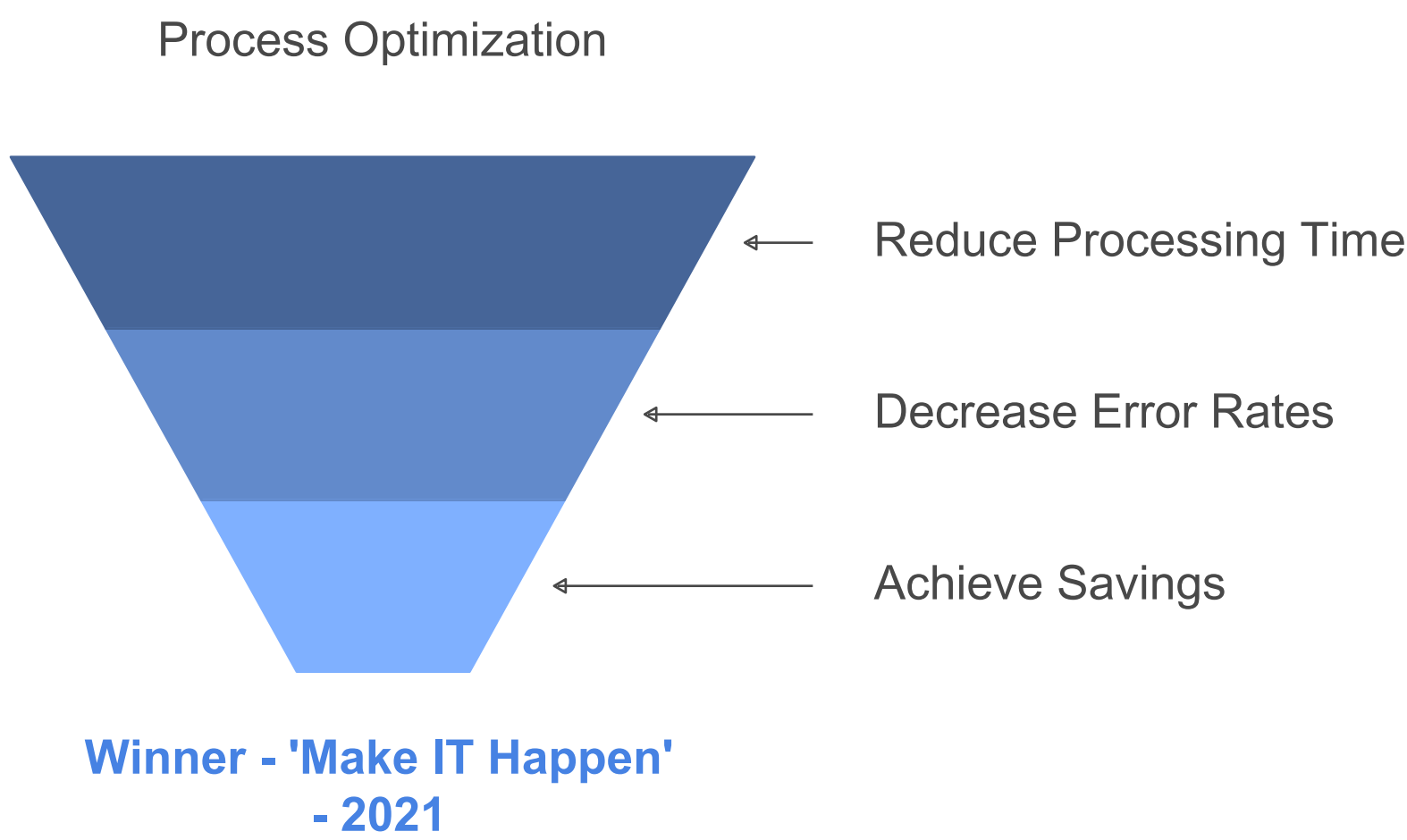


slide 12.1

EVA: From Manual to Digital

- **Challenges:**
 - Manual audits causing delays and errors
 - Compliance risks due to inefficient processes
- **Solutions:**
 - Developed a digital audit system with dynamic forms
 - Implemented real-time validations and notifications
- **Results:**
 - Reduced processing time by 70%
 - Decreased error rates by 60%
 - **Estimated savings of \$15 million per year**
 - Received the **"Make It Happen"** award in **2021**

Efficiency Improvement



API Marketplace Impact

