Iqra Ghazal
Software Quality Assurance Engineer

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Karachi, Pakistan

SUMMARY

Detail-oriented Software Quality Assurance Engineer with 2 years of experience in manual and automated testing, API validation, database verification, and performance testing, primarily within the banking domain and web applications. Skilled in Selenium WebDriver (Java/.NET), Postman, JMeter, SQL, and NUnit, with proven ability to ensure software reliability, scalability, and performance. Experienced in Agile/Scrum environments, delivering efficient test cycles and high-quality product releases. Strong communicator, collaborative team player, and committed to continuous learning and process improvement.

WORK EXPERIENCE

SQA ENGINEER
CEE Solutions (Pvt) Ltd

📅 09/2024 – 08/2025   📍 Karachi, Pakistan

Responsibilities

- Executed SDLC/STLC-aligned testing within Agile, ensuring quality across all phases.
- Performed sanity, regression, smoke, and system testing after bug fixes, new features, and release cycles.
- Automated test cases for banking applications using Selenium WebDriver (Java/.NET).
- Conducted SQL-based database validation to ensure data integrity and expected behavior.
- Performed API testing and validation with Postman.
- Authored and maintained test cases, defect logs, and bug reports in JIRA with detailed documentation.
- Prepared and updated key documents: FS documents, user manuals, training guides, and test cases.
- Led performance and load testing with JMeter, analyzing system stability and response time.
- Developed and implemented web automation frameworks (Selenium, NUnit, C#) for UBL Here4U application, ensuring strong functional validations.
- Collaborated with developers and project managers in Agile/Scrum teams.
- Conducted knowledge-sharing sessions and mentored junior testers.

SQA ENGINEER
Kuz Techs Solutions Pvt Ltd

📅 06/2023 – 6/2024   📍 Karachi, Pakistan

Responsibilities

- Performed manual testing across web applications, multiple browsers, and mobile platforms.
- Executed regression testing to validate features after integrations and updates.
- Conducted performance and load testing using GTmetrix and Pingdom, ensuring site speed and stability.
- Logged and tracked defects in JIRA, collaborating with developers for timely fixes.
- Performed database testing with SQL queries to validate data accuracy.
- Delivered functional and non-functional testing, including detailed UI/UX validation

SKILLS

- Manual & Automated Testing
- Regression, Sanity, Smoke & System Testing
- Selenium WebDriver (Java/.NET), NUnit
- API Testing with Postman
- JMeter (Performance & Load Testing)
- SQL (Queries & Database Testing)
- JIRA (Bug Tracking & Task Management)
- Testcases writing & Executing | Critical & Analytical thinking | Case Investigation
- Attention to Detail | Problem Solving | Collaboration | Decision-Making

EDUCATION

Bachelor of Science in Computer Science
SZABIST, Karachi, Pakistan
📅 **2019 – 2023 CGPA:3.52**