

Complaint Letter  
Order #45678  
Date: May 22, 2025

Dear Customer Service,

We received Order #45678 on May 20, 2025, but the items were damaged during shipping. The issue affects 5 units of Product Y, with broken casings. Please issue a replacement or refund.

Regards,  
Alice Brown  
alice.brown@example.com  
+91-9876543210