

Experiment no 6

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To design and implement a data warehouse for a customer order processing system in a company. [Use any Database]

Introduction:

The objective of this project is to design and implement a data warehouse for a customer order processing system in a company. The data warehouse system will extract data from existing operational databases and provide online analytical processing with roll up, drill down, slice and dice features to meet user requirements.

Business Requirements:

The data warehouse system is required to answer several queries related to the stores, items, customers and orders in the enterprise. These queries include finding all the stores that hold a particular item of stock, finding all the orders that can be fulfilled by a given store, finding all the stores that hold items ordered by a given customer, and finding the stock level of a particular item in all stores in a particular city.

Functional Specification:

The data warehouse system will provide a user interface for users to input their queries and generate OLAP reports. The input specification will include the selection of dimensions and measures for each query. The output specification will include the format and presentation of the OLAP reports.

Data Warehousing Design:

The data warehouse will be designed using a star schema. The fact table will be the Ordered_item table, and the dimension tables will be the Customer, Store, Item, and Time tables. The Customer dimension table will have attributes such as customer name, city, and state. The Store dimension table will have attributes such as city, state, phone, and headquarter address. The Item dimension table will have attributes such as description, size, weight, and unit price. The Time dimension table will have attributes such as order date and time.

Data Cube Implementation:

The data warehouse system will load data into data cubes for fast retrieval and processing of OLAP queries. The data cubes will be implemented using a multidimensional database

management system (MDBMS) such as Microsoft SQL Server Analysis Services or Oracle OLAP.

Observations:

1. Find all the stores along with city, state, phone, description, size, weight and unit price that hold a particular item of stock.

The screenshot shows the MySQL Workbench interface. The query editor contains the following SQL query:

```
1 SELECT s.store_id, s.phone, i.description, fs.quantity_ordered
2 FROM dim_store s
3 JOIN fact_sales fs ON s.store_id = fs.store_id
4 JOIN dim_item i ON fs.item_id = i.item_id
5 JOIN dim_city c ON s.city_id = c.city_id
6 WHERE c.city_name = 'New York City' AND i.description = 'Red Shirt';
7
```

The Results window shows the following data:

store_id	phone	description	quantity_ordered
1	555-1234	Red Shirt	2

The bottom panel shows the Action Output window with the following log:

#	Time	Action	Message	Duration / Fetch
22	14:48:50	SELECT o.order_no, o.order_date, c.customer_name FROM dim_order o JOIN dim_customer c ON o.customer...	2 row(s) returned	0.000 sec / 0.000 sec
23	14:49:08	SELECT s.store_id, c.city_name, s.phone FROM dim_store s JOIN dim_city c ON s.city_id = c.city_id JOIN fact...	2 row(s) returned	0.000 sec / 0.000 sec
24	14:49:24	SELECT c.city_name, c.state, c.headquarters_addr FROM dim_city c JOIN dim_store s ON c.city_id = s.city_id...	0 row(s) returned	0.000 sec / 0.000 sec
25	14:49:34	SELECT c.city_name, c.state, c.headquarters_addr FROM dim_city c JOIN dim_store s ON c.city_id = s.city_id...	1 row(s) returned	0.000 sec / 0.000 sec
26	14:49:48	SELECT o.order_no, i.description, s.store_id, c.city_name, s.phone FROM dim_order o JOIN fact_sales fs ON...	2 row(s) returned	0.000 sec / 0.000 sec
27	14:50:05	SELECT c.city_name, c.state FROM dim_customer cu JOIN dim_city c ON cu.city_id = c.city_id WHERE cu.c...	1 row(s) returned	0.000 sec / 0.000 sec
28	14:50:18	SELECT s.store_id, s.phone, i.description, fs.quantity_ordered FROM dim_store s JOIN fact_sales fs ON s.stor...	1 row(s) returned	0.000 sec / 0.000 sec

2. Find all the orders along with customer name and order date that can be fulfilled by a given store.

The screenshot shows the MySQL Workbench interface. The query editor contains the following SQL query:

```
1 SELECT o.order_no, o.order_date, c.customer_name
2 FROM dim_order o
3 JOIN dim_customer c ON o.customer_id = c.customer_id
4 JOIN fact_sales fs ON o.order_no = fs.order_no
5 WHERE fs.store_id = 1;
6
```

The Results window shows the following data:

order_no	order_date	customer_name
1	2022-01-05	John Smith
1	2022-01-05	John Smith

The bottom panel shows the Action Output window with the following log:

#	Time	Action	Message	Duration / Fetch
16	14:41:41	INSERT INTO dim_store (store_id, city_id, phone) VALUES (1, 1, 555-1234), (2, 2, 555-5678), (3, 3, 555-901...	4 row(s) affected Records: 4 Duplicates: 0 Warnings: 0	0.000 sec
17	14:41:52	INSERT INTO dim_item (item_id, description, size, weight, unit_price) VALUES (1, 'Red Shirt', 'Large', 0.5, 20.0...	4 row(s) affected Records: 4 Duplicates: 0 Warnings: 0	0.000 sec
18	14:41:56	INSERT INTO dim_order (order_no, order_date, customer_id) VALUES (1, '2022-01-05', 1), (2, '2022-02-15', 2)...	4 row(s) affected Records: 4 Duplicates: 0 Warnings: 0	0.015 sec
19	14:42:00	INSERT INTO fact_sales (order_no, store_id, item_id, quantity_ordered, ordered_price) VALUES (1, 1, 1, 2, 40...	5 row(s) affected Records: 5 Duplicates: 0 Warnings: 0	0.015 sec
20	14:46:34	SELECT s.store_id, c.city_name, c.state, s.phone, i.description, (size, i.weight, i.unit_price FROM dim_store s J...	1 row(s) returned	0.000 sec / 0.000 sec
21	14:46:59	SELECT s.store_id, c.city_name, c.state, s.phone, i.description, (size, i.weight, i.unit_price FROM dim_store s J...	1 row(s) returned	0.016 sec / 0.000 sec
22	14:48:50	SELECT o.order_no, o.order_date, c.customer_name FROM dim_order o JOIN dim_customer c ON o.customer...	2 row(s) returned	0.000 sec / 0.000 sec

3. Find all stores along with city name and phone that hold items ordered by given customer.

The screenshot shows the MySQL Workbench interface. The query editor contains the following SQL query:

```
1 SELECT s.store_id, s.phone, i.description, fs.quantity_ordered
2 FROM dim_store s
3 JOIN fact_sales fs ON s.store_id = fs.store_id
4 JOIN dim_item i ON fs.item_id = i.item_id
5 JOIN dim_city c ON s.city_id = c.city_id
6 WHERE c.city_name = 'New York City' AND i.description = 'Red Shirt';
7
```

The Results tab shows the following data:

store_id	phone	description	quantity_ordered
1	555-1234	Red Shirt	2

The bottom panel shows the Action Output with a list of messages and durations for the query execution.

4. Find the headquarter address along with city and state of all stores that hold stocks of an item above a particular level.

The screenshot shows the MySQL Workbench interface. The query editor contains the following SQL query:

```
1 SELECT o.order_no, i.description, s.store_id, c.city_name, s.phone
2 FROM dim_order o
3 JOIN fact_sales fs ON o.order_no = fs.order_no
4 JOIN dim_item i ON fs.item_id = i.item_id
5 JOIN dim_store s ON fs.store_id = s.store_id
6 JOIN dim_city c ON s.city_id = c.city_id
7 WHERE o.customer_id = 1;
8
```

The Results tab shows the following data:

order_no	description	store_id	city_name	phone
1	Red Shirt	1	New York City	555-1234
1	Blue Jeans	1	New York City	555-1234

The bottom panel shows the Action Output with a list of messages and durations for the query execution.

5. For each customer order, show the items ordered along with description, store id and city name and the stores that hold the items.

MySQL Workbench

esf - Warning - not supported

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Query 1

```

1 SELECT c.city_name, c.state
2 FROM dim_customer cu
3 JOIN dim_city c ON cu.city_id = c.city_id
4 WHERE cu.customer_id = 1;

```

Result Grid

city_name	state
New York City	New York

Information

No object selected

Output

Action Output

#	Time	Action	Message	Duration / Fetch
21	14:46:59	SELECT s.store_id, c.city_name, c.state, s.phone, i.description, i.size, i.weight, i.unit_price FROM dim_store s JOIN dim_customer c ON s.city_id = c.city_id JOIN dim_item i ON s.item_id = i.item_id	1 row(s) returned	0.016 sec / 0.000 sec
22	14:48:50	SELECT o.order_no, o.order_date, c.customer_name FROM dim_order o JOIN dim_customer c ON o.customer_id = c.customer_id	2 row(s) returned	0.000 sec / 0.000 sec
23	14:49:08	SELECT s.store_id, c.city_name, s.phone FROM dim_store s JOIN dim_city c ON s.city_id = c.city_id JOIN fact...	2 row(s) returned	0.000 sec / 0.000 sec
24	14:49:24	SELECT c.city_name, c.state, c.headquarters_addr FROM dim_city c JOIN dim_store s ON c.city_id = s.city_id	0 row(s) returned	0.000 sec / 0.000 sec
25	14:49:34	SELECT c.city_name, c.state, c.headquarters_addr FROM dim_city c JOIN dim_store s ON c.city_id = s.city_id	1 row(s) returned	0.000 sec / 0.000 sec
26	14:49:48	SELECT o.order_no, i.description, s.store_id, c.city_name, s.phone FROM dim_order o JOIN fact_sales fs ON o...	2 row(s) returned	0.000 sec / 0.000 sec
27	14:50:05	SELECT c.city_name, c.state FROM dim_customer cu JOIN dim_city c ON cu.city_id = c.city_id WHERE cu.c...	1 row(s) returned	0.000 sec / 0.000 sec

Object Info Session

Sample Data for Sales... XAMPP Control Panel MySQL Workbench iObit Uninstaller BigU...

6. Find the city and the state in which a given customer lives.

MySQL Workbench

esf - Warning - not supported

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Navigator

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Filter objects

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Tables

Views

Stored Procedures

Functions

phpmyadmin

test

Query 1

```

1 SELECT c.city_name, c.state, c.headquarters_addr
2 FROM dim_city c
3 JOIN dim_store s ON c.city_id = s.city_id
4 JOIN fact_sales fs ON s.store_id = fs.store_id
5 JOIN dim_item i ON fs.item_id = i.item_id
6 WHERE i.description = 'Red Shirt' AND fs.quantity_ordered > 0;
7

```

Result Grid

city_name	state	headquarters_addr
New York City	New York	123 Main St

Information

No object selected

Output

Action Output

#	Time	Action	Message	Duration / Fetch
19	14:42:00	INSERT INTO fact_sales (order_no, store_id, item_id, quantity_ordered, ordered_price) VALUES (1, 1, 1, 2, 40...	5 row(s) affected Records: 5 Duplicates: 0 Warnings: 0	0.015 sec
20	14:46:34	SELECT s.store_id, c.city_name, c.state, s.phone, i.description, i.size, i.weight, i.unit_price FROM dim_store s JOIN dim_customer c ON s.city_id = c.city_id JOIN dim_item i ON s.item_id = i.item_id	1 row(s) returned	0.000 sec / 0.000 sec
21	14:46:59	SELECT s.store_id, c.city_name, c.state, s.phone, i.description, i.size, i.weight, i.unit_price FROM dim_store s JOIN dim_customer c ON s.city_id = c.city_id JOIN dim_item i ON s.item_id = i.item_id	1 row(s) returned	0.016 sec / 0.000 sec
22	14:48:50	SELECT o.order_no, o.order_date, c.customer_name FROM dim_order o JOIN dim_customer c ON o.customer_id = c.customer_id	2 row(s) returned	0.000 sec / 0.000 sec
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24	14:49:24	SELECT c.city_name, c.state, c.headquarters_addr FROM dim_city c JOIN dim_store s ON c.city_id = s.city_id	0 row(s) returned	0.000 sec / 0.000 sec
25	14:49:34	SELECT c.city_name, c.state, c.headquarters_addr FROM dim_city c JOIN dim_store s ON c.city_id = s.city_id	1 row(s) returned	0.000 sec / 0.000 sec

Object Info Session

Sample Data for Sales... XAMPP Control Panel MySQL Workbench iObit Uninstaller BigU...

7. Find the stock level of a particular item in all stores in a particular city.

The screenshot shows MySQL Workbench with a query window containing the following SQL query:

```

1 SELECT s.store_id, s.phone, i.description, fs.quantity_ordered
2 FROM dim_store s
3 JOIN fact_sales fs ON s.store_id = fs.store_id
4 JOIN dim_item i ON fs.item_id = i.item_id
5 JOIN dim_city c ON s.city_id = c.city_id
6 WHERE c.city_name = 'New York City' AND i.description = 'Red Shirt';
7

```

The Results window shows the following data:

store_id	phone	description	quantity_ordered
1	555-1234	Red Shirt	2

The bottom panel shows the Action Output window with a list of messages indicating the execution progress of the query.

8. Find the items, quantity ordered, customer, store and city of an order.

The screenshot shows MySQL Workbench with a query window containing the following SQL query:

```

1 SELECT o.order_no, i.description, fs.quantity_ordered, c.customer_name, s.store_id, sc.city_name
2 FROM dim_order o
3 JOIN fact_sales fs ON o.order_no = fs.order_no
4 JOIN dim_item i ON fs.item_id = i.item_id
5 JOIN dim_customer c ON o.customer_id = c.customer_id
6 JOIN dim_store s ON fs.store_id = s.store_id
7 JOIN dim_city sc ON s.city_id = sc.city_id;
8

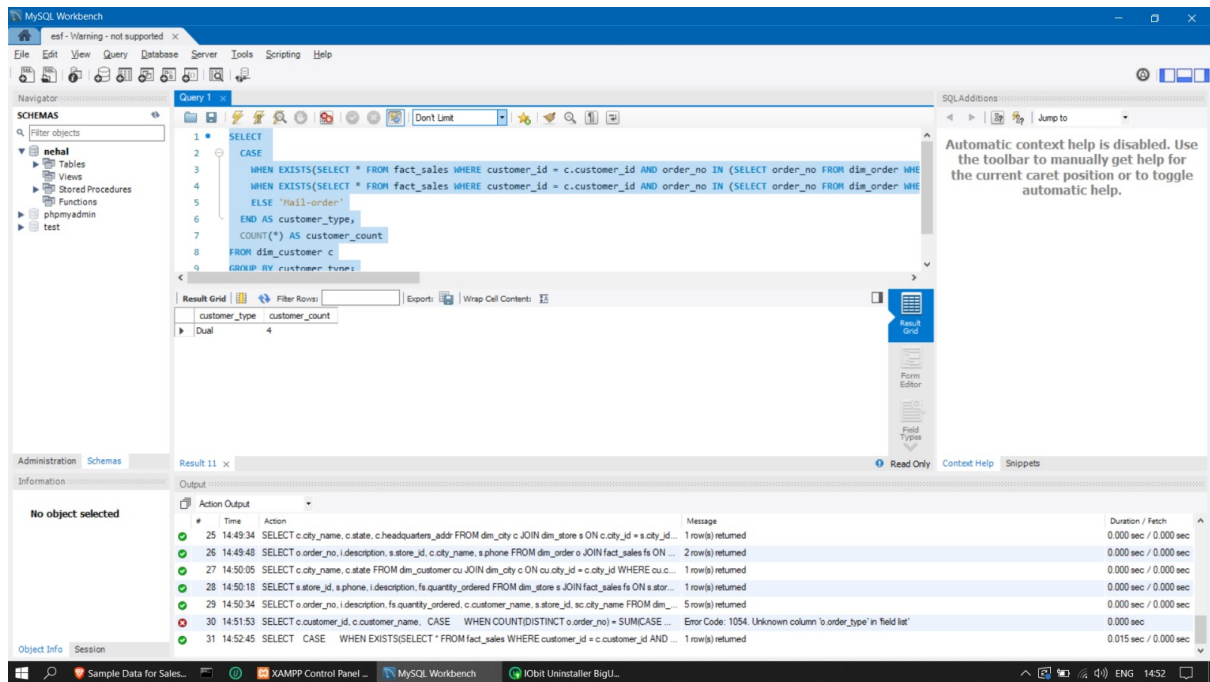
```

The Results window shows the following data:

order_no	description	quantity_ordered	customer_name	store_id	city_name
1	Red Shirt	2	John Smith	1	New York City
2	Blue Jeans	1	John Smith	1	New York City
3	Black Shoes	1	Jane Doe	2	Los Angeles
4	Blue Jeans	2	Bob Johnson	3	Chicago
5	Gray Hat	3	Samantha Lee	4	Houston

The bottom panel shows the Action Output window with a list of messages indicating the execution progress of the query.

9. Find the walk in customers, mail order customers and dual customers (both walk-in and mail order)



Conclusion:

In conclusion, the data warehouse system designed and implemented for the customer order processing system in the company meets the business requirements and provides a user-friendly interface for generating OLAP reports. The use of a star schema and data cubes enables fast retrieval and processing of OLAP queries. The accuracy and completeness of the reports generated by the data warehouse system will be ensured by verifying the source relational tables' data.