## Specifications:

- User will need to log in with username and password to use application
  - Two types of accounts: Customer and Employee
  - As a customer if you do not have an account, you can create a Customer account but not an Employee account
- What does a Customer have?
  - Username and password
  - o Name
  - o Auto-generated unique ID
- What can a Customer do?
  - Create a reservation They can choose date to start stay and how many days they plan to stay, then the price can be generated by our program
    - Program needs to check if any space is available in the hotel for date to start stay and throughout the entire stay
  - Read their reservations see the details of their reservations
  - Update their reservations Change the date to start stay and how many days they plan to stay, then the price is recalculated
  - Cancel their reservations
- What does an Employee have?
  - Username and password
  - Name
  - o Auto-generated unique ID
- What can an Employee do?
  - Create another Employee account
  - Delete an Employee account
  - With a Customer ID, they can do everything a Customer can for that specific customer
    - For example, create a reservation for a specific customer
  - Change the pricing calculation
    - For example, increase the initial price or increase the price rate of each day spent at hotel from \$50/day to \$75/day
- What can both Customers and Employees do?
  - See a list of all reservations
  - Possible idea: calendar view of reservations (investigate if possible in Swing)

## Possible Use Cases

#### **Customer Books a Room**

- 1. Customer tries to log in with username / ID number and password
- 2. Program shows options: Book, View, Update
- 3. Customer selects 'Book room' option
- 4. Program prompts user to enter dates between which they are looking for a reservation
- 5. User enters two dates
- 6. Program shows all the rooms available in the given days along with prices
- 7. User selects the reservation which they wish to make
- 8. Program saves the reservation and it's data under Customer's name and updates the room as 'reserved' rather than 'available'

#### Variation 1

- 1.1 Customer does not have an account set up yet, program says account not valid
- 1.2 Customer selects create new account option and logs in with new account

#### Variation 2

- 6.1 There are no available rooms on the dates
- 6.2 program gives the user an option to re-enter dates, or cancel
- 6.3 re-enter dates button returns user to #4
- 6.4 cancel button returns user to #2

#### **Customer Views Their Reservations**

- 1. Customer tries to log in with username / ID number and password
- 2. Program shows options: Book, View, Update
- 3. Customer selects 'View Reservations'
- 4. Program displays all the reservations that are stored under the users name along with other data such as price, location, room # etc
- 5. Program displays two options: to return or to cancel reservation
- 6. Customer is returned to #2

### Variation 1

- 5.1 Customer selects cancel
- 5.2 The reservation is removed from being under the Customer's name
- 5.3 The rooms for those dates (which were cancelled) are changed from 'reserved' to 'available'

#### **Employee Creates new Account**

- 1. Employee tries to log in with username / ID number and password
- 2. Program shows options: Find customer account, Create new account, delete account, view reservations
- 3. Employee selects 'create new account'
- 4. Program prompts employee to enter employee information
- 5. Program creates new account and displays a "completed" verification

#### Variation 1

- 1.1 Employee does not have an account set up yet, program says account not valid
- 1.2 Employee selects create new account option and logs in with new account

#### Variation 2

- 3.1 Customer selects delete account
- 3.2 The system prompts the input of account holder information
- 3.3 The Employee selects and confirms for account to be deleted
- 3.4 The program deletes the account from system

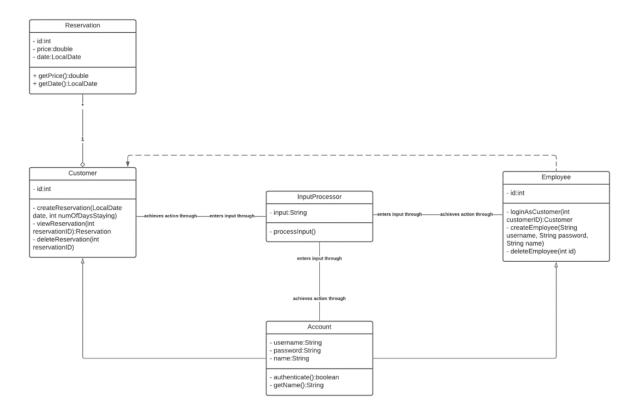
## **Employee Modifies Customer Information**

- 1. Employee tries to log in with username / ID number and password
- 2. Program shows options: Customer account, Create new account, delete account, view reservations
- 3. Employee selects 'Customer account'
- 4. Program prompts user to enter customer ID number
- 5. User enters number
- 6. Program displays Customer information: Book, View, Update
- 7. Employee can proceed as a customer would with any of the above options (see Customer Use Cases)

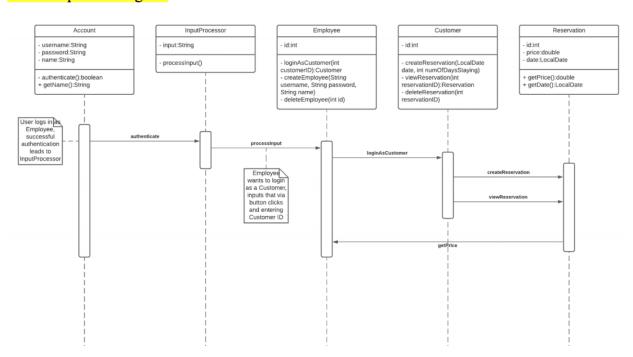
### \* If Employee selects 'view reservations'

- Program displays options : Show by date, Show reserved, show available
- User can input dates and/or one of the other two options
- Program will list reservations (and its data) based on the inputted information
- Program has a cancel button
- User selects cancel when done
- Program returns to display page

## **UML Class Diagram**



## **UML Sequence Diagram**



# **UML State Diagram**

