

(i) Printed Pages: 2

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(ii) Questions : 9

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**Bachelor of Business Administration 6<sup>th</sup> Semester  
(2042)**

**PRODUCTION AND OPERATIONS MANAGEMENT**

**Paper—BBA 322**

**Time Allowed : Three Hours]**

**[Maximum Marks : 80**

**Note :—**Attempt any **four** questions from Section A, each carries **5** marks. Attempt any **two** questions each from Sections B and C respectively, each carries **15** marks.

**SECTION—A**

- I. (a) Differentiate between production and operations management.
- (b) What is product development ?
- (c) Explain the concept work measurement.
- (d) What is TQM ?
- (e) What are the objectives of inventory management ?
- (f) What are the objectives of statistical quality control ?

**SECTION—B**

- II. What is production and operations management ? Explain the types of production system.
- III. Explain all the factors that affect the location of a plant.

IV. Explain the product development process in detail.

V. Write notes on :

(a) Work study

(b) Method study.

### **SECTION—C**

VI. Explain the following concepts :

(a) Just in time

(b) Make or buy decision.

VII. Explain in detail the procedure of purchasing.

VIII. What is maintenance management ? Explain the functions in detail.

IX. Explain the different factors affecting the inventory control policy of a company.