ChatBot For customer Support(Insurance)

USER INTERFACE

- Chat Interface
- Upload PDF Interface
- Display History
- Delete history

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CHATBOT ENGINE

- LLM Module (Gemini Pro)
- Response Generator

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BACKEND SERVICES

HISTORY MANAGEMENT SERVICE

- Delete History
- Display History
- Save History

DOCUMENT MANAGEMENT SERVICE

- PDF Upload
- PDF Save in Folder

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DATABASE

USER DATA STORE

- Interaction History
(i.e. Question and Asnwer)

VECTOR STORE

- Vector Indexing
- Similarity Search

CENTRALIZE STORAGE FOR DOCUMENT STORE

- Uploaded PDF save

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EXTERNAL SERVICES

LangSMITH APIs Integration