

Colby L. Sawyer

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<http://colby-sawyer.com>

Objective:

A diligent professional and published academic, who has become proficient in time management, team communication, customer experience and change management. Experienced in technical writing and maintaining software from inception to realization. I possess an ability to quickly adapt to situations requiring high degrees of accuracy and competing demands.

Work Experience:

Software Engineer - Intern

November 2020 – February 2021

Maverick Solutions – Wake Forest, NC

- Developed and modified **customer-facing** web applications for an Oracle learning platform.
- Worked constantly within **entire business organization** and team to develop new innovative solutions.
- **Documented** and heavily **tested** existing and new portions of the codebase.
- **Implemented** new multiple file selection features to support customer uploads of large amounts of image files to the platform. This required writing to a Google Firestore Real-Time Database the images after they had been properly size-constrained.
- Removed various **bugs** during image file display (proper screen sizing) and in some cases during an image replacement action.

Freelance Software Developer

January 2020 – Current

Greenville, NC

- Created and sold a **customer-facing** form iOS application that used customer entered data to alert, based on customers inputted location, the correct agent to complete the transaction. An SQLite Database held all contact information for agents. Customers were able to directly send agents emails or SMS messages to begin interaction.
- Mobile application was well **documented** and **debugged** (including testing documentation) for further development.
- Created various **public websites** showcasing basic information (prices, contacts, location) for local small businesses.

Technologies: Swift, Firebase (Authentication and Firestore Database), GitHub Pages (Hosting), Google Domains, SQLite

Academic Research – Multidisciplinary (ITCS/CS)

August 2019 – Current

Dr. Ciprian Popoviciu - East Carolina University - Greenville, NC

General/ Pi-Pirates Lab Group:

- Designed, with several other researchers, a collection of small computing modules mounted to Cisco WebEx technology monitoring network connectivity issues; in the hopes of preventing/mitigating downtime for IT lacking areas.
- **Designed, implemented, and managed website** for the display of team's activities to the public and other web-based interfaces to provide a **login portal** and **dashboard** displaying **machine learning** data. The dashboard was facilitated mostly by a Google Firestore Real-Time Database and the authentication feature of the portal was handled by Google Firebase's Authentication API. Hosted with GitHub Pages (see link below).
- Handled set-up of various **physical and virtual labs**. (Physical network devices, Raspberry Pi units, Docker images, OpenStack, OpenNSA, CentOS, Phoronix Test Suite).
- Contributed to academic publications using various written and graphical data.

<https://pi-pirates-ecu.github.io/PI-Pirates-Site/>

BRIDGES Group:

- **Designed, implemented, and managed website** for the display of team's activities to the public and other web-based interfaces to provide a **login portal** and **dashboard** for file management and future expansion. The dashboard was facilitated mostly by a Google Firestore Real-Time Database and the authentication feature of the portal was handled by Google Firebase's Authentication API. Hosted with GitHub Pages (see link below)
- Contributed to set-up of physical testing lab at East Carolina University. Including a server running OpenNSA and Openstack, along with other devices to support/test a GVS environment.

<https://cpopoviciu.github.io/BRIDGES/>

Application Support & Development Internship

Summer 2020

8 Week Program, – First Citizens Bank – Raleigh, NC

- Created a **new database search tool**, with **user interface**, facilitating the collection and organization of various business unit **Server-to-Application** connections. (MS Access, SQLite)
- Documented creation process and **change management** plans for newly created tool.
- Provided support for various **customer support** issues

Engineering Internship

Summer 2017 & 2018

10-12 Week Program, – Dominion Energy - Elizabeth City, NC

- Determined facility design for material, time and cost estimates for the construction and maintenance of residential electrical constructions; as well as relocation of distribution facilities maintaining **company and legal constraints**.
- Maintained constant **communication with customers** to provide timely and satisfactory service.

Customer Service & Main Office Assistant

January 2018 – January 2020

Campus Recreation and Wellness Center - East Carolina University - Greenville, NC

- Communicated with customers in person and via telephone, directing them to appropriate areas of the facility, as well as, permitting access to the facility and providing support for various point-of-sale transactions.
- Used critical thinking skills to handle situations or conflicts that arise and communicate with other staff to resolve any issues

Publications:

Sawyer, Colby Lee. 2020. *Deploying a Network Management Overlay for Education Video Conferencing Services*. 2020 ASEE Virtual Annual Conference. <https://www.asee.org/public/conferences/172/papers/29604/view>

Sawyer, Colby Lee. 2020. *A Multidisciplinary Project: Deploying Edge Computing to Augment Endpoint Functionality*. 2020 ASEE Virtual Annual Conference. <https://www.asee.org/public/conferences/172/papers/29638/view>

Skills:

- **Various SaaS:** (Phoronix Test Suite, Citrix Workspace, VMware, OpenNSA)
- **Programming Languages:** (Python, Java, C+, CSS, HTML5, SAS, JavaScript, Kotlin, Swift, Prolog, Haskell)
- **Cloud-based Workflows:** (GitHub, Jira, Git, Kanban, Trello)
- **Application Tool/API Integrations:** (Google Firebase, Google Cloud Platform)
- **Workflow Management Frameworks:** (AGILE/Scrum)
- **Database Creation and Management:** (SQL, SQLite, MS Access, Google Firestore)
- **IoT/Virtualization/Containers:** (Balena, Docker, Kubernetes)
- **Operating Systems:** (Windows, Mac, Linux, Raspbian, BalenaOS, RHEL)
- **IaaS experience:** (Google Cloud Compute Engine & Persistent Disk, OpenStack)
- **Network Management:** (Device Configuration (Switches, Routers, Servers, Virtual))

Education:

Bachelor of Science - Computer Science
w/Minor - General Business Administration
East Carolina University Greenville, NC
Fall 2017- Spring 2021