

Digipod Privacy Policy

Website: www.digipod.tech

Product: Digipod (AI-Powered Admin Elimination Platform for Creative Agencies)

1. Who We Are

Digipod is an AI-powered platform designed to help creative agencies eliminate admin work and streamline client management. Our tools integrate with services like Gmail to automate emails, replies, and project communication.

2. What Information We Collect

We collect two types of information:

a. Information You Provide

- **Account Information:** Name, email, agency name, password
- **Billing Information:** If you're on a paid plan, we collect payment data via our third-party processor (e.g., Stripe)
- **Client Data:** Names, emails, and communication relevant to your agency's clients

b. Information We Access via Integrations

- **Gmail Access:** If you connect your Gmail, we only access metadata and message content necessary to generate replies and manage client threads
- **Google API Services User Data Policy Compliance:** We comply with the Google API Services User Data Policy, including the Limited Use requirements.

c. Automatically Collected

- **Usage data:** Log data, feature usage, error logs
 - **Device data:** Browser, operating system, IP address
-

3. How We Use Your Information

- To provide and improve our platform
- To automate and draft email responses using AI
- To offer analytics and insights about your client communication
- To personalize your experience and simplify admin tasks
- To respond to inquiries and provide customer support

We do **not** sell, rent, or share your data with third parties for marketing purposes.

4. How We Store and Protect Your Data

- We use **end-to-end encryption** for data transmission
 - All emails and client information are stored securely using **industry-standard encryption (AES-256)**
 - Access is restricted internally on a need-to-know basis
 - We host data on secure, compliant cloud infrastructure (e.g., Google Cloud, AWS)
-

5. Your Choices and Rights

- You can disconnect your Gmail integration at any time
 - You may request to delete your account and associated data via support
 - EU/UK users have GDPR rights, including access, correction, deletion, and data portability
-

6. Third-Party Services

We integrate with and may share necessary information with services like:

- Google Workspace / Gmail
- Stripe (for billing)
- OpenAI / GPT API (for AI-generated replies – only the necessary prompt data is shared securely)

Each service provider is vetted to meet privacy and security standards.

7. Data Retention

We retain user data only as long as necessary to fulfill the purpose for which it was collected, or as required by law. You may request permanent deletion at any time.

8. Children's Privacy

Digipod is not intended for use by anyone under 16. We do not knowingly collect data from minors.

9. Updates to This Policy

We may update this Privacy Policy from time to time. Significant changes will be communicated via email or app notification.

10. Contact Us

For any privacy-related questions, please contact us at:
Developer : kashish6011@gmail.com