

# Senamile Mthethwa

## SOFTWARE DEVELOPER

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198 Steve Biko Road

PORTFOLIO - <https://senamilemtportfolio.netlify.app/>

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## SKILLS

HTML	C#	API	JavaScript	GitHub
CSS	Git	Java	SQL	ASP .NET

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## PROJECTS

### Weather Forecast Application

Developed a weather forecast application utilizing HTML, CSS, and JavaScript, with API integration for real-time weather data. The application dynamically displays weather predictions for the current day, 5 upcoming days, providing users with essential information such as time, temperature, humidity, wind speed and weather conditions.

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## PROFESSIONAL EXPERIENCE

### TechSoft

Oct 2022 - Sept 2023

#### Data Analyst Intern

- Gather Business requirements and design technical requirements documentation.
- Analyzing data and producing sales report using excel.
- Clean data in preparation for analysis.
- Develop analytics solutions and dashboard with KPIs and present it using TIBCO Spotfire.
- Defining new process improvement opportunities.

### Boxer Head Office

Apr 2021 - Mar 2022

#### IT Service Desk Agent

- Handling incoming calls
- Perform remote troubleshooting.
- Determining the best solution based on the issue and details provided by customers.
- Escalate unresolved issues to the next level of support personnel.
- Follow-up on the open logs and update log status.
- Pass on any feedback or suggestions by customers to the appropriate internal team.

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## EDUCATION

### Bachelor of Technology in Information

Technology 2019 - 2019

**Majors:** Research Methodology & Applications

Development

Durban University of Technology.

### Diploma in Information & Communication Technology in Applications Development

2016 - 2018

**Major:** Applications Development

Durban University of Technology

## CERTIFICATIONS

### SheCodes

2024 - Present

Plus (Web Developments)

Basics (Introduction to Coding)

Basics-Add On (Introduction to Web Development)

**Oracle Database SQL Certified Associate** 2019

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## References

Available on Request