# Colby Cho

# Student + Product Designer

## **Experience**

**UX Design Intern - athenahealth**June 2022 - August 2022 (Watertown, MA)

- Functioned as the sole UX Designer within an agile team during this ten week internship
- Goal: Revamp the Jotter tool, a visual patient documentation tool that exists within athenaNet
- Conducted discovery research, synthesized findings, produced high-fidelity designs based on actionable insights, validated these designs, and presented my work to key stakeholders

Product Development Intern - Markit Social, Inc. June 2021 - September 2021 (Medford, MA)

- Responsible for developing the UX/UI of the new Markit Social app, an all-in-one event finding and planning platform
- Conducted user research and produced market insights for the marketing and product teams, helping to grow the user base by more than threefold

**UX Researcher - Tufts University**January 2021 - May 2021 (Medford, MA)

- Worked alongside Tufts University's TTS Design Team to improve the Tufts Student Life website (students.tufts.edu); where the goal was to promote a culture of diversity and inclusion through the website's content experience
- Conducted user research to inform the website design

#### **Extracurriculars**

- Member of Tufts Human Factors and Ergonomics Society
- Member of Tufts Product Studio
- Captain of Tufts Men's Club Soccer

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#### Education

# **Tufts University**

B.S. Engineering Psychology GPA 3.83

#### Certification(s)

Inbound Certified (HubSpot)

#### Skills

### **Programming**

HTML5, CSS, Javascript, C++, C, Linux, PHP, MongoDB

#### Design

Adobe Photoshop, Illustrator, Indesign, Figma, Wireframing, SketchUp, Keyshot

#### Research

Personas, Task Analysis, Usability Testing, Questionnaire Design, Risk Analysis, Anthropometric Analysis, IBM SPSS, JASP

#### Miscellaneous

Basic Microsoft Office, Spanish (proficient)