

ADP Mobile

Initial Release Date: July 2011

Current Version: Version 7.1.0 (Number of releases not available)

Available on:

Android/Tablets: https://play.google.com/store/apps/details?id=com.adpmobile.android&hl=en_US&gl=US

iPad/iPhone/AppleWatch: <https://apps.apple.com/in/app/adp-mobile-solutions/id444553167>

Web Browsers: <https://www.adp.com/>

Features:

- Payroll information: Employees can view their pay stubs, tax forms, and other payroll-related information.
- Time tracking: Employees can view their work hours, request time off, and approve or deny time-off requests from other employees.
- Benefits information: Employees can view and enroll in benefit plans, such as health insurance, 401(k) plans, and flexible spending accounts.
- Personal information: Employees can view and update their personal information, such as their contact details and emergency contact information.
- Performance management: Employees can view and complete performance evaluations, set goals, and track their progress.
- Learning and Development: Employees can access learning and development resources, such as online training and career development resources.
- Push notifications: Users will be able to receive push notifications regarding their payroll, benefits, and time-off requests.
- Secure login: Users will be able to login with a secure and encrypted connection to protect their personal and payroll information.
- Multi-language Support: Users will be able to access the app in multiple languages.
- Access to ADP services: Users can access ADP services like ADP Marketplace, ADP Retirement Services, ADP Insurance Services, etc.

Views:

(As I need a business to use ADP, the screens listed are what I found on the app store page.)

- **Home**
- **To-Do**
- **People**
 - My Team
 - Directory
 - Manager
- **More**
 - Pay
 - Time
 - Group Clocking
 - Time Off
 - Team Schedule
 - Benefits
 - Retirement

Sign In / Auth:

- Username and password protected
- All application requests and transactions are routed through ADP's secure servers
- The mobile application does not transmit or use any sensitive personal information
- All network traffic between the mobile device and the server is encrypted
- Login sessions time out from inactivity
- Accounts locked out with excessive login failures
- All employee information cached on the mobile device is encrypted

Improvements:

- First and foremost, fix the bugs.
- Utilize siri for clocking in and out, or add a home screen widget as the login time is far too long
- Update the UI for a few of the main screens, the responsiveness is terrible
- Add functionality to update personal information and insurance, most users report it not working
- Add more options for different languages
- Allow users to access specific paystips and tax forms and filter by date

Bugs, UI or Stability Issues:

Reviews from the google play application are not great, lots of complaints about clunky interfaces, not being able to view critical pages, and more. The main complaint is that the long load times are making clock-in times late. Many people say its impossible to clock in or clock out.

