**Education**

**Grand Valley State University,** Allendale, MI – BS in Computer Science *Exp. Graduation – 2020*

* Built an FTP server and client using Python
* Competed in Halite Artificial Intelligence competition
* Created a programming language in C using Flex and Bison

**Experience**

**Steelcase Inc.,** Grand Rapids, Mi – Product Data Intern  *2019-Present*

* Develop SAP tools and reports using ABAP
* Built office space utilization tool using C# and .NET
* Practice design thinking methodology to deploy applications
* Created an Android application in Java to track scrap material recycling
* Fostered teamwork abilities in an agile environment

**Challenge Manufacturing IT Helpdesk,** Walker, MI – Level 1 IT *2018 - 2019*

* Developed web-based scheduling program conference rooms
* Wrote scripts using RESTful API’s in Python
* Analyzed and compiled old and emerging data for ticketing systems
* Maintained user accounts using Active Directory
* Designed and oversaw process flow and improvement plans for the helpdesk

**Grand Valley IT Helpdesk,** Allendale, MI – Level 1 IT *2015 – 2018*

* Troubleshot software, hardware, and network issues
* Maintained printing services
* Fostered customer satisfaction for the Allendale campus

**Diamond Chrome Plating,** Howell MI – Office Technical Assistant *2014 – 2017*

* Configured servers and routers
* Oversaw quality control of aircraft parts
* Developed spreadsheets and technical graphs for audits

**Skills**

**Languages**: Java, C#, Python, ABAP, SQL, C++, HTML, Javascript, CSS

**Technologies**: Visual Studio, Android Studio, SAP, Git, Eclipse, MVC architecture

**Personal Skills:** Customer service, team oriented, innovative and progressive