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# ECCENTRIC TECHNOLOGIES

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Brief Profile



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## Introduction

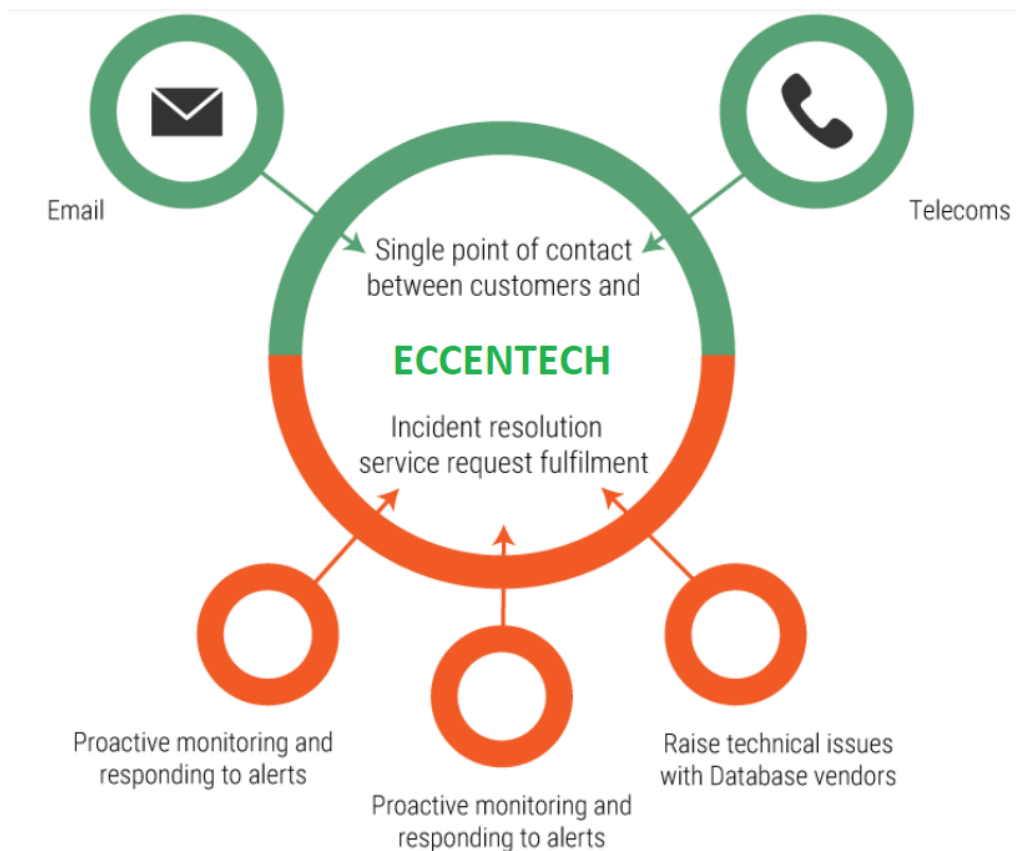
Eccentric Technologies is a leading firm of IT professional services representing in UK and Pakistan. We provide a full range of IT services backed by an unmatched support infrastructure

### Flexible

While we specialize in Database Administration we look holistically at your whole set up, as database issues don't always originate with the database itself.

### Valuable

We've helped some of our clients to achieve high growth rates by keeping their systems up and running at optimal performance.





## SERVICES:

### Database Managed Services

For IT operations execs who want to optimize their mission-critical data estate to deliver flexibility, agility, security and cost savings in the cloud, on-premise, or in a hybrid deployment. Eccentric offers a unique combination of services developed over 15 years that convert your data into value through:

#### 1) Database Consulting

Optimize and modernize your entire mission-critical data estate to deliver flexibility, agility, security and cost savings and increased productivity in the cloud or on-prem, or hybrid environments. We'll help your team either migrate to the cloud or seamlessly upgrade your current data warehouse using proven methodologies that reduce risk, improve performance and convert data into value.

#### 2) Database Managed Services

Eccentric provides 24×7 management and optimization support for the world's largest brands with mission-critical databases that can't afford to be down or low-performing.

#### 3) Database Migrations

It doesn't matter where your databases are, or where you want to take them, whether in the cloud, on-premise system, or in a hybrid deployment, using our proven methodology, Eccentric can help you plan your upgrade strategy, implement, and then support when complete.

#### 4) Remote DBA Services

Eccentric provides comprehensive, 24×7 remote DBA support. Whether you need full-time operational support, or you just need to fill a skills gap in your own team, our elite teams of database administrators are ready to help solve your database challenges.

#### 5) Database Troubleshooting

DBA experts specialized in the target technology areas armed with documented, searchable solutions to every problem we've ever solved in our 15+ years of database troubleshooting.



## **6) New! DBA on stand-by Service**

Introducing “DBAs on stand-by” service for organizations looking to shore up IT teams with top tier resources in a flexible cost-effective way. Eccentric on-call, distributed teams of database experts are your ultimate IT back-up plan in uncertain times – There when you need them, and for a minimal fee will remain on stand-by ready to deploy when you don’t.

### **Rapid Response**

Our comprehensive support features 24×7 monitoring, corrective actions, root cause analysis and problem resolution. Combined with our disaster recovery and comprehensive back up capabilities, our average uptime is 99.8%

### **Health Checks**

Proactive health checks mean that your database environment remains optimized and efficient. We drive continuous operational improvements and configuration management. We performance tune your databases, test availability, and disaster recovery performance.

We provide a lot of reassurance to clients, as they often know what they want to achieve, but may not have all the skills in house to know how to get there.

### **Human Oversight**

While automation is suitable for some monitoring and reactive fixes, our team pro-actively work with you to ensure your environment is appropriate for the direction of your business. We advise on infrastructure, performance and efficiency, based on your business requirements, budgets and priorities.

### **Long term approach**

Many of our customers have been with us for more than 10 years, because we understand the importance of the technology we maintain for their business. We can benchmark your performance against the real data we hold, and really get under the skin of our customers to understand the company, the wider environment that the databases support, as well as future business plans.

## TECHNOLOGIES

- ✚ Oracle Database
- ✚ Oracle e-business suite
- ✚ Microsoft SQL
- ✚ PostgreSQL
- ✚ MySQL
- ✚ Data Warehousing

### Microsoft SQL Server

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### Oracle Services

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### MongoDB

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### Hadoop

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### MySQL

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### Cassandra

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### Postgres

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## 1) Oracle managed services

We help you manage the operations of your Oracle investments with:

- 24×7 monitoring, problem resolution, root-cause analysis and corrective actions
- Proactive health checks
- Continuous operational improvements
- Ongoing change requests for design and implementations
- Configuration management
- Performance tuning, high availability testing and disaster recovery

### Oracle Database

We can help you with any version, or component of your Oracle Database—including standard deployments and advanced features—our consulting, implementation and managed services help you get the reliability, performance and availability you need from your Oracle Database.

### Oracle Engineered Systems

Whether you already have an Oracle Engineered System, or are looking to solve challenges related to performance, data volumes, database consolidation, or a private cloud, we ensure your systems are configured to deliver the best possible value and integrate seamlessly with the rest of your IT infrastructure.

### Oracle Fusion Middleware

if you are integrating complex application systems within your Oracle environment, or want to introduce real-time data into your Oracle data warehouse, our experience with Oracle Fusion Middleware ensures your implementation runs smoothly.

### Oracle Cloud

We can help you migrate your enterprise applications into the public cloud to take advantage of a wide range of Oracle-ready software-, platform- and infrastructure- as a service (SaaS, PaaS and IaaS) offerings.



## 2) MySQL consulting, implementation and 24/7 support services you can count on

When complex projects or critical technical issues arise, you need immediate and effective resolutions from certified MySQL experts.

Eccentric MySQL team has vast experience designing, launching and supporting MySQL architectures—both Community and Enterprise Editions—of any complexity or size. Whether we become your team, or work alongside your existing team, we'll provide the support you need to ensure your systems are maintained and high-performing.

Our MySQL database administration services include but are not limited to:

- Database design & configuration using Oracle MySQL, Percona MySQL and MariaDB
- Performance tuning and optimization
- Upgrades and migrations
- Monitoring and alerts
- Critical incident handling
- Security assessments
- Backup and disaster recovery
- Horizontal scaling
- High availability
- Capacity planning
- Routine task automation
- Ring health monitoring and management
- Thought leadership and advisory services

## 3) Professional Microsoft SQL Server consulting, implementation and ongoing support

Eccentric SQL Server consultants and DBAs are available 24×7 to ensure a reliable, scalable and efficient SQL Server environment for your business. Our dedicated team of certified experts can help you alleviate skill shortages, improve response times, increase performance and availability, while reducing operating costs and risk.





## Microsoft SQL Server services

- Eccentric Microsoft SQL Server teams have extensive knowledge in all aspects of monitoring, replication, tuning, upgrading, migrating, auditing, reporting, cloud and high availability solutions. Our services, which are optimized for on-premises, private cloud and Microsoft Azure-based environments, ensure the speed, security and road map of your systems and your data. Our services include:
- Microsoft SQL Server database installation, configuration and setup (2000, 2005, 2008 R2, 2012, 2014, 2016, 2017 and 2019)
- Data modeling, database design and audits
- Performance tuning, capacity planning, T-SQL coding and optimization
- High availability/Disaster recovery (Clustering, Log Shipping, Mirroring)
- Upgrades, migrations, replication
- Cloud migration
- Integration Services (SSIS) and general ETL development
- Business Intelligence: SQL Server Analysis Services (SSAS) and SQL Server Reporting Services (SSRS)
- Advanced troubleshooting
- Monitoring

## 4) PostgreSQL Services

Eccentric Postgres team has extensive experience managing large, distributed data systems, increasing operational efficiencies and securing vital data, on both on-premises and in the cloud

Working alongside your team, or as your team, we will be filling the gaps to not only introduce open-source technologies like Postgres to your environment, but also to effectively operate and maintain them.

We do more than just operations management. Our cloud and data experts work closely with our Postgres teams so we can provide management and consulting services for every use case along your application of database lifecycle.

### 24x7 Management & Remote DBA Services

We provide ongoing SLA-based operations and production management for Postgres databases and applications

### Postgres Consulting & Development

Develop better Postgres solutions faster by accessing our integrated teams of certified Postgres, cloud and data experts and technical consultants

### Postgres Services for Cloud & On-premises



Our certified experts can provide deployment, configuration and management of Postgres on premise or on leading cloud platforms

## 5) MongoDB Consulting, Support and Management Services

Working alongside your team, or as your team, we fill the gaps to not only introduce open-source technologies like MongoDB to your environment, but also to effectively operate and maintain them.

We do more than just operations management. Our cloud and data experts work closely with our MongoDB teams so we can provide management and consulting services for every use case along your application or database lifecycle.

### 24x7 management & remote DBA services

We provide ongoing SLA-based operations and production management for MongoDB databases and applications.

### MongoDB consulting & development

Develop better MongoDB solutions faster by accessing our integrated teams of certified MongoDB, cloud and data experts and technical consultants.

### MongoDB services for cloud & on-premises

Our certified experts can provide deployment, configuration and management of MongoDB on-premise or on leading cloud platforms.

## 6) Cassandra Services, Consulting, Support & Management

### Cassandra consulting, implementation and support services from certified Apache Cassandra and DataStax Enterprise experts

Whether you're considering an open source or commercial Cassandra deployment, planning to implement it, or already have it in production, Eccentric certified experts can work with your team to ensure the success of your project at every phase.

### Cassandra consulting and implementation services

Eccentric helps you get the most from Apache Cassandra and DataStax Enterprise by addressing all aspects of deployment, including initial design, configuration, implementation and performance tuning.

- Use case and requirements analysis

- Evaluation of existing technology environment
- Application access design
- Data modeling and development
- Hardware recommendations
- Capacity planning
- Detailed deployment plan and roadmap
- Upgrade and migration planning
- Cassandra/DataStax Enterprise version recommendations
- Cloud platform recommendations
- Architecture design
- Installation and upgrade
- Database partitioning
- Data integration and access configuration
- Cluster design and performance tuning
- Data center creation and migration to the cloud
- Deployment automation
- Multi-data center DR implementation
- Advanced troubleshooting and performance tuning
- Security configuration and system integration
- Pre-production health check and review
- Analytics tool integration

### **Cassandra support services**

Our teams of dedicated experts provide initial response and incident management around the performance and availability of your Cassandra-based services, both open source and commercial, as well as proactive maintenance and operational support 24/7, with flexible monthly contracts that don't lock you in.

- 24/7 remote DBA services
- Advanced troubleshooting of issues
- Root-cause analysis and corrective action of data issues
- Deployment of required upgrades
- Routine task automation
- Cassandra application support
- Ring health monitoring and management
- Performance management and tuning
- Continuous improvements
- Database repair
- Incident response



## Our history

Eccentric Technologies started in 2017 with a passion for not just technology, but for the outcomes that technology delivers. We partnered with NCS a leading database services company in the UK. Our team have a background of working at IBM, Apple, Oracle, Microsoft and other leading organizations, so they understand how important the goals of the customer are, and that technology facilitates those goals. ECCENTRIC TECHNOLOGIES started out with supporting the more traditional database technologies, and while that's still an important part of what we do, we continue to evolve in supporting modern and leading edge database technologies, including Cloud, Migration and Administration tools.

With over 15 years' experience in complex database projects, ECCENTRIC TECHNOLOGIES can work on a variety of different technical platforms including Oracle, MySQL and Microsoft SQL Servers. Clients such as Burberry, Daily Mail, Wimbledon Tennis, Capita and Conde Nast continue to benefit from our approach.



## Prominent UK Customers -

**Associated Newspapers Ltd.** (ANL, <http://assocnews.co.uk>) : One of UK's largest publishers of national newspapers and consumer websites, the Daily Mail, Metro, The Mail on Sunday, etc.

Responsibilities include Managing and maintaining a 6 **Node RAC Cluster** containing standby and DR sites.

**The Daily Mail Online** : The RAC based online version of ANL newspapers comprising of 13 databases.  
( <http://dailymail.co.uk>)

**Wimbledon (AELTC)** (<http://www.wimbledon.com>)

The All England Lawn Tennis and Croquet Club is a private club founded on 23 July 1868. Wimbledon is considered the world's premier lawn tennis tournament.

**WOWCHER**, a "deal a day" site that uses the power of group buying or bulk buying to get unbeatable deals on the best stuff to do, see, visit, eat and buy in a variety of cities in the UK.

<http://www.wowcher.co.uk>

**Local World UK**, (<http://localworld.co.uk>) - LocalWorld is an extensive network of local community sites developing rapidly across the UK. At present its reach casts over 100 areas in the South-West, London and the South East of England. A fast growing community /socializing database like facebook.

Other customers include **Burberry, National Magazines, WWF UK, Diabetes UK, BEAMTV, Prepay.**

## Customers in Pakistan

**Quaid-e-Azam University, Islamabad**

**Frequency Allocation Board (FAB), Islamabad**

**Capitol Development Hospital (CDAH), Islamabad**

**NADRA, Islamabad DWH.**

**Telenor, Pakistan**

**Central purchasing power authority (CPPA)**