.

## QUESTION 2

Type : Open Question

AGE \*

Your answer: \_\_\_\_\_

## QUESTION 3

Type : Closed Question

Have you heard about LEGO? \*

☐ Yes

☐ No

## QUESTION 4

Type : Closed Question

What type of LEGO products are you most interested in? \*

☐ Flower LEGO

☐ Animal LEGO

☐ Car LEGO

☐ Architecture LEGO

## QUESTION 5

Type : Closed Question

Who would you like to gift the LEGO to? \*

☐ Yourself

☐ Partner

☐ Friend

☐ Family

### QUESTION 6

Type : Closed Question

If you received a LEGO gift, would you be happy with it? \*

☐ Yes, I am.

☐ No, I'm not.

### QUESTION 7

Type : Closed Question

What are your thoughts on a LEGO set designed specifically for couples? \*

☐ It sounds interesting.

☐ I'm not very interested in this idea.

### QUESTION 8

Type : Closed Question

What is your opinion about LEGO customization? \*

☐ Interesting

☐ Not interesting

### QUESTION 9

Type : Closed Question

What is your opinion about LEGO customization? \*

☐ Interesting

☐ Not interesting

## QUESTION 10

Type : Open Question



Do you have any preferred LEGO themes? If so, please suggest.

Your answer \_\_\_\_\_

## 2.0 RECORD OF DATA

The data was collected through a Google Form distributed to a small group of people. We received approximately 22 responses to our questionnaire. We selected these 22 responses to obtain specific data. The collected data is used to guide and enhance user interaction with our interactive app, making it more effective. The summary of the respondents' responses is shown below:



NAME
22 responses
Suhaily
MUHAMMAD SYAFIQ BIN KHAIRUDDIN
Nur Adleen Sofea Binti Ammir
NURUL IZZAH BINTI ISZHAR
Wan Dania
NURAQILAH LAYANAH BINTI A.LOTFI
Yasmin
MUHAMMAD ARIFF BIN AZMI

### NAME

22 responses

MUHAMMAD KHWARIZMI BIN MD HALIM

Syukri

iskandar

Afiya aulia

hafizie

SHAKIRIN

Alifah Aisyah

Nurin Batrisya

Afiq Disa

RABIATUL ADAWIYAH

ALEEYA BALQIS BT AMIN

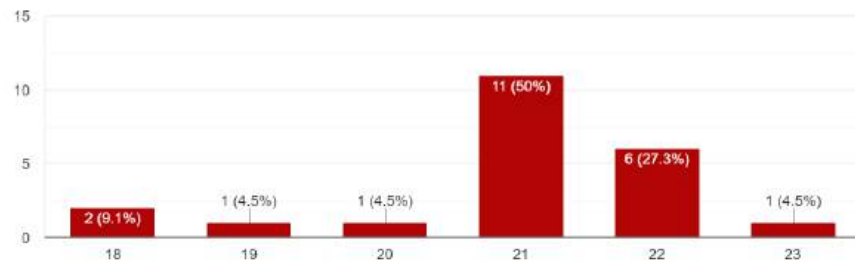
Azim Haziq

NUR AZZALILA

### AGE

22 responses

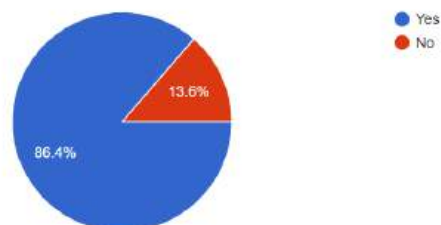
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### Have you heard about LEGO?

22 responses

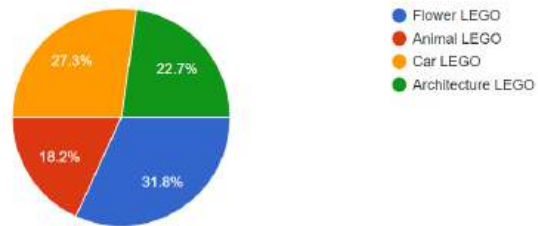
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What type of LEGO products are you most interested in?

 Copy

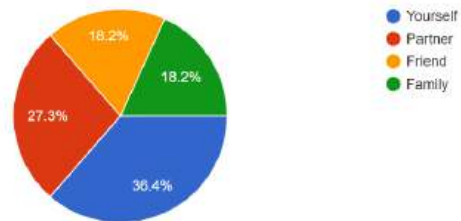
22 responses



Who would you like to gift the LEGO to?

 Copy

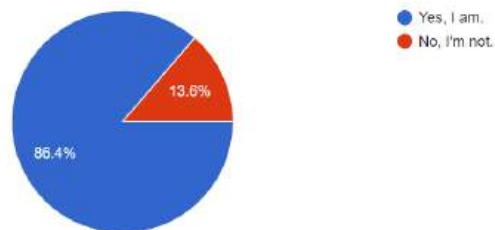
22 responses



If you received a LEGO gift, would you be happy with it?

 Copy

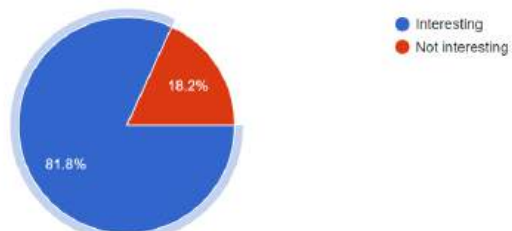
22 responses

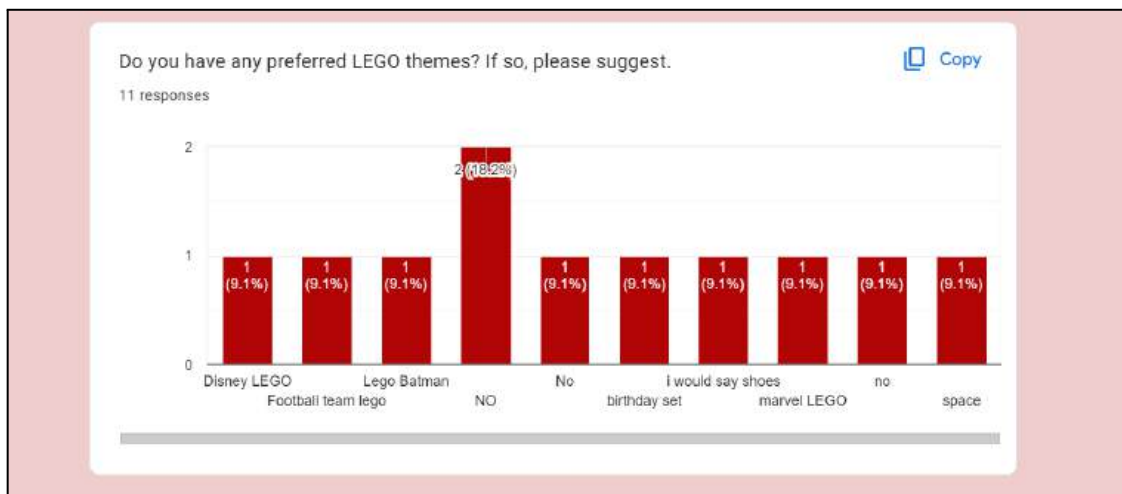
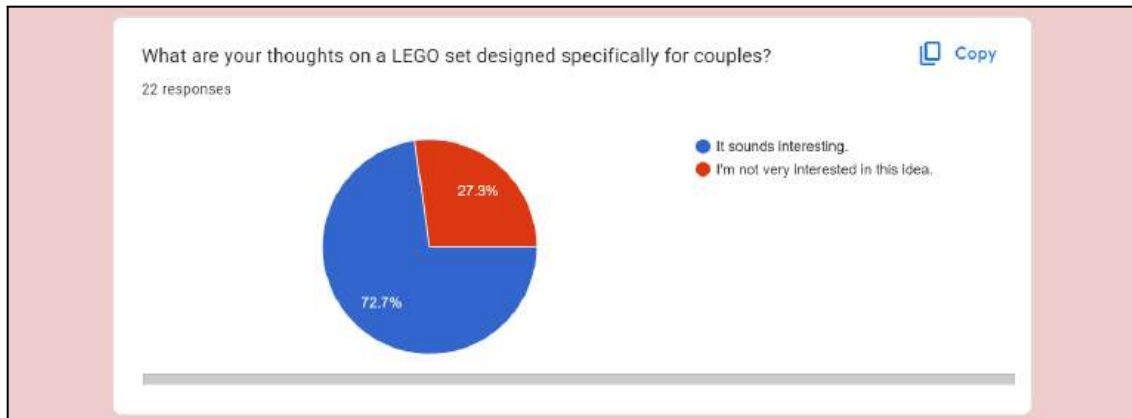


What is your opinion about LEGO customization?

 Copy

22 responses





In conclusion, our survey reveals several key insights about respondents' familiarity and preferences with LEGO products. The majority of respondents are familiar with LEGO, indicating a strong brand presence. Among the various product options, flower LEGO emerged as the most preferred choice, showcasing a unique interest in more decorative and themed sets. Furthermore, respondents expressed a desire to keep the LEGO sets for themselves, highlighting a personal connection to the product. A significant number of respondents also indicated they would be delighted to receive LEGO as a gift, suggesting that LEGO sets are perceived as enjoyable and valuable presents. The concept of couple-themed LEGO sets received positive feedback, with many respondents finding the idea appealing. This suggests potential market interest in products designed for shared building experiences. Overall, these insights demonstrate a strong enthusiasm for LEGO among respondents, with particular interest in personalized and themed sets that cater to both individual and shared experiences.



## **2. Hierarchical task analysis**

1. To register as a new member
  - 1.1 Click the “Join now” button from main page
    - 1.1.1 Enter user details
2. To access to the home page
  - 2.1 Click “Sign in” button from the main page
    - 2.1.1 Enter username and password to sign in
3. To explore about the website
  - 3.1 Scroll down the home page
4. To review the product click “SHOP”
  - 4.1 Select any item to review each item in different categories
    - 4.1.1 Select “All Product”
    - 4.1.1 Select “Best Sellers”
    - 4.1.1 Select “New”
  - 4.2 Click “Add to Cart” icon to purchase any item
  - 4.3 Select “Customize” to custom item
    - 4.3.1 Click “Choose File” to upload custom design from your device
    - 4.3.2 Describe the custom design in the text box
    - 4.3.3 Click “Order Now” to proceed the order
5. To explore about the website click “DISCOVER”
  - 5.1 Select “About us”
  - 5.2 Select “Location”
  - 5.3 Select “Our Brand”
6. To ask for help with any issues click “HELP”
  - 5.1 Select “Contact us”
    - 5.1.1 Enter user details and question to ask
    - 5.1.2 Click “Submit” button to reaching out
  - 5.2 Select “ Deliveries, Return & Cancellation”
    - 5.2.1 Click “Order status” to track your order
      - 5.2.1.1 Click “Cancel Order” to cancel your order

### 5.3 Select “ Order Status”

5.2.1 Enter order details to check your order

5.2.1.1 Click “Cancel Order” to cancel your order

7. To check the product in cart click “Cart” icon

7.1 To apply voucher

7.1.1 Enter voucher code in text box to gain discount

7.1.2 Click “Apply Voucher” to apply voucher

7.2 Click “Payment” button to proceed to payment

7.2.1 Enter shipping details for delivery

7.2.2 Click “Save and Proceed” button to proceed to payment

7.3 Click “Place order” to proceed with payment

7.3.1 Select online banking

7.3.2 Select cash on delivery

7.3.3 Select credit/debit card

7.3.4 Select GrabPay

7.3.5 Select Boost Wallet

8. Click “Home” button to back to home page

9. To close the website

9.1 Click Personal icon

9.2 Click “Log out” button

## 2.0 SCENARIOS

1. Adam wants to surprise his girlfriend with a LEGO set for her birthday. He visits the DE'LAGOS website and selects a flower-themed LEGO set. There are many options available, such as tulips, roses, and more, which is perfect because his girlfriend loves flowers. The DE'LAGOS website is especially convenient for Adam, as his busy work schedule leaves him little time to visit a physical store.
2. Sofea was deeply saddened by the loss of her beloved cat, Toby, who passed away a month ago due to illness. To cope with her grief and keep Toby's memory alive, Sofea decided to customize a LEGO set to resemble her cherished friend. LEGO had always been a favorite hobby of hers, and she saw this as a creative way to honor Toby's memory.
3. Mr. Daniel is a huge fan of LEGO cars, with a collection that includes Ferraris, Porsches, and more. As a regular customer, he's excited to add our new LEGO Lamborghini to his lineup.

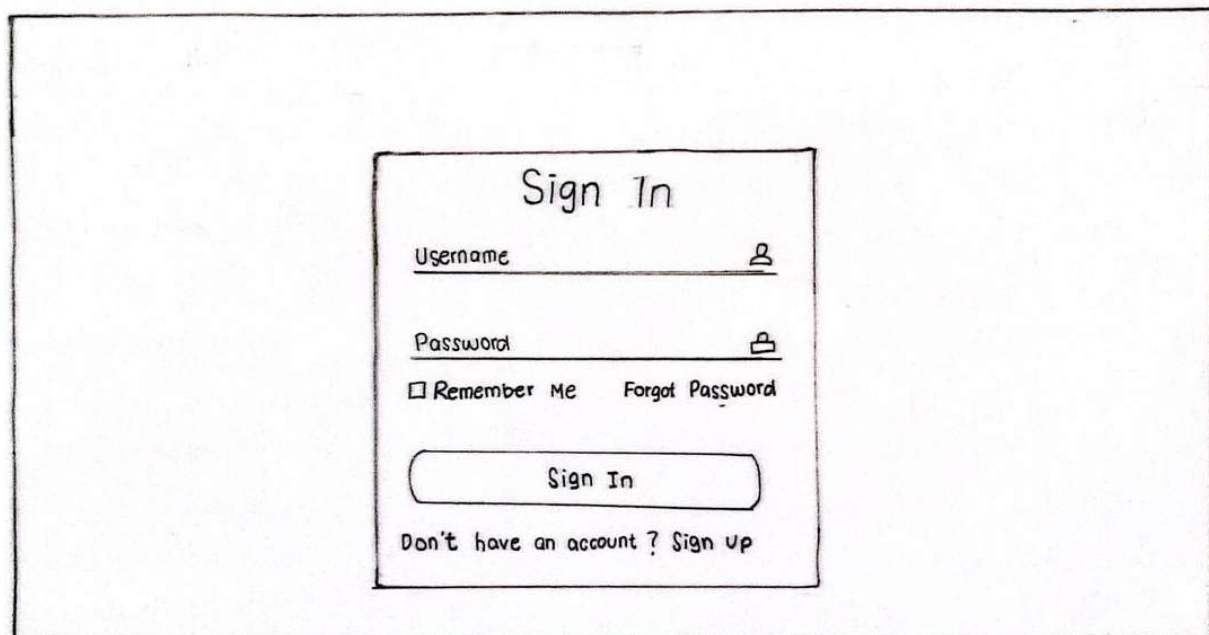
### 3.0 STORYBOARD

#### 3.1 Main Page



Users need to click the "Sign in" button to log in to their own account. Users click the "Join now" button to register if they do not have an account.

#### 3.2 Sign In Page

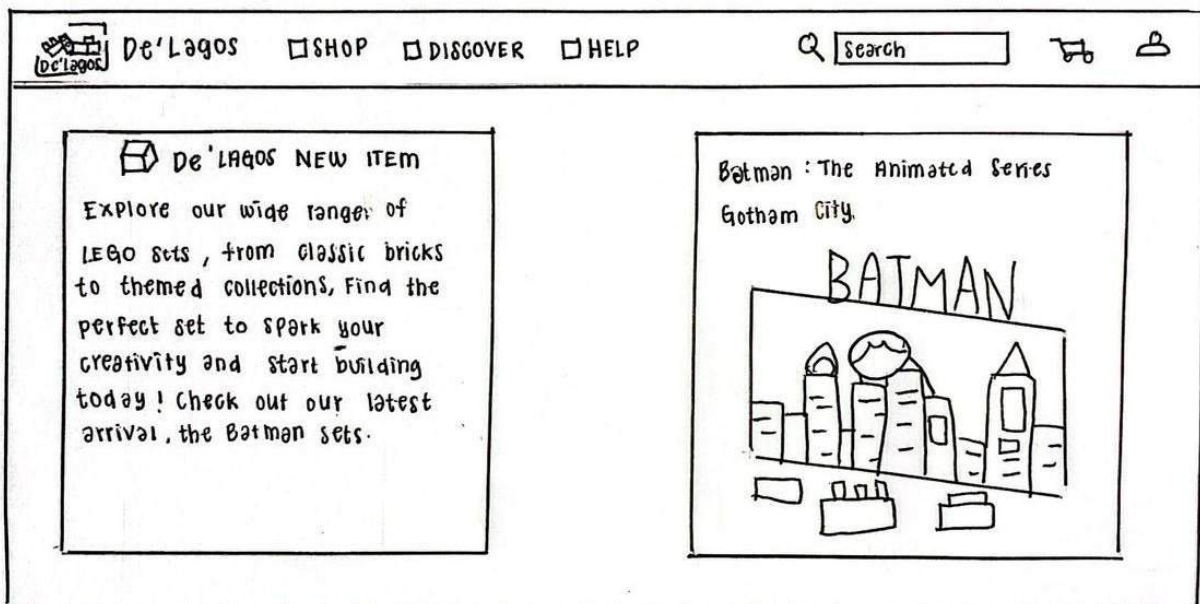


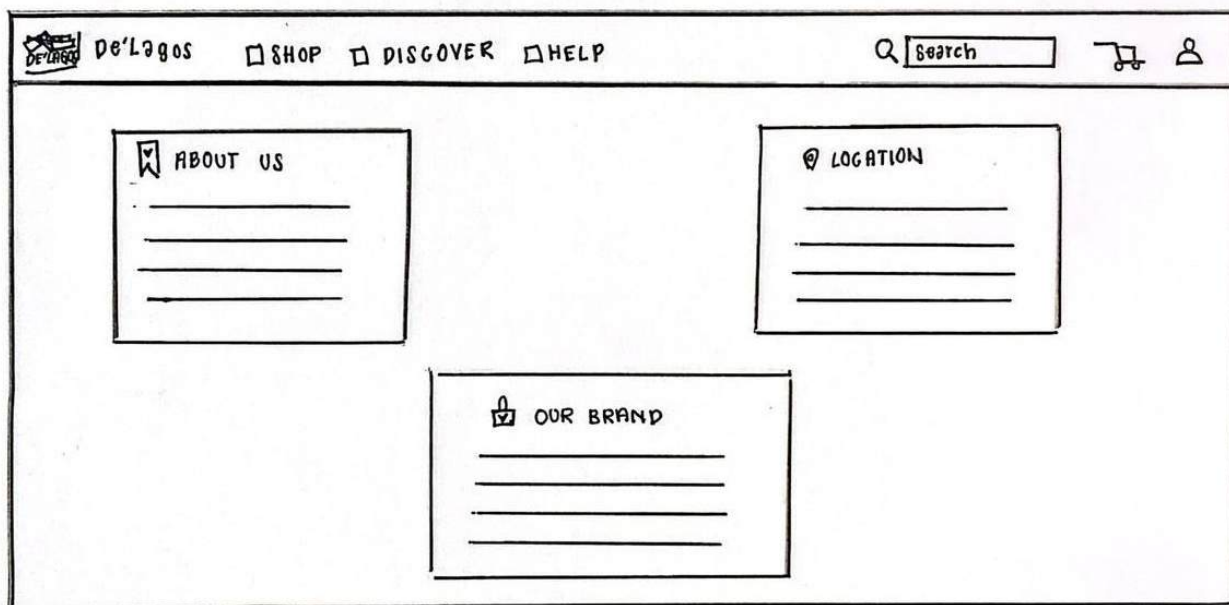
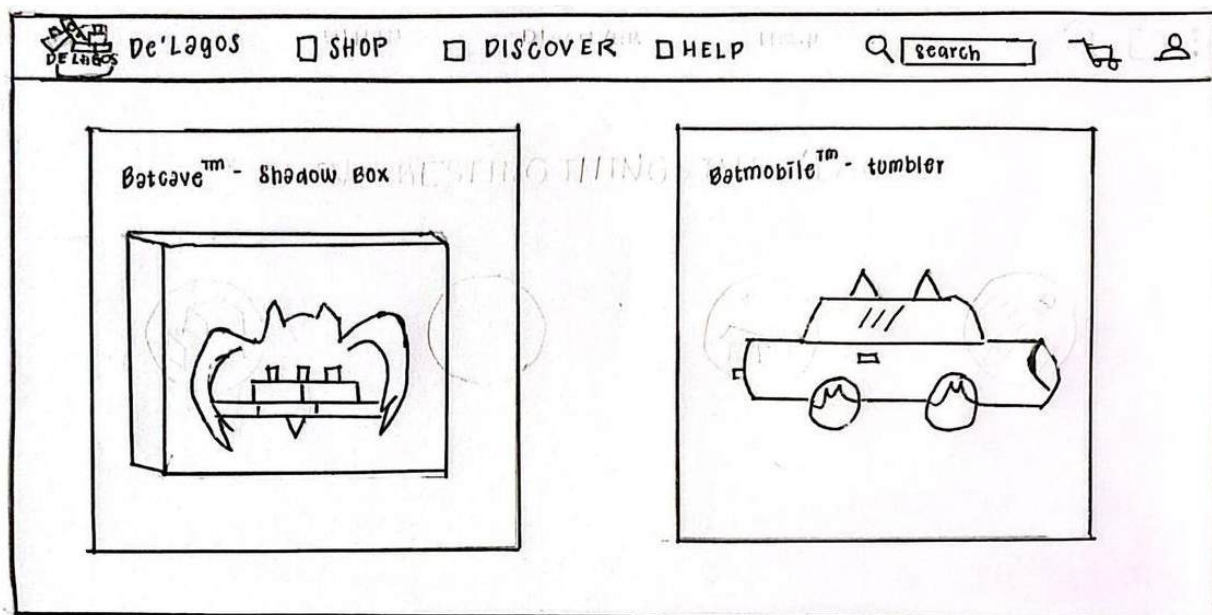
Users must enter their username and password to sign in. If they have forgotten their username, please follow these steps to retrieve it. Firstly, enter the registered email address. Secondly, check email because we will send an email with the username to the registered email address. Tick the 'Remember Me' box so the users don't need to fill in their username and password every time they want to sign in.

### **3.3 Register Page**

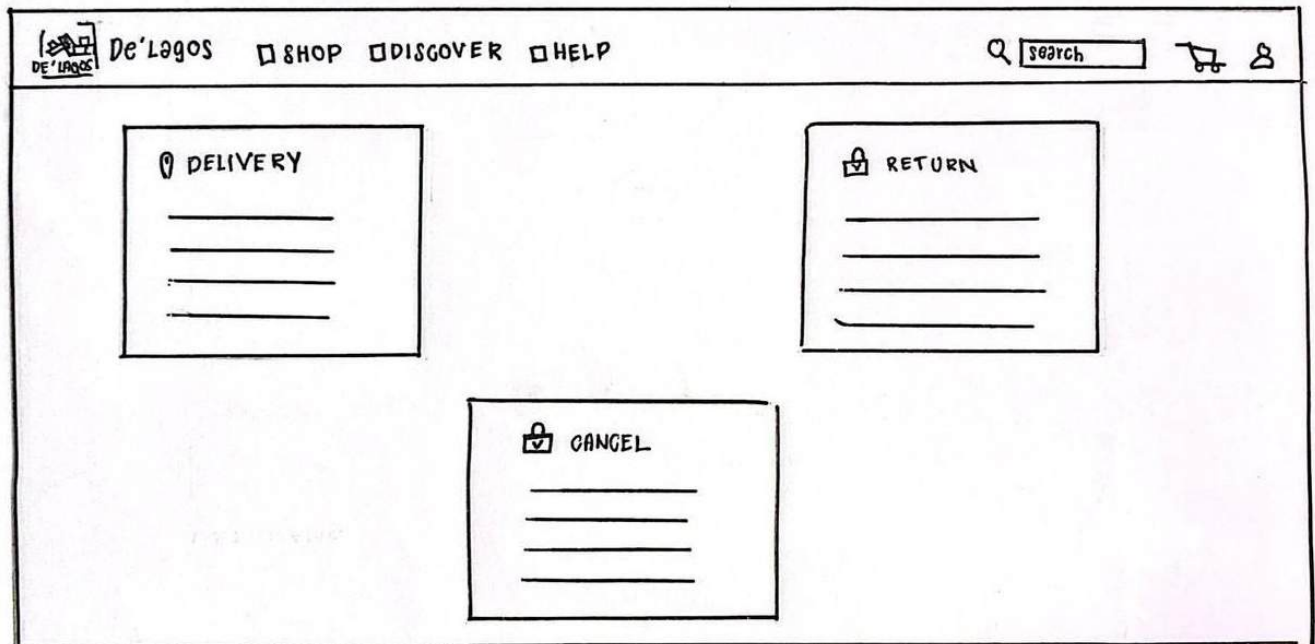
Users need to create a new account to enjoy all the benefits and features we offer. The users must fill in the required information: username, age, email, address, birthdate and password. Then, the users need to click the submit button to register their account.

### 3.4 Home Page










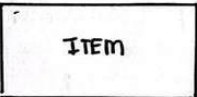
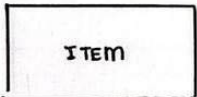
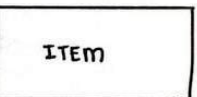
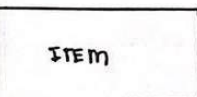





After the users have signed in or registered, they will be redirected to our home page, which contains six elements: Shop, Discover, Help, Search, Cart, and Sign out. Clicking on any of these elements will redirect the users to the corresponding page.

### 3.5 Shop Page

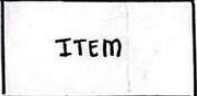
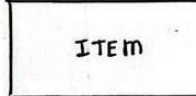
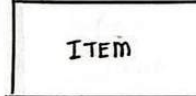
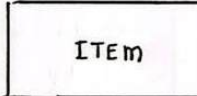
 De'Logos [SHOP](#) [DISCOVER](#) [HELP](#)   

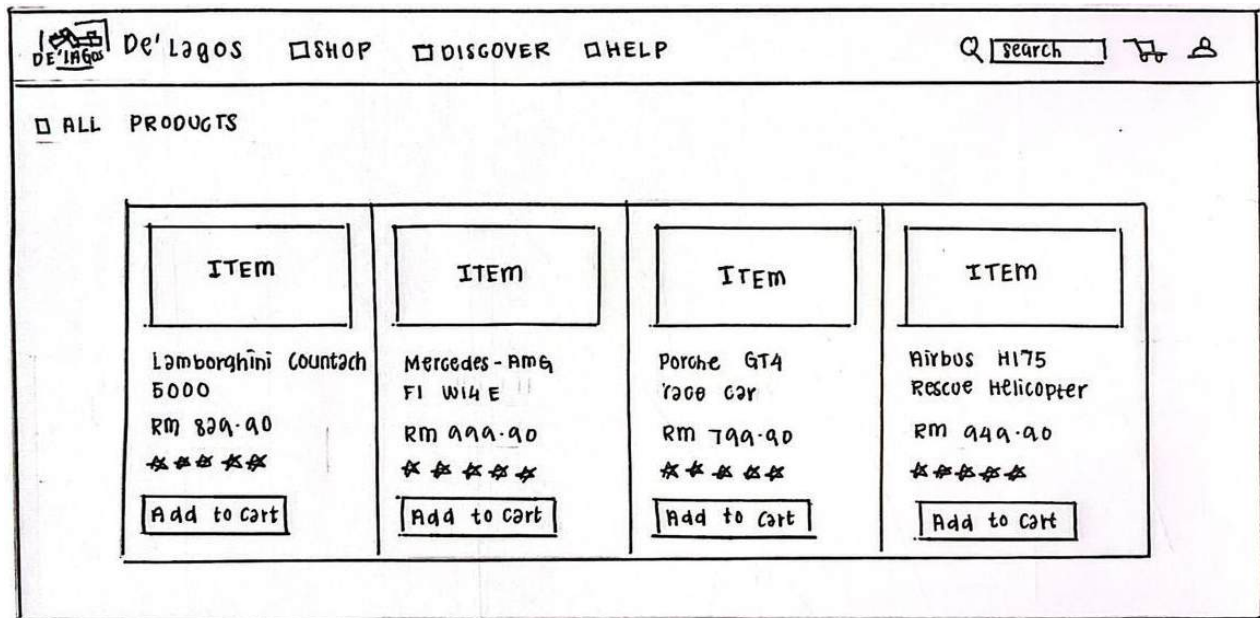
[NEW ITEM](#)

 BATMAN :The Animated Series Gotham City RM 1299.90 ★★★★★ <a href="#">Add to Cart</a>	 Batcave : shadow Box RM 1699.90 ★★★★★ <a href="#">Add to Cart</a>	 Batmobile : Tumbler RM 1149.90 ★★★★★ <a href="#">Add to Cart</a>	 Toruk Matto & Tree of souls RM 699.90 ★★★★★ <a href="#">Add to Cart</a>
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 De'Logos [SHOP](#) [DISCOVER](#) [HELP](#)   

[BEST SELLERS](#)

 Great Deku Tree 2-in-1 RM 1299.90 ★★★★★ <a href="#">Add to Cart</a>	 Vincent Van Gogh The starry Night RM 199.90 ★★★★★ <a href="#">Add to Cart</a>	 LEGO : Titanic RM 2849.00 ★★★★★ <a href="#">Add to Cart</a>	 Super Mario 64 : Question Mark Block RM 849.90 ★★★★★ <a href="#">Add to Cart</a>
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The Shop page features four elements: All Products, Best Sellers, New, and Customize. Users can add items to their bag by clicking the Add to Bag icon and can mark items as favorites by clicking the heart button. Additionally, all products display their ratings, helping users make informed purchasing decisions.

De' Lagos [HOME](#) [SHOP](#) [DISCOVER](#) [HELP](#) [Q](#) [W](#) [A](#)

### Customize Your LEGO Creation

Upload Your Design :


No file chosen

Description :

Describe your LEGO creation ...

De' Lagos [HOME](#) [SHOP](#) [DISCOVER](#) [HELP](#) [Q](#) [W](#) [A](#)




Description :



To make it more interesting, De' Lagos offers users the option to customize their own designs by uploading images in JPEG, PDF, or PNG format. Users should write the details of the items they want in the description box for clarity, and then click the Order button to submit




### 3.6 Discover Page

<p> ABOUT US</p> <p>De'Lagos began (20 DEC 2003) as a humble bussiness in Malaysia before skyrocketing to fame. With over 239 locations worldwide, we've become the world's most beloved toy brand! But one thing remains constant - our passions for sparking creativity and joy through our iconic building sets</p>	<p> LOCATION</p> <p>Visit us at De'Lagos Physical Store or use our online store locator to discover the closest location. Come enjoy the excitement of constructing with us!</p> <p>Malaysia : Kuala Lumpur South Korea : Seoul Japan : Tokyo Berlin : Germany Beijing : China Moscow : Russia Rome : Italy</p>	<p> OUR BRAND</p> <p>We prioritize upholding the brand concept established by our founders. Our expertise in performance marketing, marketing and brand development not only grows our customer base but also fosters repeat business.</p> <p>De'Lagos Rating ★★★★★ Star [5/5]</p>
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### 3.7 Help Page


<h4>DELIVERY</h4> <p>Once your order leaves our warehouse and is on its way to you, we'll send you an email with your tracking number. You can check on your local courier's website for updates on your delivery. It can take up to 24-48 hours for tracking to be available after you receive the email.</p> <p><a href="#">Order Status</a></p>	<h4>RETURN</h4> <p>If you're not completely satisfied with your order you can return it to us <u>FREE</u> of charge within 3 days from the day you'll receive your package. We'll start processing your refunds within 1-2 days after we get the items back. It can take up to 14 days for the refund to reach your bank.</p> <p><a href="#">Contact Us</a></p>	<h4>CANCELLATION</h4> <p>If none of the items in your order have an 'ORDER PROCESSED' status yet, and you'd like to cancel just visit the 'Order Status' page, click 'Cancel Order' and follow the remaining steps. It's super easy!</p> <p><a href="#">Order Status</a></p>
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 De'Lagos [HOME](#) [SHOP](#) [DISCOVER](#) [Search](#) [Cart](#) [User](#)


### Contact Us


 Phone Number: 1800 335 800

 Email: DELAGOS@yahoo.com









[Send Message](#)



De'Lagos

[HOME](#)

[SHOP](#)

[DISCOVER](#)

[HELP](#)



### Order Status

Order ID



Email




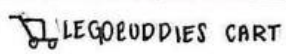
Submit



If there is any problem, such as missing bricks, not receiving a parcel, or other issues, users can contact us via email or phone. They need to fill in their full name, email address, and the problem in the message box, then click the Send Message button to submit. An admin will respond to the message within 1-2 days.

Users must enter their order number and email to check order tracking. The order status will update from 'order processed' to 'order shipped' to 'out for delivery' and finally to 'order arrived.' Users can cancel their order by clicking the 'Cancel Order' button only if the order status is 'Order Processed' orders cannot be canceled after this status.

### 3.8 Cart Page


1  
Cart

2  
Shipping

3  
Payment

4  
Done

oh naurr! Your cart is empty



Items	Price	Quantity	Subtotal
<div>Enter voucher code</div> <div>Apply Voucher</div> <div>           Discount : RM 0            TOTAL : RM 0.00            Payment         </div>			




1  
CART

2  
SHIPPING

3  
PAYMENT

4  
DONE

	ITEMS	PRICE	QUANTITY	SUBTOTAL
	LEGO: Titanic	RM 2849.00	- 1 +	RM 2849.00
	Batcave: Shadow box	RM 1699.90	- 1 +	RM 1699.90

Enter voucher code

APPLY VOUCHER

DISCOUNT: RM 100.00  
 TOTAL: RM 4448.90  
 PAYMENT

When users click the Cart icon, it will show their list of items to buy, including item names, prices, quantities, and the total for each item. Users can remove an item by clicking the trash icon or change the quantity by clicking the '-' and '+' icons. If users have a voucher, they can enter it in the voucher bar to get a discount, and the total will update accordingly. To check out, users need to click the Proceed button, which will take them to the next page.

The screenshot shows the 'LEGObUDDIES CART' checkout interface. At the top, there's a header with a logo on the left and a shopping cart icon with the text 'LEGObUDDIES CART' on the right. Below the header is a progress bar with four steps: 1. CART, 2. SHIPPING (which is highlighted), 3. PAYMENT, and 4. DONE. The main section is titled 'SHIPPING DETAILS'. It contains two columns of form fields. The left column has 'NAME :', 'ADDRESS :', and a checkbox labeled 'SET AS MAIN ADDRESS'. The right column has 'PHONE NUMBER :', 'POSTCODE :', and 'CITY :'. At the bottom right, there is a 'SAVE & PROCEED' button.

1	2	3	4
CART	SHIPPING	PAYMENT	DONE

SHIPPING DETAILS

NAME :

ADDRESS :

☐ SET AS MAIN ADDRESS


PHONE NUMBER :

POSTCODE :

CITY :

SAVE & PROCEED

Then, it will redirect to the Shipping Details page, where users need to fill in their name, address, phone number, postcode, and city. Afterward, they should click the button to save the address as the main one. If they want to add a new address, they can click the Add New Address button. Users then need to click the Save & Proceed button to move to the next page. Once the shipping details are completed, it will redirect to the Payment page.

 **LEGOBUDDIES CART**

1

CART

2

SHIPPING

3

PAYMENT

4

DONE

**PAYMENT**

SUBTOTAL : RM1320.99

DISCOUNT : -RM100

SHIPPING : RM5.90

TOTAL (3 ITEM ) : RM1226.89

**PAYMENT METHOD**

ONLINE BANKING

CASH ON DELIVERY

GRABPAY

BOOST WALLET

☐

☐

☐

☐

SST INCLUDE, WHERE APPLICABLE

BY PLACING AN ORDER, YOU AGREE TO THE DE' LAGOS  
TERMS OF USE AND SALE AND ACKNOWLEDGE THAT YOU  
HAVE READ THE DE' LAGOS PRIVACY POLICY.

PLACE ORDER

The page will display the subtotal, any discounts applied, and the shipping price. It will then calculate the final total of the items. Before proceeding to place an order, users must choose their preferred payment method: Online Banking, Cash on Delivery, Credit/Debit Card, GrabPay, or Boost Wallet. Users then need to click the Place Order button and proceed with the payment.

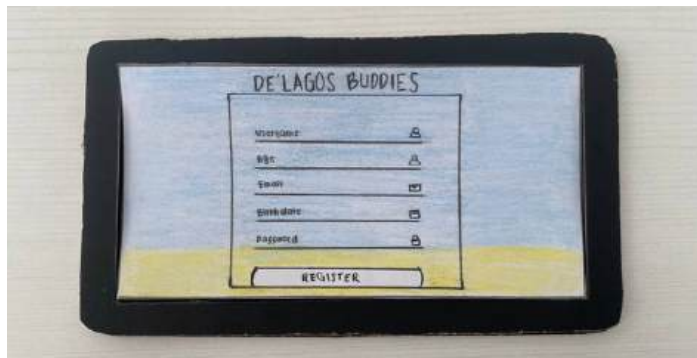


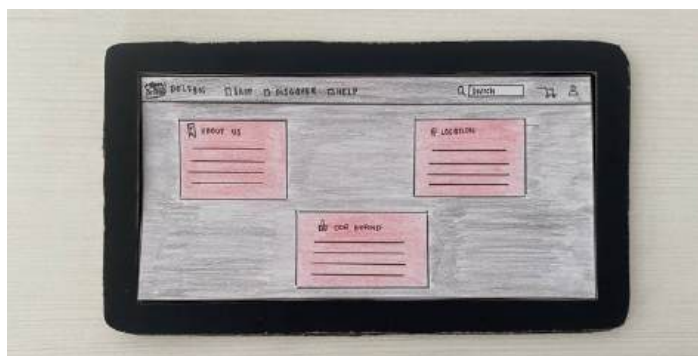
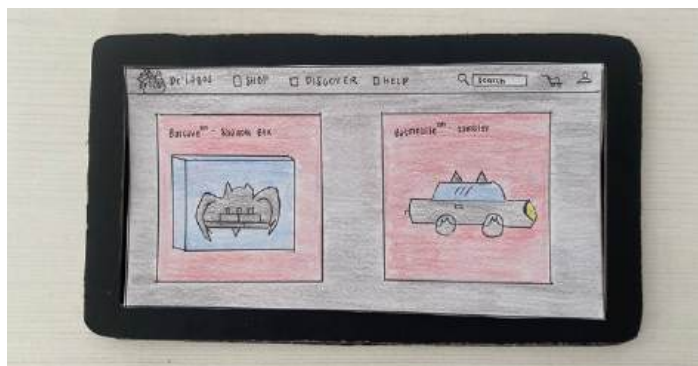
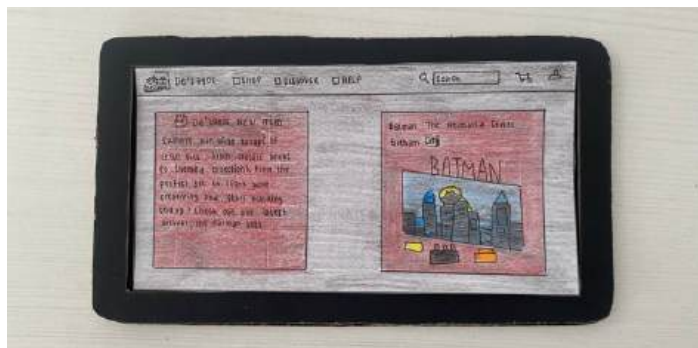
Lastly, after successfully completing the payment, users will be directed to the Done page. From there, they can continue browsing the website and purchase additional items by clicking on the Home Page button.

### **3.9 Logout Page**

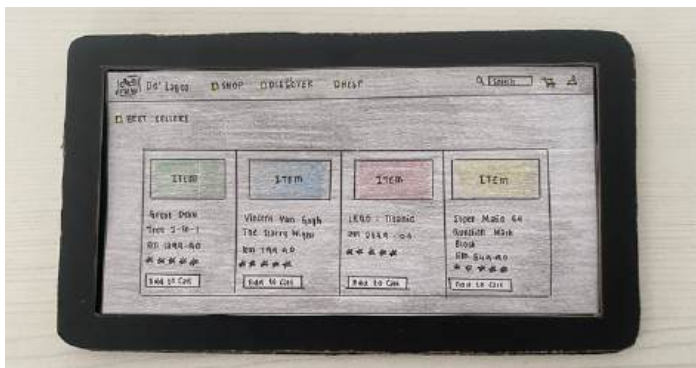
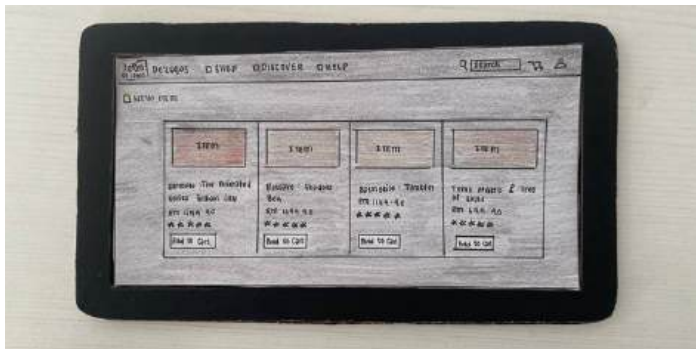
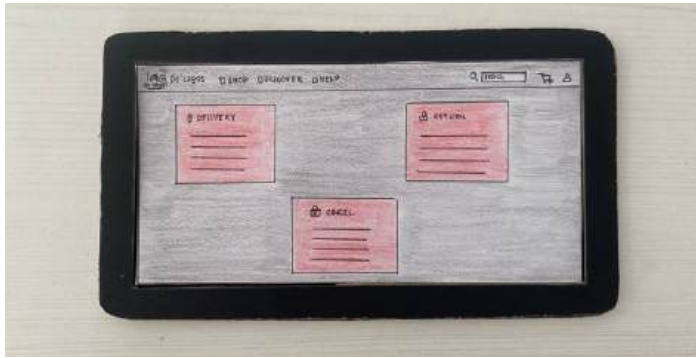
If users want to log out, they should click the Logout button, which will redirect them back to our main page. Finally, they can close the website.

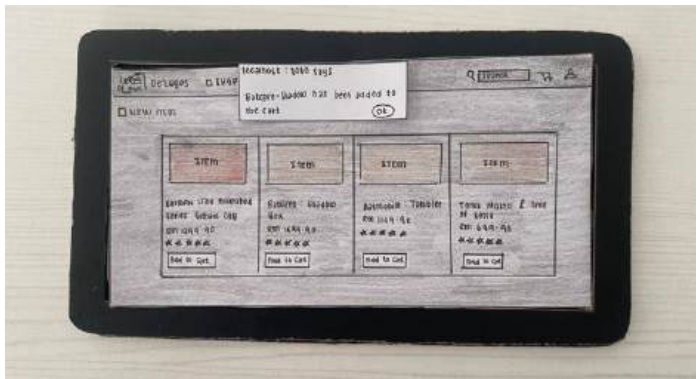
## 4.0 PAPER PROTOTYPE



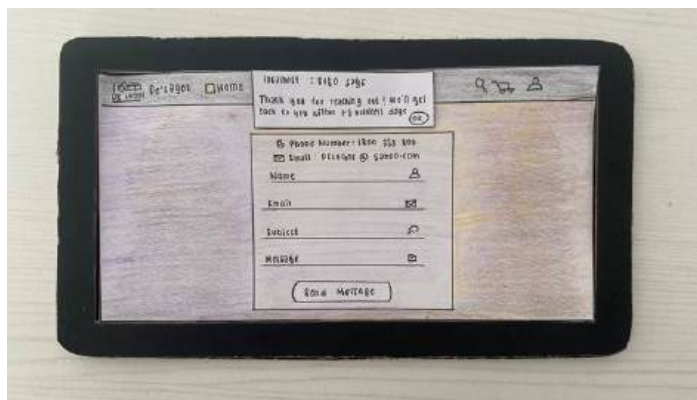
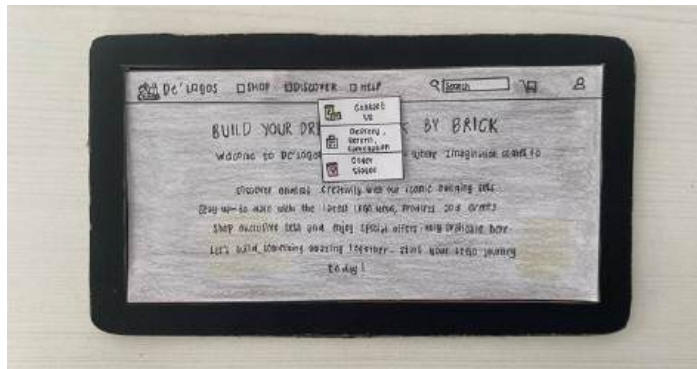




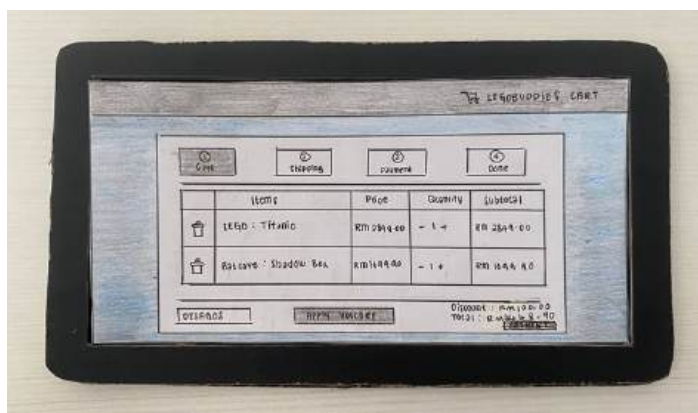
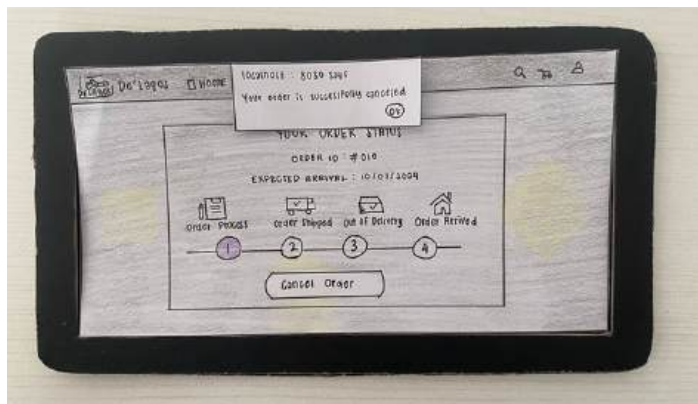
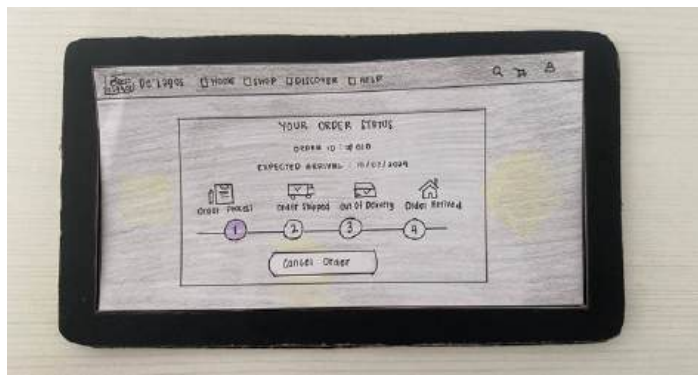


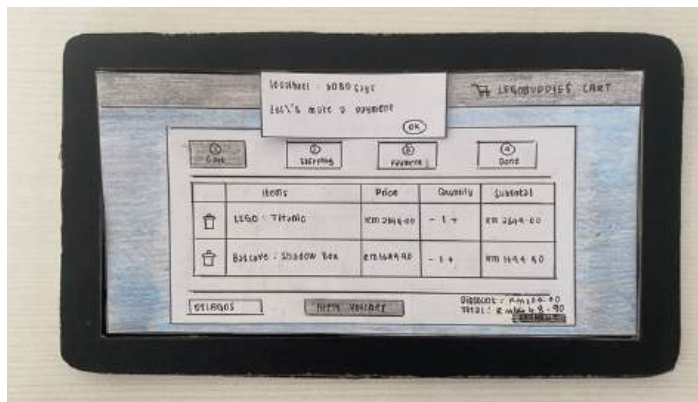
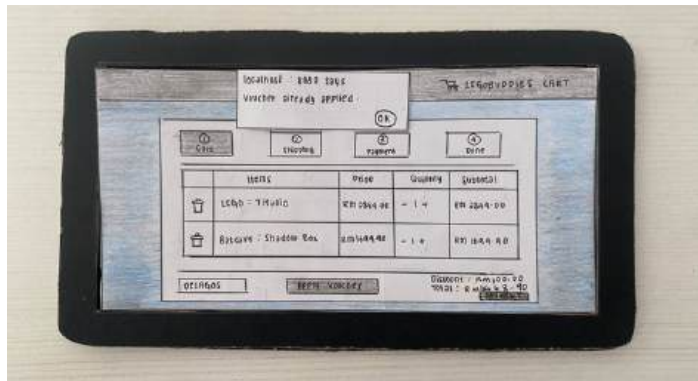


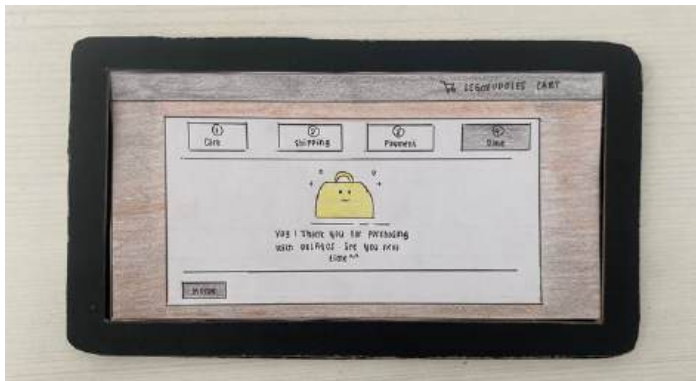








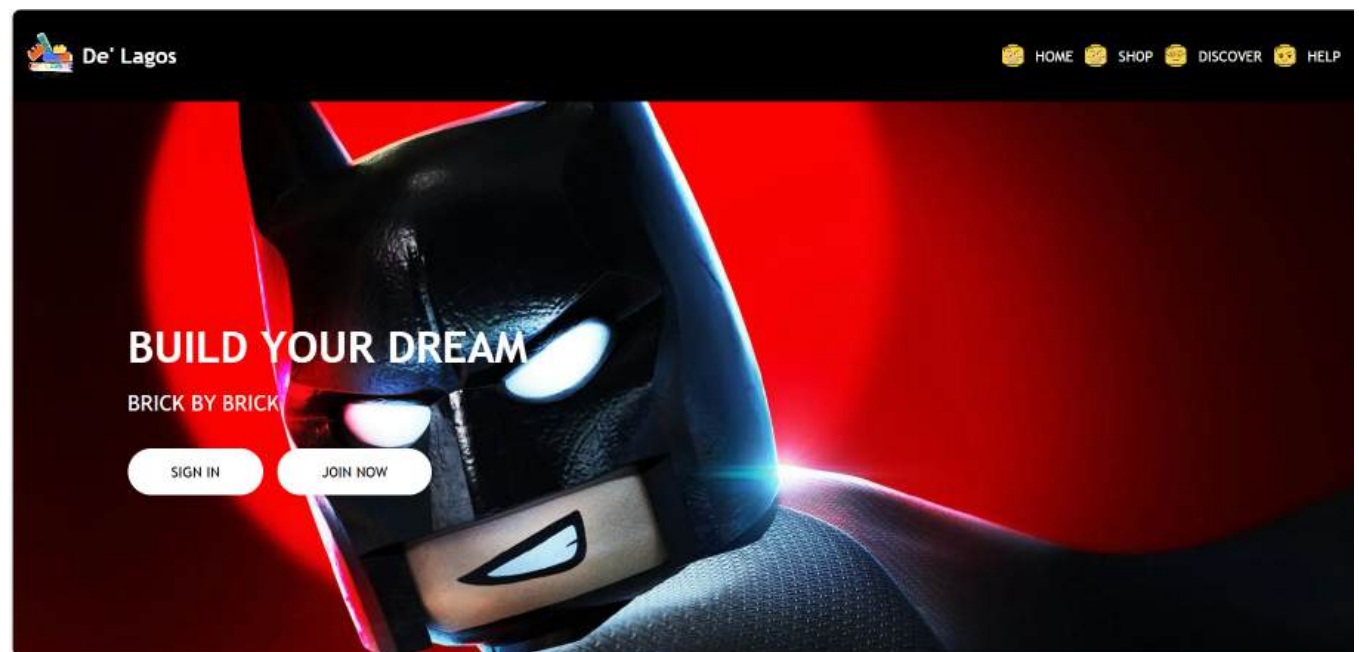
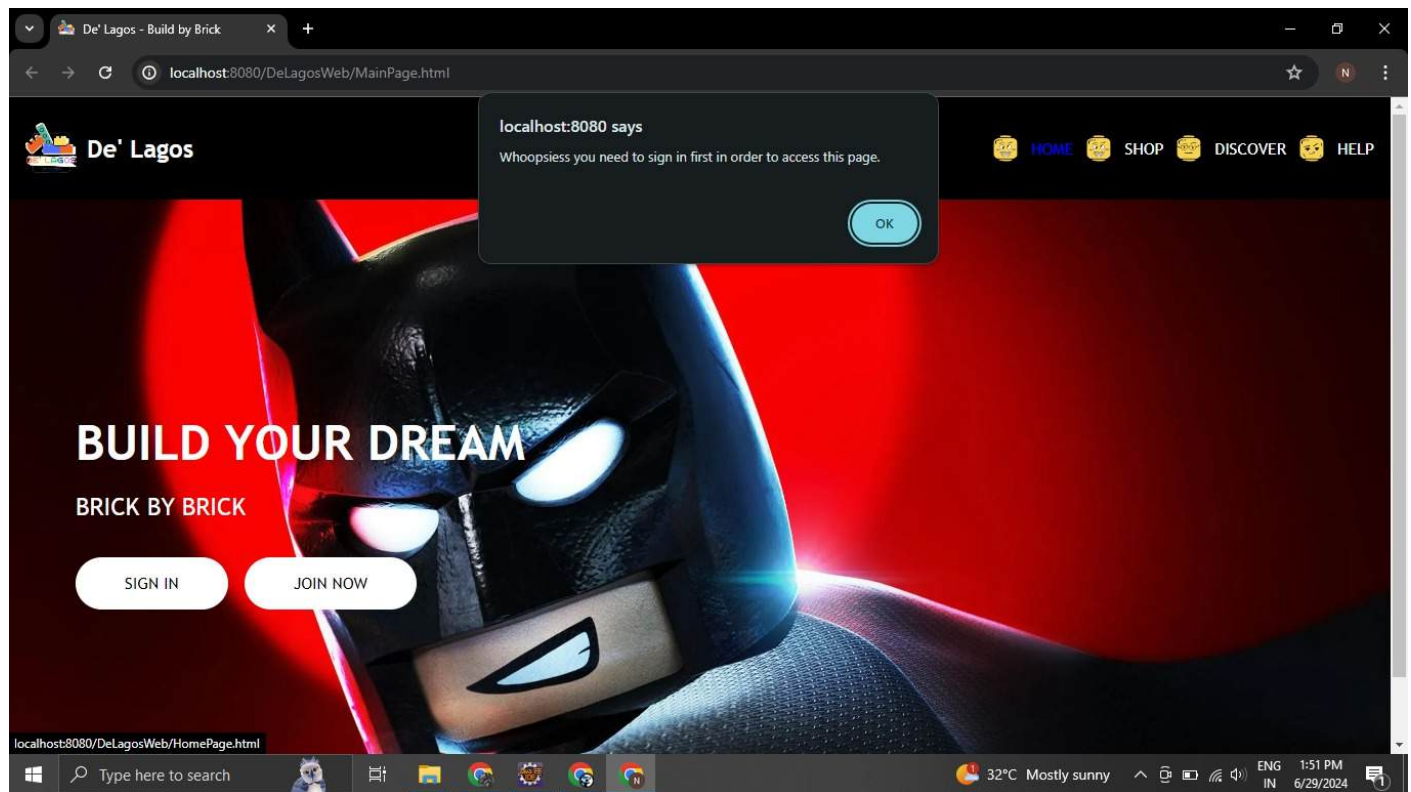






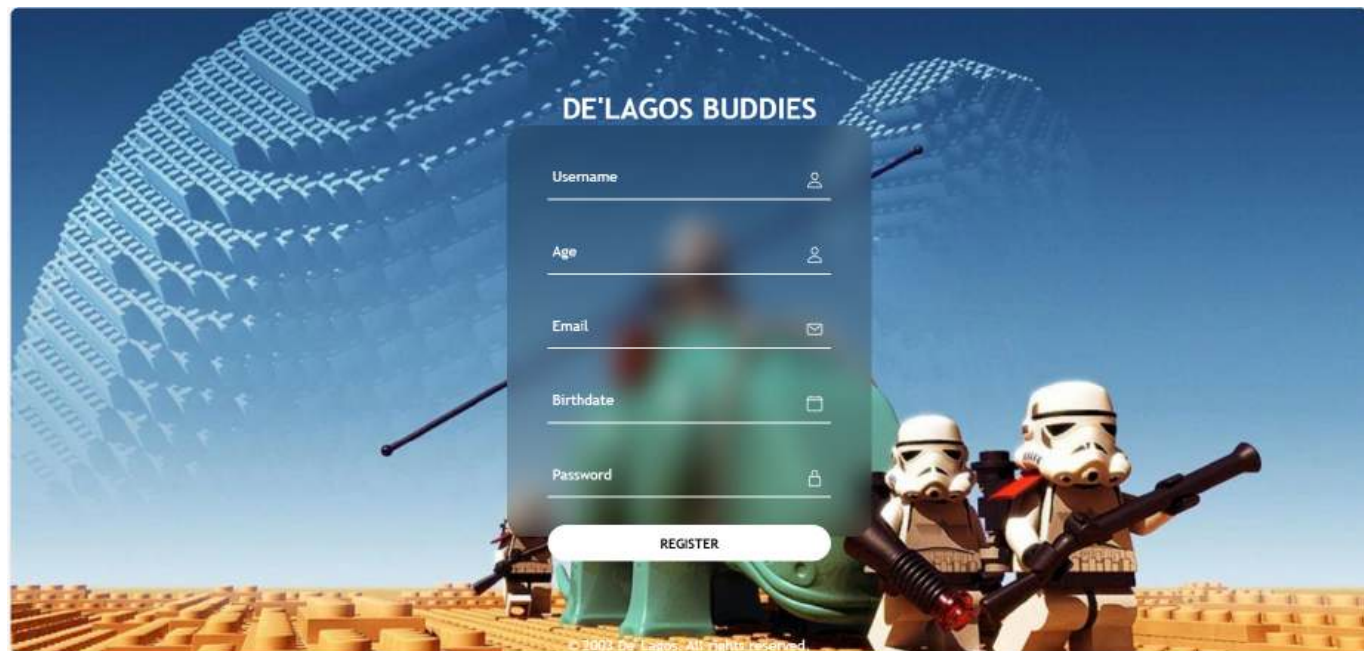
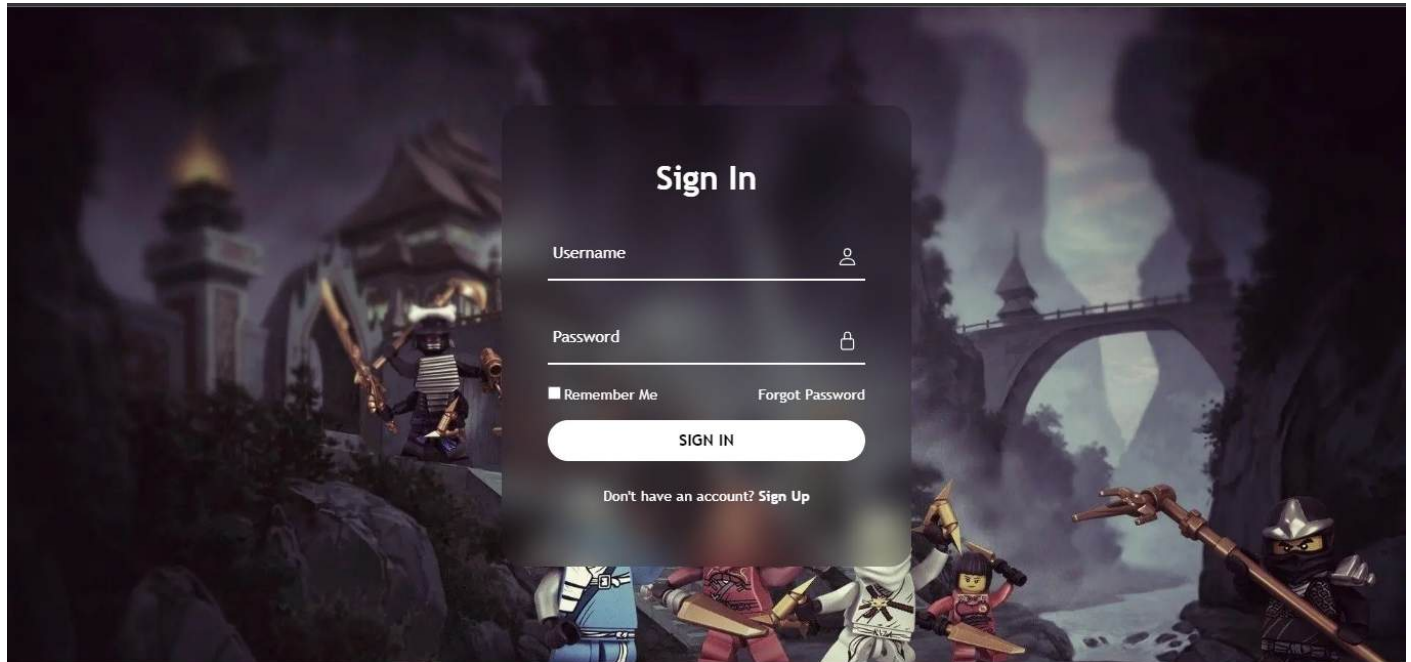


## 5.0 SYSTEM PROTOTYPE (HTML, CSS, JAVASCRIPT)



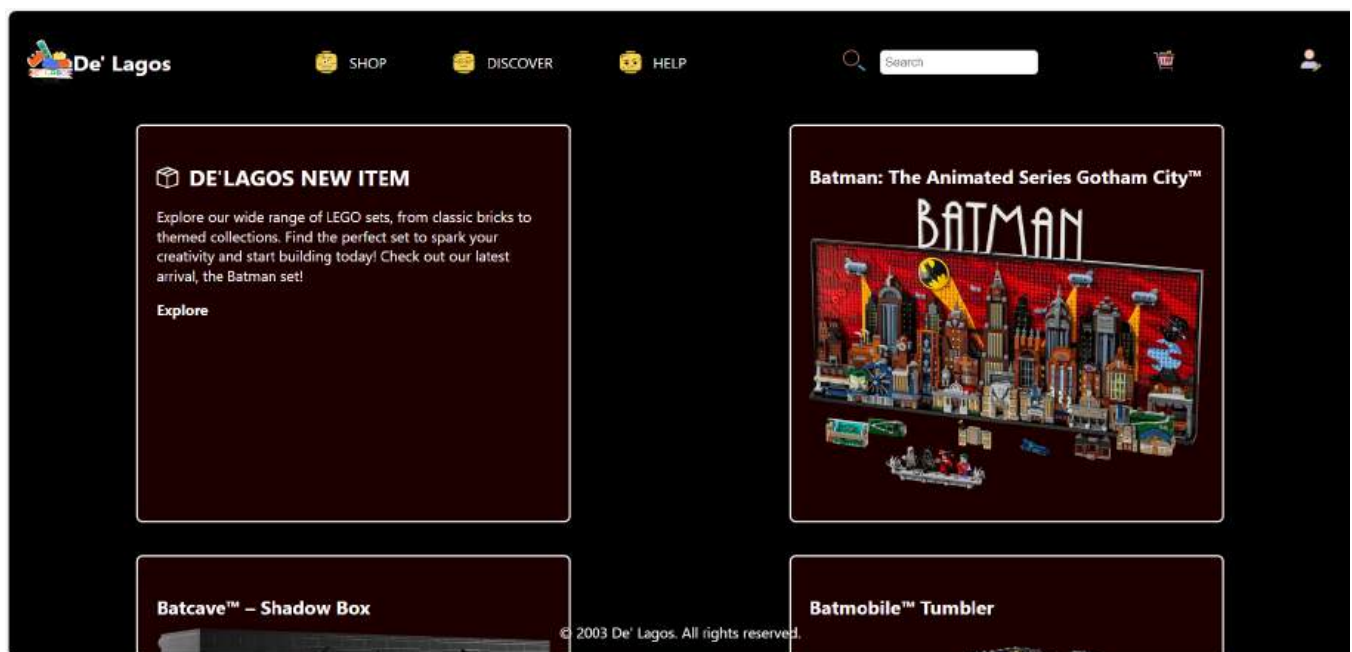
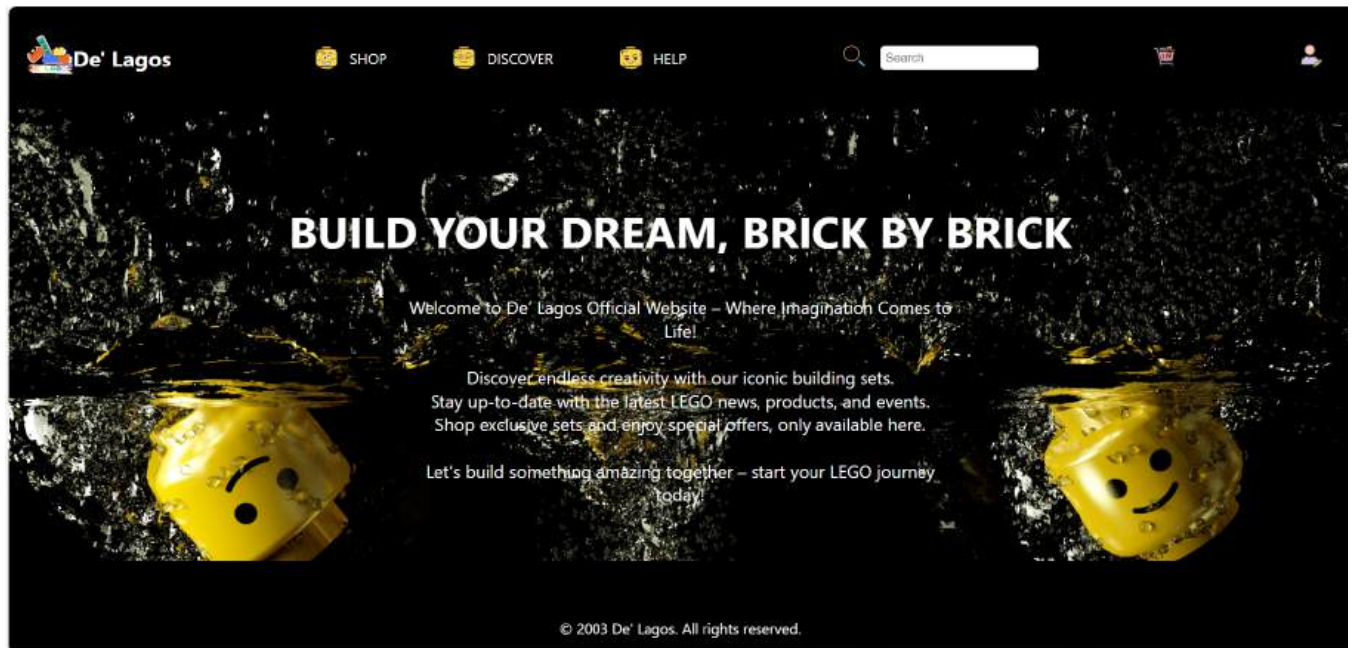
Users need to click the "Sign in" button to log in to their own account. Users click the

"Join now" button to register if they do not have an account.

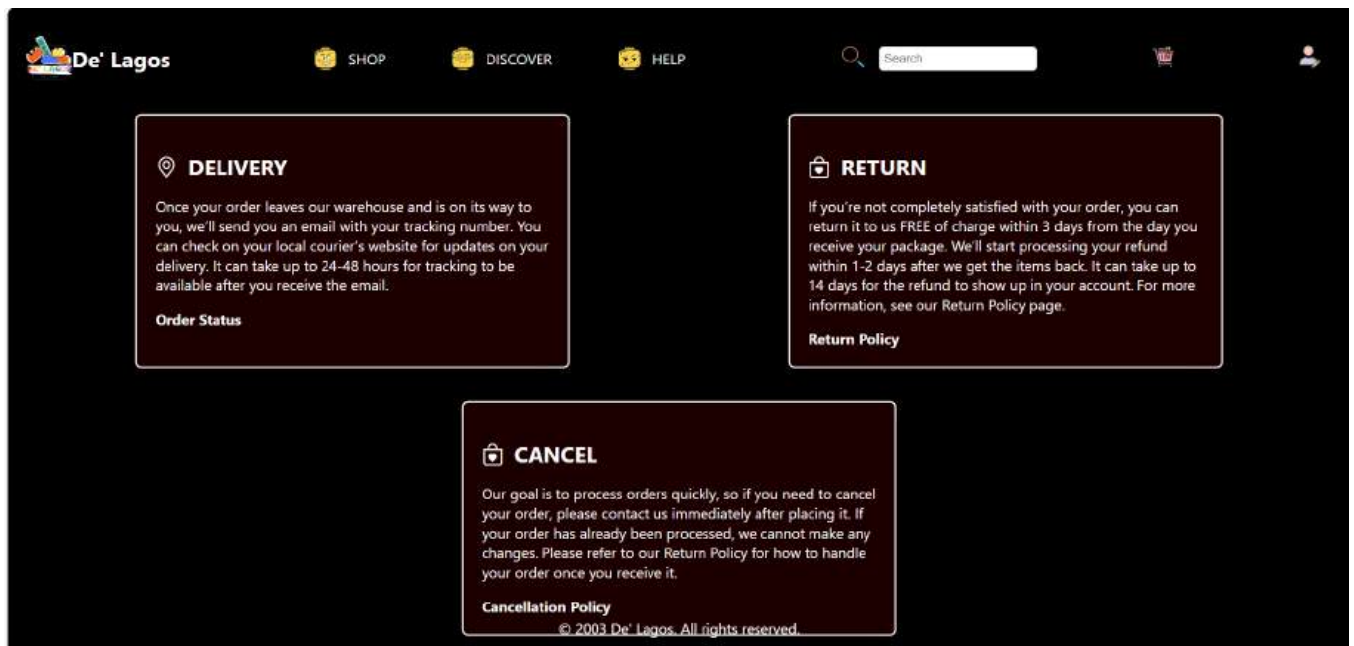
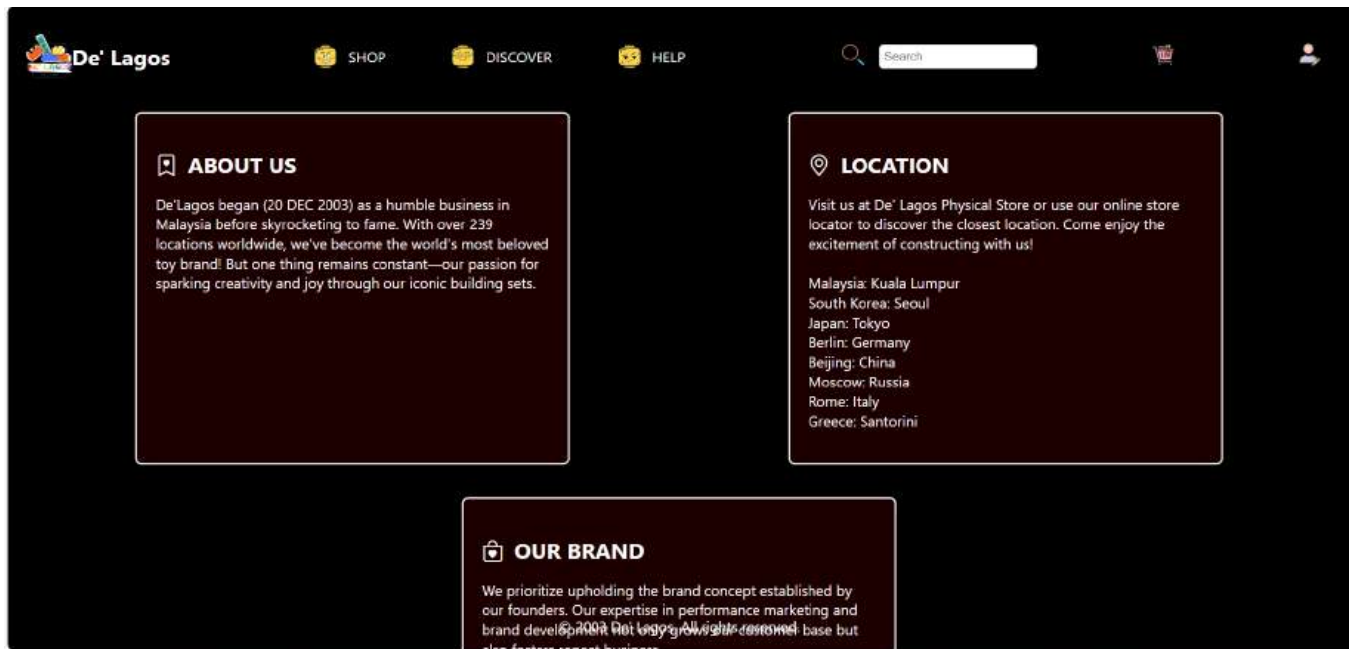


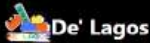
Users need to create a new account to enjoy all the benefits and features we offer. The users must fill in the required information: username, age, email, address, birthdate and password. Then, the users need to click the submit button to register



their account.












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 All Products
  Best Sellers
  New
  Customize

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Batman: The Animated Series Gotham City™



BEST SELLERS




**Great Deku Tree 2-in-1™**  
RM 1299.90  
★★★★☆  
[Add to Cart](#)




**Vincent van Gogh - The Starry Night**  
RM 799.90  
★★★★☆  
[Add to Cart](#)





**LEGO® Titanic**  
RM 2849.00  
★★★★☆  
[Add to Cart](#)





**Super Mario 64™ Question Mark Block**  
RM 849.90  
★★★★☆  
[Add to Cart](#)


ALL PRODUCTS

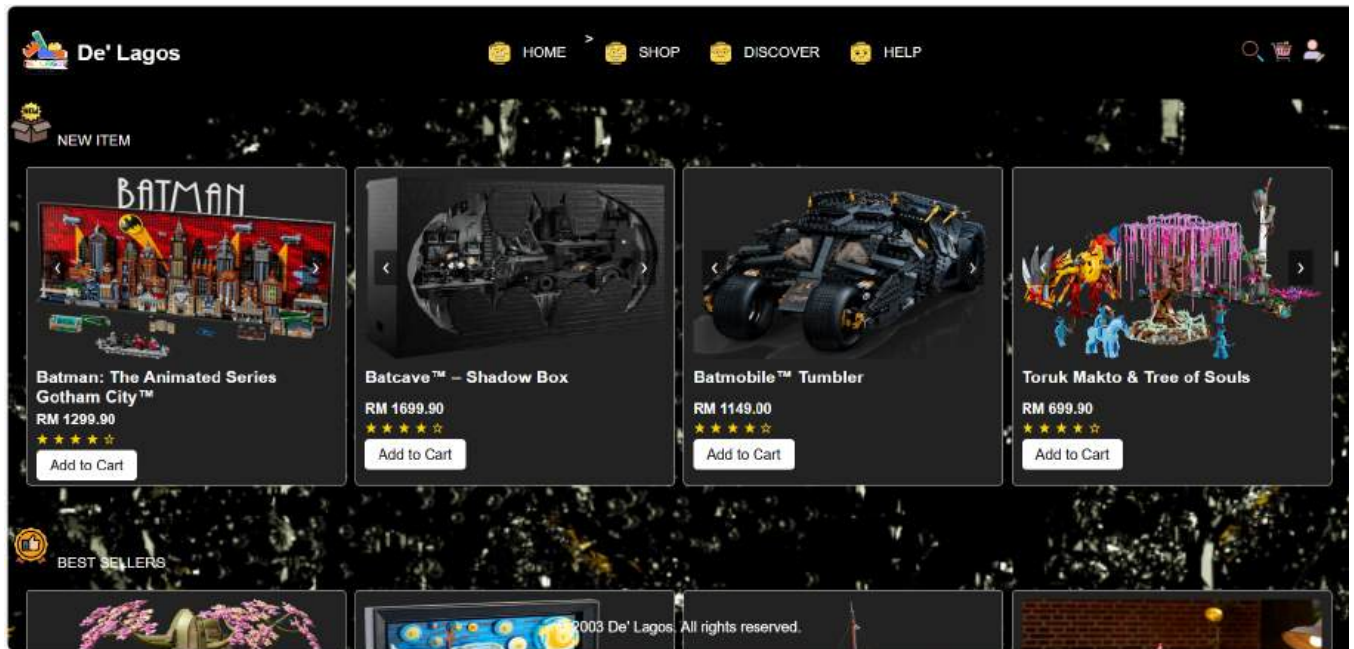
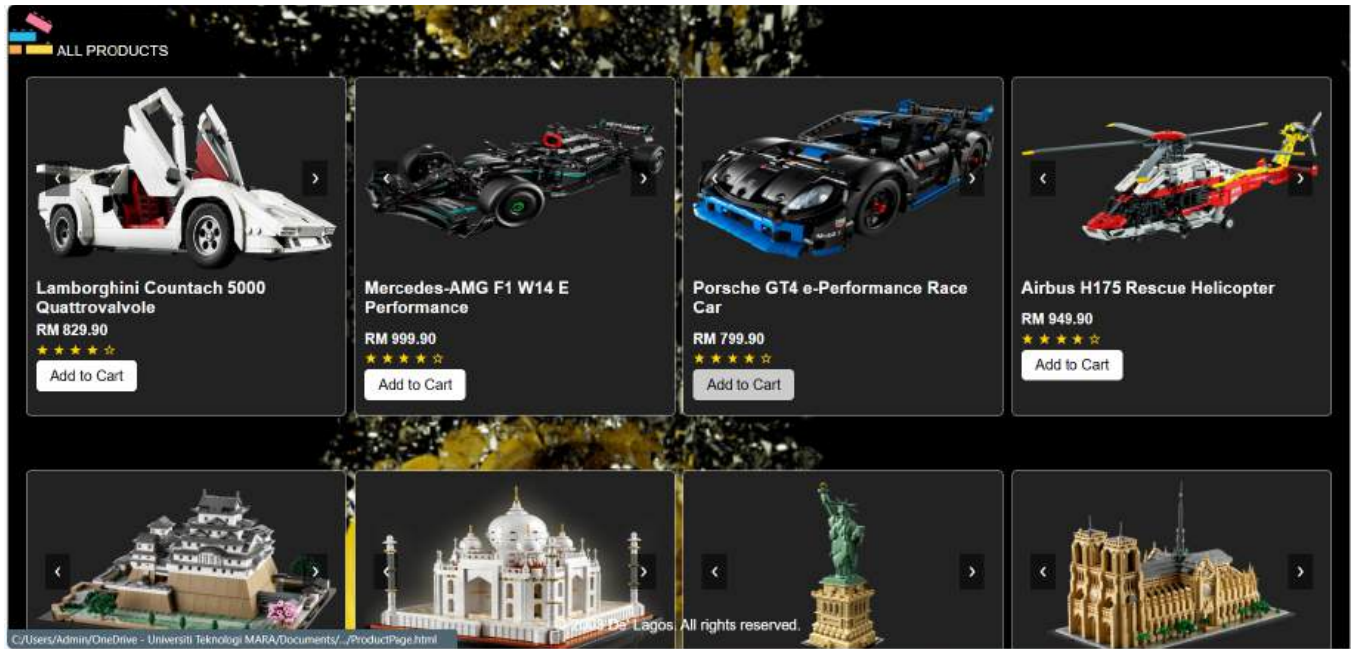




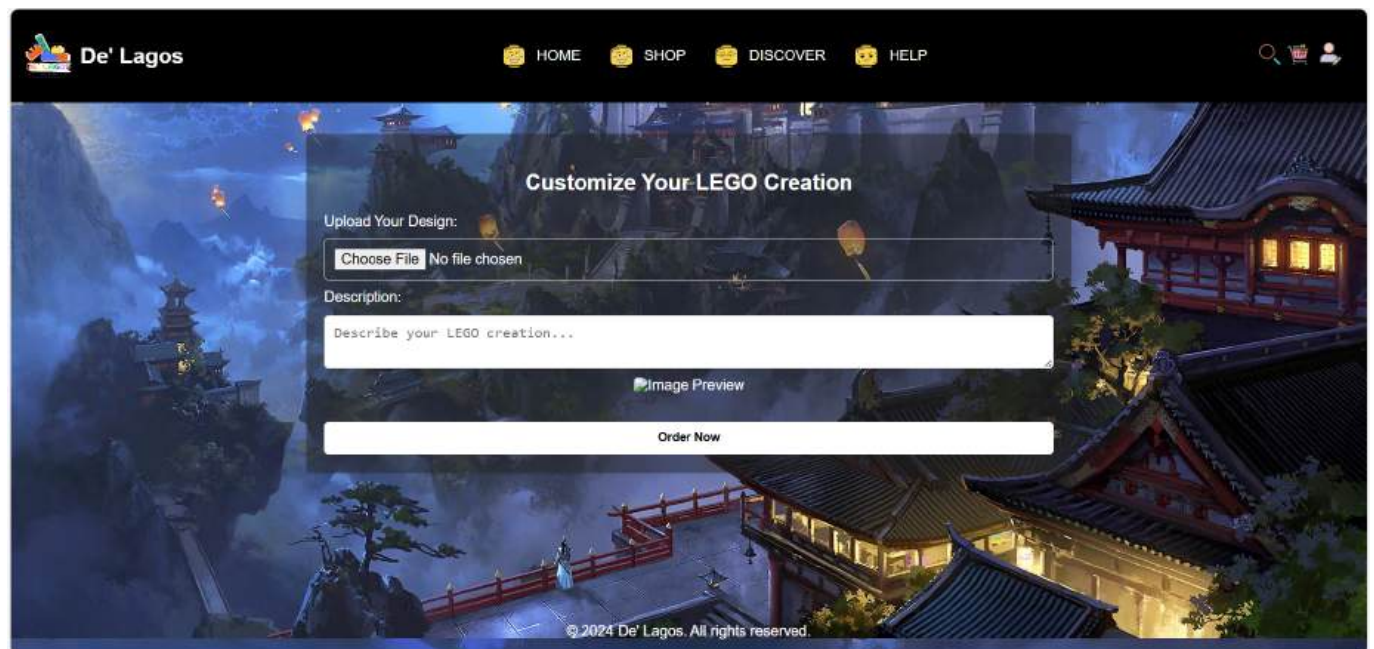
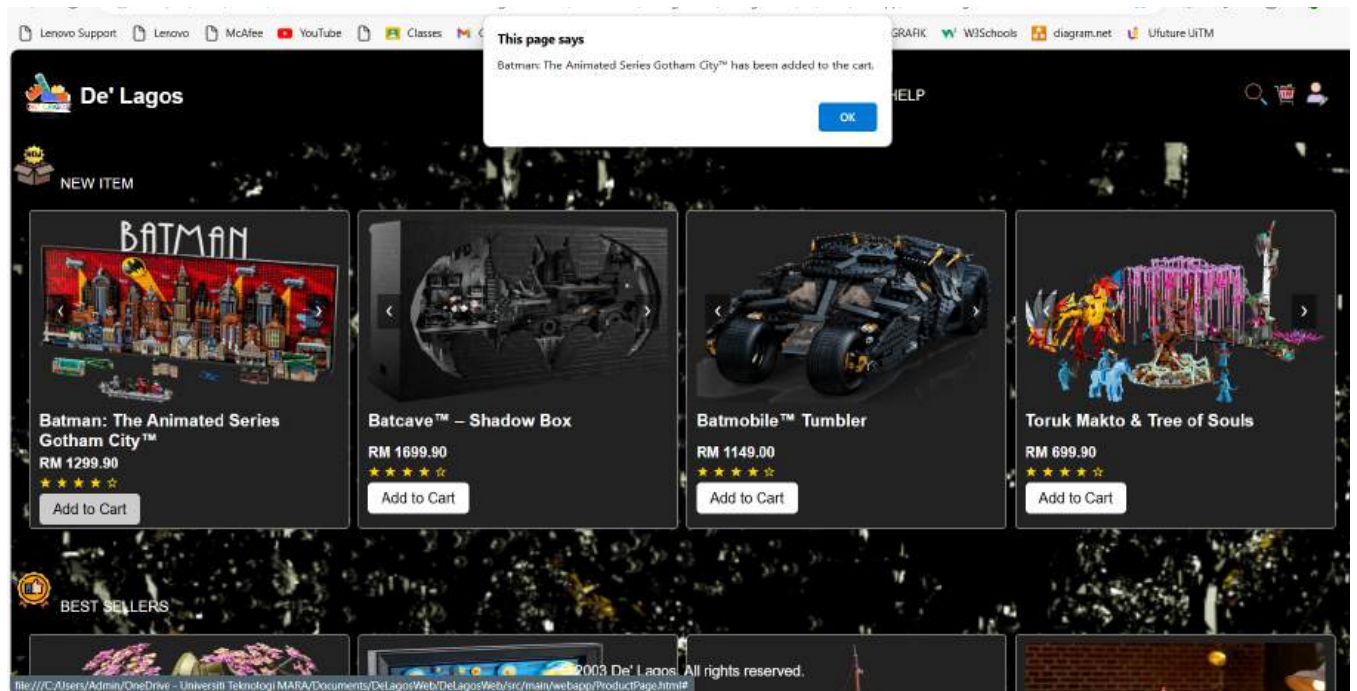


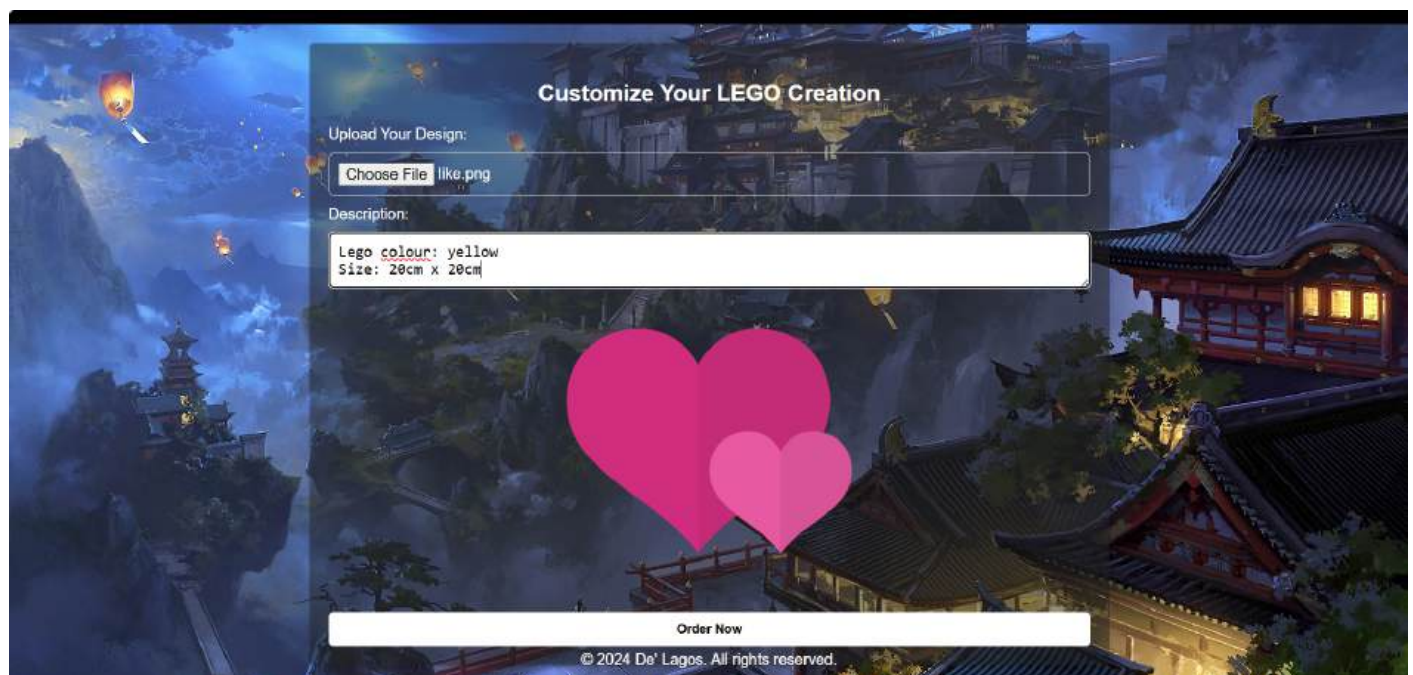
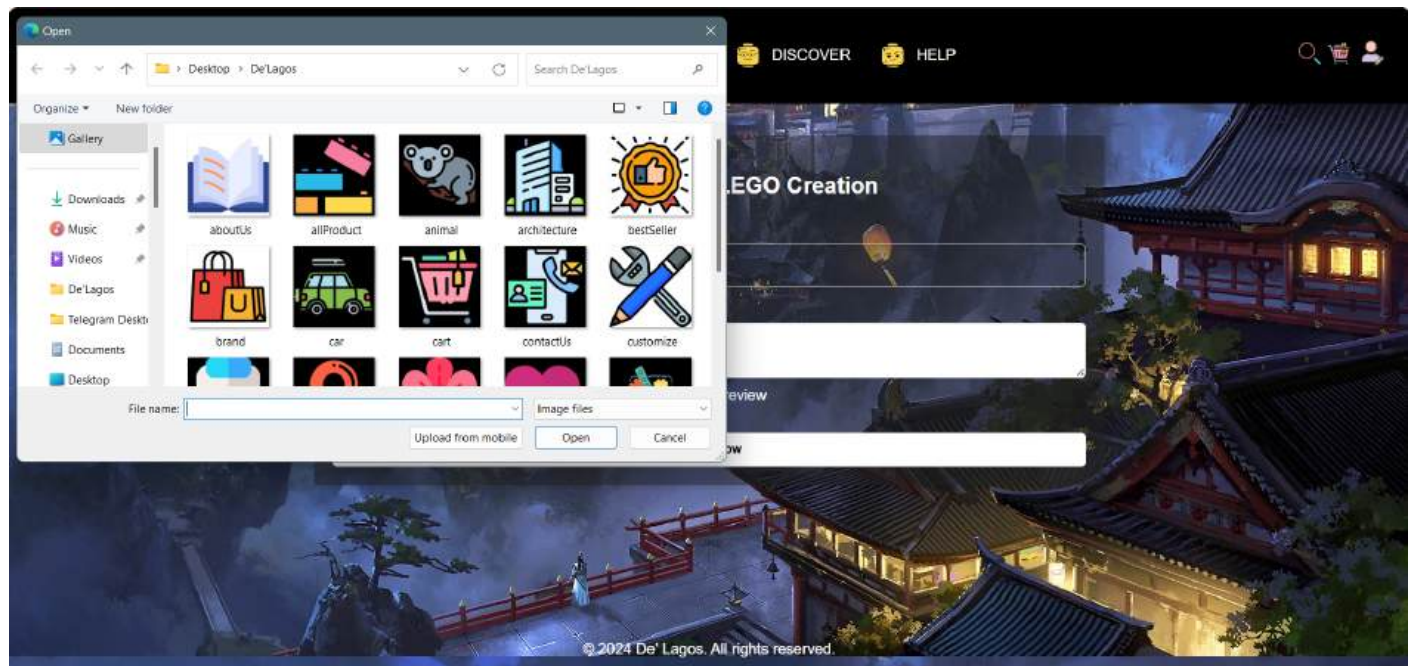


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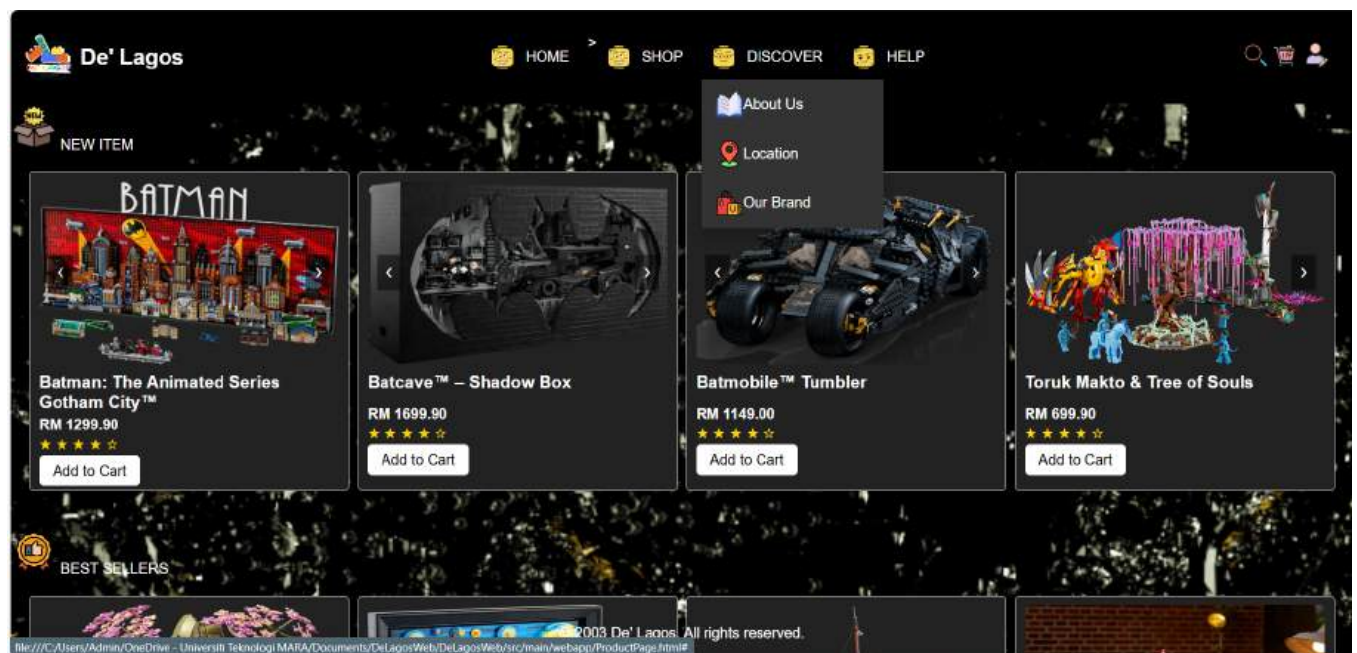
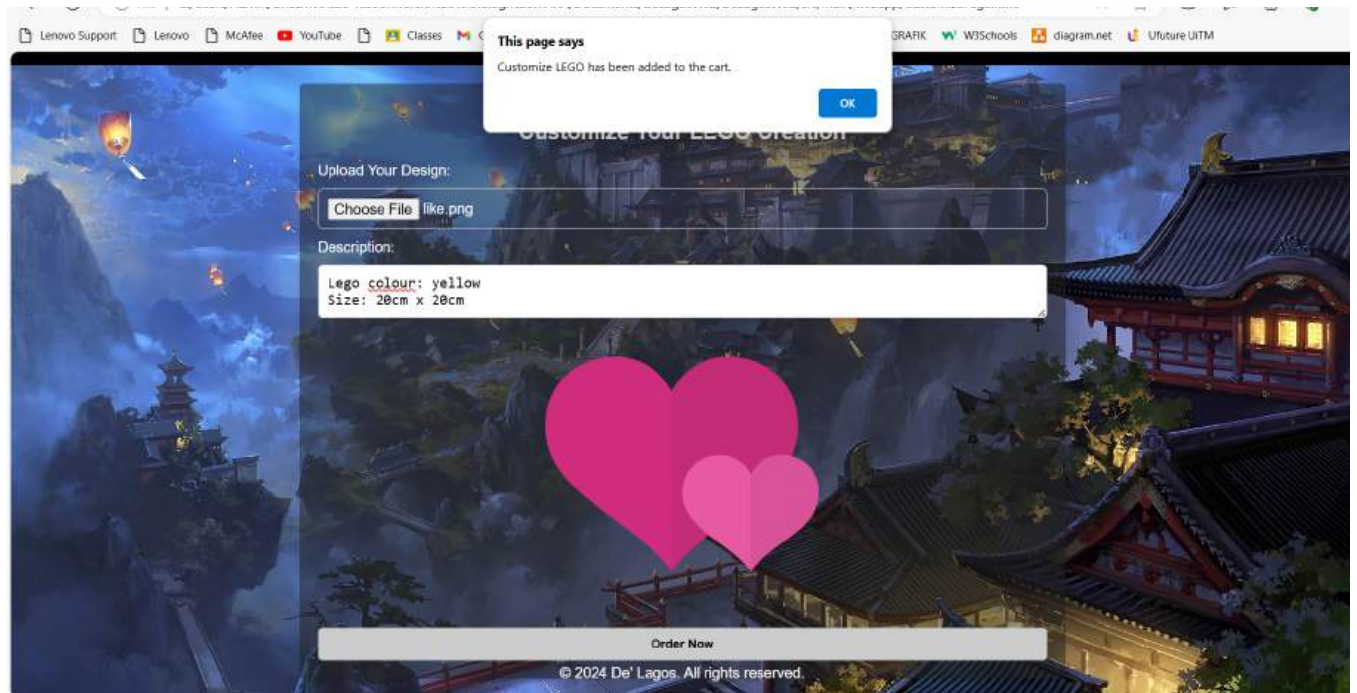


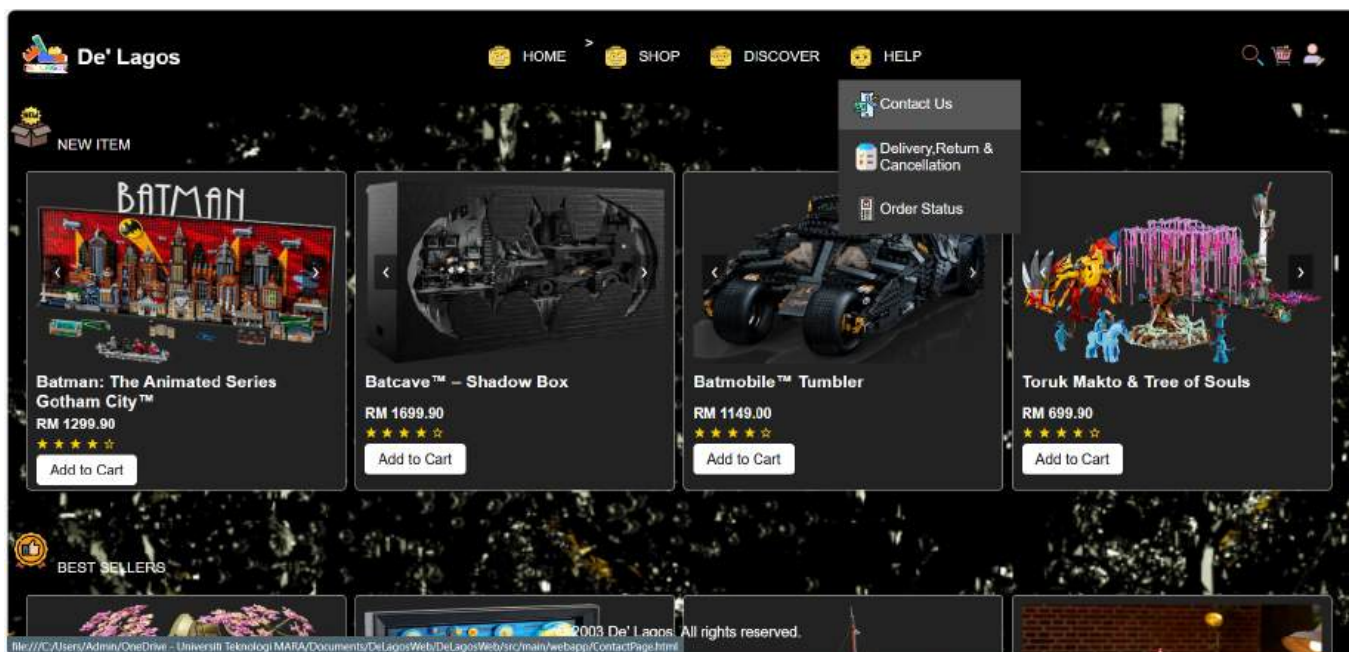
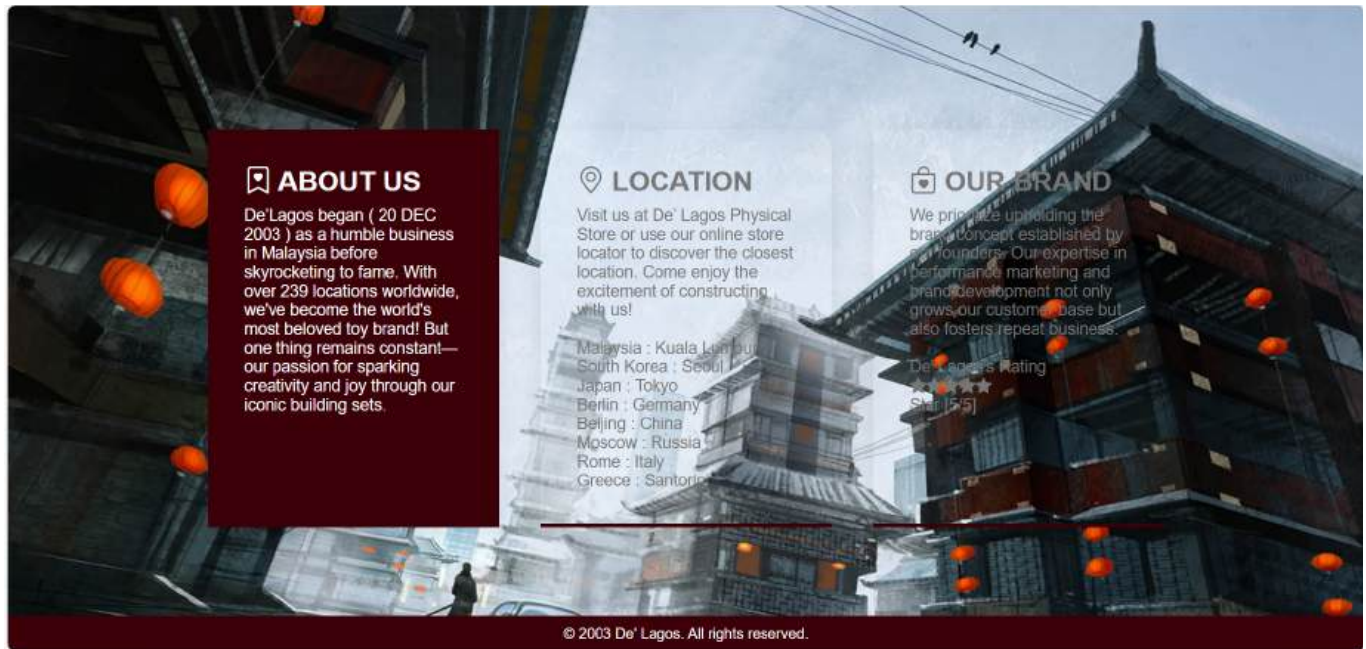




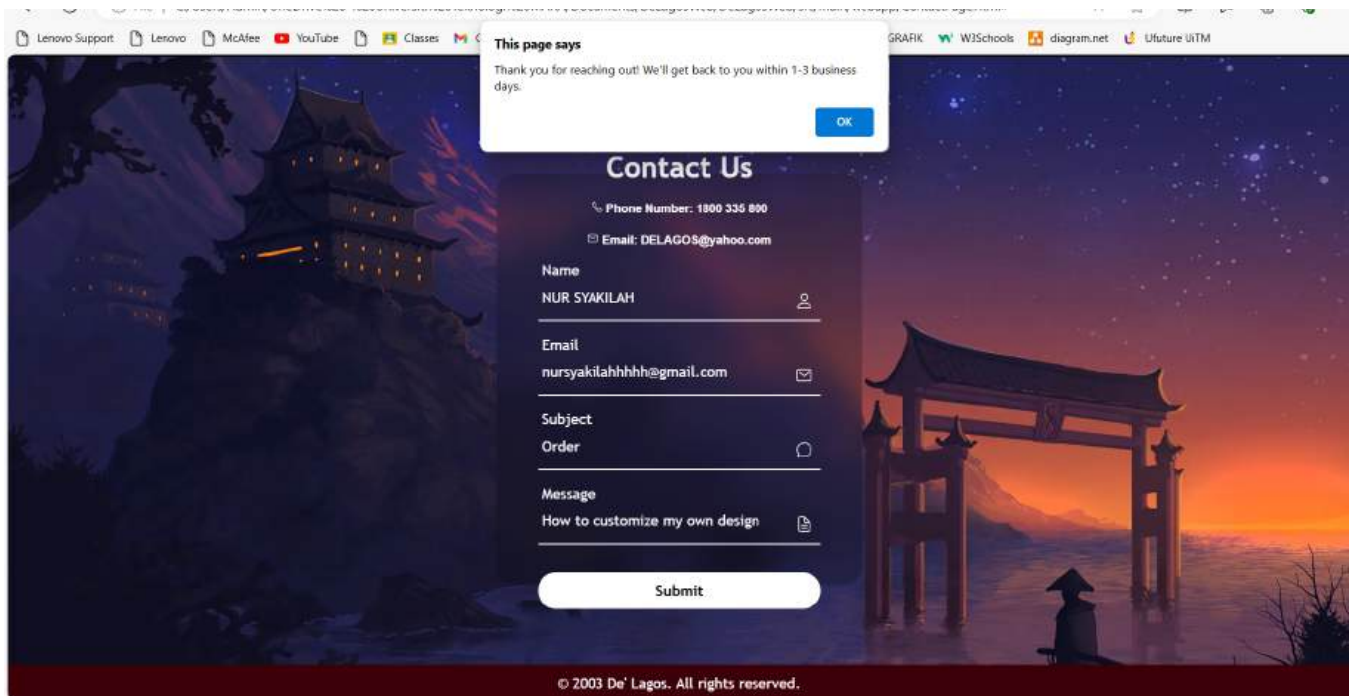
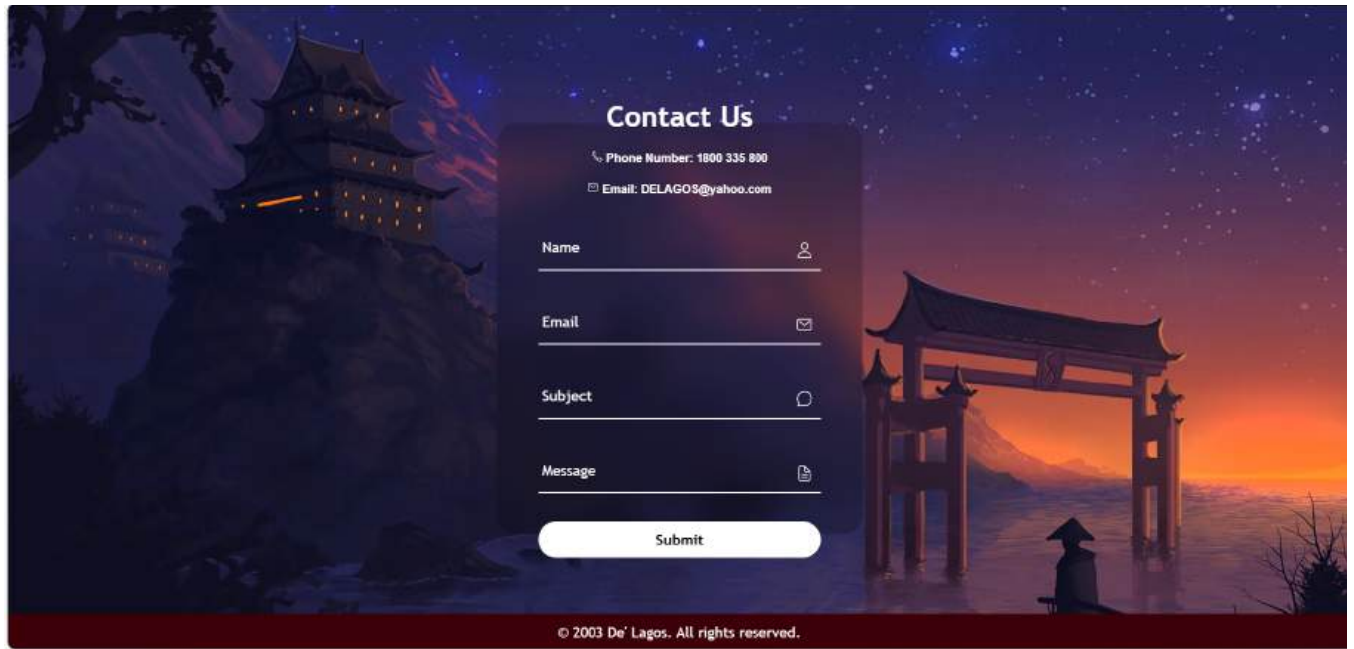


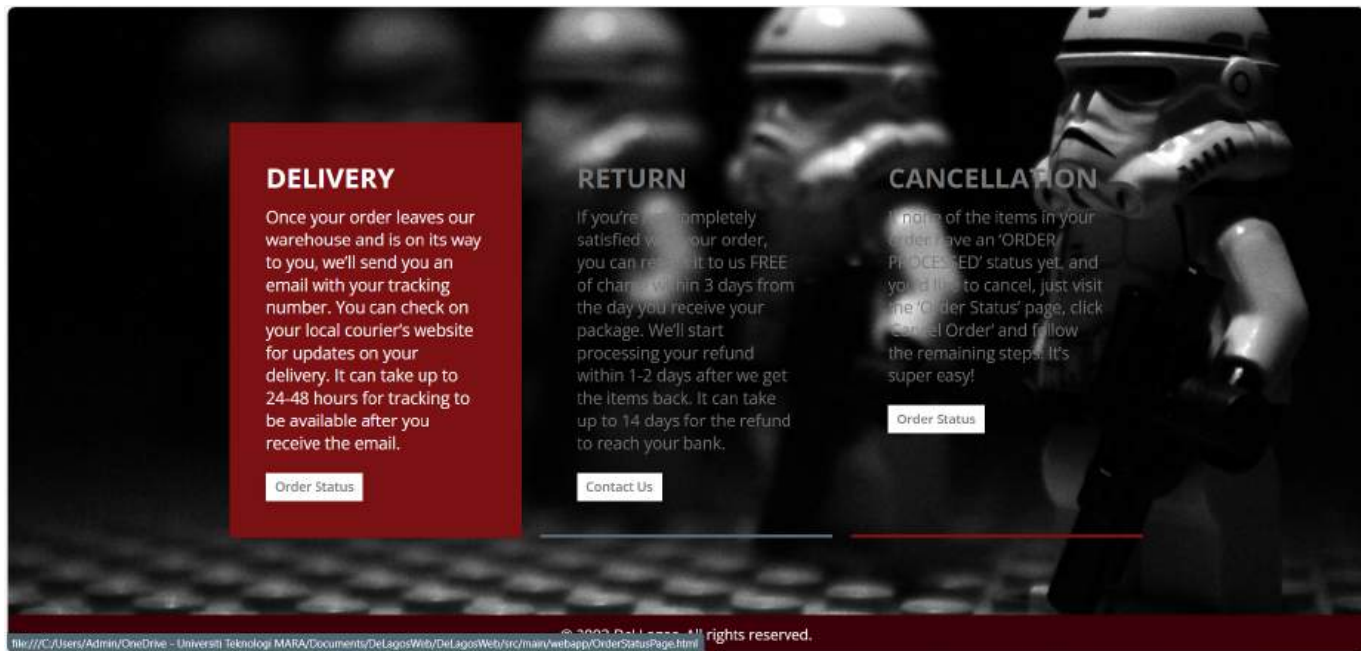












### DELIVERY

Once your order leaves our warehouse and is on its way to you, we'll send you an email with your tracking number. You can check on your local courier's website for updates on your delivery. It can take up to 24-48 hours for tracking to be available after you receive the email.

[Order Status](#)

### RETURN

If you're not completely satisfied with your order, you can return it to us FREE of charge within 3 days from the day you receive your package. We'll start processing your refund within 1-2 days after we get the items back. It can take up to 14 days for the refund to reach your bank.

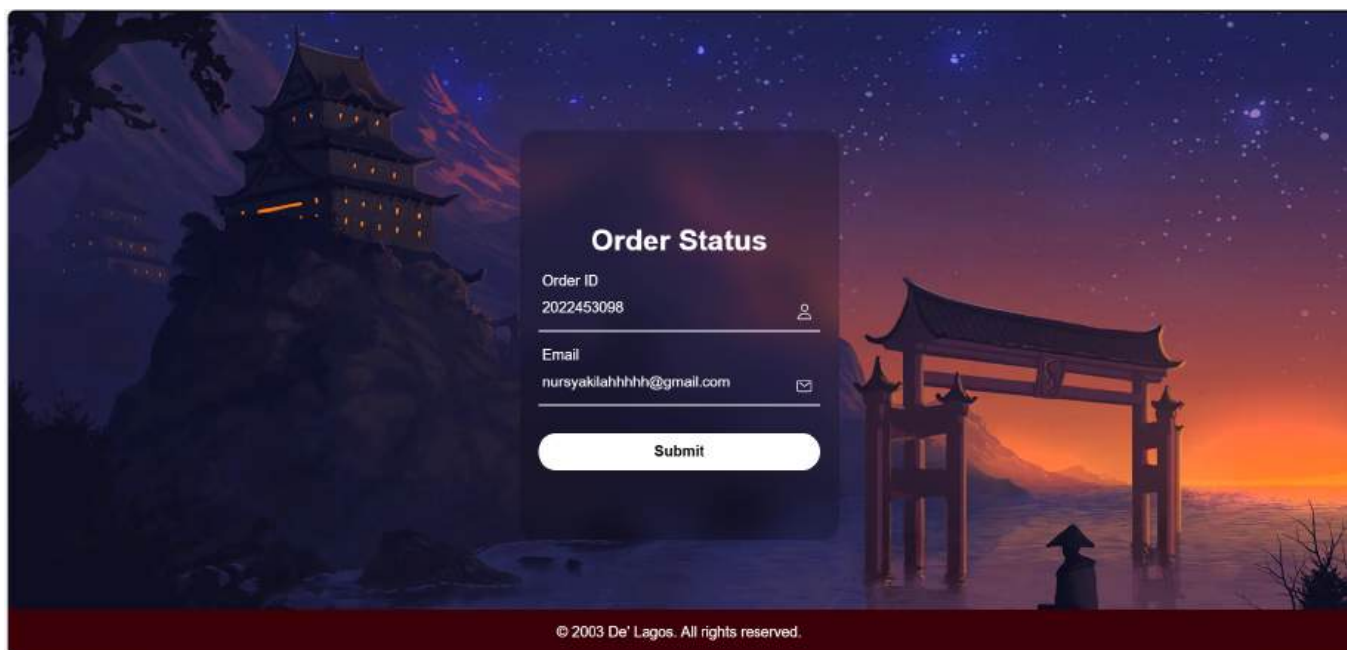
[Contact Us](#)

### CANCELLATION


If none of the items in your order have an 'ORDER PROCESSED' status yet, and you'd like to cancel, just visit the 'Order Status' page, click 'Cancel Order' and follow the remaining steps. It's super easy!


[Order Status](#)

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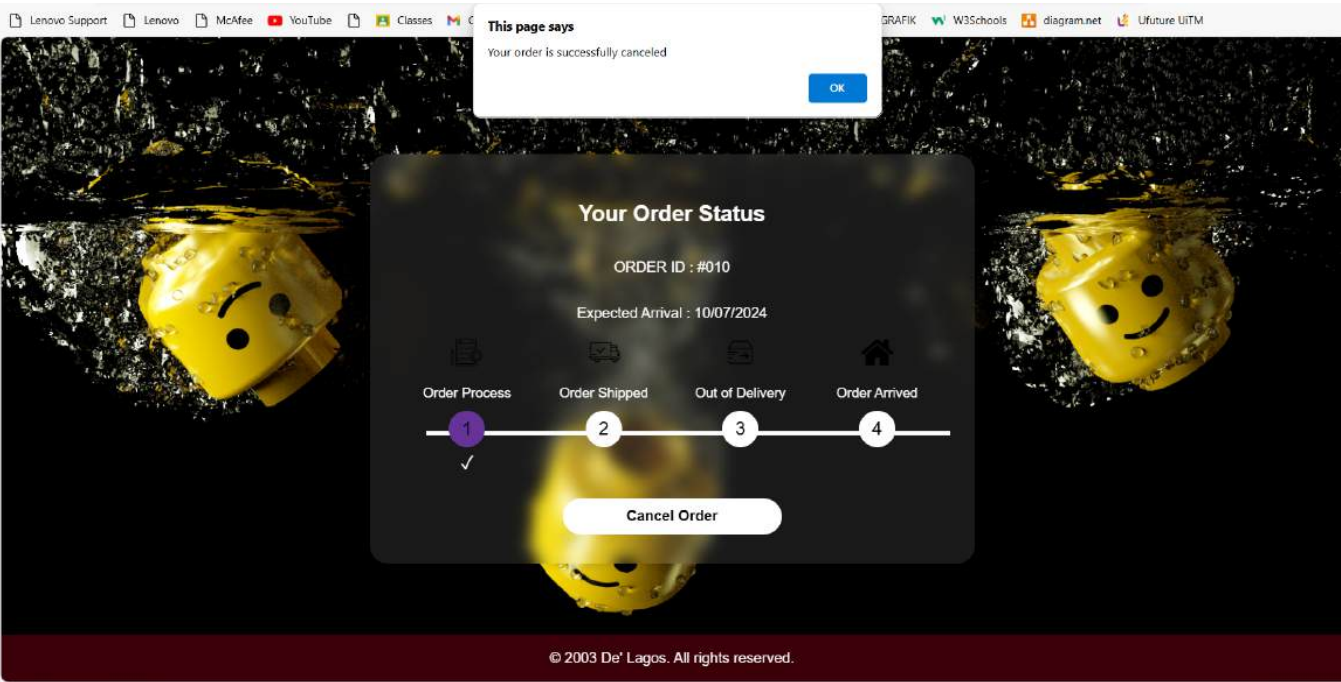
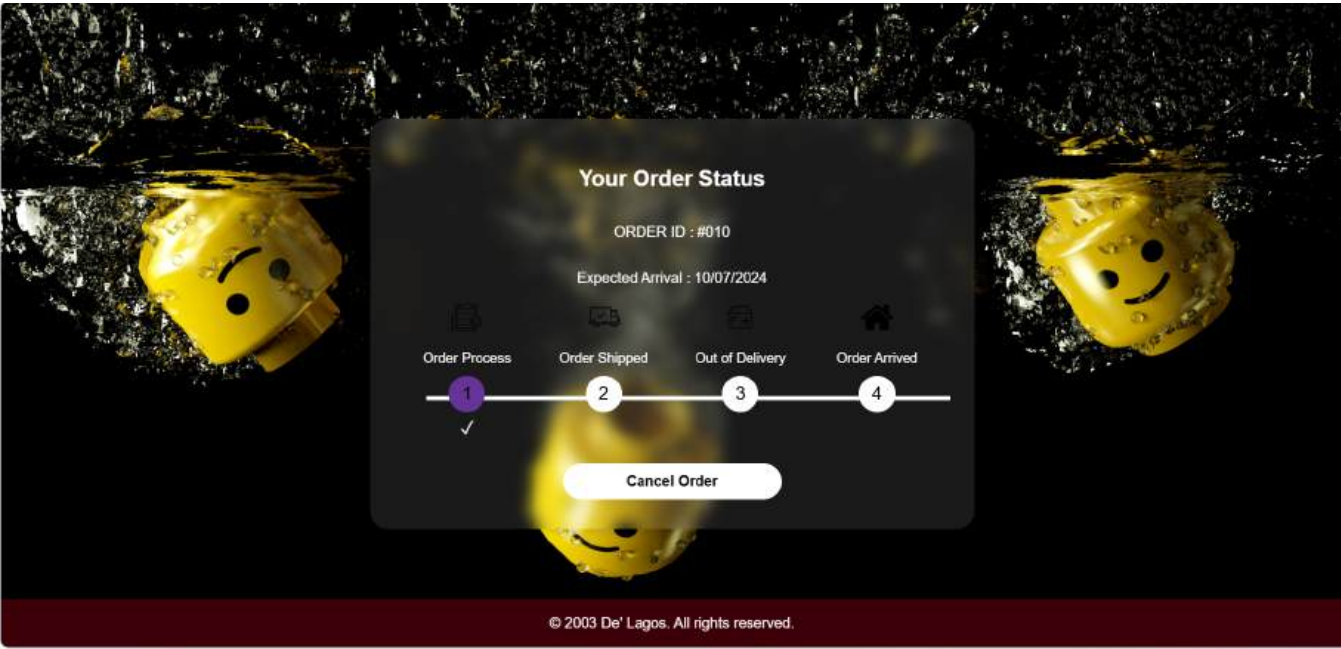
### Order Status

Order ID  
2022453098 

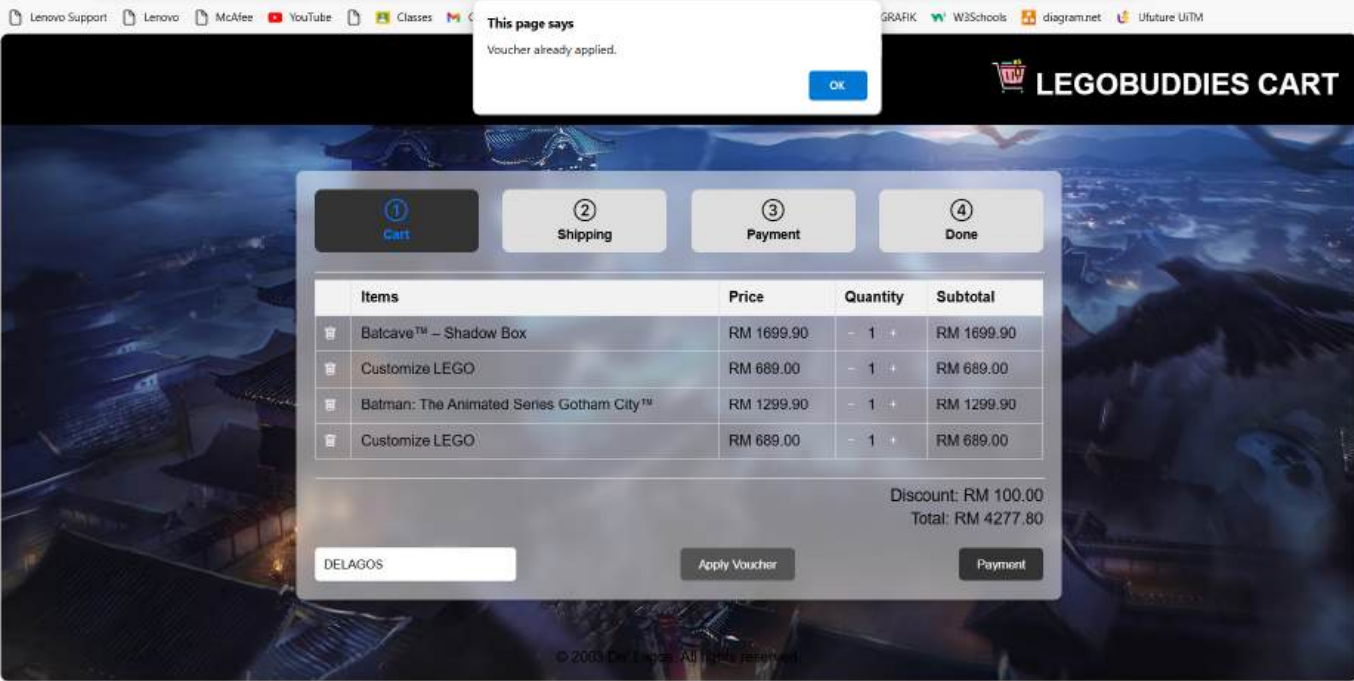
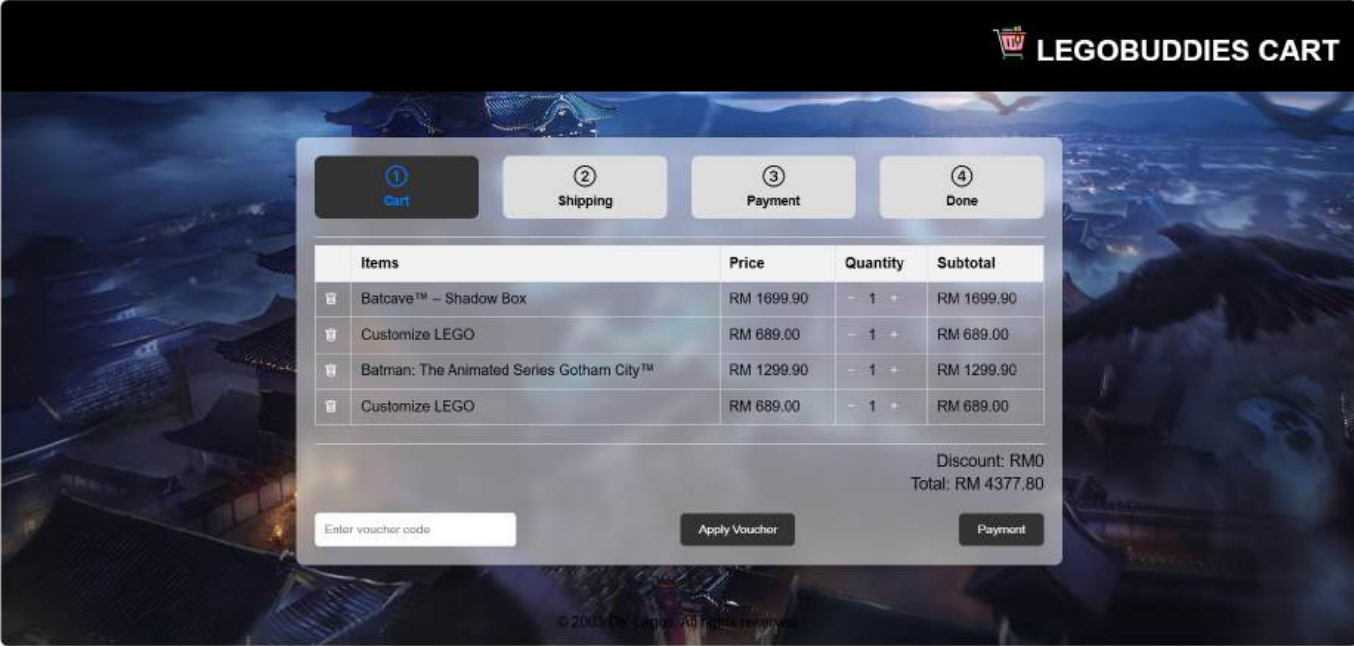
Email  
nursyakilahhhhh@gmail.com 

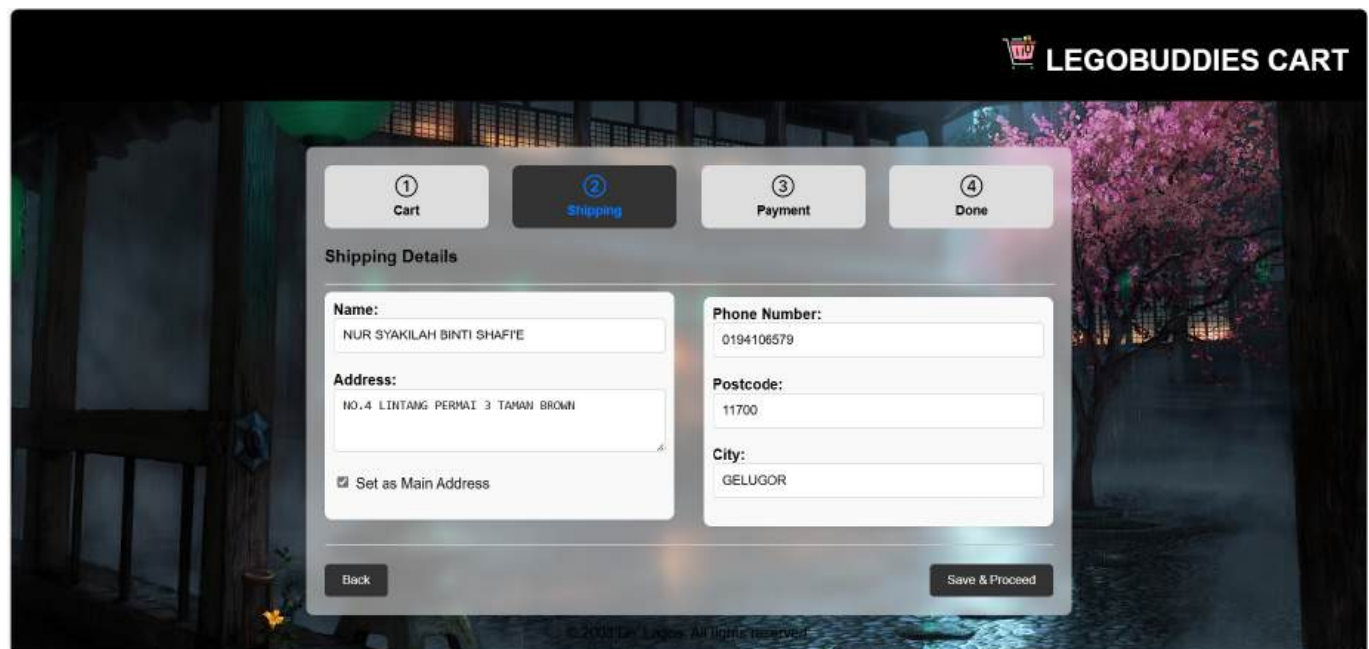
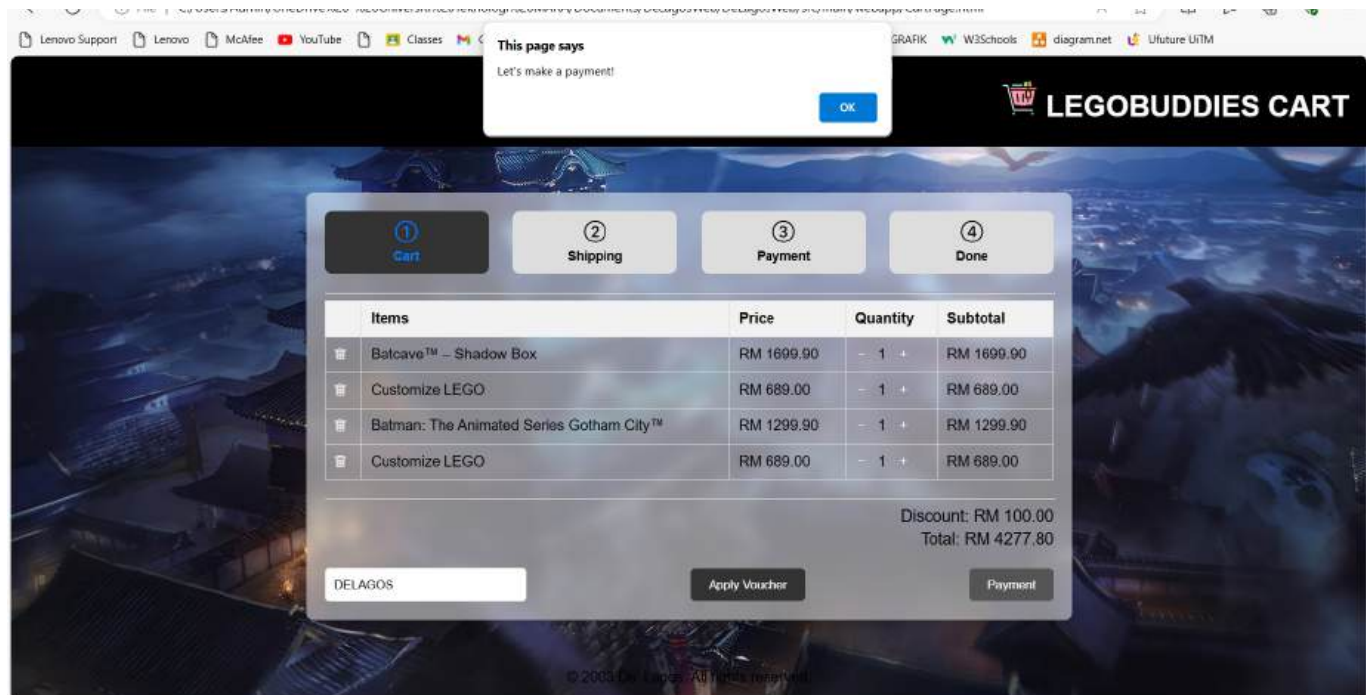
[Submit](#)

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Shipping details saved. Proceeding to payment. OK

# LEGOBUDDIES CART

1  
Cart

2  
Shipping

3  
Payment

4  
Done

## Shipping Details

**Name:**  
NUR SYAKILAH BINTI SHAFIE

**Address:**  
NO.4 LINTANG PERMAI 3 TAMAN BROMI  
☒ Set as Main Address

**Phone Number:**  
0194106579

**Postcode:**  
11700

**City:**  
GELUGOR

Back Save & Proceed

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# LEGOBUDDIES CART

1  
Cart

2  
Shipping

3  
Payment

4  
Done

**SubTotal:** RM4377.80  
**Discount:** -RM100.00  
**Shipping:** RM5.90  
  
**Total (4 items): RM4283.70**

**Payment Method**

- Online Banking
- Cash on Delivery
- Touch 'n Go
- Boost Wallet

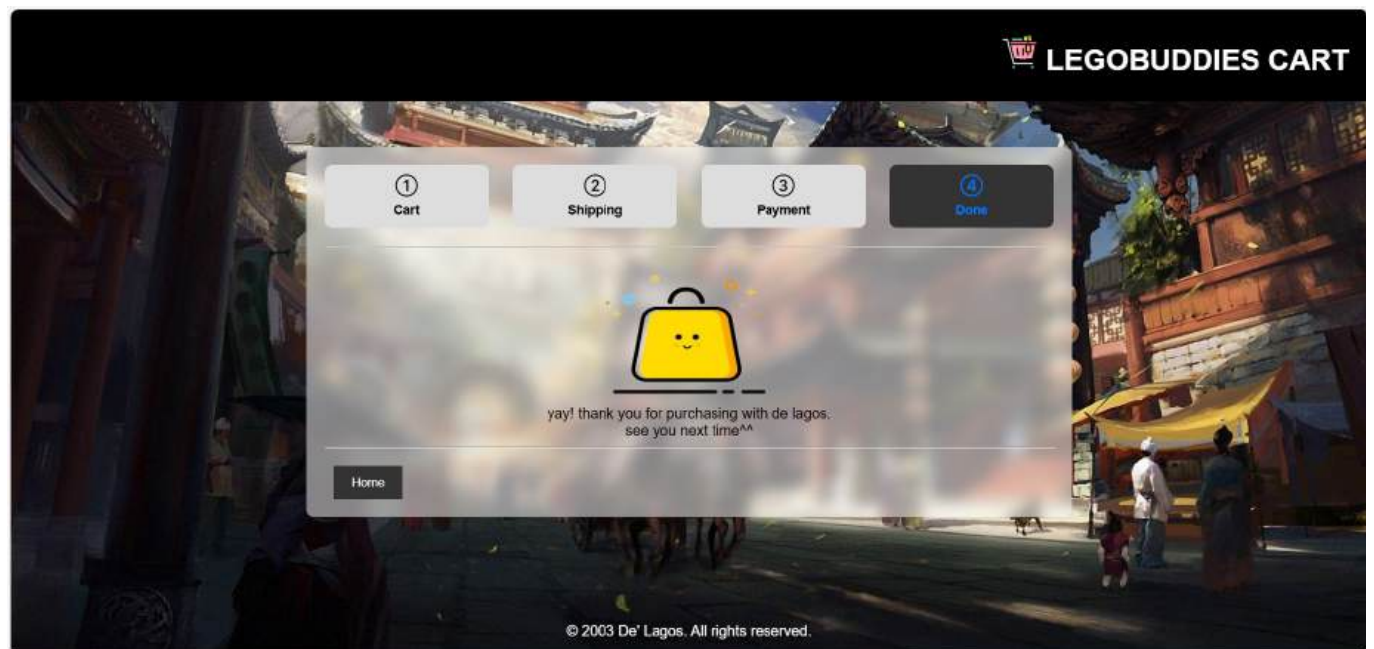
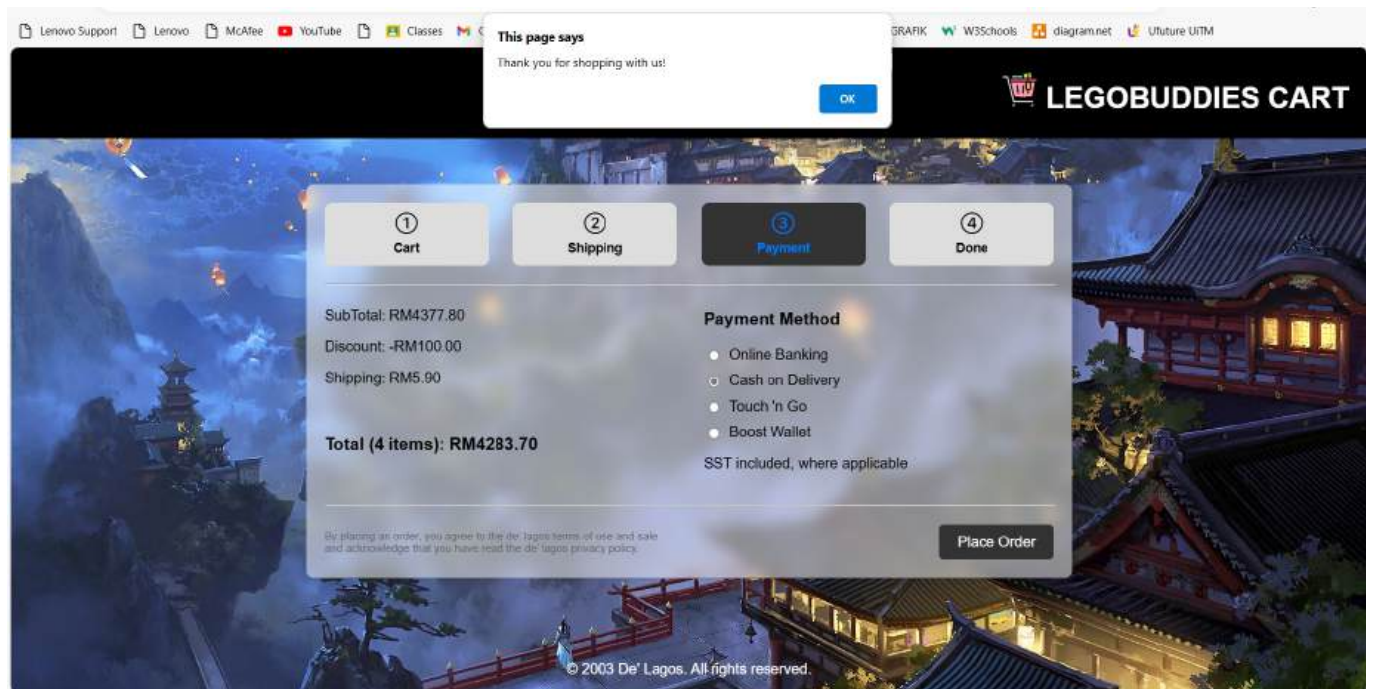
SST included, where applicable

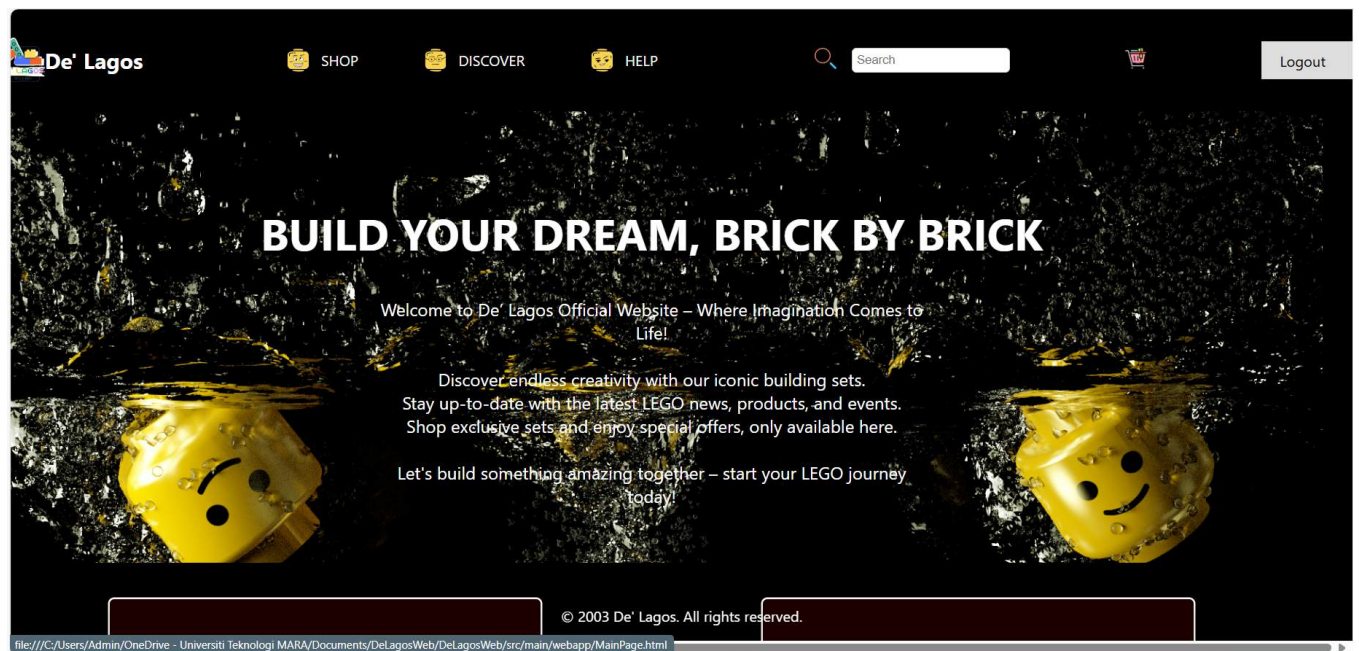
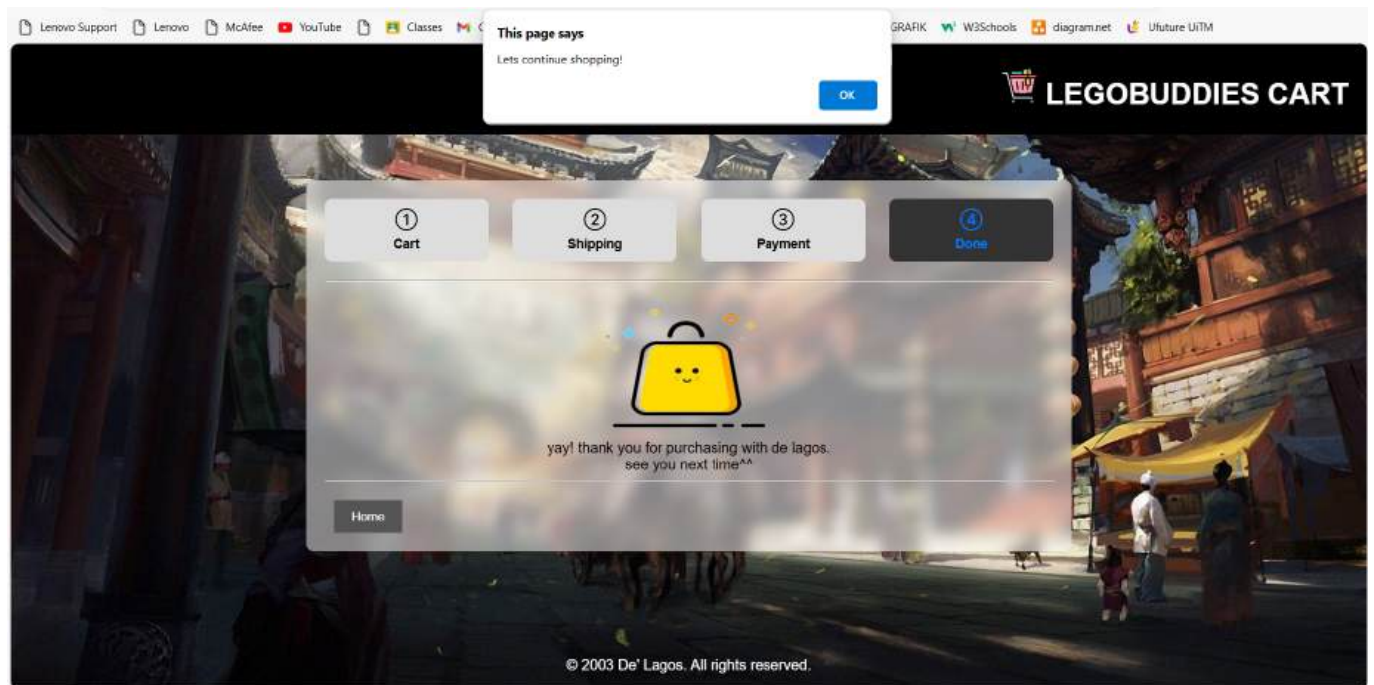
By placing an order, you agree to the de' lagos terms of use and sale and acknowledge that you have read the de' lagos privacy policy.

Place Order

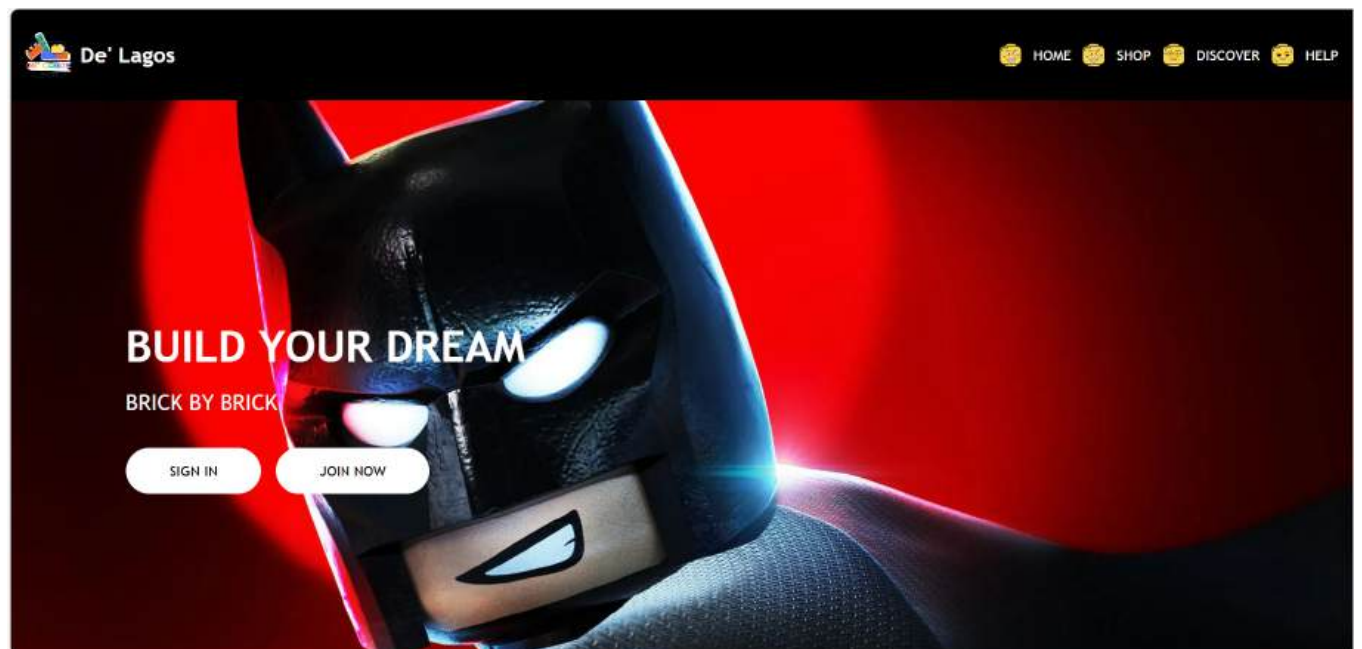
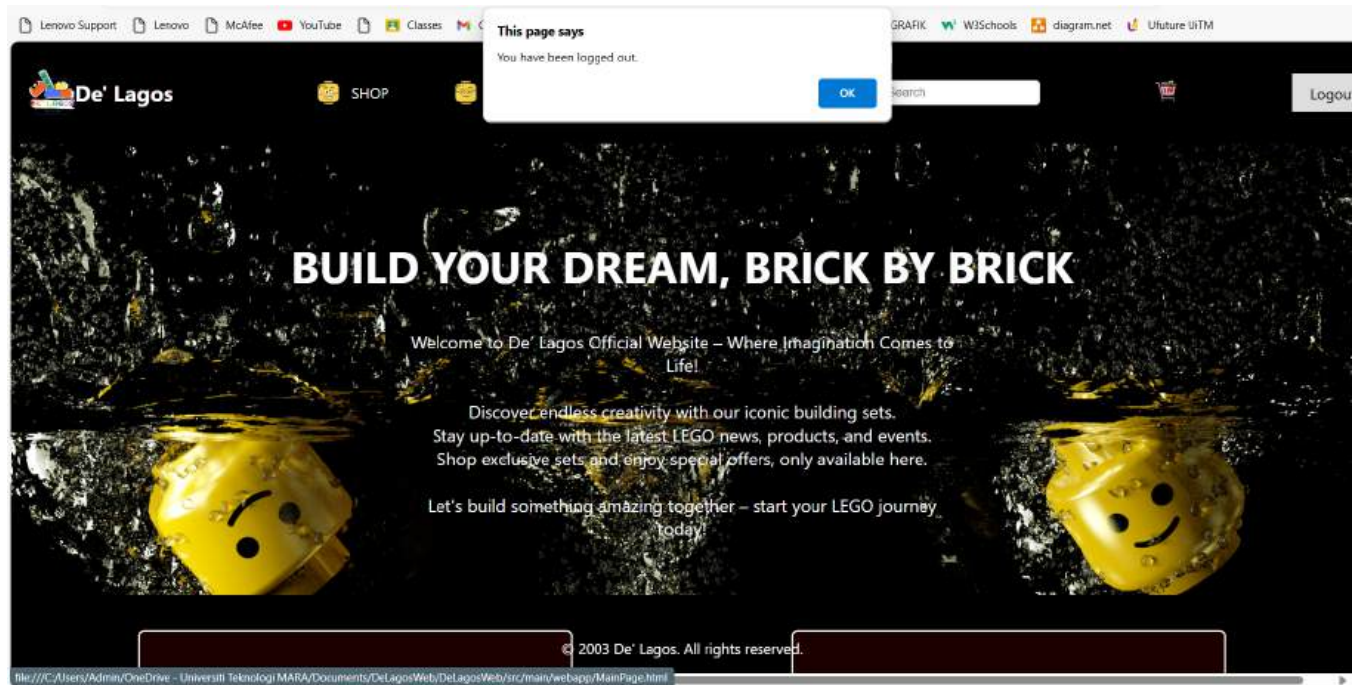
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## 6.0 HEURISTIC EVALUATION

### 6.1 Visibility of system status



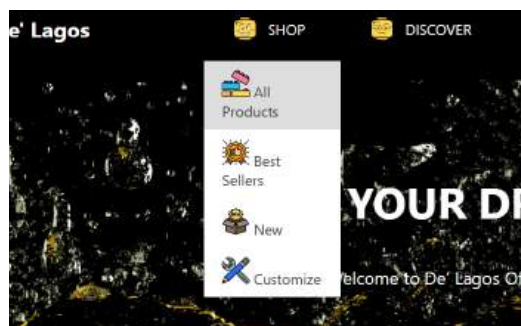
Users should receive timely and clear feedback from the system to stay informed about ongoing actions. For instance, when a user cancels an order, they should see a message confirming "Your order is successfully canceled" at the top of the page.

### 6.2 Match between system and real world

Items	Price	Quantity	Subtotal
 Batcave™ – Shadow Box	RM 1699.90	– 1 +	RM 1699.90
 Customize LEGO	RM 689.00	– 1 +	RM 689.00
 Batman: The Animated Series Gotham City™	RM 1299.90	– 1 +	RM 1299.90
 Customize LEGO	RM 689.00	– 1 +	RM 689.00

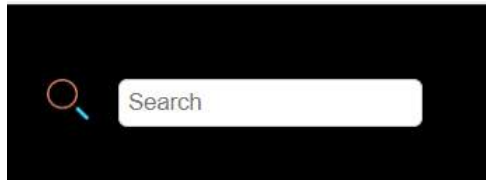
The software should use terms and concepts familiar to users. For example, using a trash can icon to represent removing an item from the cart helps users understand the system better.

### 6.3 User control and freedom



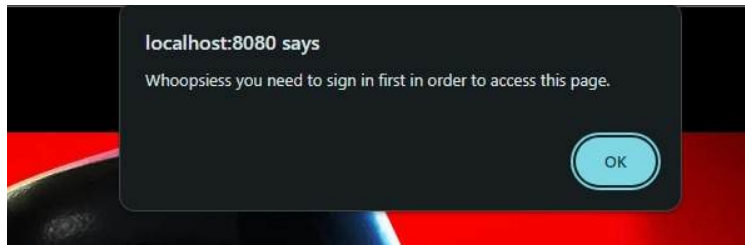
Users are allowed to choose different options in the shop, such as 'All Products,' 'Best Sellers,' 'New,' or 'Customize.' This helps users navigate and find the products they are interested in more easily.

## 6.4 Consistency and standards



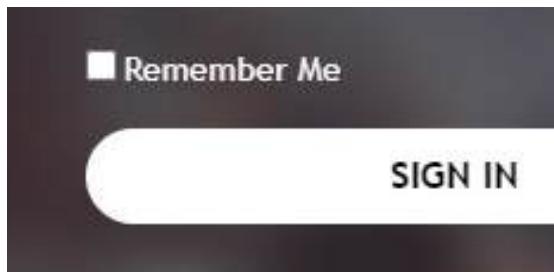
The system should follow accepted norms and standards for consistency in actions and design. For example, using familiar icons like a magnifying glass for search helps users understand how to use the system.

## 6.5 Error prevention



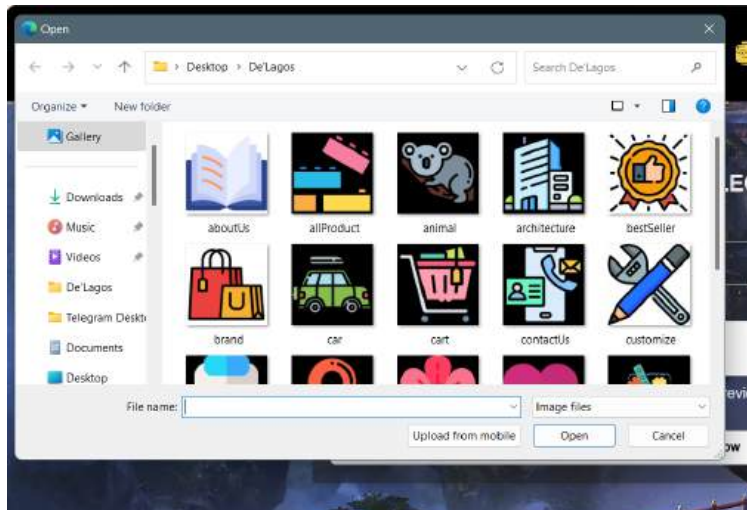
Instead of just relying on error alerts, the system should prevent problems. For example, real-time form validation can alert users immediately if they haven't signed in or registered. A pop-up message like "Whoopsies, you need to sign in first to access this page" can prompt them to sign in.

## 6.6 Recognition rather than recall



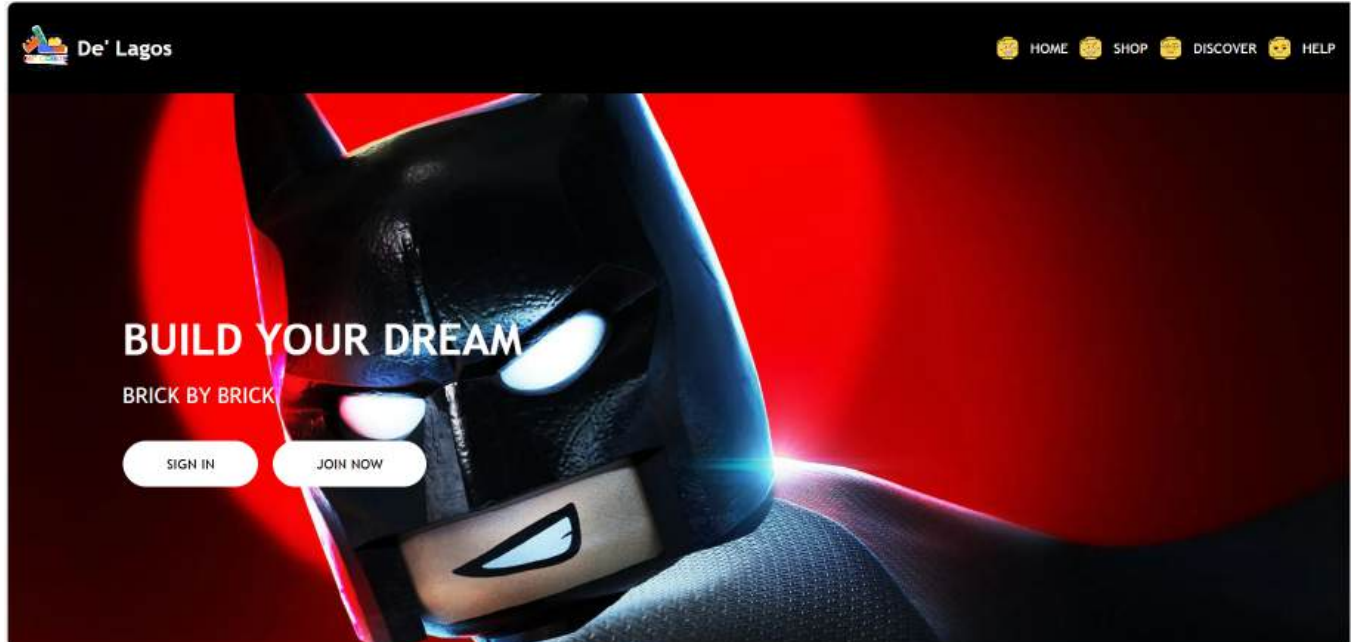
By making items, actions, and options visible and accessible, the system should reduce the user's memory load. For example, our system includes a "Remember Me" feature, so users don't need to enter their username and password each time they sign in.

## 6.7 Flexibility and efficiency of use



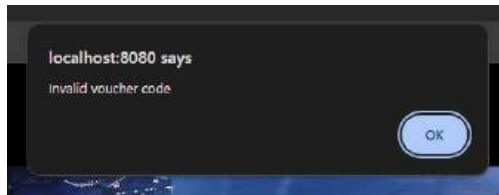
The system should cater to users by offering customization options to enhance productivity. For example, our system allows users to customize LEGO features based on their preferences by clicking "Choose File" and uploading a photo they want to use.

## 6.8 Aesthetic and minimalist design



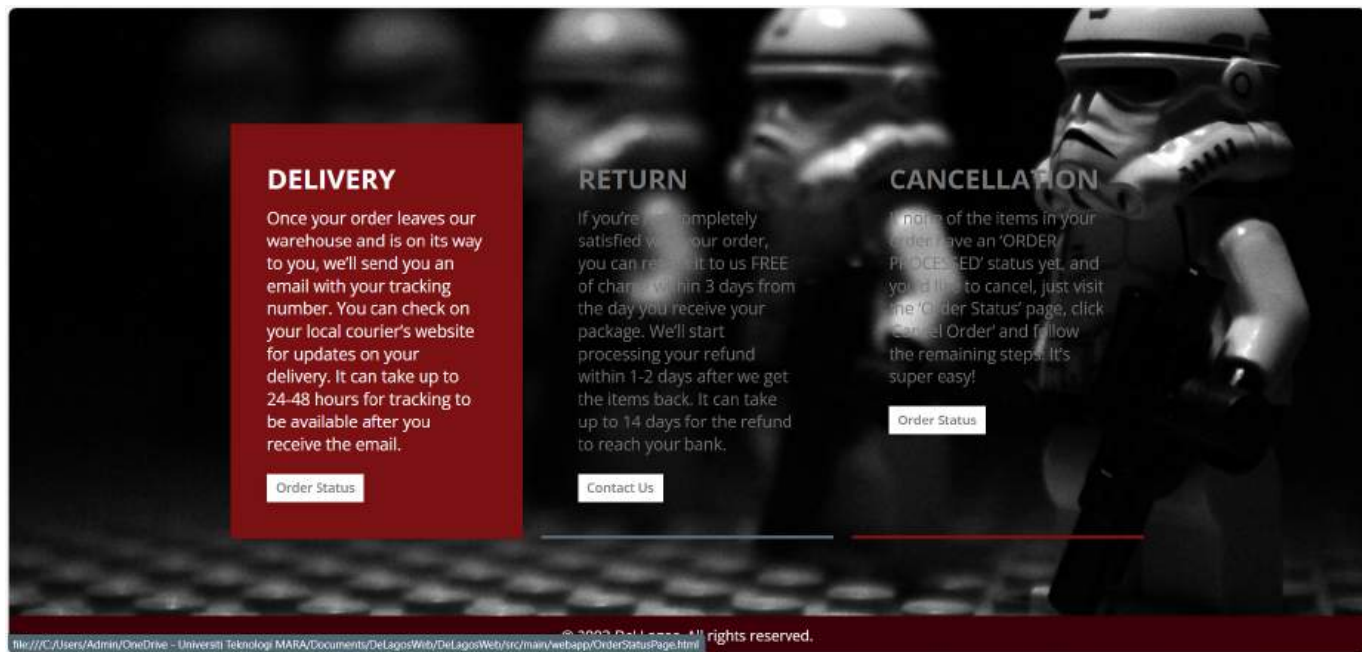
The system should present information and options in a simple, straightforward manner. By eliminating unnecessary features and visual clutter, users can focus on crucial tasks. Our layout, for example, includes only two buttons "Sign In" and "Join Now" to streamline the process for signing in and registering.

## 6.9 Helps user recognize,diagnose, recover from errors



Error messages should clearly state the problem and suggest possible solutions. For example, if a user enters the wrong voucher code on this page, the system will display the error message "Invalid voucher code." The discount cannot be applied until the user enters the correct voucher code "DELAGOS".

## 6.10 Help and documentation



Our system includes a help page that provides comprehensive information to guide users on various tasks. This page details how to cancel an order, return an order, and check the status of their order, ensuring users can easily find the assistance they need.