

# DoorDash

**Initial Release Date:** July 2013

**Current Version:** Version 5.0.0 (Number of releases not available)

## **Available on:**

Android/Tablets: [https://play.google.com/store/apps/details?id=com.dd.doordash&hl=en\\_US&gl=US](https://play.google.com/store/apps/details?id=com.dd.doordash&hl=en_US&gl=US)

iPad/iPhone: <https://apps.apple.com/us/app/doordash-food-delivery/id719972451>

Web Browsers: <https://www.doordash.com/>

## **Features:**

- A large selection of local restaurants: Users can browse a variety of restaurants and cuisines.
- Easy ordering: Users can place an order with just a few taps, and can view the status of their order in real-time.
- Customizable order options: Users can customize their order with special requests, such as extra sauce or no onions.
- Multiple payment options: Users can pay for their order using a credit card, debit card, or gift card.
- Track your order: Users can see the real-time location of the dasher delivering their food.
- Reorder: Users can reorder their favorite meals and past orders.
- Save and store multiple delivery addresses: Users can store multiple delivery addresses and choose from them during checkout.
- Scheduled delivery: Users can schedule delivery for a future date and time.
- In-app customer support: Users can contact customer support through the app for assistance with their order.
- DashPass: It's a subscription service that gets you free delivery, reduced service fees and more.
- Promo codes and discounts: Users can apply discounts and promo codes during checkout to save money on their order.
- Rewards program: Users can earn points and rewards for ordering food through the app.

## Views:

- **Home**
- **Pickup**
  - Order Again List
- **Search**
- **Orders**
- **Account**
  - Manage Dashpass
  - Saved
  - Get Help
  - Giftcard
  - Share/Refer Friends
  - Account Settings
    - Manage
    - Payment
    - Address
    - Privacy
    - Notifications
    - Logout
  - Become a Dasher
  - Become a partner restaurant
  - Legal

## Sign In / Auth:

- **Email and password login:** Users can sign in to their Doordash account using their email address and password.
- **Social login:** Users can also sign in to Doordash using their existing social media accounts, such as Facebook, Google, and Apple ID.

## Improvements:

- Allowing more diet restrictions like vegan, gluten-free, dairy-free, etc
- Offering more options for contactless delivery

## Bugs, UI or Stability Issues:

The current version of Doordash has an extremely high rating on the iOS store, and there are not that many issues with the application itself, rather the issues are with the drivers and restaurants that use the platform.

Some users are not happy with the price increase and there are sometimes wrong orders, but those are all user error.

