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Bachelor of Business Administration
Fifth Semester
BBA-309: Organizational Development

Time allowed: 3 Hours

Max. Marks: 80

NOTE: Attempt four short answer type questions from Section-A. Attempt two questions each from Section B and C respectively.

x-x-x

Section - A

I. Attempt any four of the following:-

- a) Discuss the evolution of Organisational Development.
- b) How the Teamwork helps the organisations in goal achievement?
- c) Discuss the Generic parallel learning structure intervention process.
- d) How the coaching and counseling intervention has been done in the Organisations?
- e) Discuss counseling intervention.
- f) How the Total Quality Management help employees and organization itself?

(4x5)

Section - B

- II. What is Organisational Development? Specify its benefits and limitations. (15)
- III. Discuss in detail the Kurt Lewin model of change and how it is different from Burke Litwin model? (15)
- IV. What is Six Box model and what are the various pros and cons of using six-box model in the organisations? (15)
- V. What is Third wave consulting and how it facilitates the phases of OD programs? Discuss the various steps to transform an Organisation. (15)

Section - C

- VI. Discuss the Socio-Technical Systems. What are the various components of Socio-Technical System? (15)

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(2)

- VII. Do you think that Quality of work life affects the Organisations? Discuss Scope and Principles of Quality of Work Life to justify its affect? (15)
- VIII. Discuss the OD Consultation process in detail. (15)
- IX. What is Team Building? Discuss the process and techniques of Team Building. (15)

x-x-x