1. Who is IEA?
   1. IEA is the leading provider of professional development and training programs for career advancement in workers' compensation, disability management and risk management.
2. What kind of educational programs does IEA offer?
   1. IEA offers professional development and training programs in Workers’ Compensation and Absence Management.
3. Does IEA offer LIVE classes?
   1. IEA offers both “instructor-led” and “on-demand” courses.
   2. Instructor-led course means you’ll have access to weekly interactive webinars with a subject matter expert. You’ll be able to ask questions and interact with peers in your group.
   3. On-demand training means you’ll progress through your training on your own time and at your own pace.
   4. For both instructor-led and on-demand, you’ll have access to your own dashboard for reading materials, assignments, and completion certificates.
4. Do I have to set up a profile to take a class?
   1. To take a class you do need to set up a profile. It takes just a moment and ensures easy access to all of the resources you’ll need to progress through your course. Plus, you’ll be able to download your certificate upon completion, and you’ll be able to review your transcripts at any point in the future.
5. Are IEA courses recognized in all 50 states?
   1. IEA’s [Certified Professional in Disability Management (CPDM)](https://ieatraining.org/certifications/certified-professional-in-disability-management/) certification is not only recognized, but sought after by many organizations in all 50 states in the U.S.
   2. IEA’s workers’ compensation courses lead the industry in California. If your organization is outside of California AND settles claims in California, your adjusters must meet State of California compliance requirements. IEA provides the state mandated [120-hour training for new adjusters](https://ieatraining.org/certifications/indemnity-workers-compensation-adjuster/).
6. I took classes with you a long time ago. How do I get a transcript?
   1. Depending upon how long ago you took your courses, your transcript may be quickly available through your own learning portal, or we may need to retrieve your data from prior systems. Please [email us](https://ieatraining.org/info@ieatraining.org) and we’ll explore the issue for you.
7. Does IEA offer Payment Plans?
   1. Yes! IEA can help you optimize your budget. We have payment plan options at checkout. Simply choose the “Shop Pay” option during enrollment and then choose the plan that’s best for you.
8. What do you provide?
   1. IEA provides courses enabling career opportunities in workers’ compensation, and absence/disability management. We are the acknowledged leaders in vocational education for insurance professionals. We consistently deliver courses to provide anyone with the skills and knowledge to build a successful career in these industries.
9. What services do you offer?
   1. We offer Certifications, Classes, Live Webinars and On-Demand Webinars for Workers’ Compensation professionals in California and for Human Resource Professionals in all 50 States. Here is a [link](https://ieatraining.org/catalog?&search=&content_type%5B%5D=certifications&content_type%5B%5D=classes&content_type%5B%5D=webinars&content_type%5B%5D=on-demand-webinars) for more information.
10. How big is IEA?
    1. IEA is a team of 10 employees with 52 associated members.
11. What are your popular certifications?
    1. Our popular certifications are
       1. CPDM(Certified Professional in Disability Management)
       2. CPWC-IND(Indemnity Workers’ Compensation Adjuster)
       3. CPWC-MO(Claims Practitioner in Workers’ Compensation for Medical Only Adjuster)
       4. WCLP(Workers' Compensation for Legal Professionals)
       5. CPWC-MBR(Claims Practitioner in Workers' Compensation for Medical Bill Reviewers)
       6. WCCA(Workers’ Compensation Claims Administration Certificate)
12. What are your popular classes?
    1. Introduction to Workers' Compensation Claims
       1. Class overview
          1. Discover the ins and outs of California’s workers’ compensation system. From eligibility requirements to the appeals process, this course covers it all.Learn about law, benefits, claims, medical treatment & more. You’ll gain a comprehensive understanding of the system and the resources available to support injured workers.
    2. Introduction to FMLA & ADA
       1. Class overview
          1. Master FMLA & ADA Leave Management effortlessly! This class offers HR professionals and business managers key knowledge on essential compliance issues. Stay ahead of the curve with up-to-date insights on the Family and Medical Leave Act (FMLA) and the Americans with Disabilities Act (ADA). Our on-demand training streamlines the core requirements of these laws, incorporating the latest developments that directly affect employers. Elevate your expertise and navigate leave management with confidence. Enroll now to conquer FMLA & ADA complexities and ensure legal compliance!
    3. Foundations of California Workers' Compensation Claims
       1. Class overview
          1. Master Workers’ Compensation and Employers Liability Policies to elevate your professional prowess and distinguish yourself in the industry. Gain essential skills to effectively apply these policies, harnessing their full potential in your daily work. Develop a deep understanding of claims administration, including record keeping, reserving, and state audits, enabling you to make informed business decisions. Navigate complex policy issues with confidence, becoming the go-to expert in your organization, providing invaluable insights and solutions. Unleash your value, enhance organizational performance, and leave a lasting impact on the bottom line. Embark on this transformative journey and unlock your possibilities for professional growth.
    4. Self-Insured Exam Prep
       1. Class overview
          1. Get the edge you need to pass the SIP exam with ease by enrolling in our self-paced, on-demand course presented by industry expert Bob Cornelow. With over 35 years of experience in the field, Bob provides unparalleled instruction and insight to help you prepare for this challenging exam. This course is designed to fit your busy schedule, allowing you to study at your own pace and on your own time. Gain the confidence and knowledge you need to succeed on the SIP exam and advance your career. Enroll in our course today and start preparing for success!.
    5. WC Origins & Overview
       1. Class overview
          1. Explore the issues that led to the development of California workers’ compensation laws and how they were addressed through legislative action. Learn about the current state of workers’ compensation laws and how they continue to protect workers today.
13. Where are you located?
    1. Our main office is located in El Segundo, California.

El Segundo

California - 90245, USA

Phone: 800-655-4432

E-mail: [info@ieatraining.org](mailto:info@ieatraining.org)

1. What do you specialize in?
   1. We specialize in
      1. Workers'​ Compensation Education and Training
      2. Disability Management
      3. Agent and Broker Prelicensing and Continuing Education
      4. Property Casuality Education and Training
2. How can I contact you?
   1. Please feel free to contact us at:

Phone: 800-655-4432

E-mail: [info@ieatraining.org](mailto:info@ieatraining.org)