Netflix Never Used Its \$1 Million Algorithm Due

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CASEY JOHNSTON, ARS TECHNICA BUSINESS 04.16.12 08:20

AM

NETELI NEVER USED **ALGOR** DUE TO ERING

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COSTS



awarded a \$1 million prize to a develope r team in 2009 for an algorith m that increased the accuracy of the company' S recomme ndation engine by 10 percent. But it doesn't use the milliondollar code, and has no



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plans to impleme nt it in the future, Netflix announce d on its blog Friday. The post goes on to explain why: a combinat ion of too much engineeri ng effort for the results, and a shift from movie recomme ndations to the "next level" of personali zation caused by the transitio n of the

business

from

mailed

DVDs to

video

streamin

g.

Netflix

notes

that it

does still

use two

algorith

ms from

the team

that won

the first

Progress

Prize for

an 8.43

percent

improve

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recomme

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engine's

root

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error (the

full \$1

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for a 10

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improve

ment).

But the

increase

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"did not

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them into

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ent," the

blog post

said. By

that time,

the

company

had

moved on

anyway.

When

Netflix

announce

d the

contest

to

improve

the

service in

2007, its

business

was

centered

on DVDs,

which are

dealt

with by

customer

s in

periods

of days or

weeks

and

provide

little

granular

data.

Now that

Netflix's

primary

offering

is

streamin

g, it has

access to

much

more

informati

on:

"streami

ng

members

are

looking

for

somethin

g great to

watch

right

now; they

can

sample a

few

videos

before

settling

on one,

they can

consume

several in

one

session,

and we

can

observe

viewing

statistics

such as

whether

a video

was

watched

fully or

only

partially,

" reads the post.

This

doesn't

seem like

much

data, but

it broadly

affects

the full

screen of

personali

zed

recomme

ndations

a user

might see

on their

Netflix

home

page. If a

user

begins a

movie

from

"Imagina

tive Time

Travel

Movies

from the

1980s"

but

quickly

closes it,

the

homepag

e could

shuffle

that

category

down and

place a

new

category

at the

prime top

position

that still

speaks to

the

customer

's

watching

history;

somethin

g less sci-

fi and

more

1980s, or

vice-

versa.

(Mostly)

gone are

the days

that

customer

s would

fill their

DVD lists

with

artsy

indie

films or all of the Academy Awardwinning documen taries they could, only for them to remain in queue purgator y. Netflix Watch Instantly is about the here and now, and Netflix is priming to respond to that time frame.

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