- (i) Printed Pages: 2 Roll No.
- (ii) Questions : 14 Sub. Code : 0 8 6 4

 Exam. Code : 0 0 2 1

Bachelor of Business Administration 1st Semester 1128

MANAGEMENT CONCEPT AND PRACTICES Paper: BBAS-104

Time Allowed: Three Hours] [Maximum Marks: 80

- Note:—(1) Attempt any FOUR questions from Section-A. Each question carries 5 marks.
 - (2) Attempt any **TWO** questions each from Section-B and Section-C. Each question carries **15** marks.

SECTION-A

- 1. What is the process of MBO?
- 2. What are the problems in delegation?
- 3. Give the techniques of effective coordination.
- 4. Narrow span of control.
- 5. What are the elements of direction?
- 6. What is Projection?

4×5=20

SECTION-B

- "Management is the art of getting things done through people." Explain the statement.
- 8. Discuss the neo-classical approaches of management thought.

- 9. Explain briefly the traditional organisational forms.
- 10. Write short notes on :-
 - (a) Principles of management
 - (b) Relationship between planning and controlling.

 $2 \times 15 = 30$

SECTION—C

- 11. Give the various steps in selection process undertaken by an HR manager.
- 12. What are the Behavioural theories of leadership?
- 13. What is control? Explain the modern control techniques.
- 14. Write short notes on :—
 - (a) Managerial grid
 - (b) Problems in managing diversity.

 $2 \times 15 = 30$