

# Jordan Smith

age: 19

residence: University Park, PA (On campus at Penn State)

education: Pursuing a B.S. in Computer Science

occupation: Part-time waiter, Full-time student

marital status: Single



*"I hate missing events that could help my future just because I didn't hear about them."*

Jordan is a sophomore juggling a full class load, part-time work, and involvement in a coding club. He relies heavily on tech to stay organized, but often feels overwhelmed by the number of disconnected platforms.

## Comfort With Technology

### INTERNET



### SOFTWARE



### MOBILE APPS



### SOCIAL NETWORK



## Needs

- A centralized place to find events and RSVP
- Alerts or reminders about deadlines or events
- An easy way to meet other attendees before and after events

## Values

- Staying productive and organized
- Making the most of college to prep for post-grad life
- Building real connections

## Criteria For Success:

He wants to build a strong resume and professional network before graduation, but finds it hard to keep up with career workshops, networking nights, and club meetups scattered across campus emails and Instagram stories.

## Wants

- Integrated with iPhone's built in calendar app
- Ability to quickly connect with others at events via the app
- Easy profile creation

## Fears

- Missing out on internships or professional opportunities
- Feeling behind peers in terms of networking or resume-building
- Wasting time attending irrelevant or low-quality events