- (i) Printed Pages: 3 Roll No. .....
- (ii) Questions :9 Sub. Code : 0 8 8 1 Exam. Code : 0 0 2 4

# Bachelor of Business Administration 4th Semester 1048

### RESEARCH METHODOLOGY

Paper—BBA-223

Time Allowed: Three Hours] [Maximum Marks: 80

- Note:—(1) Section—A is compulsory. Attempt any four questions. Each question carries 5 marks in Section—A.
  - (2) From Sections B and C two questions each are compulsory. Each question carries 15 marks.

## SECTION—A

## Attempt four questions:

- I. What do you mean by one tailed and two tailed test?
- II. Differentiate systematic sampling and Cluster sampling.
- III. State the advantages and disadvantages of observation method of data collection.
- IV. Enumerate the different sources of errors in research.

- V. Why is it important to define research problem appropriately?
- VI. Explain the technique and importance of oral presentation of research finding.

## SECTION-B

- I. "Research is much concerned with proper fact finding, analysis and evaluation." Do you agree with this statement? Give reasons in support of your answers. Explain the criteria of a good research.
- II. Explain the meaning and significance of research design. Differentiate between exploratory descriptive research and casual research.
- III. Explain why questionnaires are popular tools for Data Collection in Research. Discuss qualities of a Good Questionnaire.
- IV. Discuss the relative merits and demerits of:
  - (a) Rating vs. Ranking scale
  - (b) Summated vs. cumulative scale
  - (c) Nominal and ordinal scale
  - (d) Staple scale and the semantic differential scale.

#### SECTION—C

I. Why probability sampling is generally preferred in comparison to non probability sampling? Describe the sampling design process. Explain the characteristics of a good sample design.

- II. What is a hypothesis? What characteristics it must possess in order to be a good research hypothesis?
- III. Answer the following questions briefly:
  - (a) SBI claims that more than 55 % of the saving accounts in Haryana are at SBI. A sample survey of 400 account holders revealed that only 180 account holders have account at SBI. Verify, using 5 % level of significance, if the sample results underestimate the claim of SBI.
  - (b) What are Type I and Type II Errors in hypothesis testing? What is the Power of a hypothesis test?

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- IV. (a) Describe the guidelines for research report.
  - (b) Write short notes on following:
    - (i) Bibliography and its importance.
    - (ii) Rewriting and polishing of report.