

Allen Lieu

WORK EXPERIENCE

Mwave

(Feb 2019 – Aug 2019) Warehouse Staff

- - Receiving
- - Stock Handling and scanning
- - Picking, packing and dispatching
- - Pallet wrapping
- - Usage of cherry picker

National Australia Bank (Oct 2018 – Jan 2019) Direct Service Consultant

- - Inbound and outbound calls , providing customers with first contact resolution of enquiries, complaints and escalations
- - Respond to customer queries in regards to the NAB website, cards and services
- - Process customer forms and requests, update customer details, troubleshooting and resolving customer issues