



END TO END MANAGED IT SOLUTIONS

Cloud Services | Outsourcing & Consulting | Technical & Soft Skills Training





Let's be your outsourced IT department

4levels helps with the day-to-day managing your IT infrastructure to enable agility and scalability.

Solutions include:

Strategic workforce consulting and outsourcing

- Transfer of assets, staff and IT function.
- Technical staff stand-in service

Management Services

- Incident, problem and change Management
- Reporting and Service Reviews
- Network and IP Management
- Laptop, Desktop and Server Management

Technical Training

- Professional training
- Skills transfer from our professionals to yours

To take complete advantage of the potential of people, many organizations have partnered with 4levels Solutions.

We provide talent-driven outsourcing of operations, functions and services to drive the productivity you need to succeed in a more demanding world.

Our capabilities range from IT help desks, infrastructure management engineers to software experts across most domains and any place in between.

- Maintaining existing infrastructure, with basic service monitoring.
- Access talent without increasing your fixed cost structure.
- Scale your contingent workforce to support a specific initiative or business-as-usual activity.
- Lower your total cost of labour by leveraging alternate talent strategies



Small Office & Home Office IT Solutions

We are always ready to meet the needs of home and small business users. If you are looking for rapid and efficient IT support for your home network, desktop, laptop or server, 4levels will provide dedicated and professional service to meet your requirements.

We offer a wide variety of IT Support Services for the home and small businesses:

- Installing or extending Wi-Fi networks;
- Setting up video and audio streaming services;
- Identifying and resolving hardware and software problems;
- Detecting and removing computer viruses;
- Managing and removing malware, spyware and pop-ups;
- Rectifying email and internet problems;
- All hardware sales including desktops, laptops, tablets and accessories; and
- Home or office IP camera sales and setups..

Anything as a Service (AaaS)

Managed Backup as a Service (M-BaaS)

- We offer full backup, disaster recovery and business continuity solutions for your complete peace of mind.

Cloud Platform as a Service (CPaaS)

- Our dedicated experts are always ready to help you migrate your systems to the cloud.



We handle all aspects of IT support for small and medium-sized businesses throughout South Africa.

Our specialised IT technicians are backed up by a large team constantly providing on site and remote IT support as and when needed, allowing us to always rapidly find an answer to clients' technology issues. Our clients depend on us for quick and knowledgeable responses to their IT support requests.

- VPN and Remote Access Setup
- Wireless networks and cabling solutions
- Server setup and remote monitoring
- Printing solutions
- Laptop and desktop repairs
- Hardware Purchase and Lease Programs
- Fully Managed Business IT Support Services
- Unlimited remote and telephonic support on a convenient monthly subscription
- Network infrastructure design and implementation
- Server setup and remote monitoring
- Identifying and resolving hardware and software problems.



Quality and level 4 thinking, our only competitive advantages...

We strive to deliver true results.

Our consultants work closely with our clients to become their relationship managers for as long as they will be engaged with the client.

Having a dedicated IT support service in place means that you have access to highly specialised talent and resources as and when you need them. You should weigh this against the costs of procuring such service to determine the real benefits to your business.

Network / Connectivity

- We monitor network to identify and resolve issues before they escalate into major problems.
- Run and maintain performance testing to determine that the system meets performance criteria.
- Implement network access control system restrict access to resources of the organization.
- Wi-Fi setup and real-time Wi-Fi visualization
- Guest Wi-Fi management availability, coverage and security.

Support solutions for small businesses.

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Server, Desktop & Laptop

- Optimise your new Servers, Desktops and Laptops for complete maximum productivity.
- Refurbish your older laptops and desktop and extend their shelf-life.

Printers Setup and Maintenance

- Get the most out of your printer with minimal investment.
- Get professional and reliable support for printer setup and maintenance.

Equipment Repairs

- We do all hardware repairs including; Laptops, PC'S,

Why choose 4levels' Managed IT Services?

- *Save money by allowing us to handle your IT.*
- *An ideal automation solution with which to achieve maximum IT results.*
- *Having abundant technical resources available minimises lost productivity due to IT-related downtime.*





What skill do you want learn today?

Consider using 4levels Solutions for your training and get the required skills to advance your career.

IBM Training



IBM is one of the most recognisable and trusted technology companies in the world, providing the hardware and technology behind thousands of organisations around the globe.

Our range of IBM courses covers the most vital IBM software solutions including i2 Analyst's Notebook, SPSS, Tealeaf and DB2.

Microsoft training



Skilled Microsoft engineers add significant value to the marketplace by reducing the cost of technology solutions whilst improving efficiency and fuelling innovation.

Through authorized Microsoft training, 4levels Solutions empowers engineers, developers and end-users to realise their full potential by providing them with the necessary knowledge and skills to optimise the adoption and use of Microsoft solutions.

Oracle training



4levels Solutions considers authorized Oracle training to be an integral part of any Oracle Solaris, Oracle Enterprise Linux, Oracle Applications, Java development, or Oracle Database implementation.

Oracle authorized training, and associated certification, ensures that you get the most from your technology investment and that you are able to operate above the technology curve.

VMware training



VMware has been at the forefront with innovative software solutions that enable a software-defined enterprise.

To take advantage, organizations need IT professionals who possess the cloud and virtualization skills required to support these environments.



Active Talks, effective and applicable Workshops

We have partnered with “Rick Click” to offer you Learning and Development solutions that are applicable and measurable in both your life and that of your organisation.

Right Click Africa

People-focused in all we do to solve your organisational concerns. We have functioned, grown and contributed to this space or over 7 years.

The lessons we learnt through serving clients over the years, have sharpened us into the specialists you need.

Our facilitation methods, client-tailored offers and effectively applicable solutions, all have us operating across South Africa.

Accredited Soft Skills Learning

- We are Offer an array of SETA and SAQA accredited Soft Skills programs.

The Public Speaking Factory

- This 3-day program is for Leaders, Managers, Entrepreneurs, Sales persons and business people. As we know being effective Public Speakers adds great value.

Making Sales Factory

- Grasp the fundamentals of becoming effective in Sales; who can sell, what is selling, what are you selling, what people actually buy, Handling objections, what is business, Effective introductions, why relationships matter, and more.

4levelizations

If you can read that word, it means you understand that we are providing high value, end-to-end solutions to clients in all industries.

The Vision

Our vision to be the leading provider of ICT services on the African continent.

The mission

4levels Solutions exists to provide quality IT solutions & expertise to our South African & African clients as they are our greatest asset and therefore hold the key to our success.

Core values

- Intentional integrity
- Customer centricity
- Purpose beyond profit
- Exceed customer & colleagues expectations

4leves Solutions is an IBM, Microsoft, TCM, Oracle, Apple, Dell, HP, Right Click Africa, VMWare, Veeam, Cisco, Kaspersky, and EMC hardware, software and services Business Partner.

Our specialized services are geared to offer end-to-end managed IT solutions that span the entire technology life cycle to ensure that investment in technology infrastructure delivers real business value.

Established in 2007 as 4levels IT Solutions cc and converted to 4levels Solutions (PTY) Ltd in 2013, we are a level 2 BBBEE contributor and 51% black woman-owned organisation.

We have grown into a well-respected specialist in the data field, operating both locally and internationally and partnering with global blue chip organisations to deliver best in class solutions.

Our passion for professionalism is matched by our commitment and our keen understanding of our clients' needs.



Talk to us

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Why choose 4levels?

We leverage over 42 years of combined experience and our unmatched expertise in sourcing and managing talent to recruit, execute and deliver the results you need to win.