

(i) Printed Pages : 2

Roll No.

(ii) Questions : 9

Sub. Code :

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Exam. Code :

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Bachelor of Business Administration 1st Semester

(2123)

ORGANIZATION BEHAVIOUR

Paper : BBAS-102

Time Allowed : Three Hours]

[Maximum Marks : 80

Note :— Attempt any **four** short answer type questions from Section-A . Attempt **two** questions each from Sections-B and C respectively.

SECTION—A

I. (a) What is organisational commitment ?

(b) Discuss various stages of conflict.

(c) State the components of organisational culture.

(d) What is emotional intelligence ?

(e) Explain Locus of control.

(f) Discuss individual behaviour in brief.

4×5=20

SECTION—B

- II. Elucidate the main theories of personality with pros and cons.
- III. How an attitude can be formed ? Discuss various techniques of its measurement.
- IV. Perception is the process of receiving, selecting, organising, interpreting, checking and reacting. Discuss.
- V. Discuss the various models of organisational behaviour in detail.

2×15=30

SECTION—C

- VI. Define stress. What are the main sources of stress ? Discuss.
- VII. Define motivation. Write a detailed note on Maslow's need hierarchy theory.
- VIII. What are the various types of organisational changes ? Under what circumstances would each change be desirable ?
- IX. How can resistance to change be overcome ? Discuss.

2×15=30