# Paul Cody Pellom

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#### **SKILLS**

- Javascript JQuery HTML 5 CSS 3 Illustrator
- MongoDB Heroku Git API's Passport.js
- Moment.js Bootstrap Mongoose InDesign Photoshop CS6

#### **EDUCATION**

### **General Assembly**

Atlanta, GA

January 2018- Present

Expected Graduation: April 2018

Full Stack Web Development Immersive

- Completed a 12 week full stack web development program
- Used front end and back end development to create websites using modern programming languages
- Designed and developed multiple projects utilizing Node.js, express, react and JavaScript.
- Enhanced user experience with modeling data and API frameworks
- Wrote secure applications and deployed them to cloud services like Heroku
- QA tested applications written under Agile workflow conditions
- Collaborated with developers utilizing branching techniques via Github

## Georgia State University

Atlanta, GA

BBA- Computer Information Systems Expected Graduation: **Spring 2020** 

Fall 2016- Present

- Related Coursework: Accounting, System Analysis, Statistics and Managing IT Projects
- Lead for various coding projects, utilizing an agile workspace

### **WORK EXPERIENCE**

# Home Depot Atlanta, GA

**Customer Service Specialist** 

April 2017- Present

- Extensive product knowledge and application to solve clients distinct business needs
- Premium branding of Home Depot owned products and installation services
- Provide excellent customer service by adhering to Home Depot's customer success model
- Rotate in different departments and acquire knowledge on appliances, Flooring and Garden
- Keeping count and replenishing inventory on a daily basis
- Scheduling deliveries, processing and completing orders for customers

## TrustFuel Atlanta, GA

### **Summer Intern- Content Marketing**

May 2017- August 2017

- Participated in testing and developed a web based application for client management for businesses
- Communicated with and provided essential support to high-level clients for site navigation and demo testing
- Participated in weekly QA team meetings to discuss testing process and interface improvement
- Communicated with a team and met bi-weekly deadlines of content submissions through Asana (internal software)
- Prepared and developed tutorials for client's knowledge and interface navigation
- Performed browser (Chrome, Firefox, Explorer) compatibility testing
- Researched and reported interface defects through bug testing