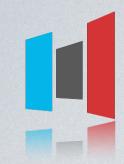


# BRAINSTORMING ABOUT (II) CONVERSATIONAL ROBOT (II)

2016.08.16 GCG GBS CTO Office - Cognitive and Bluemix CoE

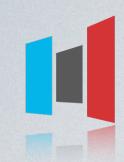




#### AGENDA

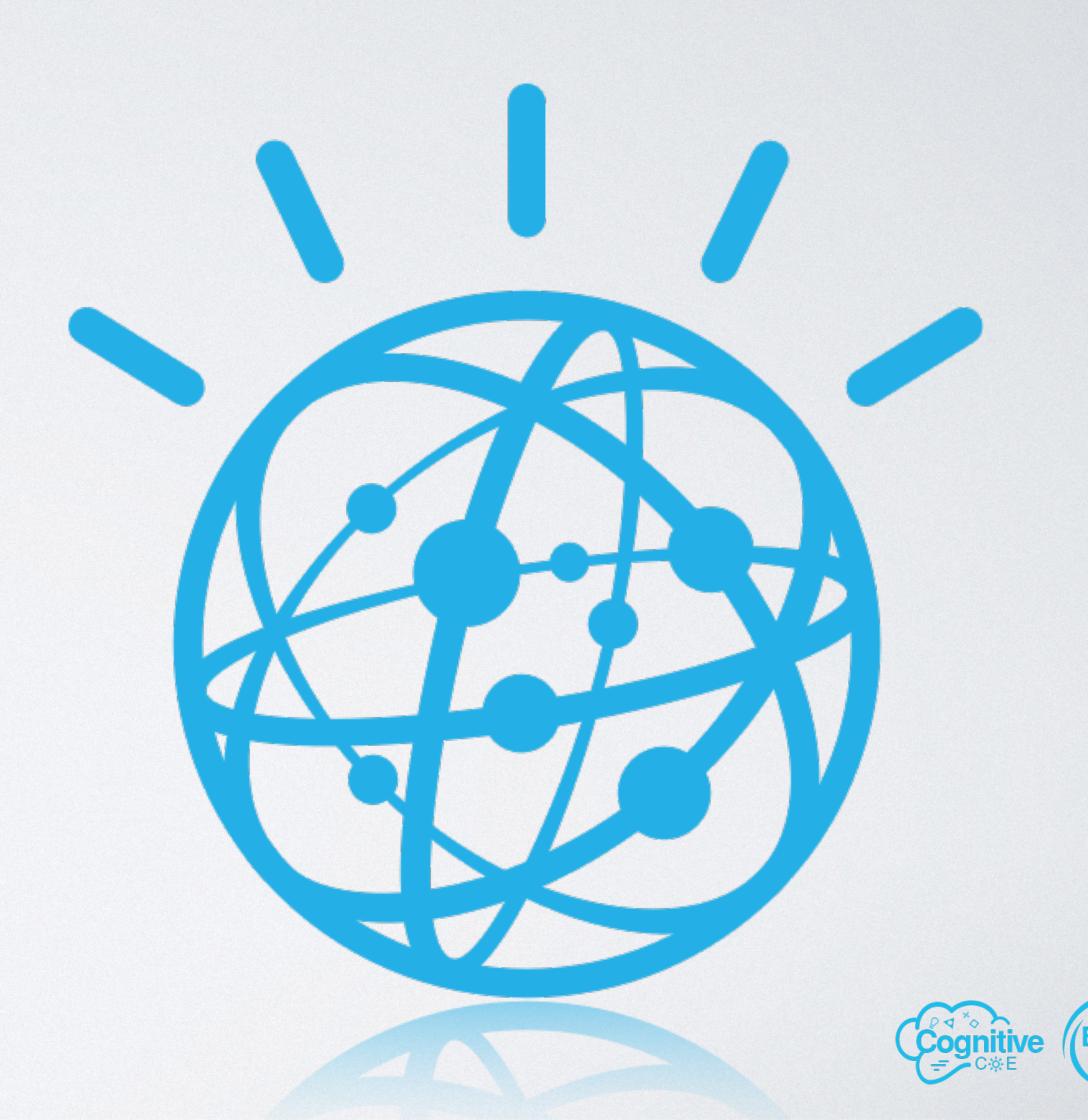
- Why a Conversational Robot
- Ideas collected
- Teams
- · Brainstorming about technologies and feasibilities
- Plan and feasibility discussion

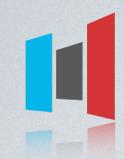




### WHY A CONVERSATIONAL ROBOT

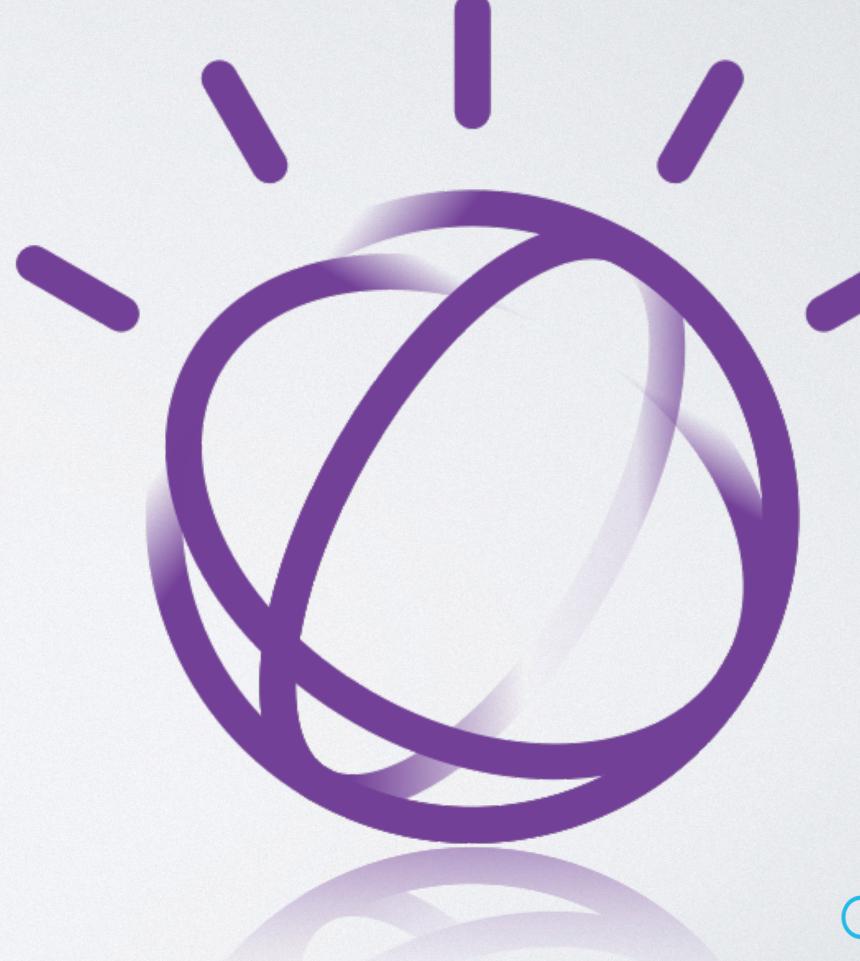
- · We believe it is aligning with IBM's strategy
- · We believe it will be attractive for the visitors
- Show our capabilities of
  - Processing natural language
  - Answering questions and free chat
  - Data collection and analysis
- Watson technology on Dedicated Bluemix
- · TDD



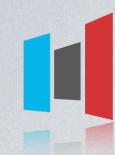


# IDEAS COLLECTED

- Capabilities of
  - Introducing IBM, including history, IBM CEO, IBM Agile,
     Cognitive and Cloud
  - Introducing GBS Innovation Center and its released products, teams and assets
  - Introducing Bluemix capabilities and example of Watson Services
  - Introducing services and features the Robot can provide with/without context
  - · Recommending restaurants and food around IBM office
  - Answering industrial knowledge and solutions



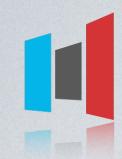




#### TEAMS



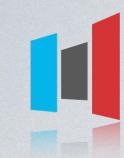




# BRAINSTORMING ABOUT TECHNOLOGIES AND FEASIBILITIES

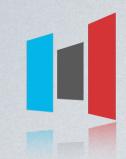
- Front-end technology base on Windows 7
- · Back-end technology on Bluemix





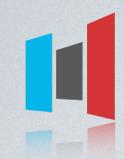
- Sprint 1
  - Now ~ Sep 09
  - Provide a simple user interface on Windows Platform to demonstrate the capabilities of processing natural language and get result of intents





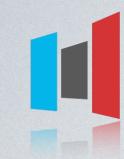
- Sprint 2
  - Sep 16 ~ Oct 7
  - Provide ability of answering random questions about GBS Innovation Center without context (Questions to be designed)
    - e.g. q: Define GBS Innovation Center; a: GBS Innovation Center is .....
  - Provide basic interface with separate views of Input and Output (UI to be designed)





- Sprint 3
  - Oct 14 ~ Nov 4
  - Provide the capability of answering questions with context (Questions to be designed)
    - e.g. q1:1 would like to have lunch here; a1: there are some restaurants near by, what kind of food do you prefer?
    - q2: would you show me the way to the pizza restaurant? a2: Here are the pizza restaurants, would you like to see the details?
    - q3: Yes please. a3: Here are the details of the restaurant (UI/UX to be designed).





- Sprint 4
  - Nov 11 ~ Dec 2
  - · Implement Speech features, allow user to interact using voice
  - · Challenge: Voice wake-up, microphone and speaker





• Sprint 5

• Dec 9 ~ Dec 30

· Bug fixing and deployment

