# Sheldon Codling

#### CONTACT



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Sarnia, Ontario



www.sheldonc.ca

#### **EDUCATION**

LAMBTON COLLEGE Computer Programming 2020 – 2022 GPA: 3.84

LAMBTON COLLEGE Computer Network Specialist 2012 – 2013 GPA: 3.51

#### SKILLS

- Communication
- Customer Service
- WHIMIS
- Windows
- Linux
- Android
- Photo Editing
- Video Editing
- Microsoft Office Suite
- Web Development
- Programming
  - JavaScript
  - Python
  - SQL
  - Java
  - C#
  - Lua

#### **ABOUT ME**

A quick learning, hard worker currently enrolled in the Computer Programmer course at Lambton College. Strong skills in customer service, sales, and computers.

#### **EXPERIENCE**

### Fry Cook | Mary Browns | Sarnia, ON

September 2016 – December 2020

- Provided excellent customer service to patrons when taking their orders
- Operated and maintained restaurant-grade equipment, such as deep fryers, potato cutters, and pressure cookers

Landscaper | Green Lawn & Home Services | Sarnia, ON November 2014 – April 2017

- Operated lawn mowers, trimmers, and herbicides in a safe, yet effective manner
- Removed and spread ice melting salt along walkways in a timely manner

## PC Repair Technician | Staples | Sarnia, ON August 2014 – November 2014 (Contract)

- Diagnosed and repaired hardware and software issues on customers desktops, laptops, tablets, and monitors
- Utilized the company database to open, update, and close customer tickets with information about their devices

## Technical Support Agent | RentalTrax | Sarnia, ON March 2014 – July 2014 (Contract)

- Utilized email, telephone, and remote desktop software in order to troubleshoot problems and teach customers how to use the RentalTrax software
- Created video tutorials and PDF manuals about various features of the RentalTrax program

## PC Repair Technician | Wired Nation | Sarnia, ON February 2012 – March 2014

- Gave customers detailed, personalized and polite service to ensure their satisfaction.
- Troubleshooted and carefully repaired customers computers and took notes to ensure the customer understood what we did to their computer