**Tilak Raj**

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Salesfoce Certified Platform Developer

## Professional Summary:

* Organized and goal-oriented professional around 3.11 years of Software Development experience having strong design and programming skills.
* Experience in realizing the business requirements to design on Lightning platform by designing the required entities like custom objects, Workflow rules, Approval Process, triggers, and Business Logic.
* Experience in implementing various advanced fields like Picklists, Custom **Formula Fields**, Many to Many Relationships, Lookups, Master-Details, Validation Rules, **WorkFlows**, and Approval Processes for automated alerts, field updates.
* Proficient in Data Migration from Traditional Applications to Salesforce using **Data Loader** Utility.
* Controllers & **Triggers**, **VisualForce Pages**, Custom Tabs, **Custom Objects,** Reports and Dashboards.
* Experience in creating **Custom Lightning component** using SLDS (Lightning Desing System).
* Experience working with Force.com IDE, Data Loader, Import Wizard and salesforce.com **Sandbox** environments.
* Implemented the requirements on Salesforce.com platform and Force.com IDE Plug-in using Eclipse.
* Handled minor and major development, enhancement, bugs with Steady state support.
* Expertise in analyzing and documenting the workflows and functionality of existing systems.
* Having good knowledge of all phases of SDLC with expertise in Requirement Gathering, Analysis, Designing, Development and Testing.
* Experience in SFDC Integration using Web Service and Apex Programming, Salesforce.com.
* Having in-depth knowledge on implementing CRM solutions with Salesforce.com and extended Customization.

## Technical Expertise:

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| **SalesForce.com** | Apex, VisualForce, **Lightning Framework**, Aura Framework, **SLDS**, **SOQL**, SOSL, **Triggers**, Custom Objects, Data migration, Record Types, Workflows, Web service Integration and Force.com IDE, Salesforce DX (**SFDX**), **Process Builder**, Advance Formula Field, **Unit Testing**, Change Set Deployment. |
| **Web Technologies** | HTML, CSS, Bootstrap, JS |
| **Languages** | JAVA, SQL, Java Script |
| **Operating Systems** | Windows Family, Linux |
| **Other Tools** | Git (Bitbucket), CI & CD using **CircleCI**, Data Loader, Eclipse IDE, VS Code |

## Education Qualifications:

* Bachelor of Engineering from Vinayaka Missions University, Chennai.

## Professional Experience:

### LeaseWorks Inc,

### Bangalore, India Mar 2017 – Till Date

### Software Engineer

**Responsibilities:**

* Designed and deployed the Custom objects, Custom tabs, Entity-Relationship data model, validation rules, Workflow Rules, Page layouts, Components, Visualforce Pages to suit to the needs of the application.
* Developed and supported customer support portal to support services.
* Developed and deploys ad hoc Salesforce.com reports and dashboards using eclise IDE.
* Created Workflow Rules, Approval Process, Validation Rules.
* Involved in querying Salesforce tables using SOQL & SOSL queries using Force.com Explorer..
* Defined lookup and master-detail relationships on the objects and created junction objects to establish connectivity among objects.
* Manage page layouts, fields, and system interface/capabilities.
* Maintenance of data entry standards & data integrity process.
* Experience in data exporting and importing using (Import wizard and Apex Data Loader).
* Experience in generating Report using custom tool called Nintex Drawloop.
* Involved in Mass imports and exports of data
* Introduce Continuous Integration processes and setting up.
* Developed Apex Classes, Controller Classes and Apex Triggers for various functional needs in the application.

**Environment:** Lightning Platform, Salesforce.com Custom Objects, Apex, VisualForce Pages,Lightning Component Development, SLDS, Component & Controllers, Data loader, CSS, HTML, Java Script, Workflows & Process Builder.

### CenturyLink Inc

### Bangalore, IN April 2015 – Mar 2017

### Software Engineer

**Responsibilities:**

* Performed the roles of Salesforce.com Developer and Administrator in the organization.
* Interacted with the Salesforce.com premium tech support team on a regular basis.
* Interacted with various business user groups for gathering the requirements for salesforce.com CRM implementation.
* Worked with Data loader for loading the attachments into salesforce.com, related to objects like Accounts, Contacts, Opportunities, and Activities
* Developed various Custom Objects, Tabs, Components and Visual Force Pages.
* Added, configured workflow rules, time triggered workflows, email templates.
* Developed and configured various Custom Reports and Report Folders for different user profiles based on the need in the organization.
* Developed Custom Objects, Custom Reports and configured the Analytic Snapshots to dump the data on regular basis for the sales performance and lead generation statistics
* Maintained user roles, security, profiles, and workflow rules wherever necessary.
* Developed Apex Classes, Controller Classes and Apex Triggers for various functional needs in the application.

**Environment:** Salesforce.com Platform, Apex Language, Visual Force Pages, Data Loader, HTML, Java Script, Workflow & Approvals, Reports, Custom Objects, Custom Tabs, Email Services, Sandbox data loading, Eclipse IDE Plug-in.

## Personal Information:

Date of Birth: 14th November 1992

Nationality: Indian

Marital Status: Single

Language Known: English & Hindi

**Bangalore, India Tilak Raj**