# Senamile Mthethwa

081-505-3164 mthethwasenamile88@gmail.com

198 Steve Biko Road

PORTFOLIO - https://senamilemtportfolio.netlify.app/

#### **SUMMARY**

Bachelor of Technology graduate in IT with a Diploma in Applications Development, recently completed the SheCodes bootcamp. I am keen to leverage my technical expertise and problem-solving skills to contribute to innovative software solutions in a dynamic work environment.

**SKILLS** 

HTML C# API JavaScript GitHub

CSS Git Java SQL

## **PROJECTS**

# Weather Forecast Application

Developed weather forecast application utilizing HTML, CSS, and JavaScript, with API integration for real-time weather data. The application dynamically displays weather predictions for the current day, 5 upcoming days, providing users with essential information such as time, temperature, humidity, wind speed and weather conditions.

#### PROFESSIONAL EXPERIENCE

TechSoft Oct 2022 - Sept 2023

#### **Data Analyst Intern**

- Gather Business requirements and design technical requirements documentation.
- Analyzing data and producing sales report using excel.
- · Clean data in preparation for analysis.
- Develop analytics solutions and dashboard with KPIs and present it using TIBCO Spotfire.
- Defining new process improvement opportunities.

Boxer Head Office Apr 2021 - Mar 2022

#### **IT Service Desk Agent**

- Handling incoming calls
- Perform remote troubleshooting.
- Determining the best solution based on the issue and details provided by customers.
- Escalate unresolved issues to the next level of support personnel.
- Follow-up on the open logs and update log status.
- Pass on any feedback or suggestions by customers to the appropriate internal team.

## **EDUCATION**

## **Bachelor of Technology in Information**

Technology 2019 - 2019

Majors: Research Methodology & Applications

Development

Durban University of Technology.

# Diploma in Information & Communication Technology in Applications Development 2016 - 2018

Major: Applications Development Durban University of Technology

# **CERTIFICATIONS**

SheCodes 2024 - Present

Plus (Web Developments)
Basics (Introduction to Coding)

Basics-Add On (Introduction to Web Development)

Oracle Database SQL Certified Associate 2019

## References

Available on Request