

Case Study Part 7: Stakeholder Management Plan

Table 1: Stakeholder Register

This table lists the main stakeholders involved in the health-care app project and outlines their roles, interests, and levels of influence. Understanding these factors helps ensure everyone's needs are addressed after the app's release.

| Stakeholder | Role | Interest | Influence Level |
|-------------|--------------------|--|-----------------|
| Me | Product Owner | Wants product success and user satisfaction | High |
| Eric | ScrumMaster | Wants efficient team operation and timely delivery | Medium |
| Brianna | Marketing Rep | Wants good promotion and user engagement | Medium |
| Jack | Regulatory Manager | Wants legal and compliance standards met | High |
| Kendra | QA Manager | Wants product to be high quality and reliable | High |
| Aziz | QA Tester | Wants to ensure bug-free app performance | Low |
| Barry | Accountant | Wants the project to stay within budget | Medium |
| Management | Executives | Wants ROI and business success | High |

Table 2: Stakeholder Engagement Assessment Matrix

This table shows how engaged each stakeholder is now and how engaged we want them to be. It helps us target the right people for feedback, marketing ideas, and improvements post-release.

| Stakeholder | Current Engagement | Desired Engagement |
|-------------|--------------------|--------------------|
| Me | Leading | Leading |
| Eric | Supporting | Leading |
| Brianna | Neutral | Supportive |
| Jack | Aware | Supportive |
| Kendra | Supportive | Leading |
| Aziz | Aware | Supportive |
| Barry | Neutral | Supportive |
| Management | Resistant | Supportive |

Table 3: Stakeholder Communication Plan

This table explains how we plan to communicate with each stakeholder, including how often and what methods we'll use. Keeping everyone in the loop after launch is key to long-term success.

| Stakeholder | Communication Method | Frequency | Purpose |
|-------------|----------------------|-----------|------------------------------|
| Me | Team Meetings | Weekly | Progress checks and updates |
| Eric | Scrum Standups | Daily | Coordination with developers |
| Brianna | Marketing Syncs | Bi-weekly | Campaign planning |
| Jack | Compliance Reviews | Monthly | Regulatory checks |
| Kendra | QA Reports | Weekly | Bug and test reports |
| Aziz | Team Chat | As needed | Testing updates |
| Barry | Budget Reviews | Monthly | Track spending |
| Management | Executive Briefings | Monthly | High-level project updates |