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## **Technical Proficiencies**

**Operating Systems:** Microsoft Windows (XP, 7, 8, 10)

Microsoft Server (2003, 2008r2, 2012), Android

**Systems Administration:** Active Directory, Computer

Hardware, Command Prompt, Networking, VMware,

Hyper-V, Virtualization, VMware ESX, Cisco

**Applications:** Microsoft Office Suites, Photoshop, Sony Vegas, Visual Studio, Visual Studio Code, Eclipse, Adobe

XD

Programming Languages: Java, ASP.NET, C#, HTML,

JavaScript, ASP.Net Core
Retail & Customer Service

### **Education**

Computer Science & Software Engineering

05/2020

Franklin College - Franklin, Indiana

- Collegiate Baseball
- IUPUI Collegiate Angler
- Sponsor: Kistler Rods, Hayabusa, Outdoorsmen Sports Shop

#### **Miscellaneous Projects**

MetaDataMP3 03/2019

• Implemented a program in C# that will take a client's specific .mp3 files and use their associated meta data to construct and rename the .mp3 files.

Senior Project 05/2020

Leadership Johnson County

Developed a web-based software system that automated the navigation of a historical tour/scavenger hunt.

**Network System Administration** 

05/2016

Western Technical College - La Crosse, Wisconsin

- GPA: 3.5 / 4.0
- Western Technical College President's List of High Distinction
- All-Minnesota College Athletic Conference (MCAC) Recipient

# **Work History**

**Supervisor** 09/2018 to 02/2021

Finish Line – Fort Wayne, IN

- Greeted customers and ascertained customers' needs.
- Maintained an up-to-date knowledge of product and service offerings to serve as an informational resource to customers and team members.
- Developed positive customer relationships through friendly greetings and excellent service.
- Manage a multi-million-dollar store from day-to-day operations.

**IT Internship** 06/2016 to 07/2016

## Western Technical College – La Crosse, WI

- Evaluated software for functionality, form and usability.
- Diagnosed and troubleshooted UNIX and Windows processing problems and applied solutions to increase company efficiency.
- Ensured network, system and data availability and integrity through preventative maintenance and upgrades.