Cybersecurity Chatbot Prompt Flow Design
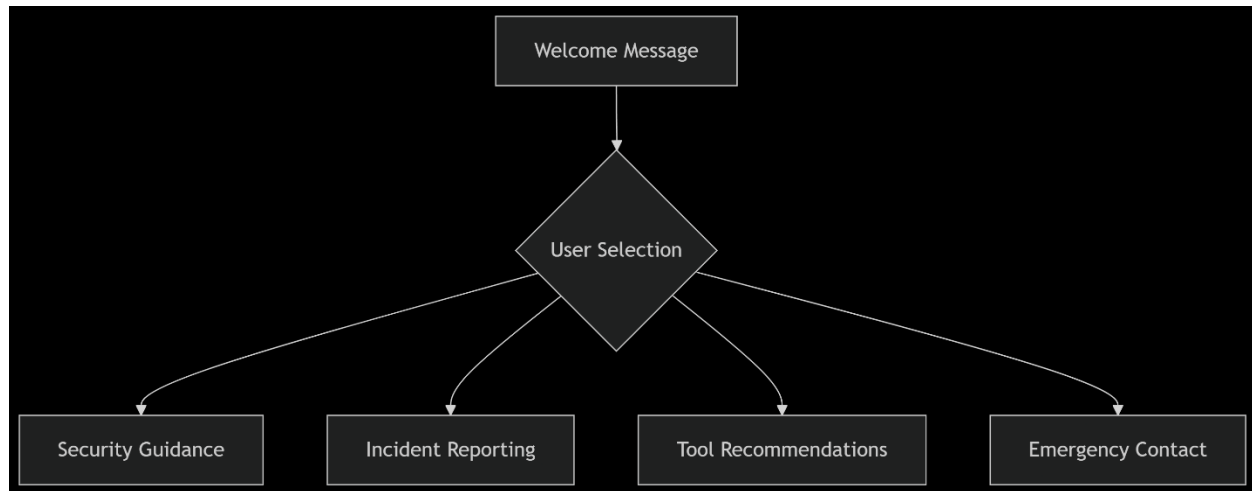
1. Main Menu Flow: Welcome Message:
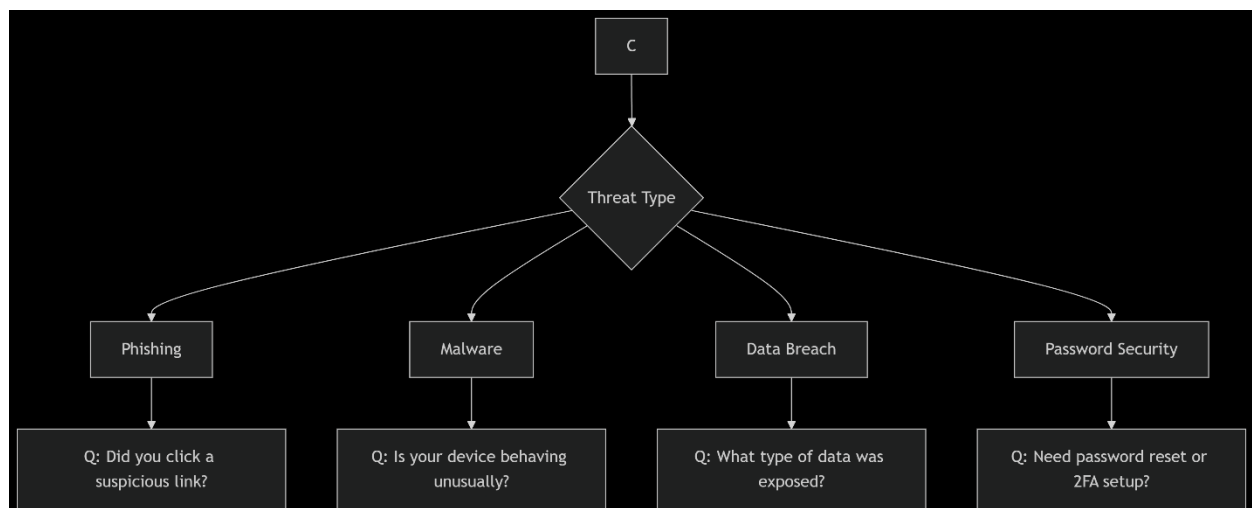
"Hello! I'm your cybersecurity assistant. How can I help today?

1 Security guidance

2 Report an incident

3 Tool recommendations

4 Emergency contacts"

2. Security Guidance Flow: Sample Prompts: "For phishing: Are you checking a suspicious email or already clicked something?"

- "For malware: Describe any unusual pop-ups or performance issues"

- Progressive disclosure: "Based on your answer, here are 3 immediate steps..."

3. Incident Reporting Flow

Form-Like Prompts:

1. "Please describe the incident in 2-3 sentences"

2. "When did you first notice this? (DD/MM/YYYY HH:MM)"

3. "Select impact level: 🔴 Critical 🟠 Major 🟢 Minor"