<b>D</b> 1	Wasterman												
Phases	Want a space		Apply for permit				Issue permit		Enforcement				
Ordering parties	Renovating house, and the rubbish is getting out of hand, so call up bin company (verify with Simon). Need bin by tomorrow, for Friday, the weekend, and Monday.	Changes bin order the day before they'd asked, as something has come up.											
	ANZ plans renovation and requests	Parks their car where they want to put the bin (in order to reserve space)	Truck driver delivers bin to customer										
	Developer knows they will need a skip bin for their work so orders a bin from a company.												
Bin company	Doesn't want to lose customer so agrees to deliver bin tomorrow	Sends truck driver out to the customer's location	Driver notifies HQ that the bin has been dropped and where.	HQ sees notification					Receives fine in mail	Calls OCS to find out why they have a fine and find out if truck driver messed up.	Disputes fine.	Pays if truck driver messed up.	
				Goes to permit website and submits to epathway, entering their credit card details. Assumes permit allowed.									
				Receives automatic email stating application is received and will be assessed within next 10 business days. Probably doesn't read it.									
ocs				Receives application in shared inbox checked by one person around once a day.	dd permit application to backlog of work to do.	Gets to assessing permit. Checks Public Liability insurance	Rejects as the public liability insurance is expired and sends an email (do they detail reasoning or is it automatic?)						
							Accepts permit.						
Local Law officer	Some local law officers are specifically assigned to check on skip bin permits.	Walks the streets checking compliances.	See a bin, and asks most readily available person in the know if there is a permit for it.	Takes photographic evidence of the bin and location and adds to backlog of bins that need to be checked once back at HQ.	Completes round of teh city and lads back to HQ to do dek work i. e. fines and checking permits.		Does an ASIC query to issue a fine to the correct company details.	If	f fines not paid, they are taken to court.				
		Checks obvious signs of infringement like no stopping zone,	Requests evidence of a permit, generally to be emailed to address.			Many won't, so calls bin companies to find out what's up (maybe they have a permit but it isn't in the system)							
People in city			Sees a big ugly bin placed outside their business and wonders why because they'd prefer it not to be there.										
			Calls up CoM to find out and complain.										
			сопраш.										