

# Industry Problem Statement

## Hospital Patient Billing & Appointment Management System (Python)

### Business Background

A multi-specialty hospital wants to build a Python-based internal system to manage:

- Patient registration
- Doctor appointments
- Consultation charges
- Treatment billing and payment tracking

The system should reflect **real-world hospital workflows** used in HMIS (Hospital Management Information Systems).

### Task 1: Capture Patient Registration Details (Input Validation)

#### Objective

Register a patient in the hospital system.

#### Requirements

Write a program to accept:

- Patient ID
- Patient Name
- Age
- Gender

#### Business Rules

- Age must be greater than 0

- Gender must be one of: Male / Female / Other
- Patient name must not be empty

### **Expected Outcome**

Validated patient record.

## **Task 2: Capture Doctor Details**

### **Objective**

Maintain doctor master data.

### **Requirements**

Accept:

- Doctor ID
- Doctor Name
- Specialization
- Consultation Fee

### **Business Rules**

- Consultation fee must be greater than 0

### **Expected Outcome**

Validated doctor record.

## **Task 3: Appointment Booking**

### **Objective**

Schedule a patient appointment.

### **Requirements**

- Select doctor
- Accept appointment date

### **Business Rules**

- Appointment date cannot be in the past

### **Expected Outcome**

Confirmed appointment entry.

## **Task 4: Appointment Status Tracking**

### **Objective**

Track patient visit.

### **Status Options**

- Scheduled
- Completed
- Cancelled

### **Expected Outcome**

Updated appointment status.

## **Task 5: Consultation Charge Application**

### **Objective**

Apply consultation fee after visit.

### **Requirements**

- Add doctor's consultation fee to patient bill

### **Expected Outcome**

Consultation charges recorded.

## Task 6: Diagnostic Test Billing

### Objective

Add diagnostic services.

### Requirements

- Accept multiple test names and charges

### Business Rules

- Each test charge must be  $> 0$

### Expected Outcome

Accumulated diagnostic bill.

## Task 7: Treatment Cost Calculation

### Objective

Calculate total treatment cost.

### Formula

Total Treatment Cost = Consultation Fee + Sum of Test Charges

### Expected Outcome

Accurate treatment bill amount.

## Task 8: Insurance Coverage Processing

### Objective

Apply insurance benefits.

### Requirements

- Accept insurance coverage percentage

### **Business Rules**

- Coverage must be between 0% and 100%

### **Formula**

$\text{Insurance Deduction} = \text{Total Cost} \times \text{Coverage \%}$

### **Expected Outcome**

Reduced payable amount.

## **Task 9: Net Payable Amount Calculation**

### **Objective**

Determine final bill.

### **Formula**

$\text{Net Payable} = \text{Total Cost} - \text{Insurance Deduction}$

### **Expected Outcome**

Correct patient bill.

## **Task 10: Procedural Billing Summary**

### **Objective**

Generate billing snapshot.

### **Summary Should Include**

- Patient Name
- Doctor Name
- Consultation Fee

- Test Charges
- Insurance Deduction
- Net Payable

## Task 11: Patient Class Design (OOP)

### Objective

Model patient as an object.

Create class **Patient** with:

#### Attributes

- patient\_id
- name
- age
- gender
- appointments
- bills

## Task 12: Appointment Management Method

### Objective

Encapsulate appointment logic.

#### Method

- book\_appointment()

## Task 13: Billing Methods

### Objective

Encapsulate billing logic.

### Methods

- `add_consultation_fee()`
- `add_test_charge()`
- `calculate_total_bill()`

## Task 14: Insurance Processing Method

### Objective

Automate insurance deduction.

### Method

- `apply_insurance()`

## Task 15: Final Patient Invoice Generation

### Objective

Generate a professional hospital invoice.

### Output Format (Example)

Patient ID : P305  
Patient Name : Suresh Mehta  
Doctor : Dr. Ananya Rao (Cardiology)  
Appointment Date : 12-Mar-2025

Consultation Fee : ₹800  
Diagnostic Tests : ₹2,200  
Insurance Covered : ₹900

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Net Payable : ₹2,100  
Payment Status : Pending