

(i) Printed Pages : 2

Roll No. ....

(ii) Questions : 14

Sub. Code :

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Exam. Code :

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**Bachelor of Business Administration 5<sup>th</sup> Semester**  
**(2122)**

**INDUSTRIAL RELATIONS AND  
LABOUR LEGISLATION**

**Paper : BBA-310**

**Time Allowed : Three Hours]**

**[Maximum Marks : 80**

**Note :—** (1) Attempt **four** questions out of **six** questions from Section—A.

(2) Attempt **two** questions each out of **four** questions each from Sections—B & C.

**SECTION—A**

1. Causes of Industrial Disputes
2. Strikes and Lockouts
3. What are the objectives of the Payment of Wages Act ?
4. Define Industrial Relations.
5. What are the duties of a Conciliation Officer ?
6. Marxist Approach

4×5=20



## SECTION—B

7. Define the Modern Concepts of Industrial Relations. How has it become indispensable in these days ?
8. Explain the process of collective bargaining. What are the essential conditions for success of this process ?
9. What are the causes of grievances ? Discuss grievance redressal process in detail.
10. Define Industrial Conflicts. Explain the causes and effects of Industrial Conflicts in Industry. 15×2=30

## SECTION—C

11. Explain safety provisions under the Factories Act 1948.
12. Discuss problems of Trade Unions in India.
13. Discuss in detail machinery for resolving Industrial disputes under law.
14. Define wages. Explain the provisions for timely payment of wages under the Payment of Wages Act 1936.

15×2=30