
हाम्रो खाता

Design Thinking

By Laxmi Chapagain

Hypothetical Problem statement

- To understand the depth of the problem associated with ledger among sellers and buyers of Dharan, and to provide them with proper solution if problem exists.
- Targeted to all the sellers and buyers (esp:students) in Dharan

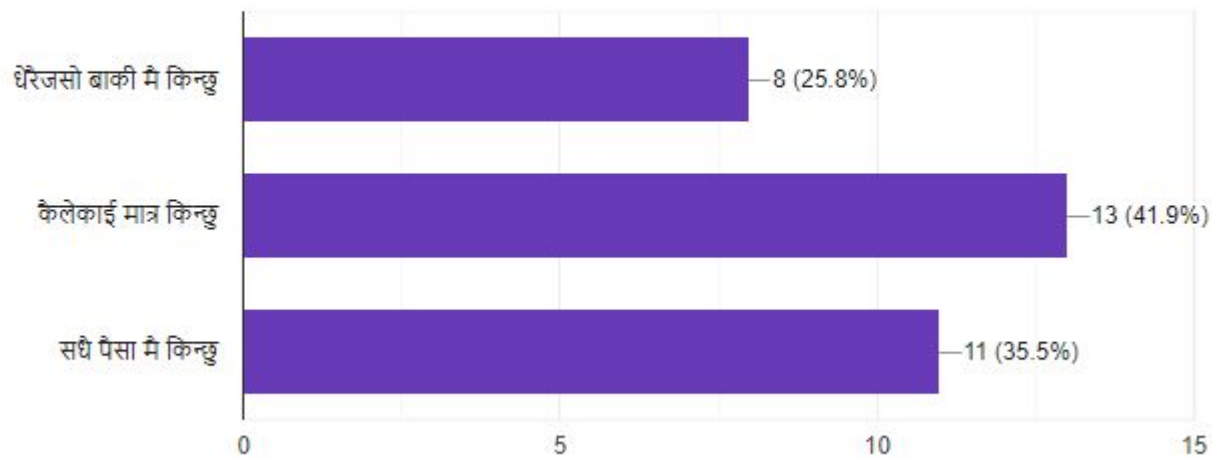
Survey form for students

[Survey form for students](#)

Results of Students Survey form

तपाइले खाता / बाकी भनेर किराना पसल बाट समान किन्नु हुन्छ ?

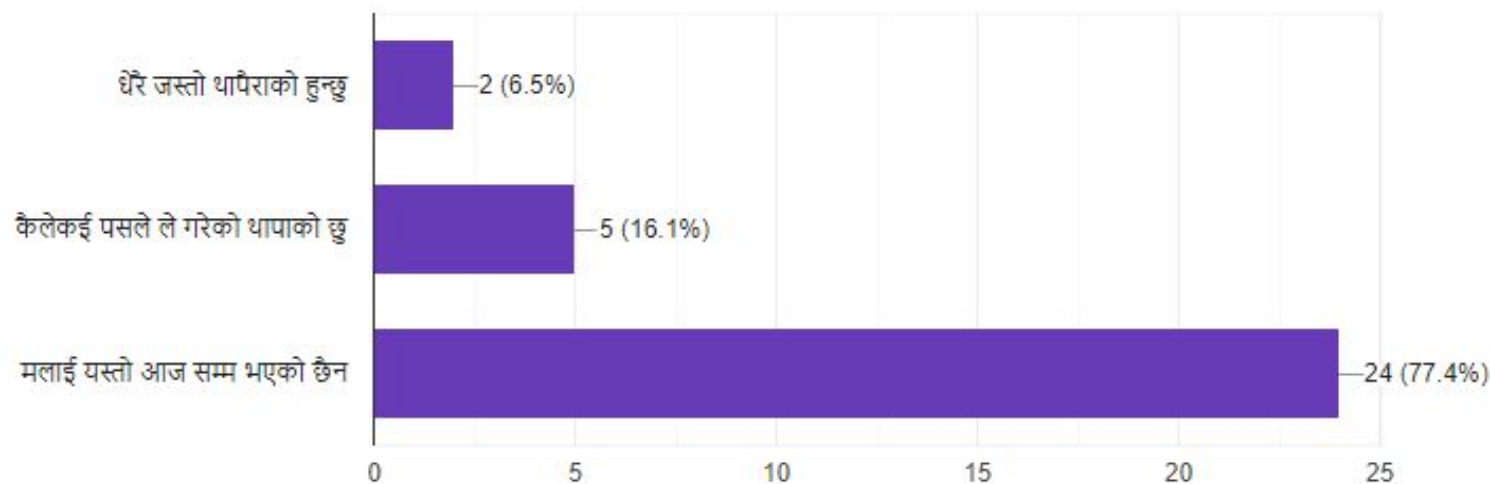
31 responses



Results of Students Survey form

यदी बाकी मा किन्नुहुन्छ भने , पसले ले तपाइको खाता मा नकिनेको सामान को पनि पैसा नाथापाउने तरिकाले लेखिदिने गर्नु भको छ ?

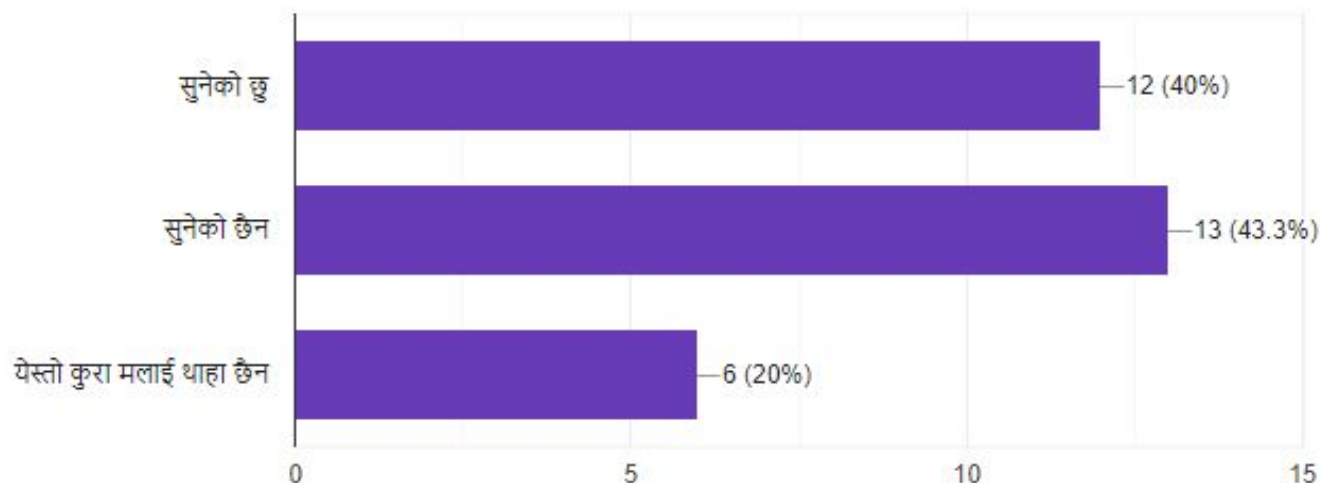
31 responses



Results of Students Survey form

तपाइले खाता / बाकी भनेर किराना पसल बाट समान किन्नु हुदैन भने पनि आफ्नो वरिपरिका मान्छे ले येस्तै घटना
भाको छ भनेको सुन्नु भको छ ?

30 responses



Results of Students Survey form

13 responses

Mistakely thaap dinu vako xaa

Room Fare milawna paryo students ko lagi vanera dharan submetropolitan city sanga Kura rakhnus

Poisa ma kinnu ni kina udaro khanu ta

.

Great work. Hope for an effective solution too

Khaasai kei xaina

xaena

Survey details from Shopkeepers

- तपाइले खाता मा सामान बेच्ने गर्नु हुन्छ ?

➡ 100% yes

- खाता मा बेच्दा कस्तो समस्या भैराको छ?

➡ 85.71% yes to problem

➡ 14.28% >> We are not facing problems

- कुनै बेलामा ग्राहक को पैसा चढाउन बिसर्ने समस्या आइरहेको छ ?

➡ 100% yes to problem

Survey details from Shopkeepers

- ग्राहक ले सामान लगेर पैसा दिन बिर्सको समस्या कतिको आइरको छ ?

➡ 71.42% >> This happens and we have normalized it.

➡ 14.28% >> Almost 50% are doing so in our case.

➡ 14.28% >> This problem is not in our case.

- कापी मा त्यो खाता बनाएर जैले लेखि राख्दा कतिको अ सहज महसूस हुन्छ ?

➡ 28.57% >> It's difficult with ledger ➡ 14.28% >> buyers write their amt

➡ 57.14% >> No problem with ledger

Survey details from Shopkeepers

- ग्राहक ले पैसा देको छु भनेर ठगी गरेको कतिको वेत्नु भाको छ ?

➡ 71.42% >> This happens and we have normalized it

➡ 14.28% >> Almost 45% are doing so in our case.

➡ 14.28% >> This has not happened yet!

- रिस को तालमा मनलाग्दी पैसा ग्राहक को खाता मा जोडदिने गर्नु भाको छ ?

➡ 100% >> No response to question

Is this a problem?

Do this problem need solution?

Re- Survey???

Do you have any solutions?

- ➡ Make ledger in your notepads
- ➡ Do this need solution or how can we do this?
- ➡ Waiting for implementation of idea

Response to proposed solution

➡ 42.85% >> Yes to idea

➡ Idea is okay but it would have been more better if the required amount from ledger is deducted from buyers bank account

➡ We do not need this kind of things since our shops are small

➡ This becomes difficult for us because we do not use internet

➡ We are using two types of bill and we prefer ledger over any application.

Thank you!
