

Text Analysis

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Introduction

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Text analysis is used to extract useful information from or summarize a large amount of unstructured text stored in documents. This opens up the opportunity of using text data alongside more conventional data sources (e.g. surveys and administrative data). The goal of text analysis is to take a large corpus of complex and unstructured text data and extract important and meaningful messages in a comprehensible way.

Text analysis can help with the following tasks:

- **Information Retrieval:** Find relevant information in a large database, such as a systematic literature review, that would be very time-consuming for humans to do manually.
- **Clustering and Text Categorization:** Summarize a large corpus of text by finding the most important phrases, using methods like topic modeling.
- **Text Summarization:** Create category-sensitive text summaries of a large corpus of text.
- **Machine Translation:** Translate documents from one language to another.

In this tutorial, we are going to analyze social services descriptions using topic modeling to examine the content of our data and document classification to tag the type of job in the advertisement.

Learning Outcomes

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In this tutorial, you will...

- Learn how to transform a corpus of text into a structured matrix format so that we can apply natural language processing (NLP) methods
- Learn the basics and applications of topic modeling
- Learn how to do document tagging and evaluate the results

Glossary of Terms

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Glossary of Terms:

- **Corpus:** A corpus is the set of all text documents used in your analysis; for example, your corpus of text may include hundreds of research articles.
- **Tokenize:** Tokenization is the process by which text is separated into meaningful terms or phrases. In English this is easy to do for individual words, as they are separated by whitespace; however, it can get more complicated to automate determining which groups of words constitute meaningful phrases.
- **Stemming:** Stemming is normalizing text by reducing all forms or conjugations of a word to the word's most basic form. In English, this can mean making a rule of removing the suffixes "ed" or "ing" from the end of all words, but it gets more complex. For example, "to go" is irregular, so you need to tell the

algorithm that "went" and "goes" stem from a common lemma, and should be considered alternate forms of the word "go."

- **TF-IDF:** TF-IDF (term frequency-inverse document frequency) is an example of feature engineering where the most important words are extracted by taking account their frequency in documents and the entire corpus of documents as a whole.
- **Topic Modeling:** Topic modeling is an unsupervised learning method where groups of words that often appear together are clustered into topics. Typically, the words in one topic should be related and make sense (e.g. boat, ship, captain). Individual documents can fall under one topic or multiple topics.
- **LDA:** LDA (Latent Dirichlet Allocation) is a type of probabilistic model commonly used for topic modeling.
- **Stop Words:** Stop words are words that have little semantic meaning but occur very frequently, like prepositions, articles and common nouns. For example, every document (in English) will probably contain the words "and" and "the" many times. You will often remove them as part of preprocessing using a list of stop words.

Setup

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```
In [1]: %pylab inline
import nltk
import json
import re
import time
import progressbar

import pandas as pd
from __future__ import print_function
from six.moves import zip, range
from sklearn.model_selection import train_test_split

from sklearn.feature_extraction.text import CountVectorizer, TfidfTransformer
from sklearn.decomposition import LatentDirichletAllocation
from sklearn.linear_model import LogisticRegression
from sklearn.metrics import precision_recall_curve, roc_auc_score, auc
from sklearn import preprocessing
from collections import Counter, OrderedDict
from nltk.corpus import stopwords
from nltk import SnowballStemmer
```

Populating the interactive namespace from numpy and matplotlib

```
In [2]: nltk.download('stopwords') #download the latest stopwords
```

```
[nltk_data] Downloading package stopwords to
[nltk_data] /Users/crh278/nltk_data...
[nltk_data] Package stopwords is already up-to-date!
```

```
Out[2]: True
```

Data Orientation

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Our dataset for this tutorial will be a description of social services in Chicago, and how the subset we're using was created, can be found in the data folder in this tutorial.

Load the Data

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To start, we'll load the data into a pandas DataFrame from a CSV file.

```
In [3]: df_socialservices_data = pd.read_csv('./data/socialservices.csv')
```

Explore the Data

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Our text data table has 7 fields:

- `FACID` - unique ID for each facility.
- `facname` - name of the current facility.
- `factype` - type of the current facility.
- `facurl` - URL of facility's main web page.
- `facloc` - Location of facility.
- `abouturl` - URL of "about" page used to collect text.
- `textfromurl` - Text collected from about URL.

Let's take a look at examples of the values:

```
In [4]: df_socialservices_data.head()
```

```
Out[4]:
```

	Unnamed: 0	FACID	facname	factype	facurl	facloc	
0	0	2	Association House of Chicago	education	http://www.associationhouse.org/	Metro	
1	1	3	Aunt Martha's Youth Service Center, Inc.	education	http://www.auntmarthas.org	Metro, North-Northwest, South-Southwest	
2	2	3	Aunt Martha's Youth Service Center, Inc.	education	http://www.auntmarthas.org	Metro, North-Northwest, South-Southwest	
3	3	4	B.U.I.L.D., Inc.	education	http://www.buildchicago.org/	Metro	
4	4	4	B.U.I.L.D., Inc.	education	http://www.buildchicago.org/	Metro	

How many facilities and types of facilities are in this dataset?

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Next, let's get an idea of the contents of this data set. First, an overview:

```
In [5]: # overview of contents of data file
df_socialservices_data.info()
```

```
<class 'pandas.core.frame.DataFrame'>
RangeIndex: 146 entries, 0 to 145
Data columns (total 8 columns):
Unnamed: 0      146 non-null int64
FACID           146 non-null int64
facname         146 non-null object
factype         146 non-null object
facurl          146 non-null object
facloc          146 non-null object
abouturl        146 non-null object
textfromurl     146 non-null object
dtypes: int64(2), object(6)
memory usage: 9.2+ KB
```

```
In [6]: # list unique facility types
df_socialservices_data.factype.unique()
```

```
Out[6]: array(['education', 'income', 'health', 'safety net'], dtype=object)
```

```
In [7]: # list unique facility names
df_socialservices_data.facname.unique()
```

```
Out[7]: array(['Association House of Chicago',
'Aunt Martha's Youth Service Center, Inc.', 'B.U.I.L.D., Inc.',
'Catholic Charities of the Archdiocese of Chicago',
'Chinese American Service League', 'The Community House',
'Family Focus Inc.', 'Infant Welfare Society of Evanston',
'Lawrence Hall Youth Services', 'Project: VISION, Inc.',
'The Chicago Lighthouse for People Who Are Blind or Visually Impaired',
'YMCA of Metropolitan Chicago', 'Youth Crossroads, Inc.',
'Youth Guidance', 'Center for Economic Progress',
'Chicago House and Social Service Agency', 'Clearbrook',
'DuPage PADS', 'Family Shelter Service, Inc.',
'Heartland Human Care Services, Inc.', 'Inspiration Corporation',
'Ladder Up', 'Little City Foundation',
'Lutheran Child and Family Services of Illinois',
'National Able Network, Inc', 'North Lawndale Employment Network',
'People's Resource Center', 'PLOWS Council on Aging',
'Restaurant Opportunities Center of Chicago', 'Thresholds',
'YWCA Evanston/North Shore', '360 Youth Services',
'Arab American Action Network',
'Aunt Martha's Youth Service Center and Healthcare Network',
'Bridge Youth and Family Services, The',
'Erie Family Health Center', 'Family Focus, Inc.',
'Heartland Alliance for Human Needs & Human Rights',
'Heartland International Health Center',
'Inner-City Muslim Action Network', 'Josselyn Center, The',
'Crisis Center for South Suburbia', 'Deborah's Place',
'La Casa Norte', 'Life Span', 'Loaves & Fishes Community Services',
'Mujeres Latinas en Accion', 'Northwest CASA'], dtype=object)
```

```
In [8]: # count of unique facility names
df_socialservices_data.facname.unique().shape
```

```
Out[8]: (48,)
```

There are 48 facilities, categorized into 4 unique facility types: education, income, health, and safety net.

Topic Modeling

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We are going to apply topic modeling, an unsupervised learning method, to our corpus to find the high-level topics in our corpus as a "first go" for exploring our data. Through this process, we'll discuss how to clean and preprocess our data to get the best results.

Topic modeling is a broad subfield of machine learning and natural language processing. We are going to focus on a common modeling approach called Latent Dirichlet Allocation (LDA).

To use topic modeling, we first have to assume that topics exist in our corpus, and that some small number of these topics can "explain" the corpus. Topics in this context refer to words from the corpus, in a list that is ranked by probability. A single document can be explained by multiple topics. For instance, an article on net neutrality would fall under the topic "technology" as well as the topic "politics." The set of topics used by a document is known as the document's allocation, hence, the name Latent Dirichlet Allocation, each document has an allocation of latent topics allocated by Dirichlet distribution.

Preparing Text Data for NLP

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The first important step in working with text data is cleaning and processing the data, which includes (but is not limited to):

- forming a corpus of text
- tokenization
- removing stop-words
- finding words co-located together (N-grams)
- stemming and lemmatization

Each of these steps will be discussed below.

The ultimate goal is to transform our text data into a form an algorithm can work with, because a document or a corpus of text cannot be fed directly into an algorithm. Algorithms expect numerical feature vectors with certain fixed sizes, and can't handle documents, which are basically sequences of symbols with variable length. We will be transforming our text corpus into a *bag of n-grams* to be further analyzed. In this form our text data is represented as a matrix where each row refers to a specific job description (document) and each column is the occurrence of a word (feature).

Creating a matrix of features from text - Bag of N-gram Example

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Ultimately, we want to take our collection of documents, corpus, and convert it into a matrix. Fortunately, `sklearn` has a pre-built object, `CountVectorizer`, that can tokenize, eliminate stopwords, identify n-grams, and stem our corpus, and output a matrix in one step. Before we apply the vectorizer to our corpus of data, let's apply it to a toy example so that we see what the output looks like and how a bag of words is represented.

```

In [9]: def create_bag_of_words( corpus,
                                NGRAM_RANGE = ( 0, 1 ),
                                stop_words = None,
                                stem = False,
                                MIN_DF = 0.05,
                                MAX_DF = 0.95,
                                USE_IDF = False ):

    """
    Turn a corpus of text into a bag-of-words.

    Parameters
    -----
    corpus: ls
        test of documents in corpus
    NGRAM_RANGE: tuple
        range of N-gram. Default (0,1)
    stop_words: ls
        list of commonly occuring words that have little semantic
        value
    stem: bool
        use a stemmer to stem words
    MIN_DF: float
        exclude words that have a frequency less than the threshold
    MAX_DF: float
        exclude words that have a frequency greater than the threshold

    Returns
    -----
    bag_of_words: scipy sparse matrix
        scipy sparse matrix of text
    features:
        ls of words
    """
    #parameters for vectorizer
    ANALYZER = "word" #unit of features are single words rather than phr
    ases of words
    STRIP_ACCENTS = 'unicode'
    stemmer = nltk.SnowballStemmer("english")

    if stem:
        tokenize = lambda x: [stemmer.stem(i) for i in x.split()]
    else:
        tokenize = None

```

```

vectorizer = CountVectorizer(analyzer=ANALYZER,
                             tokenizer=tokenize,
                             ngram_range=NGRAM_RANGE,
                             stop_words = stop_words,
                             strip_accents=STRIP_ACCENTS,
                             min_df = MIN_DF,
                             max_df = MAX_DF)

bag_of_words = vectorizer.fit_transform( corpus ) #transform our corpus is a bag of words
features = vectorizer.get_feature_names()

if USE_IDF:
    NORM = None #turn on normalization flag
    SMOOTH_IDF = True #prevents division by zero errors
    SUBLINEAR_IDF = True #replace TF with 1 + log(TF)
    transformer = TfidfTransformer(norm = NORM,smooth_idf = SMOOTH_IDF,sublinear_tf = True)
    #get the bag-of-words from the vectorizer and
    #then use TFIDF to limit the tokens found throughout the text
    tfidf = transformer.fit_transform(bag_of_words)

    return tfidf, features
else:
    return bag_of_words, features

```

```

In [10]: # create example corpus.
toy_corpus = [ 'this is document one', 'this is document two', 'text analysis on documents is fun' ]

```

```

In [11]: # convert to bag of words
toy_bag_of_words, toy_features = create_bag_of_words( toy_corpus )

```

```

In [12]: # review - our corpus:
toy_corpus

```

```

Out[12]: ['this is document one',
          'this is document two',
          'text analysis on documents is fun']

```

```

In [13]: # features derived from the corpus
toy_features

```

```

Out[13]: ['analysis',
          'document',
          'documents',
          'fun',
          'on',
          'one',
          'text',
          'this',
          'two']

```

```
In [14]: # bag of words that results:
np_bag_of_words = toy_bag_of_words.toarray()
np_bag_of_words
```

```
Out[14]: array([[0, 1, 0, 0, 0, 1, 0, 1, 0],
               [0, 1, 0, 0, 0, 0, 0, 1, 1],
               [1, 0, 1, 1, 1, 0, 1, 0, 0]], dtype=int64)
```

Our data has been transformed from a document into a 3 x 9 matrix, where each row in the matrix corresponds to a document, and each column corresponds to a feature (in the order they appear in `toy_features`). A 1 indicates the existence of the feature or word in the document, and a 0 indicates the word is not present.

It is very common that this representation will be a "sparse" matrix, or a matrix that has a lot of 0s. With sparse matrices, it is often more efficient to keep track of which values *aren't* 0 and where those non-zero entries are located, rather than to save the entire matrix. To save space, the `scipy` library has special ways of storing sparse matrices in an efficient way.

Our toy corpus is now ready to be analyzed. We used this toy example to illustrate how a document is turned into a matrix to be used in text analysis. When you're applying this to real text data, the matrix will be much larger and harder to interpret, but it's important that you know the process.

Exercise 1 - convert corpus to matrix

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To check your knowledge, make your own toy corpus and turn it into a matrix.

```
In [15]: #solution
exercise_corpus = [ 'Batman is friends with Superman',
                   'Superman is enemies with Lex Luthor',
                   'Batman is enemies with Lex Luthor' ]
exercise_bag_of_words, exercise_features = create_bag_of_words( exercise_corpus )
```

```
In [16]: # convert bag of words to array
np_bag_of_words = exercise_bag_of_words.toarray()
```

```
In [17]: # show features:
exercise_features
```

```
Out[17]: ['batman', 'enemies', 'friends', 'lex', 'luthor', 'superman']
```

```
In [18]: # output derived bag of words:
np_bag_of_words
```

```
Out[18]: array([[1, 0, 1, 0, 0, 1],
               [0, 1, 0, 1, 1, 1],
               [1, 1, 0, 1, 1, 0]], dtype=int64)
```

Calculating Word Counts

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As an initial look into the data, we can examine the most frequently occurring words in our corpus. We can sum the columns of the `bag_of_words` and then convert to a numpy array. From here we can zip the features and `word_count` into a dictionary, and display the results.

```
In [19]: def get_word_counts( bag_of_words, feature_names ):

    """
    Get the ordered word counts from a bag_of_words

    Parameters
    -----
    bag_of_words: obj
        scipy sparse matrix from CounterVectorizer
    feature_names: ls
        list of words

    Returns
    -----
    word_counts: dict
        Dictionary of word counts
    """

    # convert bag of words to array
    np_bag_of_words = bag_of_words.toarray()

    # calculate word count.
    word_count = np.sum(np_bag_of_words,axis=0)

    # convert to flattened array.
    np_word_count = np.asarray(word_count).ravel()

    # create dict of words mapped to count of occurrences of each word.
    dict_word_counts = dict( zip(feature_names, np_word_count) )

    # Create ordered dictionary
    orddict_word_counts = OrderedDict( sorted(dict_word_counts.items(),
key=lambda x: x[1], reverse=True), )

    return orddict_word_counts
```

```
In [20]: # get ordered word counts for our example corpus.  
get_word_counts(toy_bag_of_words, toy_features)
```

```
Out[20]: OrderedDict([('document', 2),  
                      ('this', 2),  
                      ('analysis', 1),  
                      ('documents', 1),  
                      ('fun', 1),  
                      ('on', 1),  
                      ('one', 1),  
                      ('text', 1),  
                      ('two', 1)])
```

Note that the words "document" and "documents" both appear separately in the list. Should they be treated as the same words, since one is just the plural of the other, or should they be considered distinct words? These are the types of decisions you will have to make in your preprocessing steps.

Exercise 2 - getting word counts

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Get the word counts of your exercise corpus.

```
In [21]: get_word_counts(exercise_bag_of_words, exercise_features)
```

```
Out[21]: OrderedDict([('batman', 2),  
                      ('enemies', 2),  
                      ('lex', 2),  
                      ('luthor', 2),  
                      ('superman', 2),  
                      ('friends', 1)])
```

Creating Text Corpus - choosing text to analyze

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First we need to form our corpus, or the set of all descriptions from all websites. We can pull out the array of descriptions from the data frame using the data frame's `.values` attribute.

```
In [22]: corpus = df_socialservices_data['textfromurl'].values #pull all the descriptions and put them in a numpy array  
corpus
```



```
Out[22]: array([ 'Menu About Us We understand the challenges in our community. H
ealth care, family, education, employment; trying to find the time and
guidance to address every part of life can seem impossible. Associatio
n House makes it possible, all in one place – a place where the staff s
peaks your language and helps you meet your goals by providing wrap-aro
und services for social, educational, and health programs. We offer our
community a unique blend of services, and do it with a warm, family-lik
e atmosphere. Since 1899, Association House has worked with Chicagoans
who seek tools to lead more productive lives. It is one of the oldest
“settlement houses” in Chicago originally designed to provide relief a
nd guidance to new immigrants. Today, Association House is a vital reso
urce to under-served, multicultural communities, providing collaborativ
e programs in English and Spanish. We promote health and wellness, educ
ational advancement, and economic empowerment. With a staff of over 200
professionals, Association House impacts the lives of nearly 20,000 chi
ldren, individuals and families each year in the neighborhoods of Humbo
ldt Park, West Town, Logan Square, Avondale, Hermosa, and beyond. We bo
th address immediate needs and plan for long-term goals with services s
uch as: These bilingual programs, conducted by seasoned staff in a cari
ng, welcoming environment, give motivated participants a cohesive safet
y net to turn to throughout their life. Read more about our mission and
values. To learn more about any of Association House’s services, simply
call or visit us. Our staff is happy to answer all of your questions. W
e are also always looking for new volunteers and donors – contact us to
find out how you can help your community. 1116 North Kedzie Avenue, Chi
cago, IL 60651\n(773) 772-7170 Find us on: Subscribe to our newsletter
Email Address * Yes, I would like to receive emails from Association H
ouse of Chicago. (You can unsubscribe anytime) Instagram ',
'Mission, Vision & Core Values OUR MISSION A caring community r
esource for children, youth and families. OUR VISION A world in which l
oneliness, sickness and despair are replaced with wholeness, healing an
d hope. OUR CORE VALUES Excellence In our pursuit of excellence, we cho
ose to continuously redefine both ourselves and that which we desire to
achieve. Diversity New perspectives spring from the celebration of our
diversity. And only in our acceptance of new perspectives can we find
the key to our own, unlimited potential. Collaboration Collaboration i
s a celebration of diversity. It is an acknowledgement of the strengths
of those around us as well as a recognition of our own. Commitment & Pa
ssion Our commitment is to our patients, to our clients, to our communi
ty and to one another. It is fueled by our passion for the work we do.
Innovation Innovation is the result of people acting with purpose and
compassion. It is not the next big thing; but a single step forward, a
new idea, a better way. Donate Work with Us Volunteer Intern Home | P
rivacy Policy | Terms of Use Copyright © 2017. All Rights Reserved. \nM
ooresville Web Design by Briscoweb.\n ',
'Who We Are Aunt Martha’s is a family of more than 900 staff and
volunteers. We are health care providers, social workers, educators, co
unselors, and advocates. We are as diverse as the people and communitie
s we serve. We are parents who know what it is to have a sick, hurting
or scared child. We have relied on the help of others to overcome our
own challenges. We honor people’s strengths, resourcefulness and resil
ience. We offer compassion. We provide supportive, professional care. W
e are a team – skilled and specialized. From the psychiatrist treating
children in downstate Illinois, to the dental hygienist caring for a h
omeless person in Kane County; and from the therapist helping a\’yout
h in crisis on the streets of Chicago, to the doctor delivering a baby
in Kankakee. Our staff are the best and the brightest in the field. We
```

are all Care Coordinators – intensely dedicated to our patients and clients, connecting each person with exactly what they need, from the services our organization provides to the specialized care offered by our collaborating partners. We are Aunt Martha's. Donate Work with Us Volunteer Intern Home | Privacy Policy | Terms of Use Copyright © 2017. All Rights Reserved. \nMooresville Web Design by Briscoweb.\n ',

'About Us Since 1969, BUILD (Broader Urban Involvement & Leadership Development) has been a pioneer and innovator in youth development, now serving neighborhoods on Chicago's West (Austin, Humboldt Park, Hermosa, West Town) and South (Fuller Park, Bronzeville) Sides. Through three primary program areas – Prevention, Intervention, and BUILDing Futures – BUILD partners with an array of stakeholders to offer a spectrum of services designed to build lives and futures. Whether by providing a school-based curriculum, youth leadership opportunities, positive out-of-school activities or intensive, individualized mentoring, all of BUILD's programs share the same objectives: Mission BUILD's mission is to engage at-risk youth in the schools and on the streets, so they can realize their educational and career potential and contribute to the stability, safety and well being of our communities. Vision: Grow Hope. Save Lives. BUILD Futures. BUILD believes that every child deserves a bright future regardless of individual challenges or neighborhood barriers. To transform children's lives from at-risk to at-hope, BUILD provides comprehensive services across critical developmental milestones, meeting young people where they are: in the schools, on the streets, or in the courts. Providing continuity in communities that too often face disruption, isolation and change, BUILD strives to be a constant and trusted resource for youth whether they are struggling to stay in school and out of gangs, or striving to go to college and build a career. rahm emanuel "Connecting youth most at-risk for violence involvement with strong mentors, positive work experience, and social emotional learning will play a critical role in shaping the future of our City. Our children are our City's most precious resource. We must commit our time, energy, and resources to ensure all of our young people have the opportunities and support they need to reach their full potential. Thank you for committing to this fundamental goal" \n - Chicago Mayor Rahm Emanuel Stay in touch Sign-up to receive our monthly newsletter. Follow Us ',

"BUILDing Futures: College Access and Career Readiness BUILD helps inspire youth to look beyond the barriers in their lives and re-imagine a future filled with opportunity and achievement. Our BUILDing Futures Program exposes low-income, often-overlooked students to the possibility of becoming the first in their families to go to college, graduate and create careers, connecting them to resources they need to achieve their aspirations. Building Futures equips participants with tools and supports needed to graduate from high school (or equivalency), advance to post-secondary opportunities, develop leadership skills, and engage in civic engagement. Through workshops and individual counseling and support, BUILDing Futures assists at-risk students to develop and implement plans for postsecondary education and career. Our Personal Education Plans, part of the Mutual Accountability Plan (MAP), allow students to establish short and long-term goals, as well as action steps needed to reach their goals. BUILDing Futures reaches 750 participants a year, 500 are duplicated from the Prevention and Intervention Components. College Access: Education Outreach Specialists work with middle and high school students on personal motivation, academic attainment, college admissions, financial aid, vocational training, and career exploration to keep them in the educational pipeline and enhance access to

postsecondary opportunities. Career Readiness: The Career Development program increases the job readiness skills of our youth, assists with their job searches, and connects them to resources and employers in the community. It also enhances our youths' understanding of the wide variety of careers available to them and the educational requirements of various careers. Services offered by the Career Development program include career assessments, resume writing assistance, interview skills development, asset mapping, workplace etiquette training, job searches, application assistance, job placement, and other career-related topics as requested by staff/school partners. Youth Leadership Development: Youth Development Specialists engage youth council, leadership groups and core group members in tracking life plan goals, providing community service, enhancing leadership skills, and learning to become peer mentors and counselors. BUILDing Futures Core Group Impact 93% of high school non-seniors were promoted to the next grade. 93% of high school seniors graduated (compared to CPS rate of 63%). 72% of high school graduates enrolled in college (compared to CPS rate of 59.5%). 227 youth were placed in employment. 12 youth were placed in internships. Stay in touch Sign-up to receive our monthly newsletter. Follow Us ",

"Programs Since 1969, BUILD has focused our efforts and resources on Chicago's most violent neighborhoods in order to change the status quo that has already taken too many young lives. We accomplish our mission through violence prevention/intervention, youth development, and coalition building. Over the years, we have taken the best elements of our program experience and created THE BUILD MODEL. THE BUILD MODEL--Prevention, Intervention, and BUILDing Futures (college/career prep & youth leadership development)--provides best-practice services that enable youth to reduce risk-taking behaviors, develop personal competencies, and strengthen their commitment to education and community service. BUILD offers positive alternatives to the gangs, violence and drugs that surround youth, assisting them to transition from being "at risk" to "at hope" by providing coordinated services that assess youths' needs, identify their assets, and involve them in our programs and refer them to our community partners. Our services range from one-time violence interventions to intensive, ongoing work with youth. All interactions are geared to empower youth to take charge of their own lives, their own futures! The Core youth that participated in all three BUILD's programs (Prevention, Intervention and BUILDing Futures) achieved the following academic goals for FY15' BUILD Model (All Programs) • 79% of youth have reported increased knowledge on conflict resolution and anger management • 78% of youth have demonstrated an improvement in academic performance • 95% of youth have been promoted to the next grade level • 92% of youth have graduated and obtained a high school diploma or GED • 84% of college-ready youth have applied to postsecondary programs, financial aid, and scholarships • 45% of college-ready youth have enrolled in a postsecondary program • 78% of youth have reported a decrease in aggressive behavior Prevention Intervention BUILDing Futures Program Outcomes: In FY13, BUILD served 3,000 youth with effective, high-impact programs that created outstanding results. Stay in touch Sign-up to receive our monthly newsletter. Follow Us ",

'About Us\n\n Mission Statement The mission of Catholic Charities Legal Assistance (known as "CCLA") is to provide access to compassionate and competent legal assistance to the economically disadvantaged in the Chicago area without regard to religious affiliation. Mission Fulfi

llment CCLA endeavors to fulfill its mission by providing various legal services to clients who live on a low income and cannot afford an attorney. As a part of Catholic Charities, CCLA is able to refer clients for assistance to other Catholic Charities social services programs and to provide legal assistance to existing clients of Catholic Charities. Staff \nHilda Bahena, Catholic Charities Legal Assistance Department Director (LADD). \xa0 As the Department Director, Hilda is responsible for the day to day operations of the department, comprised of the Legal Services Program and the Volunteer and Pro Bono Program. The LADD ensures the delivery of legal advice, direct representation and referral services to the department's clients on a wide range of legal issues. \xa0In addition, Hilda is responsible for strategic planning, including providing leadership and direction in establishing both short and long term goals that are consistent with those of the legal aid community and Catholic Charities. \xa0\xa0\n\n

Hilda joined CCLA after first working as a legal aid attorney in the states of California and Illinois for more than twelve years. \xa0Hilda's public interest experience spans a wide range of subject areas, including landlord/tenant, consumer, and immigration law. \xa0She has developed a specific expertise in family law and legal issues related to domestic violence survivors and immigrant communities. \xa0In addition, throughout her career, Hilda has developed trainings, forged collaboration among service providers, conducted extensive community outreach, and created programs to expand services. \xa0Hilda is bilingual in Spanish.\n\n

Hilda received her Bachelors of Science from the University of Illinois College of Liberal Arts & Sciences and her Juris Doctorate from the University of Illinois College of Law. \xa0\n\nDennis Trainor, Senior Attorney. \xa0As a Legal Service Program Senior Attorney, Dennis provides a wide range of legal services, including advice, brief legal services and representation to the Department's clients. \xa0The Senior Attorney also supports the Department's attorneys, volunteer and staff, by providing leadership including, co-counseling, training, and guidance. \xa0Dennis provides services in variety areas of law including housing, family, and consumer law. \xa0\n\n

Dennis joined CCLA in 2011, having both legal aid and private sector experience. While working in legal aid, Dennis expanded the Poverty Law Project to include Southwestern Cook County, created and implemented a legal aid advice desk at the Sixth Municipal District Court of the Circuit Court of Cook County, and provided services under the Homeless Prevention and Rapid Re-Housing Program in suburban Cook County. \xa0While in private practice, Dennis concentrated on complex litigation in commercial and consumer matters with an emphasis on real estate and mortgages.\n\n

Dennis is a graduate of Florida Atlantic University and the University of Miami School of Law. \xa0Legal Assistance: Who We Are What We Do Our Supporters ',

'After Supper Visions Program Events:\n Who We Are What We Do Our Supporters ',

'About Us Whether They Are Young or Old, Hungry or Addicted, Homeless or Friendless... Catholic Charities sees the face of God in those in need. By providing food, clothing, shelter and counseling, we bring hope to the hopeless in the city of Chicago and its suburbs. With 150 programs at 164 locations \xa0throughout Cook and Lake counties, we serve virtually every neighborhood and parish in the Chicagoland area. \xa0Through our broad spectrum of services, we \xa0annually assist more than 1 million persons in Cook and Lake counties without regard to religious, ethnic or economic background. For more than 98 years, Catholic Charities has empowered families and individuals of all races and religious backgrounds to realize their full potential. \xa0Our services help

people from the point of conception through the last stages of their lives. We keep mothers and their babies well-fed, prepare children in low-income families for school, keep youth in school and out of gangs, counsel and give job training to adults with economic troubles, provide affordable housing for seniors, and organize in-home care services for seniors who need help caring for themselves.\n\n

Only 8 cents of every dollar donated goes toward our administrative expenses; the rest goes directly to help clients. While Catholic Charities raises funds separately from the Archdiocese of Chicago, we serve as the social service arm of the church. Catholic Charities 2016 Fact Sheet\nCatholic Charities Organizational Chart\nCatholic Charities Code of Ethics\n\n\nCatholic Charities Identity Booklet\nCatholic Charities 2016-17 Service Directory\n\n\nCaridades Católicas Hoja Informativa 2016\nDirectorio de Servicios de Caridades Católicas 2016-17\nOur Mission Catholic Charities fulfills the Church's role in the mission of charity to anyone in need by providing compassionate, competent and professional services that strengthen and support individuals, families and communities based on the value and dignity of human life. Nuestra Misión Caridades Católicas cumple con el papel de la Iglesia en la misión de caridad a cualquier persona en necesidad, proporcionando servicios compasivos, competentes y profesionales que fortalecen y apoyan a individuos, familias y comunidades, basados en el valor y la dignidad de la vida humana. Fraud Reporting At Catholic Charities, we try to ensure the security of all of our electronic communications such as email and our websites. If you receive any email that appears to be fraudulent, or feel our web site has been compromised in any way, please contact us immediately at CC_Fraud_Reporting@catholiccharities.net and we will investigate this activity. Never release any personal or financial information via electronic communication unless you are certain it is secure, such as through our secure online donation page. Terms of Use & Privacy Policy Catholic Charities's Privacy Policy is designed to help you understand how we collect and use the personal information you decide to share, and help you make informed decisions when using our website located at www.catholiccharities.net and its directly associated domains (collectively, "Catholic Charities" or "Catholic Charities of the Archdiocese of Chicago" or "Website"). By using or accessing Catholic Charities, you are accepting the practices described in this Terms of Use & Privacy Policy. This privacy statement covers the site www.catholiccharities.net and its directly associated domains. If you have questions regarding this statement, please visit our Terms of Use & Privacy Policy page.

About Us: Our Services: Who We Are What We Do Our Supporters ',

'Mission & Values A Mission Rooted in Catholic Social Teaching:

We Serve Everyone Regardless of Faith... \nCatholic Charities fulfills the Church's role in the mission of charity to anyone in need by providing compassionate, competent and professional services that strengthen and support individuals, families and communities based on the value and dignity of human life. In order to remain faithful to our mission, Catholic Charities is guided by these core values: Respect, Compassion, Competence and Stewardship.\n\nOur mission and values are based on the firm foundation of Catholic Social Teaching, a collection of themes developed in papal and other writings over the course of the Church's history. These themes include the belief that human life is sacred; that all humans have inherent dignity, rights and responsibilities; that social structures like marriage and the family must be supported; that the needs of the poor and vulnerable must be met; and that we must be responsible stewards of God's creation.\n\nFar from limiting our focus, our Catholic identity and values enable us to truly be "universal," which is

what "catholic" really means. The tenets of Catholic Social Teaching call us to serve everyone, regardless of their belief or background, and to employ anyone, not just Catholics, who commits to our mission. Christ reached out to people of all faiths, and Catholic Charities does the same, with the goal of transforming lives for the better. About Us: Who We Are What We Do Our Supporters ',

'\nChinese American Service League\n 2141 South Tan Court | Chicago, IL | 60616 | 312.791.0418 Stay Connected to CASL! Secondary Menu Who We Are In the fall of 1978, ten dedicated Chinese Americans came together to bridge the gap in services for Chinese American immigrants in Chicago. Their passion and commitment ignited the spark for the Chinese American Service League (CASL), which has since burgeoned into a nurturing hub in the heart of Chinatown. Today, almost 40 years later, CASL is the largest, most comprehensive social service agency in the Midwest dedicated to serving the needs of Chinese Americans. At CASL, we welcome all who walk through our doors regardless of race, ethnicity, religion, gender, age, lifestyle, and needs. We serve over 11,000 diverse clients each year: With more than 500 multilingual and multicultural professional and support staff – complemented by a team of over 250 dedicated volunteers – we offer our clients vital physical, economic, mental, and social support. Our \$13+ million budget – which includes generous contributions from individuals, foundations, and corporate donors – supports programming that primarily serves immigrants who often lack formal education, possess few transferable job skills, and know little of the new world around them. Since many of these individuals do not speak English and sometimes have no family or friends in the area, CASL becomes their instant family, friend, and teacher. With our support, CASL clients become thriving residents of the greater Chicago community, making valuable contributions as independent, productive members of society. In the words of one of those clients, "We had nothing but our dreams. The Chinese American Service League helped us realize them." CASL Materials CASL Connections Footer Menu ',

'\nChinese American Service League\n 2141 South Tan Court | Chicago, IL | 60616 | 312.791.0418 Stay Connected to CASL! Secondary Menu History and Mission In the fall of 1978, ten dedicated Chinese Americans came together to bridge the gap in services for Chinese American immigrants in Chicago. Their passion and commitment ignited the spark for the Chinese American Service League (CASL), which has since burgeoned into a nurturing hub in the heart of Chinatown. Today, almost 40 years later, CASL is the largest, most comprehensive social service agency in the Midwest dedicated to serving the needs of Chinese Americans.

At CASL, we welcome all who walk through our doors regardless of race, ethnicity, religion, gender, age, lifestyle, and needs. We serve over 11,000 diverse clients each year: With more than 500 multilingual and multicultural professional and support staff – complemented by a team of over 250 dedicated volunteers – we offer our clients vital physical, economic, mental, and social support. Our \$13+ million budget – which includes generous contributions from individuals, foundations, and corporate donors – supports programming that primarily serves immigrants who often lack formal education, possess few transferable job skills, and know little of the new world around them. Since many of these individuals do not speak English and sometimes have no family or friends in the area, CASL becomes their instant family, friend, and teacher. With our support, CASL clients become thriving residents of the greater Chicago community, making valuable contributions as independent, productive members of society. In the words of one of those clients, "We had nothing but our dreams. The Chinese American Service League helped us real

ize them." CASL Materials CASL Connections Footer Menu ',
 'Main menu \n \n \n
 \n Who We Are Based in Hinsdale and serving the surrounding suburbs, The Community House is a nonprofit organization that offers both community recreation and quality social services to people of all ages and walks of life. \xa0We make a difference in the lives of thousands of families and individuals by providing local opportunities for athletics, arts and culture, counseling, education services, volunteer opportunities, and community connections.\n Community Recreation The Community House offers programs in a wide array of areas including; the\xa0arts, theater, fitness, athletics, education,\xa0group outings, special events, adult programming and fitness, senior services and programming including fitness, computers, trips and more.\xa0 These programs give participants, both children and adults an opportunity to build friendships, create memories and improve their quality of life. Social Services The Community House is vital to the western suburbs as an option for important services. The Counseling Center provides highly qualified\xa0therapists to offer psychotherapy for\xa0\xa0individuals, couples, families, and groups.\xa0 Residents of the isolated Willowbrook Corner neighborhood receive opportunities in recreation, learning and education.\xa0 Individual and families facing the challenges of autism receive therapy, programming and support from the Charlie's Gift Autism Center. Deeply Rooted in the Community For over 70 years, The Community House has been the source for recreation and social programs in Hinsdale and the surrounding communities.\xa0 Generations have turned to The Community House as a place to hold community events, fundraisers, plays and to meet and socialize. The Community House serves a broad range of residents from Burr Ridge, Clarendon Hills, Darien, Downers Grove, Hinsdale, Oak Brook, Westmont, and Willowbrook.\xa0 The Community House delivers these programs thanks to the support of individual donors, memberships, program fees and relationships with corporate partners. The Community House does not receive any tax support. Visitors to The Community House keep coming back for new learning experiences, counseling support, recreation and volunteer opportunities.\xa0 Ultimately, all areas of service provided by The Community House enriches the quality of life for people of all ages. Did You Know? We Have a Wide Reach In 2011, 64 communities in DuPage and Cook Counties benefited from the services and programs at The Community House. You can help us reach out to even more with your tax-deductable donation. Donate here! © The Community House 2017 ',
 'Main menu Who We Are > Mission & History Your Place to Gather and Grow The Community House is your source for community recreation and quality social services that meet vital needs within the surrounding communities. Every day we live out our mission. "We build community by providing inspiring opportunities for learning, social support, and recreation." Based in Hinsdale and serving the surrounding suburbs, we are a nonprofit organization (501(c)3) that offers community recreation and quality social services to people of all ages and walks of life.\xa0 We make a difference in the lives of thousands of families and individuals by providing local opportunities for athletics, arts and culture, counseling, education services, volunteer opportunities, and community connections. Learn more about what we do > \xa0 "The Community House is the mortar that holds together the bricks of the community – the only organization in the area that reaches out to the full spectrum of people." \xa0–\xa0 Fred Krehbiel, Life Trustee First impressions are lasting... when you walk into The Community House you will experience a warm and welcoming environment for your whole family. Explore our site, see what we have to offer, and we invite you to come and start building new f

friendships as you get involved in the community. As a 501(c)(3) nonprofit organization, we do not receive tax support, and we rely on the contributions of the community to sustain our services. We are grateful to the many generous community contributors; who over generations have dedicated their time, talents and financial support to make what we do possible. Extraordinary Accomplishments Through Generations of Leadership

The rich and dynamic history of The Community House began in 1941 when a group of area residents recognized there was a growing need to support and serve the community. Our spirit of service has its roots in those early days, and continues to shape our dedication to building community and meeting local needs. Read about our complete history Did You Know? Counseling Is a Wise Investment For every \$1 spent on mental health services, \$5 is saved in overall healthcare costs. (American Psychological Association). If you need help or know someone who does, learn more about our confidential counseling services. © The Community House 2017

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bout Family Focus \xa0 Whoops! This page is down for scheduled maintena
nce. We apologize for the inconvenience.\xa0 \xa0 Read more fast facts
about Family Focus, the communities we serve, and more.\xa0 Find out\xa0
0more about our seven different centers and the programs they offer. Re
ad our quarterly newsletters, or email Kelsey, Marketing and Developmen
t Coordinator, to subscribe to our mailing list and stay up-to-date wit
h Family Focus. CONTACT US 310 S. Peoria StreetSuite 301\xa0Chicago, IL
60607Phone: 312-421-5200\xa0\xa0 SIGN UP HomeAbout UsOur ImpactGet Inv
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Our Mission The mission of Family Focus is to promote the well-being of children from birth by supporting and strengthening families in and with their communities We help parents gain confidence and competence as the primary caregivers and educators of their children. We provide parents and their children with critical resources and learning opportunities to encourage healthy development in their communities.

What We Do EARLY CHILDHOOD DEVELOPMENT We provide parents with training and educational tools to support healthy early childhood development. We work as partners, evaluating benchmarks and providing resources to meet the developmental needs of children. We connect parents to others in their community, creating a support structure that enables the whole family to positively impact a child's emotional state, ability to socialize, capacity to learn, and preparation for school, for a lifetime of well-being.

YOUTH DEVELOPMENT Family Focus supports children and youth ages 6-18 through enhanced educational opportunities programs to explore science, technology, engineering and math, as well as sports and cultural activities that encourage healthy development, self-confidence and the ability to create positive relationships. FAMILY SUPPORT SERVICES By helping parents, grandparents and family members achieve their own personal academic and career goals, we impact the lives of their children. Classes, support groups, and family events help caregivers gain skills and confidence. PROGRAM STRATEGIES INCLUDE: Who We Serve
 We serve families in the greater Chicago area, including Aurora, Cicero/Hermosa, DuPage, Englewood, Evanston, Highland Park/Highwood, and Lawndale. What Makes Us Unique We begin in the home, one-on-one with participating families in the context of their cultural heritage and specific needs, and then connect parents with other parents.

nts and staff at the Family Focus center in their community offering classes, support groups and family activities.\xa0 PARTICIPANT FEEDBACK 99% of participants say that Family Focus programs are respectful of their culture 96% of Family Focus participants are satisfied with the services they received 97% of caregivers report a better understanding of their child's development 94% of parents report their child is doing better in school since participating in the program CONTACT US 310 S. Peoria Street Suite 301 \xa0 Chicago, IL 60607 Phone: 312-421-5200 \xa0 \xa0 SIGN UP Home About Us Our Impact Get Involved Our Centers Contact Us Privacy Policy \xa0 ",

'Openings Now Available for Infants and Toddlers.\xa0 Apply Today Infant Welfare Society of Evanston Helping children and families thrive since 1913 The Infant Welfare Society of Evanston serves Evanston and its surrounding communities with programs that nurture, support, and educate the whole family. IWSE runs two full-day, NAEYC accredited child care and early education facilities – Baby Toddler Nursery and Teen Baby Nursery – and provides comprehensive parenting support and education through our Family Support Program. In our centers, we keep our class sizes small, encourage family participation, and celebrate each child's uniqueness and individuality. Family Support strengthens at-risk families by giving them the tools to be successful. We aim to act as an advocate, care-taker, and champion for all of our children. We believe that all families deserve access to high-quality care and early childhood education. We serve families of all socioeconomic levels, so their children can enter kindergarten ready to learn. No matter the level of need, there is a place for your child and your family at IWSE. Events Sidebar Warm Your Palate Donate Now Donate Now Enroll Engage IWSE at a Glance What do we do and why do we do it? Learn \xa0 more \xa0 > Site Map 2200 Main Street • Evanston, IL 60202 • 847-491-9650 \n \t Copyright © 2017 • All Rights Reserved • \t Infant Welfare Society of Evanston \n \t \t Site design by Jell Creative ',

'About Us Lawrence Hall is constant care, love and support For more than 150 years, Lawrence Hall has been delivering high quality care to abused and neglected youth and their families throughout the Chicago metropolitan area. The agency has not only sustained itself for the duration, but it has redefined how our traumatized youth are educated and treated. Lawrence Hall is a statewide leader in highly-effective, evidence-based, and innovative therapeutic treatment. The agency's unique continuum of care, which promotes overall well-being led by an expert staff, has positioned Lawrence Hall to meet the changing and complex needs of youth and families by not only becoming more community-based but by developing more preventative programs that help curb violence in our communities. Each year Lawrence Hall serves approximately 1,000 youth and families who have suffered severe trauma in their lives. For them, Lawrence Hall is a pathway to success and a better tomorrow. Take a moment to read through these pages to see what Lawrence Hall means to its youth and families. See the change that Lawrence Hall is making in the lives of so many. We encourage you to open your heart to these youth and families and be a part of that change. Contact Us 4833 N. Francisco Avenue Chicago, Illinois 60625 Events Main Campus Community... Accreditations Resources Newsletter Sign-Up Follow Us Search \n \t \t \t \t ©2016 Lawrence Hall All rights reserved. \n S Site Construction by WorkSite \n Join Us! Make a Monetary Donation Get Our eNEWSLETTER Volunteer Your Time Donation Donation via paypal from your visitors ',

'Secondary menu Project: VISION Main menu Who We Are our background and our purpose Project: VISION was an idea conceived by a group

of young professionals, students, and volunteers who saw a need for community youth to have a place to call their own. In Fall 2004, with the help of a few volunteers and borrowed space from the Chicago Public Library and Valentine Boys and Girls Club in Bridgeport, Project: VISION piloted its first tutoring program. Since then, our programs have reached over 500 youths, while remaining primarily volunteer-run and continuing to provide all programs free to youth. It's a common misconception that Asian American students already excel academically, and therefore, these communities have little need for tutoring and after school programs. The truth is, every community has an underserved population and we are no exception. Who We Serve Our youth are between the ages of 12 and 21 from the Chinatown, Bridgeport, and surrounding neighborhoods.

96% Chinese American, reflecting the area's demographics 96% are enrolled in Chicago Public Schools 90% are from first-generation immigrant families 70% would be the first in their families to attend college

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'Secondary menu Project: VISION Main menu read me! Fri, Apr 7, 2017-Sat, Apr 15, 2017 There will be no tutoring 4/7-4/15. All other programs are as scheduled. Enjoy your break! upcoming events Project: LEAD

LEAD Program Sat, May 20, 2017–Sun, May 21, 2017
TPV Center after School Homework Tutoring LEARN Program Fri, Jun 16, 2017–Sat, Jun 17, 2017
TPV Youth Center 2017 Chinatown 5K PV Fundraiser Sat, Jul 8, 2017–Sun, Jul 9, 2017
Location TBA Recent News Project: VISION Wraps a Busy 2016 Feb 2017 Project:
VISION wrapped up a busy year with a flurry of activity. We had our very first Open House on December 6th to show off our new space on 22nd Place. Thank you to all of our supporters for... Success Story: Judy Eng Feb 2017 Meet Judy, one of PV's recent graduates and currently one of our office interns. Come say "hi" to her at the front desk! Here is her story: © Copyright 2005 – 2017 Project: VISION, Inc. 236 W 22nd Place Unit 1, Chicago, IL 60616 | (312) 808-1898 | staff@ProjectVisionChicago.org Site Map | Privacy Policy '

'Secondary menu Project: VISION Main menu View News Archive Project: VISION Wraps a Busy 2016 Feb 2017 Project: VISION wrapped up a busy year with a flurry of activity. We had our very first Open House on December 6th to show off our new space on 22nd Place. Thank you to all of our supporters for making the visit! We had a wonderful time speaking with everyone about all of the exciting plans we have for 2017! In case you missed it, take the virtual tour! PV also kicked off the charitable holiday season with Giving Tuesday, and finished the giving campaign raising more than \$12,000 through our online campaign, while our students and volunteers raised more than \$2,500 through gift wrapping with local Barnes & Nobles stores. We want to thank all of our donors and volunteers – these funds will go a long way to help bring services to 165 youths before this school year ends! © Copyright 2005 – 2017 Project: VISION, Inc. 236 W 22nd Place Unit 1, Chicago, IL 60616 | (312) 808-1898 | staff@ProjectVisionChicago.org Site Map | Privacy Policy '

Vision Care Our vision care services are designed to nurture and empower patients at every stage of vision loss. We strive to create a warm therapeutic relationship between our patients and practitioners.

Our Approach Our multidisciplinary approach to vision care integrates specialized care centers and complementary services, providing patients the best care possible. Our care centers feature optometric services,

psychological support and assistive technology, with additional services ranging from occupational therapy to clinical research. Our process supports cooperation across disciplines in the assessment and treatment of our patients. Lighthouse Stories: Meet Cooper Types of Low Vision Featured Programs & Services \n\n Bergman Institute for Psychological Support \n \n\n Low Vision Examination \n \n\n Low Vision Research \n \n\n Pangere Center for Inherited Retinal Diseases \n The Forsythe Center The Sandy & Rick Forsythe Center for Comprehensive Vision Rehabilitation Care delivers multidisciplinary care to patients with low vision. Meet Our Team Meet Dr. Szlyk, a highly respected researcher and scientist in the field of low vision and Chief Executive Officer of The Chicago Lighthouse. FAQ's Get answers to commonly asked questions at The Chicago Lighthouse. Locations & Contact The Chicago Lighthouse is the leading provider of low vision services for the Chicagoland area. Contact us today to learn more by calling (312) 666-1331. Veterans Login © 2017 The Chicago Lighthouse Site created by #BRITWEB ',

About The Chicago Lighthouse Since 1906, The Chicago Lighthouse has been a leader in comprehensive vision care and social services that improve the quality of life for patients, clients and their families. Our Mission The Chicago Lighthouse is a world-renowned social service organization serving the blind, visually impaired, disabled and Veteran communities. Recognized as a pioneer in innovation since 1906, The Chicago Lighthouse provides vision rehabilitation services, education, employment opportunities and assistive technology for people of all ages. Lighthouse Stories We change lives every day. These are the stories of the lives touched by The Chicago Lighthouse. Message from the CEO Chicago Lighthouse President and CEO Dr. Janet Szlyk talks about what is happening around The Lighthouse, what is to come in our 110th year and how you can be involved. Donate Help make a difference in the lives of the 67,000+ people we serve each year. Media Visit our Media Center for videos, publications, press releases and more on The Chicago Lighthouse.

Leadership & Board The Chicago Lighthouse brings together an exemplary group of leaders and advisers with extensive experience in health care, policy, business and advocacy. Locations & Contact The Chicago Lighthouse is the leading provider of low vision services for the Chicagoland area. Contact us today to learn more by calling (312) 666-1331. Veterans Login © 2017 The Chicago Lighthouse Site created by #BRITWEB ',

Seniors Program North – Low Vision Support Group – *NOTE CHANGE IN SCHEDULE* Seniors Program North – Low Vision Support Group – *NOTE CHANGE IN SCHEDULE* Low Vision Support Group – *NOTE CHANGE IN SCHEDULE* Monday, 3/20/10 – 11 a.m. Join us for this interactive exchange of ideas and information to increase your knowledge and help you retain your independence while getting the support you need. There is much to learn and share amongst everyone! Unless otherwise noted, all programs take place at the Chicago Lighthouse North at 222 Waukegan Rd., Glenview, IL 60025. Please call (847) 510-6200 to RSVP for all events. Veterans Login © 2017 The Chicago Lighthouse Site created by #BRITWEB ',

YMCA OF METRO CHICAGO The Y. So Much More People know the Y for swimming, water safety and fitness, but that's just part of what we do. About us Our cause Our mission YMCA Center Videos Our history Our leadership Board and Trustee Leadership Association Leadership Branch Leadership Diversity and Inclusion News Member Profiles Annual Reports Press Center Jobs Why Work at the Y? Available Positions Internship Opportunities How to Apply Contact Us Commitment to Integrity and Compliance \xa0 It's good to belong Learn about one family's YMCA journey to get

ting healthy and how it helped them get growing closer together. Learn more. Programs & Schedules Health & Wellness Swimming Fitness Sports Family Programs Camps Summer Camp Winter Camp Family Camp Group Retreats & Conferences Camp Locations Child Care & Education Infant Preschool School Age Arts Creative Arts Dance Drama Music Community Services Youth Safety and Violence Prevention Housing Youth & Teen Leadership Membership Policies & Procedures About Your Membership Conduct Program Fees & Policies Facilities Policies \xa0 Try the Y today. Download our 1-day guest pass and stop by for a day of fitness and fun! Limit 3 guest passes per year. Strong Communities Start Here. At the heart of the YMCA lies the power to transform—both yourself and the world around you. From our exceptional fitness, personal training, sports and aquatics programs, to our extensive preschool and school-age programs, to our fun family and community events, the Y offers an array of options focused on strengthening bodies, minds and communities. Join the Y Membership Benefits Membership Information Financial Assistance Membership Policies & Procedures Corporate Wellness Program \xa0 Try the Y today. Download our 1-day guest pass and stop by for a day of fitness and fun! Limit 3 guest passes per year. Get Involved When you are involved with the Y, you help bring about lasting personal and social change. Whether you want to nurture the potential of children, improve your family's health, or give back to your neighbors, your involvement with the Y will positively impact your community. Learn more. Volunteer Spread the Word Share Your Story Donate Vendors and Third Parties \xa0 Our strength comes from your support Get involved today and help us make a difference in your community. Join Us in Making and Impact There is no other nonprofit quite like the Y. That's because, in neighborhoods across Chicagoland, we have the presence and partnerships to not just promise, but deliver, positive change. Our Cause Donate Your Time - Volunteer Spread the Word Share Your Story \xa0 For a better us.™ DONATE TODAY! YMCA OF METRO CHICAGO\n\t\n\n > About Us\n\n About Us \xa0 The mission of the YMCA of Metro Chicago is to develop strong children, families and communities across Metropolitan Chicago through academic readiness, character development, violence prevention, fitness and healthy living. What We Do The Y makes accessible the support and opportunities that empower people and communities to learn, grow and thrive. With a focus on youth development, healthy living and social responsibility, the Y nurtures the potential of every youth and teen, improves the nation's health and well-being and provides opportunities to give back and support neighbors. \xa0 How We Do It There is no other nonprofit quite like the Y. That's because, in neighborhoods across Chicagoland, we have the presence and partnerships to not just promise, but deliver, positive change. \xa0 Our Core Values Caring: to demonstrate a sincere concern for others, for their needs and well-being. Related values: compassion, forgiveness, generosity, and kindness. Honesty: to tell the truth, to demonstrate reliability and trustworthiness through actions that are in keeping with my stated positions and beliefs. Related values: integrity and fairness. Respect: to treat others as I would want them to treat me, to value the worth of every person, including myself. Related values: acceptance, empathy, self-respect and tolerance. Responsibility: to do what is right--what I ought to do, to be accountable for my choices of behavior and actions and my promises. Related values: commitment, courage, good health, service and citizenship. \xa0 Our Impact The Y is, and always will be, dedicated to building healthy, confident, connected and secure children, adults, families and communities. Every day our impact is felt when an individual makes a healthy choice, when a mentor inspires a child and when a community comes together for the common good. About Lear

n more A YMCA gift certificate is always the perfect gift! YMCA OF METRO CHICAGO 1030 W. Van Buren Street, Chicago, IL 60607 \ntel: 312.932.1200 \ntoll-free: 800.514.1224 DONATE TODAY! Membership Centers & Camps Quick Links \xa0 \n ",

"YMCA OF METRO CHICAGO The Y. So Much More People know the Y for swimming, water safety and fitness, but that's just part of what we do. About us Our cause Our mission YMCA Center Videos Our history Our leadership Board and Trustee Leadership Association Leadership Branch Leadership Diversity and Inclusion News Member Profiles Annual Reports Press Center Jobs Why Work at the Y? Available Positions Internship Opportunities How to Apply Contact Us Commitment to Integrity and Compliance \xa0 It's good to belong Learn about one family's YMCA journey to getting healthy and how it helped them get growing closer together. Learn more. Programs & Schedules Health & Wellness Swimming Fitness Sports Family Programs Camps Summer Camp Winter Camp Family Camp Group Retreats & Conferences Camp Locations Child Care & Education Infant Preschool School Age Arts Creative Arts Dance Drama Music Community Services Youth Safety and Violence Prevention Housing Youth & Teen Leadership Membership Policies & Procedures About Your Membership Conduct Program Fees & Policies Facilities Policies \xa0 Try the Y today. Download our 1-day guest pass and stop by for a day of fitness and fun! Limit 3 guest passes per year. Strong Communities Start Here. At the heart of the YMCA lies the power to transform—both yourself and the world around you. From our exceptional fitness, personal training, sports and aquatics programs, to our extensive preschool and school-age programs, to our fun family and community events, the Y offers an array of options focused on strengthening bodies, minds and communities. Join the Y Membership Benefits Membership Information Financial Assistance Membership Policies & Procedures Corporate Wellness Program \xa0 Try the Y today. Download our 1-day guest pass and stop by for a day of fitness and fun! Limit 3 guest passes per year. Get Involved When you are involved with the Y, you help bring about lasting personal and social change. Whether you want to nurture the potential of children, improve your family's health, or give back to your neighbors, your involvement with the Y will positively impact your community. Learn more. Volunteer Spread the Word Share Your Story Donate Vendors and Third Parties \xa0 Our strength comes from your support Get involved today and help us make a difference in your community. Join Us in Making and Impact There is no other nonprofit quite like the Y. That's because, in neighborhoods across Chicagoland, we have the presence and partnerships to not just promise, but deliver, positive change. Our Cause Donate Your Time - Volunteer Spread the Word Share Your Story \xa0 For a better us.™ DONATE TODAY! YMCA OF METRO CHICAGO\n\t\n > About Us\n\t\n > Our Mission\n\t\n Our Mission \xa0 The mission of the YMCA of Metro Chicago is to develop strong children, families and communities across Metropolitan Chicago through academic readiness, character development, violence prevention, and fitness and healthy living. Our mission reflects the far-reaching impact of our programs and services in building stronger and healthier communities. We envisioned more vibrant and compassionate neighborhoods where the Y is seen as an essential leader in making our city a world-class place to live and raise a family. To achieve this, we adopted a bold Strategic Plan that positioned our 23 centers, five camps and hundreds of extension sites to meet the changing needs of the more than 200,000 members we serve every year. We also reshaped the focus of our programs and services and established a Learning & Evaluation department to advance four key mission anchors: academic readiness, character development, violence prevention and fitness and healthy living. Your partnership makes all this a

nd so much more possible. We hope you enjoy reading about the difference your support is making in the lives of children, individuals and families in the community. When you join the Y, you become part of something big. About Learn more A YMCA gift certificate is always the perfect gift! YMCA OF METRO CHICAGO 1030 W. Van Buren Street, Chicago, IL 60607\n tel: 312.932.1200\ntoll-free: 800.514.1224 DONATE TODAY! Membership Centers & Camps Quick Links \xa0 \n ",

"YMCA OF METRO CHICAGO The Y. So Much More People know the Y for swimming, water safety and fitness, but that's just part of what we do. About us Our cause Our mission YMCA Center Videos Our history Our leadership Board and Trustee Leadership Association Leadership Branch Leadership Diversity and Inclusion News Member Profiles Annual Reports Press Center Jobs Why Work at the Y? Available Positions Internship Opportunities How to Apply Contact Us Commitment to Integrity and Compliance \xa0 It's good to belong Learn about one family's YMCA journey to getting healthy and how it helped them get growing closer together. Learn more. Programs & Schedules Health & Wellness Swimming Fitness Sports Family Programs Camps Summer Camp Winter Camp Family Camp Group Retreats & Conferences Camp Locations Child Care & Education Infant Preschool School Age Arts Creative Arts Dance Drama Music Community Services Youth Safety and Violence Prevention Housing Youth & Teen Leadership Membership Policies & Procedures About Your Membership Conduct Program Fees & Policies Facilities Policies \xa0 Try the Y today. Download our 1-day guest pass and stop by for a day of fitness and fun! Limit 3 guest passes per year. Strong Communities Start Here. At the heart of the YMCA lies the power to transform—both yourself and the world around you. From our exceptional fitness, personal training, sports and aquatics programs, to our extensive preschool and school-age programs, to our fun family and community events, the Y offers an array of options focused on strengthening bodies, minds and communities. Join the Y Membership Benefits Membership Information Financial Assistance Membership Policies & Procedures Corporate Wellness Program \xa0 Try the Y today. Download our 1-day guest pass and stop by for a day of fitness and fun! Limit 3 guest passes per year. Get Involved When you are involved with the Y, you help bring about lasting personal and social change. Whether you want to nurture the potential of children, improve your family's health, or give back to your neighbors, your involvement with the Y will positively impact your community. Learn more. Volunteer Spread the Word Share Your Story Donate Vendors and Third Parties \xa0 Our strength comes from your support Get involved today and help us make a difference in your community. Join Us in Making and Impact There is no other nonprofit quite like the Y. That's because, in neighborhoods across Chicagoland, we have the presence and partnerships to not just promise, but deliver, positive change. Our Cause Donate Your Time - Volunteer Spread the Word Share Your Story \xa0 For a better us.™ DONATE TODAY! YMCA OF METRO CHICAGO\n\t\n\n > Membership Policies & Procedures\n\n Membership Policies & Procedures \xa0 Please contact your center for center specific policies & procedures. CUSTOMER SERVICE GUARANTEE The YMCA of Metro Chicago is committed to providing our members and guests with quality services and activities. Service to you is our highest priority and our goal to ensure that your YMCA experience is a positive and transformative. We promise to address any issues with responsive solutions and aim to exceed your expectations. Please be sure to fill out a comment form at the Member Service Desk and share your feedback with us! \xa0 ABOUT YOUR MEMBERSHIP MEMBERSHIP CATEGORIES The YMCA of Metro Chicago offers several membership categories to meet the needs of the communities we serve: MEMBERSHIP DUES Membership dues can be paid in one of

two ways: **MEMBERSHIP CARD** Your YMCA membership card is a passport. It verifies your agreement to receive the benefits of membership and to abide by the rules and policies of the YMCA of Metro Chicago. Please present your membership card each time you enter the facility and when registering for programs in order to avoid delays. Lost cards may be replaced at your Center for a nominal fee. **MEMBERSHIP HOLDS** Members in good standing of the YMCA of Metro Chicago can place their membership on hold for up to three (3) continuous months, once in a twelve (12) month period. The member must come into the Center 5 business days before the requested hold date. Stop by the membership desk at your Center for details. **MOVING** When transferring an annual membership from another YMCA, we will contact your previous YMCA for a prorated balance of your membership. Our membership department will gladly honor your credit and apply this amount to your first year's dues, subject to the policies of your previous YMCA. You will not be responsible for the joiner's fee if your transfer occurs within 30 days of membership expiration. **MEMBERSHIP CANCELLATION** As a member of the YMCA of Metro Chicago, you can cancel your membership at any time by giving the YMCA a minimum of 5 business days notice. The cancellation may be made in person, by fax, postal mail, or email with receipt of confirmation. If you participate in a membership draft payment plan, the YMCA will continue to draft until you cancel the membership as provided above. Your membership cancellation will be effective as of your next billing cycle. We cannot refund the prepaid portion of your membership. Cancellation of membership is not necessarily cancellation of Annual Fund deductions and vice versa. **A.W.A.Y. PROGRAM** The A.W.A.Y. (Always Welcome at YMCAs) Program allows you access to more than 2,300 YMCAs across the United States and in 130 countries and territories around the world. Visiting members are always welcome by showing their YMCA A.W.A.Y. membership card. Some local restrictions apply. Please call ahead prior to your first visit. Check out www.ymca.net for the nearest YMCA you are planning to visit. **RECIPROCITY** The YMCA of Metro Chicago allows its members to use other YMCAs within the Association at no additional charge. Members are encouraged to join the YMCA that they most often use. **AGE GUIDELINES** Youth age 7 and under must be directly supervised by a parent/guardian whenever they are in a YMCA facility (except when participating in a structured program/activity with Y staff). Youth ages 8-10 may be unaccompanied by parent/guardian in specifically designated areas of the facility that are monitored by Y staff (call or stop by your center's member services desk for a list of designated areas). However, the parent/guardian must be physically present somewhere in the facility. Alternatively, parents/guardians may designate an individual caregiver (in writing) aged 11 or older to be physically present in the facility in place of the parents/guardians. The designated caregiver must have a valid membership. However, youth ages 8-10 don't need a parent/guardian or designated caregiver to be physically present in the facility if they're involved in a structured activity that is supervised by Y staff. To be in one of our pools, youth must pass a deep water swim test. Youth ages 11-17 may be in the facility without a parent/guardian. Parents/guardians do not have to be physically present elsewhere in the facility. Youth age 12 and under may only use fitness center and equipment when engaged in a YMCA program. Youth 8-12 years old may attend select group fitness classes with a parent or guardian actively supervising. Youth 13-15 years old may use the facility on their own after completing a Fitness Orientation. Certain equipment may be excluded. Youth 13-15 years old may attend group fitness classes, unless the class is specifically noted for 16+ years of age. Youth 16+ may use the fitness center, equipment

nt and group exercise classes. GUEST PASSESTry the Y Today! The YMCA of Metro Chicago provides guests the opportunity to try the Y! Guests may visit your Center Website for branch specific guest policies. Each guest is limited to three visits per calendar year and then may purchase a membership. Guests must be 11 years old or older to be or bring a guest. All guests must present a valid ID and sign a facility waiver. Facility waiver must be signed by a parent or guardian for ages under 18 years old. CLOSURES AND CANCELLATIONS IN INCLEMENT WEATHER\xa0 While the Y will make every attempt to open or remain open in inclement weather, it reserves the right to delay opening, close early, or remain closed if the weather is serious enough to put our staff and members at risk. Further, if a paid program is canceled because of a closure, the class will typically be offered at a make-up day and time. If circumstances prohibit a make-up class from being held, the Y may prorate a program registrant's class rate to reflect the actual classes offered for that session, if requested. \xa0 CONDUCT CODE OF CONDUCT As YMCA members, it is important to remember that we share our facilities with young children, teens and people of all backgrounds. We can make the YMCA a positive place for all by demonstrating the YMCA core values of caring, honesty, respect and responsibility. Members are expected to exhibit appropriate behaviors at all times: The YMCA of Metro Chicago reserves the right to suspend or cancel a membership if a member's behavior or language is judged to be in conflict with the welfare of other members or staff, or in conflict with the YMCA's mission. CELL PHONE POLICY Due to the advances in cell phone and video/picture technology and for the privacy of our members and guests: Cell phones may not be used in locker rooms, bathrooms, or childcare rooms. Use of cameras and other video/picture capturing devices is also restricted. Posting of images taken at the YMCA is prohibited without permission of the Executive Director. If you must utilize a cell phone, please be courteous and keep your phone on "vibrate" or a very quiet ring tone, and keep your conversations short and as quiet as possible. If family or friends need to contact you due to an emergency, they may call the Center's main number and a representative will page you or make every effort to locate you immediately. If a call must be answered, please do so discreetly and move to a designated area to complete the call. Again, in an effort to protect the privacy of our members and guests, anyone who violates this policy will be asked to move to the lobby or designated area. If a member or guest continues to violate this policy or posts images, their privileges and/or membership may be revoked. CRIMINAL BEHAVIOR POLICY The YMCA reserves the right to deny access or membership to any person who has been convicted of any crime involving sexual abuse, is or has been a registered sex offender, has ever been convicted of any offense relating to the use, sale, possession, or transportation of narcotics or habit forming and/or dangerous drugs, chemicals, narcotics, or intoxicating beverages. The YMCA also reserves the right to suspend access or membership to any person accused of the items list above pending the outcome of any charges or court proceedings. \xa0 PROGRAM FEES & POLICIES PROGRAM FEES Some of our programs are fee-based, which represents the cost of providing program activities or services not included in your membership dues. Specific fee information is available at your YMCA or at register.ymcachicago.org. FINANCIAL ASSISTANCE PROGRAM We award over 3 million dollars in membership scholarships annually to support our goal of making the Y accessible to all. These funds are raised through our The Y. So Much More Campaign. If you would like to donate to help families in need or if you would like to apply for assistance, please see your YMCA's membership desk for details. CLASS CANCELLATIONS

We will cancel a class if it does not reach its minimum required enrollment. The YMCA staff will make every effort to promote and implement all classes offered. If the minimum enrollment is not met, you will be given at least 24 hours notice that your class is cancelled, and given the option of joining another class or receiving an account credit which can be used to register for another class. In the event you need to cancel your enrollment in a paid class, please contact the membership desk to request a credit on your account for the unused portion, less any non-refundable deposit. All credit requests must be made prior to the end of the program along with a completed credit request form. Missed classes cannot be made up and credit requests must be made prior to the end of the program.

FACILITIES POLICIES FITNESS CENTER POLICIES

The YMCA of Metro Chicago is committed to providing a clean, safe and healthy experience for all members and guests. Please help us maintain a healthy environment by following these guidelines:

LOCKERS Locker s are available for daily use. The YMCA is not liable for articles damaged, lost or stolen. Please use a lock to secure your clothes in our "day use" lockers while you are working out. Never leave valuables inside your locker. Most Centers have special wallet kit lockers for members' valuables. Locks left on overnight may be removed so that other members can use the lockers. Some Centers rent a limited amount of lockers for overnight storage at an additional fee.

RENTAL SPACE You may reserve space at YMCA Centers for special occasions such as birthday parties, receptions, corporate team building, banquets, meetings, etc. Many Centers have birthday party packages that include cake, games, t-shirts, etc. Visit your YMCA's membership desk regarding offerings, rates, availability and reservations.

About Membership Learn more A YMCA gift certificate is always the perfect gift!

YMCA OF METRO CHICAGO 1030 W. Van Buren Street, Chicago, IL 60607
tel: 312.932.1200
toll-free: 800.514.1224

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About Youth Crossroads OUR MISSION STATEMENT Youth Crossroads, Inc. is a non-profit community-based organization whose mission is to act in the best interest of youth, guiding them through life's challenges, and inspiring them to discover new opportunities for personal development, healthy relationships, and positive community involvement. Serving Berwyn, Cicero, Forest View, Lyons, and Stickney for 43 years as a licensed child welfare organization, Youth Crossroads has assisted thousands of young people ages 10 to 17 and their families through individual and group counseling, after school programs, and 24 hour/365 days emergency response services. The agency works closely with local police departments, school districts and other social service providers to help youth move towards maturity and positive futures in today's challenging environment. Recent Posts YC Mission Statement YC SiteMap Text-To-Give

Mission & History MISSION Youth Guidance creates and implements school-based programs that enable at-risk children to overcome obstacles, focus on their education and, ultimately, succeed in school and in life. VISION Youth Guidance sees a bright and successful future for every inner-city elementary and high school student. Because we believe that success in school is not only possible but should be achieved and celebrated, we are present in schools to facilitate an environment that truly engages students in the learning process, and through careful guidance, enables them to realize their full potential and graduate with a meaningful plan for successfully managing life.

HISTORY Founded in 1924 as The Church Mission of Help, Youth Guidance was originally formed to assist girls in need of shelter, clothing, medical care,

financial help, legal assistance, and educational/vocational opportunities. In 1962, the Church of Mission Help merged with an agency serving boys in family court and became Youth Guidance Youth Services. In 1969, we entered into a partnership with Chicago Public Schools (CPS) and established our first full-time offices within area schools—laying the foundation for the innovative, school-based initiatives that are the cornerstone of the Youth Guidance of today. Remembering Former CEO Nancy Johnstone... TODAY Youth Guidance is a leading provider of outcomes-driven programs and capacity-building initiatives, directly serving more than 8,500 youth while touching the lives of more than 14,000 youth, parents, teachers and community members. Our specific and strategically developed delivery areas are: Counseling & Prevention (BAM, WOW, STRIVE); Community & Afterschool (Parent & Family Engagement, Full-Service Community Schools, Extended Day & Enrichment); and Youth Workforce Development (Project Prepare and AmeriCorps). Each area is mission-oriented, carrying its own targets and benchmarks. Each is vital to the agency's success. To access Youth Guidance on GuideStar, please click here. Menu Contact Information Upcoming Events 2017 Bright Futures Gala View All Events Follow Us

Mission, Vision & Core Values OUR MISSION A caring community resource for children, youth and families. OUR VISION A world in which loneliness, sickness and despair are replaced with wholeness, healing and hope. OUR CORE VALUES Excellence In our pursuit of excellence, we choose to continuously redefine both ourselves and that which we desire to achieve. Diversity New perspectives spring from the celebration of our diversity. And only in our acceptance of new perspectives can we find the key to our own, unlimited potential. Collaboration Collaboration is a celebration of diversity. It is an acknowledgement of the strengths of those around us as well as a recognition of our own. Commitment & Passion Our commitment is to our patients, to our clients, to our community and to one another. It is fueled by our passion for the work we do. Innovation Innovation is the result of people acting with purpose and compassion. It is not the next big thing; but a single step forward, a new idea, a better way. Donate Work with Us Volunteer Intern Home | Privacy Policy | Terms of Use Copyright © 2017. All Rights Reserved. Mooresville Web Design by Briscoweb

Who We Are Aunt Martha's is a family of more than 900 staff and volunteers. We are health care providers, social workers, educators, counselors, and advocates. We are as diverse as the people and communities we serve. We are parents who know what it is to have a sick, hurting or scared child. We have relied on the help of others to overcome our own challenges. We honor people's strengths, resourcefulness and resilience. We offer compassion. We provide supportive, professional care. We are a team — skilled and specialized. From the psychiatrist treating children in downstate Illinois, to the dental hygienist caring for a homeless person in Kane County; and from the therapist helping a youth in crisis on the streets of Chicago, to the doctor delivering a baby in Kankakee. Our staff are the best and the brightest in the field. We are all Care Coordinators — intensely dedicated to our patients and clients, connecting each person with exactly what they need, from the services our organization provides to the specialized care offered by our collaborating partners. We are Aunt Martha's. Donate Work with Us Volunteer Intern Home | Privacy Policy | Terms of Use Copyright © 2017. All Rights Reserved. Mooresville Web Design by Briscoweb

About Us Mission Statement The mission of Catholic Charities Legal Assistance (known as "CCLA") is to provide access to compassionate and competent legal assistance to the economically disadvantaged in

the Chicago area without regard to religious affiliation. Mission Fulfillment CCLA endeavors to fulfill its mission by providing various legal services to clients who live on a low income and cannot afford an attorney. As a part of Catholic Charities, CCLA is able to refer clients for assistance to other Catholic Charities social services programs and to provide legal assistance to existing clients of Catholic Charities.

Staff
Hilda Bahena, Catholic Charities Legal Assistance Department Director (LADD). As the Department Director, Hilda is responsible for the day to day operations of the department, comprised of the Legal

Services Program and the Volunteer and Pro Bono Program. The LADD ensures the delivery of legal advice, direct representation and referral services to the department's clients on a wide range of legal issues. In addition, Hilda is responsible for strategic planning, including providing leadership and direction in establishing both short and long term goals that are consistent with those of the legal aid community and Catholic Charities.

Hilda joined CCLA after first working as a legal aid attorney in the states of California and Illinois for more than twelve years. Hilda's public interest experience spans a wide range of subject areas, including landlord/tenant, consumer, and immigration law. She has developed a specific expertise in family law and legal issues related to domestic violence survivors and immigrant communities. In addition, throughout her career, Hilda has developed trainings, forged collaboration among service providers, conducted extensive community outreach, and created programs to expand services. Hilda is bilingual in Spanish.

Hilda received her Bachelors of Science from the University of Illinois College of Liberal Arts & Sciences and her Juris Doctorate from the University of Illinois College of Law.

Dennis Trainor, Senior Attorney. As a Legal Service Program Senior Attorney, Dennis provides a wide range of legal services, including advice, brief legal services and representation to the Department's clients. The Senior Attorney also supports the Department's attorneys, volunteer and staff, by providing leadership including, co-counseling, training, and guidance. Dennis provides services in variety areas of law including housing, family, and consumer law.

Dennis joined CCLA in 2011, having both legal aid and private sector experience. While working in legal aid, Dennis expanded the Poverty Law Project to include Southwestern Cook County, created and implemented a legal aid advice desk at the Sixth Municipal District Court of the Circuit Court of Cook County, and provided services under the Homeless Prevention and Rapid Re-Housing Program in suburban Cook County. While in private practice, Dennis concentrated on complex litigation in commercial and consumer matters with an emphasis on real estate and mortgages.

Dennis is a graduate of Florida Atlantic University and the University of Miami School of Law.

Legal Assistance: Who We Are What We Do Our Supporters ',

'After Supper Visions Program Events: Who We Are What We Do Our Supporters ',

'About Us Whether They Are Young or Old, Hungry or Addicted, Homeless or Friendless... Catholic Charities sees the face of God in those in need. By providing food, clothing, shelter and counseling, we bring hope to the hopeless in the city of Chicago and its suburbs. With 150 programs at 164 locations throughout Cook and Lake counties, we serve virtually every neighborhood and parish in the Chicagoland area. Through our broad spectrum of services, we annually assist more than 1 million persons in Cook and Lake counties without regard to religious, ethnic or economic background. For more than 98 years, Catholic Charities has empowered families and individuals of all races and reli

gious backgrounds to realize their full potential.\xa0Our services help people from the point of conception through the last stages of their lives. We keep mothers and their babies well-fed, prepare children in low-income families for school, keep youth in school and out of gangs, counsel and give job training to adults with economic troubles, provide affordable housing for seniors, and organize in-home care services for seniors who need help caring for themselves.\n\n

Only 8 cents of every dollar donated goes toward our administrative expenses; the rest goes directly to help clients. While Catholic Charities raises funds separately from the Archdiocese of Chicago, we serve as the social service arm of the church. Catholic Charities 2016 Fact Sheet\nCatholic Charities Organizational Chart\nCatholic Charities Code of Ethics\n\n\nCatholic Charities Identity Booklet\nCatholic Charities 2016-17 Service Directory\n\nCaridades Cat3licas Hoja Informativa 2016\nDirectorio de Servicios de Caridades Cat3licas 2016-17\nOur Mission Catholic Charities fulfills the Church's role in the mission of charity to anyone in need by providing compassionate, competent and professional services that strengthen and support individuals, families and communities based on the value and dignity of human life. Nuestra Mis3n Caridades Cat3licas cumple con el papel de la Iglesia en la misi3n de caridad a cualquier persona en necesidad, proporcionando servicios compasivos, competentes y profesionales que fortalecen y apoyan a individuos, familias y comunidades, basados en el valor y la dignidad de la vida humana. Fraud Reporting At Catholic Charities, we try to ensure the security of all of our electronic communications such as email and our web sites. If you receive any email that appears to be fraudulent, or feel our web site has been compromised in any way, please contact us immediately at CC_Fraud_Reporting@catholiccharities.net and we will investigate this activity. Never release any personal or financial information via electronic communication unless you are certain it is secure, such as through our secure online donation page. Terms of Use & Privacy Policy Catholic Charities's Privacy Policy is designed to help you understand how we collect and use the personal information you decide to share, and help you make informed decisions when using our website located at www.catholiccharities.net and its directly associated domains (collectively, "Catholic Charities" or "Catholic Charities of the Archdiocese of Chicago" or "Website"). By using or accessing Catholic Charities, you are accepting the practices described in this Terms of Use & Privacy Policy. This privacy statement covers the site www.catholiccharities.net and its directly associated domains. If you have questions regarding this statement, please visit our Terms of Use & Privacy Policy page. About Us: Our Services: Who We Are What We Do Our Supporters ',

'Mission & Values A Mission Rooted in Catholic Social Teaching: We Serve Everyone Regardless of Faith... \nCatholic Charities fulfills the Church's role in the mission of charity to anyone in need by providing compassionate, competent and professional services that strengthen and support individuals, families and communities based on the value and dignity of human life. In order to remain faithful to our mission, Catholic Charities is guided by these core values: Respect, Compassion, Competence and Stewardship.\n\nOur mission and values are based on the firm foundation of Catholic Social Teaching, a collection of themes developed in papal and other writings over the course of the Church's history. These themes include the belief that human life is sacred; that all humans have inherent dignity, rights and responsibilities; that social structures like marriage and the family must be supported; that the needs of the poor and vulnerable must be met; and that we must be resp

onsible stewards of God's creation.\n\nFar from limiting our focus, our Catholic identity and values enable us to truly be "universal," which is what "catholic" really means. The tenets of Catholic Social Teaching call us to serve everyone, regardless of their belief or background, and to employ anyone, not just Catholics, who commits to our mission. Christ reached out to people of all faiths, and Catholic Charities does the same, with the goal of transforming lives for the better. About Us: Who We Are What We Do Our Supporters ',

"\neconomicprogress.org Follow economicprogress.org on: Donate About Rethinking the EITC The Problem The Earned Income Tax Credit (EITC) is our nation's largest federal anti-poverty program for families with children, reaching one in five workers, or 28 million households. In Illinois, more than one million households claimed the EITC in 2014, generating \$2.5 billion in refunds. Under current law, the EITC – worth up to \$6,143 per household – is available only as a lump-sum credit payable after a tax return is filed – a few months after the end of the year in which the credit was earned. For many working families, their EITC refund is larger than their regular paycheck, and their overall tax refund can be between 20% and 40% of their annual take-home pay. Living paycheck to paycheck for most of the year, most families have spent their refund within several months, however they continue to experience financial instability the rest of the year. These constraints can cause families to often rely on short-term, high cost credit – payday and auto title loans and high interest credit cards – or even forego paying bills which can result in expensive late fees and penalties. Our Solution Recognizing these limitations of the EITC as a once-a-year, lump-sum refund payment, CEP proposes a periodic payment option that allows taxpayers with children to claim a portion of the EITC during the year it is earned. By having up to 50% of the federal EITC paid out in four installments in the year it is earned rather than in the subsequent year when a tax return is filed, CEP believes that recipients will be able to better address income volatility, reduce reliance on high-cost credit and save for the future. CEP tested this hypothesis in Chicago through its Chicago Periodic EITC Payment Pilot. This pilot was a research collaboration with the City of Chicago, Chicago Housing Authority and the University of Illinois at Urbana Champaign conducted in 2014 and 2015. Early results from the pilot are now available and are overwhelmingly positive. Participants, when compared to a control group, relied less on credit cards and payday loans, experienced less stress, invested more funds in their children and saved more. Most significantly, 90% indicated that they prefer a periodic payment EITC versus the current lump sum refund. Read: Learn more:",

'Mission and History Our Mission Chicago House and Social Service agency serves individuals and families who are disenfranchised by HIV/AIDS, LGBTQ marginalization, poverty, homelessness, and/or gender nonconformity by providing housing, employment services, medical linkage and retention services, HIV prevention services, legal services and other supportive programs. Our History In the early years of the HIV/AIDS epidemic in the US, nearly 100 activists met at the historic Baton Show Lounge to address the dire need for housing for Chicagoans living with AIDS. On September 9, 1985, Chicago House was incorporated in Illinois as a not-for-profit with the goal of providing housing for those with AIDS. A Chicago House float in the Pride Parade, 1988 During the 1980s, Chicago House emerged as an organization providing a compassionate response to a fearful disease. We built our infrastructure as we established several facilities to meet the growing and ever-evolving needs of our clients. Our first residence, opened in February 1986 in

Uptown, accommodated eight individuals in private bedrooms with shared cooking, dining, bathing, and living areas. \xa0\xa0We opened two more residences in 1987 and, responding to demand, a 24-hour care program and hospice in 1988 for clients in need of additional support. \xa0In 1992, Chicago House formed the Family Support Program, becoming the first provider of housing and related services to HIV-affected families. Before advances in HIV medication, these early years often meant that we were providing our clients a place to die with dignity after they had been abandoned by friends and family or forced out of their apartments.

\xa0An early agency newsletter from 1986 reads, "Through May 15, 1987, Chicago House has provided a home for 28 individuals, all men.... Of the 17 men no longer with Chicago House, 10 are deceased. " \xa0In these early years, Chicago House was the last home many people had before they died. Early interior of a housing unit in Chicago's West Town The latter half of the 1990's, however, ushered in new hope as medical advances came to the fore with the advent of new drug therapies. \xa0As drug advances and approvals began to dominate the news in the AIDS community, increased hope was also somewhat tempered by the reality that the annual cost of drug therapy could easily exceed \$20,000 per person. In 2000, the annual AIDS death toll in the United States dropped to 17,741 after it had peaked in 1995 at over 48,000. \xa0Many people with HIV/AIDS found themselves getting better and were confronted with the reality that they now faced rebuilding their lives while living with HIV rather than preparing to die. \xa0In 1997, we bought the building that would house our Independent Living Program, responding to the need that many of those living with HIV/AIDS presented – to live in a more independent supportive housing program. Then, in 1999, after experiencing empty beds in our hospice facility and increased demand in our other housing programs, Chicago House made the difficult decision to close down the hospice. \xa0Chicago House's hospice provided essential and compassionate care to over 400 people. \xa0In the four housing facilities that we currently operate, Chicago House now provides permanent supportive housing to more than 100 people each year. \xa0 We also provide these residents, along with those living independently in the community, with vital case management services. In 2004, Chicago House became the lead agency on a 5-year project funded by the Centers for Disease Control (CDC). \xa0Running this program, Chicago House helped our HIV-positive clients reach out and protect their peers and partners from infection. \xa0Chicago House continues to run a CDC-funded Prevention With Positives intervention that, in 2013, reached 110 people. Also in 2004, U.S. Senator Dick Durbin visited Chicago House to learn more about our programs and the needs of our clients. \xa0The residents he met with expressed their desire to return to work, but explained the major obstacles that they faced. After listening to their concerns and the efforts of the agency, Senator Durbin helped facilitate a start-up grant to support the initial development and implementation of an HIV employment service system, which became our Employment Services \xa0Program. \xa0The program launched in the fall of 2005 with much support from leaders in the HIV and workforce development community and, since its inception, has served nearly 1,000 participants. In 2006, Chicago House began its Scattered-Site Housing Program, which provides rental assistance and support services to clients. \xa0Initially offering 18 apartment units connecting people to housing and employment services, the Scattered-Site Housing Program now manages about 150 units each year. 2013 was another momentous year for Chicago House as we officially launched the TransLife Center (TLC), responding to the great need for culturally-competent, expert social services specifically for transgender individuals. \xa0In the same f

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'About Us \nWhat began modestly as a small group of parents in Rolling Meadows hoping to establish a "school for their special needs children" has expanded significantly to reflect the current needs of families with children diagnosed with developmental delays, as well as adults with intellectual/developmental disabilities, most notably those with Autism Spectrum Disorder. ClearBrook Today We serve people over a range of ages and disabilities from children diagnosed with developmental delays at birth to the unique needs of seniors with disabilities and all ages in between. Quick Facts Shining Star Ball shining star ball WHE \n\nFriday, April 28, 2017 Time: 6:30 PM – 11:30 PM WHERE\nFour Seasons Chicago Hotel\n120 E Delaware Pl\nChicago, IL 60611 View Event Map R

register Event Calendar Connect with Clearbrook \n View Our Videos\n Sign up for our Newsletter Sign up to get the latest about Clearbrook programs, events, and more! Quick Links For Employees Careers at Clearbrook Join our team to help further our mission! Current Openings\n contact Clearbrook Clearbrook ',

'Our Mission Our Mission Clearbrook is committed to being a leader in creating innovative opportunities, services and supports to people with disabilities. We serve people over a range of ages and disabilities from children diagnosed with developmental delays at birth to the unique needs of seniors with disabilities and all ages in between. Annually, we support over 8,000 individuals as well as their families in 15 counties, in over 160 communities and 50 locations throughout Chicago, the suburbs, and northern Illinois. We are proud to be the largest provider of home-based services in Illinois. Clearbrook is a 501(c)3 organization, licensed, certified and/or accredited by the Illinois Department of Human Services, Illinois Department of Public Health, Illinois Department of Rehabilitation Services, SourceAmerica and the US Department of Labor. Connect with Clearbrook \n View Our Videos\n Sign up for our Newsletter Sign up to get the latest about Clearbrook programs, events, and more! Quick Links For Employees Careers at Clearbrook Join our team to help further our mission! Current Openings\n contact Clearbrook Clearbrook ',

'Programs and Services For more than 6 decades, Clearbrook has been providing top-quality programming and services to children and adults across a variety of disabilities. We offer personalized children's, adult day, employment, residential and clinical services at more than 50 locations throughout Chicagoland. In addition, Clearbrook is the largest provider of home-based services in the state of Illinois. We invite you to learn more by reviewing our webpages or calling Clearbrook's Director of Admissions, Melinda Meyer, at 847.870.7711. Shining Star Ball shining star ball WHEN\nFriday, April 28, 2017 Time: 6:30 PM – 11:30 PM WHERE\nFour Seasons Chicago Hotel\n120 E Delaware Pl\nChicago, IL 60611 View Event Map Register Event Calendar Connect with Clearbrook \n View Our Videos\n Sign up for our Newsletter Sign up to get the latest about Clearbrook programs, events, and more! Quick Links For Employees Careers at Clearbrook Join our team to help further our mission! Current Openings\n contact Clearbrook Clearbrook ',

'About DuPagePads DuPagePads' Mission is to End Homelessness in DuPage County. Hello, I believe that in DuPage County, we can all do something incredible; we can work together to offer people hope and possibility. We are focused on results and committed to the promise we made to end homelessness in our community. You, our donors, partners, and volunteers make DuPagePads an agency of positive change in the lives of people in crisis in DuPage County. Thank you for your inspiration, commitment, and energy! I challenge each one of us to be visionaries. Partner with us – invest in our mission and envision a county where everyone can have a place to call home. Gratefully, Carol Simler\nExecutive Director DuPagePads is so much more than a pad on the floor. DuPagePads is about the journey home. It's about the journey from dependency to self-sufficiency. Not the shelter. Not the nights spent in a car, in a motel room or on the street. DuPagePads is a journey that begins with an extended hand, an affirming voice, and a trusting soul that will advocate undividedly for each individual. The solution to end homelessness. Starts with housing. The solution to end homelessness is more complex than providing individuals with food and shelter. Founded in 1985, DuPagePads is the largest provider of interim and permanent housing, coupled with support services in order to help individuals work toward becoming

self-sufficient. These vital support services enable the individuals we help to receive case management and life coaching, employment support such as job coaching, as well as engagement with employers—effectively stopping the cycle of homelessness. DuPagePads IS the solution to end homelessness—because when someone believes in you, everything can change. Click here to find more success stories. Click here for our agency brochure \xa0 \xa0 Search About DuPagePads Contact DuPagePads 601 West Liberty, Wheaton, IL 60187\nPhone: (630) 682-3846 Contact Us Join Our E-Mail List Upcoming Events 11th Annual Taste of Hope\nThursday, March 2, 2017, 6:00pm-9:00pm Experience signature dishes from 25 of the area's leading upscale restaurants in one evening at Drury Lane. Guests can enjoy wine pairings, unforgettable live and silent auction items, mobile bidding, raffles and more!\nLearn More Latest Tweets Hosting Congregations Full List of Support Congregations Community Benefactors Community Partnerships ',

'About Us Welcome! As Executive Director of Family Shelter Service, I am pleased to welcome you to our website. The Family Shelter Service website is an easy way for you to learn about the agency's mission of providing help and hope for victims of domestic abuse and their families. On our website, you will find information that will keep you current on developments in the agency and will empower you to make a difference. I encourage you to use our website as a gateway to our programs and services, special events, giving opportunities, and domestic abuse resources. On behalf of all of us at Family Shelter Service, thank you for visiting and for your interest in creating a safe community for all. Judie Caribeaux \xa0 Benefit Family Shelter Service when you shop Amazon Our Mission \n Annual Report FY 2014-15 Next Training April 29-May 20 Next Training April 29-May 20 Visit our Story Project website Family Shelter Service FY 2014-15 Annual Report Family Shelter Journals \n (c) 2014 Family Shelter Service - 605 E. Roosevelt Road Wheaton, Illinois 60187 | Tel: 630-221-8290 | Fax: 630-221-8098 | Hotline: 630-469-5650\n ',

'The Second Chance Resale Shops: A place where our clients can shop free of charge and a revenue stream to support our mission Family Shelter's two Second Chance resale shops serve several important functions for our organization: Stop by and say "hi" sometime. We'd love to have you browse our fabulous stores. Or give us a call at the phone numbers below. Hours (both locations): Mon., Wed., Fri., Sat.: 10 a.m. - 5 p.m. Tues. & Thurs.: 10 a.m. - 8 p.m. Donations accepted Mon.-Sat. 10 a.m. - 4 p.m. \xa0 South Store: 1131 Fairview Ave., Westmont Corner of Fairview & 63rd 630-241-7268 \xa0 Central Store: 1512 N. Naper Blvd., Naperville Corner of Naper & Ogden 630-955-9599 Benefit Family Shelter Service when you shop Amazon Our Mission \n Annual Report FY 2014-15 Next Training April 29-May 20 Next Training April 29-May 20 Visit our Story Project website Family Shelter Service FY 2014-15 Annual Report Family Shelter Journals \n (c) 2014 Family Shelter Service - 605 E. Roosevelt Road Wheaton, Illinois 60187 | Tel: 630-221-8290 | Fax: 630-221-8098 | Hotline: 630-469-5650\n ',

' Vision & Strategy Equity.\nOpportunity.\nFor all. We believe society is better for everyone when all of us can participate, prosper, and reach our full potential. TAKING ON SOCIETY'S TOUGHEST PROBLEMS We are not afraid. We listen and learn. We figure out what needs to be done, and we work with others to do it. Heartland Alliance pairs direct services with research and advocacy to achieve lasting change. Healing and Justice » Heartland Alliance believes that solutions reside in individuals and in our communities. We believe that there can be no healing without justice, and no justice without healing. Addressing Violent

ce » No matter where in the world we work, no matter how promising the opportunity, violence is getting in the way. It's disrupting lives and hurting all of us. We need partners, advocates, dreamers, investors, analysts, and doers. We need YOU. \xa0\xa0\xa0 Stay connected with Heartland Alliance \xa0 ABOUT \xa0 | \xa0 BOARD LOGIN \xa0 | \xa0 PROGRAM DIRECTORY \xa0 | \xa0 CAREERS \xa0 | \xa0 PRIVACY POLICY \xa0 | \xa0 CONTACT US Copyright 2017, Heartland Alliance is a nonprofit, nonpartisan, nonsectarian organization. 208 S. LaSalle Street, Suite 1300, Chicago, IL 60604, 312.660.1300 We do not endorse candidates for political office. ',

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About Us Heartland Alliance, one of the world's leading anti-poverty organization s, works in communities in the U.S. and abroad to serve those who are h omeless, living in poverty, or seeking safety. It provides a comprehens ive array of services in the areas of health, housing, jobs and justice – and leads state and national policy efforts, which target lasting ch ange for individuals and society. Mission Heartland Alliance advances t he human rights and responds to the human needs of endangered populatio ns—particularly the poor, the isolated, and the displaced—through the p rovision of comprehensive and respectful services and the promotion of permanent solutions leading to a more just global society.

[MENU](#)
[Poverty](#),
[Homelessness](#),
[Injustice End Here](#)
If you believe that every li fe can change, \nwe've got more to share.
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'Our Story Inspiration Corporation was founded in 1989 by Lisa Nigro, a police officer who wanted to make a difference in the lives o f the people she encountered on her beat. Click here to read the full s tory. about Mission: In an atmosphere of dignity and respect, Inspirati on Corporation helps people who are affected by homelessness and povert y to improve their lives and increase self-sufficiency through the prov ision of social services, employment training and placement, and housin g. Recent Tweets If you are interested in finding out more information on Inspiration Kitchens, including information on catering or restaura nt hours, menus and location: Through its supportive services, employme nt, and housing programs, Inspiration Corporation assists more than 2,5 00 individuals and families affected by homelessness and poverty each y ear – serving as a catalyst for self-reliance... learn more > ',

'About Us Our Mission Ladder Up provides hardworking people with the financial resources\nand opportunities\nthey need to move up the economic ladder. Ladder Up provides free financial programs to help cl ients secure the tax refunds they deserve, gain the knowledge to naviga te today's complex financial systems, and obtain financial aid to make college dreams a reality. Comments are closed About Us About Us Ladde r Up provides hardworking people with the financial resources and oppo rtunities they need to move up the economic ladder. We provide free ta x return preparation, college financial aid application assistance, an

d practical money management workshops. Your Privacy is important to us. Please click to view our Privacy Policy. Ladder Up233 S. Wacker Drive Suite 4620 Chicago, IL 60606-6405 (312) 409-1555 Contact Us ',

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Therapeutic Day School The newly expanded ChildBridge Center for Education is an innovative and adaptive sensory-sensitive facility designed to reduce anxiety and drive academic learning. For individuals with intellectual and developmental disabilities, as well as students with severe and profound needs on the autism spectrum, the day school will "bridge" education and each child's developmental abilities enabling them to reach their fullest potential. About ChildBridge Center for Education Approved by the Illinois State Board of Education, the ChildBridge Center for Education collaborates with each child's home school district and develops an Individualized Education Program (IEP) that provides personalized therapies and intervention services to address the student's unique educational needs. Our goal is to focus on the education, therapeutic and life skills areas that most directly affect the student. View Our Brochure \xa0 \xa0 \xa0 \xa0Inquire Impact Secure Your Spot Little City has opened admissions for a limited number of additional students. Contact us today for more information. Contact our Intake Coordinator Raise Awareness You can raise awareness about autism and support our autism awareness campaign. \nView autism resouces\n You Can Help In a typical classroom, the teacher to child ratio is 2:5. However, some classrooms may have a 6:5 teacher to child ratio depending on student

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\\t\\t\\t\\t\\t\\tFax : 708-771-7184\\r\\n\\t\\t\\t\\t\\t\\t\\t\\tEmail : lcfs_info@lcfs.
org \\r\\n\\t\\t\\t\\t\\t\\t\\t\\t\\tCentral Intake and Information & \\r\\n

Referral: 800-363-LCFS (5237) \n Hours ',

' \n\t\t\t\t\t LCFS, Responsible Budget Coalition discuss sta
te budget impasse\t\t\t\t\t Members of the Responsible Budget Coalitio
n, including LCFS, spoke in Springfield yesterday about how the current
Illinois budget impasse is weakening families and communities, and how
the governor and general assembly have failed to put a budget first th
at chooses revenue.\n\xa0 News story\n\xa0 Picture: Left to right: Jenn
ifer Cushman and Neal Waltire of the Responsible Budget Coalition spoke
with LCFS' Julie Mavec after the press conference about the need for s
tate revenue to restore services to homeless veterans.\n\xa0 Navigation
Links Contact Us \r\n \tLutheran Child and Fami

ly Services of Illinois \r\n\t\t\t\t\t\t\t\t7620 Madison Street\r\n\t\t\t\t\t\t\t\tRiver Forest, IL 60305\r\n\t\t\t\t\t\t\t\tPhone : 708-771-7180\r\n\t\t\t\t\t\t\t\tFax : 708-771-7184\r\n\t\t\t\t\t\t\t\tEmail : lcfs_info@lcfs.org \r\n\t\t\t\t\t\t\t\tCentral Intake and Information & \r\n

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[\n\t\t\t\t\t Lutheran Day 2015: Becoming Participants\t\t\t](#)
[\t\t One hundred advocates from nine Lutheran agencies joined together](#)
[\t in the state capital on April 14 for Lutheran Day 2015 and exercised t](#)
[heir right to care about their neighbors. \xa0 "By answering Jesus' cal](#)
[l, we stop being spectators and become participants," said Pr. Yehiel C](#)
[urry in the opening devotion of the morning program. A panel educated a](#)
[dvocates. John Bouman of the Sargent Shriver National Center on Poverty](#)
[Law told advocates that 91% of the Illinois budget is services, and we](#)
[must find an adequate and fair way to pay for those. Judith Gethner of](#)
[Illinois Partners for Human Services, in response to the proposed cuts](#)
[to human services, said, "People don't go away just because you shut d](#)
[own a program." Consultant in healthcare financing and former state Med](#)
[icaid Director George Hovanec noted that 99.9% of public leaders believ](#)
[e that some kind of new tax revenue is needed and encouraged Lutheran a](#)
[gency boards to consider taking a position in support. \xa0 Rachael Ste](#)
[vens of LCFS in Mt. Vernon illustrated the impact of state-funded servi](#)
[ces as she told a story of accomplishment over a two-and-half-year peri](#)
[od, thanks to a resilient 16 year old in foster care and his dedicated](#)
[foster parents. In the afternoon, advocates moved about the capitol, m](#)
[eeting with legislators and advocating for doubling the Illinois Earned](#)
[Income Tax Credit. In the capitol rotunda, Bishop S. John Roth led adv](#)
[ocates in prayer for public officials and Illinois residents. \xa0 LCFS](#)
[President and CEO Gene Svebakken joined Bonnie Condon of Advocate Heal](#)
[th Care and other agency leaders to congratulate winners of the Paul Si](#)
[mon Courage in Public Service Award: the late Illinois Comptroller Judy](#)
[Baar Topinka \(represented by Nancy Kimme\) and Illinois State Senator D](#)
[an Kotowski. \xa0 Photos:Lutheran Day 2015 photos Navigation Links Cont](#)
[act Us \r\n \tLutheran Child and Family Services](#)

of Illinois \r\n\t\t\t\t\t\t\t\t\t\t7620 Madison Street\r\n\t\t\t\t\t\t\t\t\t\tRiver Forest, IL 60305\r\n\t\t\t\t\t\t\t\t\t\tPhone : 708-771-7180\r\n\t\t\t\t\t\t\t\t\t\tFax : 708-771-7184\r\n\t\t\t\t\t\t\t\t\t\tEmail : lcfs_info@lcfs.org \r\n\t\t\t\t\t\t\t\t\t\tCentral Intake and Information & \r\n

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Mission & Vision In response to God's love, Lutheran Child and Family Services of Illinois engages with youth, adults, families, communities and other stakeholders to improve the well-being of those we are called to serve. Who We Are Lutheran Child and Family Services of Illinois (LCFS) is a leading provider of a comprehensive range of community-based social services. We annually improve the well-being of

\xa0approximately 16,000 people across the\xa0state by nurturing and pr
otecting children, strengthening families and\xa0enhancing communities.

We serve children, individuals, families and communities of all faiths, races, orientations and ethnic backgrounds. Mission Statement In response to God's love, Lutheran Child and Family Services of Illinois engages with youth, adults, families, communities and other stakeholders to improve the well-being of those we are called to serve. Vision Statement It is the Vision of LCFS, as a Lutheran Social Ministry Organization, to be a means for people of faith to carry out God's will for His people, to show mercy, to do justice and love our neighbor. About LCFS LCFS traces its roots to 1873 when several Lutheran churches in northern

Illinois established the German Evangelical Lutheran Orphan Home in Addison, Illinois. Opening its doors that year to six young children, the orphan home grew quickly and expanded its services over the years. Today, LCFS has more than 400 employees at more than 20 office sites across Illinois and in neighboring states partnering to provide impactful and values-driven services for the betterment of those we serve. Navigation Links [Contact Us](#) [Lutheran Child and](#)

Family Services of Illinois \r\n\t\t\t\t\t\t\t\t\t\t7620 Madison Street\r\n\t\t\t\t\t\t\t\t\t\tRiver Forest, IL 60305\r\n\t\t\t\t\t\t\t\t\t\tPhone : 708-771-7180\r\n\t\t\t\t\t\t\t\t\t\tFax : 708-771-7184\r\n\t\t\t\t\t\t\t\t\t\tEmail : lcfs_info@lcfs.org \r\n\t\t\t\t\t\t\t\t\t\tCentral Intake and Information & \r\n

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Family Services of Illinois \r\n\t\t\t\t\t\t\t\t\t\t7620 Madison Street\r\n\t\t\t\t\t\t\t\t\t\tRiver Forest, IL 60305\r\n\t\t\t\t\t\t\t\t\t\tPhone : 708-771-7180\r\n\t\t\t\t\t\t\t\t\t\tFax : 708-771-7184\r\n\t\t\t\t\t\t\t\t\t\tEmail : lcfs_info@lcfs.org \r\n\t\t\t\t\t\t\t\t\t\tCentral Intake and Information & \r\n

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Read Our Blog Read Our Blog About Us About National Able Network

At National Able Network, our mission is to help make careers happen. Each client receives personalized career supports that integrate career coaching, specialized training, and direct connections to the job market. Our programs are designed to assist job

seekers from all backgrounds, including the unemployed, career changer s, military veterans, seniors, and aspiring IT professionals. Each yea r, National Able Network serves more than 75,000 job seekers in Delawar e, Illinois, Indiana, Iowa, and Nebraska. Our services FOR JOB SEEKERS include career coaching and training and connections to career opportu nities. You can JOIN US by applying online or by calling 855-994-8300.

Our solutions FOR BUSINESSES include staffing and training resources t hat help you select or develop a high-performing workforce. CONTACT US to learn about National Able Network's cost-effective staffing and tra ining solutions for your business. Our resources FOR NONPROFITS offer l eading-edge back office support for key areas of growth including infor mation technology, finance and accounting, and a customer contact cente r. CONTACT US to learn how National Able Network can help you expand yo ur mission impact. At National Able Network, we celebrate the many acco mplishments of our job seekers and business partners each day. Explore our MISSION MOMENTS or READ OUR BLOG to learn about some of our most i nspiring stories. Click to learn more about services for JOB SEEKERS, B USINESSES, and NONPROFITS. About Us Calendar Support Us Mission Moments Join Our Mailing List Receive our newsletters, breaking news alerts, a nd more! Recent Blog Posts Upcoming Events National Able Network Orien tation: Oakton Community College – Skokie Campus Veterans Forward at N ational Able Network | Orientation National Able Network Orientation: Chicago Workforce Center in Pilsen View More... ',

| Read Our Blog Read Our Blog About Us Our Mission Preparing Today's Communities to Meet Tomorrow's Challenges through Education, Employment, and Opportunity. VISION To use our expe rtise to empower people to improve their lives by providing the means t o self-sufficiency through sustainable employment, and career and life advancement. To nurture life-long learning while building bridges betw een education, training and career readiness, and between workforce and economic development. CORE VALUES About Us Calendar Support Us Mission Moments Join Our Mailing List Receive our newsletters, breaking news a lerts, and more! Recent Blog Posts Upcoming Events National Able Netwo rk Orientation: Oakton Community College – Skokie Campus Veterans Forw ard at National Able Network | Orientation National Able Network Orien tation: Chicago Workforce Center in Pilsen View More... ',

| Read Our Blog Read Our Blog Mission Mome nts CRYSTALINE "CRYS" CHARITY Crystaline "Crys" Charity graduated wit h a degree in English and Writing from the University of Illinois at Ch icago (UIC) and worked as an administrator at the college for more than 20 years! However, after more than two decades at the school, Crys dec ided it was time for a change and began to pursue a career more aligned with her education! While working with National Able Network, Crys lea rned how to craft a resume in today's job market, as well as how to inc orporate new job search methods. Through her hard work and commitment, Crys was offered a position in higher education! When asked about her new career, Crys said: "The people are wonderful. It is encouraging; I never really got that holistically in other positions. I have room to grow." Shawn Crump Shawn Crump's primary goals when he came to Nation al Able Network were to earn his bachelor's degree, obtain additional c ertifications, and build relationships with\xa0Information Technology i ndustry professionals that would lead to a stable and fulfilling caree r. While working with his Career Coach, Kenneth Jones, Shawn was able t o earn his bachelor's degree and attended job fairs where he was able t o build his network! It was at one of these job fairs that Shawn made a career-changing connection. Through hard work and a "never-give-up" at titude, Shawn is now happily employed and is continuing to support his

family of seven! Davita White was out of work for more than a year when she heard about National Able Network through a former co-worker. She was hoping that Able could help her pursue better job leads, improve her interview skills, and find a way to "sell herself on paper." Able met and exceeded Davita's expectations! She began taking classes to improve her social media, networking, and interview skills, all while following job leads from her career coach. Davita also became an active participant in her Job Search Work Team, where she met with fellow job seekers to get feedback regarding her job search. Davita felt her time at Able advanced her skills dramatically! Her improved networking skills helped her learn about a job she thought she would be perfect for: HR Administrative Coordinator. Sure enough, Davita was right! She is now back in the workforce and loving every minute of it!

Richard Gutierrez Richard was looking for career guidance after being laid off from his job as a truck driver and quickly realized that working in Information Technology was a no-brainer for him. He enrolled in IT Career Lab and was impressed by the program; not only was it immersive and fast-paced, but the subject matter was complex! While at times it was challenging to try and absorb so much information so fast, Richard worked hard and received his Cisco Certified Entry Networking Technician (CCENT) certification. Since leaving IT Career Lab, he has been hard at work in IT, doing contract work as a PC technician! Richard is quick to praise Able for helping him figure out where he wanted to go, and then help him get there: "Able held my hand through the entire process." MARCIA GREEN After being laid off from her job as a real estate closing coordinator, Marcia Green was very motivated to get back to work quickly because she is the primary caregiver of her disabled husband: "[A job search] can be very scary when people are obligated to you.

It can be tiring, and as you get older it gets more challenging, you have to find new strategies and set new expectations," said Marcia. To support her new strategy, Marcia came to National Able Network, enrolled in the Workforce Innovation and Opportunity Act (WIOA) and began working with Career Coach, Rocio Montoya. Rocio helped her update her resume and locate job fair information and other resources. Marcia also joined a Job Search Work Team, a group of fellow job seekers who discuss their job search progress with one another. Thanks to her focus and updated skills, Marcia is back in the real estate industry working as an administrative assistant! Great work, Marcia!

Support Us Mission Moments Join Our Mailing List Receive our newsletters, breaking news alerts, and more! Recent Blog Posts Upcoming Events

National Able Network Orientation: Oakton Community College – Skokie Campus Veterans Forward at National Able Network | Orientation National Able Network Orientation: Chicago Workforce Center in Pilsen View More...

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rs with significant barriers to employment. NLEN is committed to: We believe that everyone deserves the opportunity to work. More importantly, we also believe that our community flourishes when good jobs give residents both paychecks and self-worth. Our clients are motivated, trained, equipped, and ready to work—qualities that employers value. We should know: more than 20% of our full-time staff are program graduates. We offer donors the chance to invest in an organization with a stellar track record of changing individual lives and improving the community's quality of life, one person at a time, one job at a time.

North Lawndale Employment Network Mission The North Lawndale Employment Network's mission is to improve the earnings potential of North Lawndale residents through innovative employment initiatives that lead to economic advancement and an improved quality of life.

Sweet Beginnings Triple Bottom Line Mission

- Social:** To provide people facing significant barriers to employment — primarily those with histories of criminal convictions — with viable opportunities to establish a work history, learn productive work habits, and become productive members of society.
- Economic:** To contribute to the economic revitalization of the North Lawndale neighborhood through a social enterprise that is sustainable for the long-term and generates jobs.
- Product:** To produce and sell high-quality honey and honey-based personal care and relaxation products.

Calendar
Sweet Beginnings
Newsletter
First Name Last Name Email Contact Us
Hours: 9AM - 4PM Location
"Search form Donate Now Meeting our Community's Needs - Neighbor to Neighbor PRC is creating a future of hope and opportunity. About PRC Meeting Our Community's Needs - Neighbor to Neighbor Since 1975, People's Resource Center (PRC) has been bringing neighbors together to respond to hunger and poverty in DuPage County. Nearly 30,000 DuPage residents rely on PRC for help each year. With a team of over 2,000 volunteers, we offer nutritious food and other basic necessities like clothes and rent assistance for people facing tough times.

We also connect people with resources—education and tutoring, jobs, technology, art, a caring community—to create a future of hope and opportunity for all. PRC is able to provide these services because of the generosity and support from our neighbors. More than 2,400 volunteers work with our small staff offering time, skills and resources to help their neighbors. Donors contribute food, clothing, books, computers, and money to support our work.

The majority of our support comes from caring neighbors right here in DuPage County. Our Mission People's Resource Center community exists to respond to basic human needs, promote dignity and justice, and create a future of hope and opportunity for the residents of DuPage County, Illinois through discovering and sharing personal and community resources.

Our History From our humble beginnings in 1975, handing groceries out to neighbors in need from a small house on Indiana Avenue in Wheaton, we have grown to become a multi-site, multi-service organization serving tens of thousands. All the while, we've remained grounded in grassroots support. We're still serving the community "neighbor to neighbor." Learn more about PRC History.

Media Release for photo/video consent. Visit Us Click here for directions to our Wheaton and Westmont locations. A PRC Success Story Liliana found her calling as an artist thanks to PRC's art classes. Read what volunteers and clients say about PRC Volunteer tutors and clients from PRC share how PRC makes a difference in their lives. People's Resource Center (630) 682-5402

PRC Mission Statement: People's Resource Center community exists to respond to basic human needs, promote dignity and justice, and create a future of hope and opportunity for the residents

idents of DuPage County, Illinois through discovering and sharing personal and community resources. © 2013 People's Resource Center\nPRC is a 501 (C)3, multiservice, grass roots organization serving the people of DuPage County, Illinois ",

"Search form \nDonate Now\n \n Meeting our Community's Needs - Neighbor to Neighbor Over 2,400 volunteers helped their neighbors through PRC last year.\xa0 Volunteer \n How to get startedTo join our team, please submit a volunteer application by choosing ONE of the four applications below that best relates to you: What happens after I apply? After your completed application has been received, you will be contacted by email from the Volunteer Office at PRC with next steps. Please check your inbox. Applicants must complete a Volunteer Agreement and attend one of our weekly volunteer orientations. Orientations last about an hour and include a tour of the facility, an introduction to the PRC mission and history and an overview of available opportunities. If you are interested in the Food Pantry, you will have the opportunity to sign up for your first shift at orientation. Other volunteer opportunities require an interview or specialized training which will be described at orientation. Questions? Email the Volunteer Coordinator at volunteers@peoplesrc.org or call 630-682-5402, ext. 243. \xa0 Volunteer Story Bill Thompson, a computer program volunteer, shares his thoughts on volunteering. Ways to Give PRC needs your donations to provide food, clothing, computers, and more. Learn how you can help. Meet a PRC Client \n One DuPage mom shares her story of how People's Resource Center was able to help during a challenging time. People's Resource Center (630) 682-5402 PRC Mission Statement: People's Resource Center community exists to respond to basic human needs, promote dignity and justice, and create a future of hope and opportunity for the residents of DuPage County, Illinois through discovering and sharing personal and community resources. © 2013 People's Resource Center\nPRC is a 501 (C)3, multiservice, grass roots organization serving the people of DuPage County, Illinois ",

'About Us Mission Statement-\xa0 PLOWS Council on Aging is a non-profit organization dedicated to improving the quality of life of persons 60 years of age and older by providing the highest level of service to those who are physically, psychologically, and/or financially in need and treating those persons and families with dignity, compassion, and respect. PLOWS Council on Aging has been in operation since 1975 developing and providing services to older adults 60 years of age and older.\xa0 PLOWS is an acronym for the areas we serve, Palos, Lemont, Orland, and Worth Townships and the\xa020 municipalities in those Townships.\xa0 PLOWS goal is to help seniors improve the quality of life and to be able to maintain that quality as long as possible.\xa0 This is accomplished by providing assistance with the services highlighted on this website. PLOWS offices are located at 7808 College Drive, and have been since 2000.\xa0 Prior to that, PLOWS was located in Oak Lawn for 25 years.\xa0 PLOWS does emphasize services to the most vulnerable elderly but basic services are offered to all seniors. PLOWS is a 501(c)3 not for profit Corporation governed by a 15 person Board of Directors the vast majority of which are seniors and geographically represent the PLOWS service area.\xa0 Recent estimates are that nearly 70,000 seniors reside in PLOWS communities, making it the fastest growing area of seniors in Suburban Chicago. PLOWS has a staff of 34 full time, 17 part time, and 25 in-home workers plus many volunteers to help provide vital services. PLOWS Council on Aging 7808 W. College Drive\nSuite 5 East\nPalos Heights, IL 60463 E-mail: info@plows.org\nPhone: 708.361.0219\nFax: \xa0\xa0\xa0\xa0708.361.9853 Hours: Monday - Friday\xa0\xa0\xa0\xa0

\xa0\xa0\xa0\xa0\xa0\xa0\xa0\xa0\xa009:00am – 5:00pm Flexible hours by appointment. ',

'ABOUT US OUR MISSION The mission of the Restaurant Opportunities Centers (ROC) United is to improve wages and working conditions for the nation's restaurant workforce. We are 18,000 restaurant workers, 200 high-road employers, thousands of engaged consumers united for raising restaurant industry standards. OUR HISTORY The Restaurant Opportunities Center of New York was initially founded in New York City by Fekka Mamdouh and Saru Jayaraman after September 11th, 2001 to provide support to restaurant workers displaced as a result of the World Trade Center tragedy. Based on our successful efforts in New York City, restaurant workers in several other cities approached ROC about initiating chapters in their cities. Thus, in 2008 we launched the Restaurant Opportunities Centers United, which has grown into a national organization with 18,000 low-wage restaurant worker members in 15 states. Since its founding, ROC United has won more than a dozen workplace justice campaigns, winning more than \$10 million in misappropriated tips and wages and discrimination payments for low-wage workers, and significant policy changes in high-profile restaurant companies covering thousands of workers. We have played an instrumental role in winning statewide minimum wage increases for tipped workers, and other policy campaigns at the local, state, and federal levels. ROC also partners with almost 200 responsible restaurant owners to promote the 'high road' to profitability, has trained more than 5,000 restaurant workers to advance to livable-wage jobs within the industry, and has published over 30 ground-breaking reports and a nationally bestselling book on the restaurant industry. OUR TEAM CO-DIRECTORS & CO-FOUNDERS\n Saru Jayaraman Co-Director (based in Oakland, California), co-founded ROC in New York after 9/11, together with displaced World Trade Center workers, which has organized restaurant workers to win workplace justice campaigns, conduct research and policy work, partner with responsible restaurants, and launch cooperatively-owned restaurants. Fekkak Mamdouh Fekkak Mamdouh came to the United States from Morocco in 1988 at the age of 27. He worked in New York City restaurants since he arrived, and finally moved to Windows on the World when it reopened in 1996. As a waiter at Windows, Mamdouh was always a staunch worker advocate. NATIONAL STAFF\n Morgan Prentice Raymond Pettit LaNysha Adams Dave Palmer Ephraim Colbert Dallas Donnell Vanessa Huang Sian Lewis Rosanne Martino Rachel Tyree Teófilo Reyes Mike Rodriguez Geeta Seebe-Taddeo Sekou Siby Larry Swetman Marie Wiggins ROC United Board of Directors\n Paul Booth Victoria Bruton Dayna Cunningham Woong Chang Kelly Ditson Sarita Gupta Jennifer Herman Imar Hutchins Jorge Jimenez Jessica Martin Morgan Simon Abel Valenzuela (affiliations listed for purposes of identification) LOCAL ROC AFFILIATES Bay Area Boston Chicago Los Angeles Michigan Gulf Coast New York Pennsylvania Seattle Washington DC CONTACT US Your Name (required)\n Your Email (required)\n Select Inquiry Type (required)\n--Media InquiryLegal AssistanceSpeaker RequestGeneral Help Your Message\n ROCAction is a 501(c)4 organization dedicated to supporting issues that lead eliminating the sub-minimum wage for tipped workers and raising the minimum wage for all. 275 Seventh Ave.\nSuite 1703\nNew York, NY 10001 ',

'Vision Care Our vision care services are designed to nurture and empower patients at every stage of vision loss. We strive to create a warm therapeutic relationship between our patients and practitioners. Our Approach Our multidisciplinary approach to vision care integrates specialized care centers and complementary services, providing patients the best care possible. Our care centers feature optometric services, psychological support and assistive technology, with additional services

es ranging from occupational therapy to clinical research. Our process supports cooperation across disciplines in the assessment and treatment of our patients. Lighthouse Stories: Meet Cooper Types of Low Vision Featured Programs & Services \n\n Bergman Institute for Psychological Support \n \n\n Low Vision on Examination \n \n\n Low Vision Research \n \n\n Pangere Center for Inherited Retinal Diseases \n The Forsythe Center The Sandy & Rick Forsythe Center for Comprehensive Vision Rehabilitation Care delivers multidisciplinary care to patients with low vision. Meet Our Team Meet Dr. Szlyk, a highly respected researcher and scientist in the field of low vision and Chief Executive Officer of The Chicago Lighthouse. FAQ's Get answers to commonly asked questions at The Chicago Lighthouse. Locations & Contact The Chicago Lighthouse is the leading provider of low vision services for the Chicagoland area. Contact us today to learn more by calling (312) 666-1331. Veterans Login © 2017 The Chicago Lighthouse Site created by #BRITEWEB ',

'AboutThe Chicago Lighthouse Since 1906, The Chicago Lighthouse has been a leader in comprehensive vision care and social services that improve the quality of life for patients, clients and their families. Our Mission The Chicago Lighthouse is a world-renowned social service organization serving the blind, visually impaired, disabled and Veterans communities. Recognized as a pioneer in innovation since 1906, The Chicago Lighthouse provides vision rehabilitation services, education, employment opportunities and assistive technology for people of all ages. Lighthouse Stories We change lives every day. These are the stories of the lives touched by The Chicago Lighthouse. Message from the CEO Chicago Lighthouse President and CEO Dr. Janet Szlyk talks about what is happening around The Lighthouse, what is to come in our 110th year and how you can be involved. Donate Help make a difference in the lives of the 67,000+ people we serve each year. Media Visit our Media Center for videos, publications, press releases and more on The Chicago Lighthouse.

Leadership & Board The Chicago Lighthouse brings together an exemplary group of leaders and advisers with extensive experience in health care, policy, business and advocacy. Locations & Contact The Chicago Lighthouse is the leading provider of low vision services for the Chicagoland area. Contact us today to learn more by calling (312) 666-1331. Veterans Login © 2017 The Chicago Lighthouse Site created by #BRITEWEB ',

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'ABOUT ABOUT THRESHOLDS Established in 1959, Thresholds provides healthcare, housing, and hope for thousands of persons with mental illnesses and substance use disorders in Illinois each year. Through care, employment, advocacy, and housing, Thresholds assists and inspires people with mental illnesses to reclaim their lives. Thresholds is one of the oldest and largest providers of recovery services for persons with mental illnesses and substance use disorders in Illinois. We reject the notion that anyone is a lost cause, utilizing evidence-based practices and a wide range of supports to treat the whole person, rather than just

ust the disease. We offer 30 innovative programs at more than 100 locations throughout Chicago, the adjacent suburbs, and nine surrounding counties. Services include assertive outreach, case management, housing, employment, education, psychiatry, primary care, substance use treatment, and research. Last year, Thresholds served more than 15,000 adults and youth, with 75% of services delivered out in the community, representing more than 500,000 hours of care. \xa0 JOIN OUR MAILING LIST NEWS LINKS ',

"Donate Connect Volunteer\xa0 Who We Are YWCA is the oldest and largest multicultural women's organization in the world. Across the globe, we have more than 25 million members in 106 countries, including 2.6 million members and participants in 300 local associations in the United States. More important than the numbers, is our mission to eliminate racism and empower women. We provide safe places for women and girls, build strong women leaders, and advocate for women's rights and civil rights in Congress. Women come to us in times of crisis, as survivors of rape or domestic violence. They come for job training and career counseling. They come for childcare. They come for health and fitness. They come for a variety of reasons. But they come. And they leave with a renewed spirit, new skills, and stronger lives. \xa0 Learn more, get \xa0safe, get involved, empower yourself. Take Action... \n\n\n\n\n Current Issues \n\n\n\n Get Help With... \n\n\n\n\n 24-hour Domestic Violence Crisis Line: (877) 718-1868 \n\n\n\n Basic Money Management \n\n\n\n Relationship Abuse \n\n\n\n Support Us... \n\n\n\n\n Make a Donation \n\n\n\n Volunteer \n\n\n\n Learn About... \n\n\n\n\n YW Community \n\n\n\n YWCA Evanston/North Shore \n1215 Church Street, Evanston, IL 60201\xa0Email the YWCA | Phone: 847-864-8445 | Fax: 847-864-8498@2016. All rights reserved. Privacy\xa0Policy\xa0YWCA Evanston/North Shore Find Another YW \xa0 ",

'Donate Connect Volunteer\xa0 Mission & Vision YWCA Evanston/North Shore is on a mission to eliminate racism, empower women, stand up for social justice, help families, and strengthen communities. We are\xa0a social justice organization that works in the areas of: We do this through: We empower thousands of individuals to transform their lives and make our communities more just and equitable for all its members. We invite you to stand with YWCA Evanston/North Shore in our mission and our work. Learn more, get\xa0safe, get involved, empower yourself. Take Action... \n\n\n\n\n Current Issues \n\n\n\n Get Help With... \n\n\n\n\n 24-hour Domestic Violence Crisis Line: (877) 718-1868 \n\n\n\n Basic Money Management \n\n\n\n Relationship Abuse \n\n\n\n Support Us... \n\n\n\n\n Make a Donation \n\n\n\n Volunteer \n\n\n\n Learn About... \n\n\n\n\n YW Community \n\n\n\n YWCA Evanston/North Shore \n1215 Church Street, Evanston, IL 60201\xa0Email the YWCA | Phone: 847-864-8445 | Fax: 847-864-8498@2016. All rights reserved. Privacy\xa0Policy\xa0YWCA Evanston/North Shore Find Another YW \xa0 ',

'Donate Connect Volunteer\xa0 General Facts About YWCA Evanston/North Shore History: YWCA Evanston/North Shore's roots stretch back to the 1930s. It started as a place that provided safe housing and support for young women coming to the city to work. Our programs and services have continually evolved to meet the changing needs of the communities we serve. Primary location: 1215 Church Street, Evanston, Illinois. YWCA Evanston/North Shore also employs legal advocates located at the District Courthouse (in Skokie). Staff: 73 employees (full and part-time) Service Area: YWCA Evanston/North Shore serves more than 10,000 people annually in the following communities: Chicago, Deerfield, Des Plaines, Evanston, Glencoe, Glenview, Golf, Kenilworth, Lincolnwood, Morton Grove, Niles, Northbrook, Northfield, Park Ridge, Skokie, Wilmette, Winn

etka. Budget: YWCA Evanston/North Shore has an annual budget of \$4.5 million. Private giving accounts for the majority (61%) of YWCA Evanston/North Shore's annual revenue. Government grants represent 15% of annual revenue. See our 2015 Annual Impact Report for more information. Leadership: 18-21 women serve on the YWCA Evanston/North Shore Board of Directors. We also have a 19-member Advisory Council composed of men and women from the communities it serves. President/CEO: Karen Singer. Singer was named CEO of YWCA Evanston/North Shore in 2005. Mission: YWCA Evanston/North Shore is part of YWCA USA, Inc., whose mission is to eliminate racism, empower women, and promote peace, justice, freedom and dignity for all. YWCA USA is the 25th largest nonprofit organization in the country, with 230 independent associations supporting 2 million women and families nationwide. Areas of Focus: YWCA Evanston/North Shore combines direct services, education, training, outreach, and advocacy to generate institutional change in support of this mission in three key areas: Domestic Violence Program: Started in 1983, YWCA Evanston/North Shore's Domestic Violence Program is the only comprehensive domestic violence program in northeastern Cook County. Our continuum of services includes: Ricky Byrdsong Memorial Race Against Hate: YWCA Evanston/North Shore presents the Ricky Byrdsong Memorial Race Against Hate, an annual event held in Evanston in June. It draws more than 5,000 participants and raises more than \$300,000 for YWCA's racial justice programming. The first Race Against Hate was held in 2000. In 2006, YWCA Evanston/North Shore was granted sole stewardship of the Race Against Hate from The Byrdsong Family Foundation. YWomen Leadership Awards: In 2008, YWCA Evanston/North Shore created the YWomen Leadership Awards to recognize women making an impact by working for women's empowerment, racial justice and social change. The YWomen Leadership Awards dinner is held every October in Evanston. Stand Against Racism: Since 2012, YWCA Evanston/North Shore has sponsored the local Stand Against Racism, an annual event held the last Friday in April that draws 10,000 participants. The Stand Against Racism encourages communities and community members to acknowledge racial inequity and work for change. Flying Fish Aquatics: YWCA Evanston/North Shore is home to Flying Fish Aquatics, a mission-based swim program which provides swimming lessons to more than 1,200 children per year, a swim team which includes nearly 600 members and is one of the largest swim teams in the state of Illinois, and aqua aerobics classes. The Flying Fish are partners in both Evanston Swims! and USA Swimming's Make A Splash programs, efforts to make swimming more inclusive and to ensure that all children have the opportunity to learn to be safe in the water. Partnerships: YWCA Evanston/North Shore has many major and ongoing community partnerships, among them the City of Evanston, Village of Skokie, Cradle to Career, Y.O.U., Evanston Swims!, the Illinois Holocaust Museum and Education Center, North Shore Community Bank, Loyola University, Northwestern University, North Shore University Health System, and Lutheran General Hospital. Awards: We have been recognized for our work by the Chessman, the NAACP, Family Focus, and Oakton Community College. Learn more, get safe, get involved, empower yourself. Take Action... \n\n\n\n\n Current Issues \n\n\n\n\n Get Help With... \n\n\n\n\n 24-hour Domestic Violence Crisis Line: (877) 718-1868 \n\n\n\n\n Basic Money Management \n\n\n\n\n Relationship Abuse \n\n\n\n\n Support Us... \n\n\n\n\n\n\n Make a Donation \n\n\n\n\n Volunteer \n\n\n\n\n Learn About... \n\n\n\n\n\n\n YW Community \n\n\n\n\n YWCA Evanston/North Shore \n1215 Church Street, Evanston, IL 60201 Email the YWCA | Phone: 847-864-8445 | Fax: 847-864-8498@2016. All rights reserved. Privacy Policy YWCA Evanston/North Shore Find Another YW ',

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"ABOUT US About Us What We Do 360 Youth Services provides life-changing services through substance abuse prevention education, counseling and housing. Counseling Programs Our Counseling services are as varied as the issues that arise for those having difficulty at home, school, or in the community. Trained therapists provide a variety of professional counseling services for school-aged youth and families, as well as young adults. Educational groups for youth of all ages and their parents are also offered. Some issues addressed include depression, anxiety, grief, family conflict, life transitions, self-esteem and parenting.

Specialized services for high-risk youth are also available. Many insurance plans are accepted and special accommodations can be arranged for families who are struggling financially. Mentor Programs The pressures on today's youth are greater than any other previous generation. Mentors work with young adults who currently live in one of 360 Youth Services' housing programs. Prevention Programs 360 Youth Services is dedicated to substance abuse education and prevention services for students in school districts 203 & 204 and their parents. Through two highly recognized and applauded programs – The Power of Choice and Operation Snowball, staff teach and promote that when a community consistently supports its students' healthy choices, the number of kids making good decisions about substance use actually increases. Housing Programs When housing is uncertain, everything in a young person's life seems to fall apart. At 360 Youth Services, housing and support services are provided to young adults, 18-24 years old, who were previously homeless, and teenage boys, 13-17 years old, who are unable to live with their families. Support services including life skills, budgeting, counseling, art therapy and more are provided. LGBTQ Collaborative 360 Youth Services coordinated a group of community partners that provide a safe and respectful environment for professionals and community members to network on issues related to gay, lesbian, bisexual, transgender and questioning youth. For more information on this group, contact Carolyn Wahlskog at /* */!function(t,e,r,n,c,a,p){try{t=document.currentScript||function(){for(t=document.getElementsByTagName('script'),e=t.length;e--;)if(t[e].getAttribute('data-cfhash'))return t[e]}();if(t&&(c=t.previousSibling)){p=t.parentNode;if(a=c.getAttribute('data-cfemail')){for(e='',r='0x'+a.substr(0,2)|0,n=2;a.length-n;n+=2)e+='%'+('0'+('0x'+a.substr(n,2)^r).toString(16)).slice(-2);p.replaceChild(document.createTextNode(decodeURIComponent(e)),c)}p.removeChild(t)}}catch(u){}}()/*]> */ or call 331-215-7388, ext. 1168 Mission and History Our Mission is to provide life-changing services to youth through substance abuse prevention education, counseling and housing. Our Vision is a community where all youth possess the necessary skills to successfully navigate life's challenges. Our History is rich and challenging. 360 Youth Services began in 1971 when a group of concerned parents, community, and religious leaders recognized the need for professional, youth-centered services in the Naperville community. They formed a council that eventually became a non-profit organization referred to as Naperville Community Outreach. In 2011, the organization changed its</p>

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 Lisa Schwarz-Barry Financial Snapshot At 360 You

th Services we take commitment to our mission, and to the donors who support that mission, very seriously. As such, we openly provide access to our financial records. For more information, you can download our most recent Financial Snapshot, or review our Annual Report. \xa0 \xa0360 Youth Services is a\nGuideStar Exchange\n Silver Participant \xa0 \xa0",

'DONATE Donate Your tax-deductible donation today provides life-changing services for children, young adults, and their families. The next time a child gets bullied at school, he will know what to do, because of you. The next time a teenager feels pressure to use drugs, he'll walk away, because of you. And the next time a homeless young adult thinks there's nothing to live for, she will have a place to stay and people to help her get through the crisis, all because of you! Click here to view the Donor Bill of Rights.\n Donate Online 360 Youth Services ensures that your gift made online is safe and secure. \n\n\n* Field is required\n\nDonation Occurance*One-time GiftMonthly Gift (automatic monthly gift from your credit card)Donation Amount\$25\$50\$100\$250\$500\$1000\$2500OtherRecurring Donation Amount:\$25\$50\$100\$250\$500\$1000OtherPrice*\n\nPrice*\n\nI would like my gift to be directed to:*\n\nWhere the Need is greatest\n\n\nHousing Programs for Homeless Youth\n\n\nCounseling\n\n\nOperation Snowball\n\n\nThe Power of Choice\n\n\nEndowment Fund\n\n\nOther\nOther:*Name*\n\n\nFirst\n\n\nLast\n\n\nOrganizationAddress*\n\n\n\nStreet Address\n\n\nAddress Line 2\n\n\n\nCity\n\n\nAlabamaAlaskaArizonaArkansasCaliforniaColoradoConnecticutDelawareDistrict of ColumbiaFloridaGeorgiaHawaiiIdahoIllinoisIndianaIowaKansasKentuckyLouisianaMaineMarylandMassachusettsMichiganMinnesotaMississippiMissouriMontanaNebraskaNevadaNew HampshireNew JerseyNew MexicoNew YorkNorth CarolinaNorth DakotaOhioOklahomaOregonPennsylvaniaRhode IslandSouth CarolinaSouth DakotaTennesseeTexasUtahVermontVirginiaWashingtonWest VirginiaWisconsinWyomingArmed Forces AmericasArmed Forces EuropeArmed Forces Pacific\nState\n\n\nZIP Code\n\n\nEmail*\n\n\nPhone\n\n\nMake this donation in Honor or Memory of a Loved One\nIn Honor ofIn Memory ofFull name of PersonWould you like us to send a card on your behalf?\n\nYes\nRecipient Full NameAddress\n\n\n\nStreet Address\n\n\nAddress Line 2\n\n\n\nCity\n\n\n\nState / Province / Region\n\n\n\nZIP / Postal Code\n\n\nAfghanistanAlbaniaAlgeriaAmerican SamoaAndorraAngolaAntigua and BarbudaArgentinaArmeniaAustraliaAustriaAzerbaijanBahamasBahrainBangladeshBarbadosBelarusBelgiumBelizeBeninBermudaBhutanBoliviaBosnia and HerzegovinaBotswanaBrazilBruneiBulgariaBurkina FasoBurundiCambodiaCameroonCanadaCape VerdeCayman IslandsCentral African RepublicChadChileChinaColombiaComorosCongo, Democratic Republic of theCongo, Republic of theCosta RicaCôte d'IvoireCroatiaCubaCuraçaoCyprusCzech RepublicDenmarkDjiboutiDominicaDominican RepublicEast TimorEcuadorEgyptEl SalvadorEquatorial GuineaEritreaEstoniaEthiopiaFaroe IslandsFijiFinlandFranceFrench PolynesiaGabonGambiaGeorgiaGermanyGhanaGreeceGreenlandGrenadaGuamGuatemalaGuineaGuinea-BissauGuyanaHaitiHondurasHong KongHungaryIcelandIndiaIndonesiaIranIraqIrelandIsraelItalyJamaicaJapanJordanKazakhstanKenyaKiribatiNorth KoreaSouth KoreaKosovoKuwaitKyrgyzstanLaosLatviaLebanonLesothoLiberiaLibyaLiechtensteinLithuaniaLuxembourgMacedoniaMadagascarMalawiMalaysiaMaldivesMaliMaltaMarshall IslandsMauritaniaMauritiusMexicoMicronesiaMoldovaMonacoMongoliaMontenegroMoroccoMozambiqueMyanmarNamibiaNauruNepalNetherlandsNew ZealandNicaraguaNigerNigeriaNorthern Mariana IslandsNorwayOmanPakistanPalauPalestine, State of PanamaPapua New GuineaParaguayPeruPhilippinesPolandPortugalPuerto RicoQatarRomaniaRussiaRwandaSaint Kitts and NevisSaint LuciaSaint Vincent and the GrenadinesSamoaSan MarinoSao Tome and PrincipeSaudi ArabiaSenegalSerbiaSeychellesSierra LeoneSingaporeSint MaartenSlovakiaSloveniaSolomon IslandsSomaliaSouth AfricaSpainSri LankaSudanSudan, SouthSurinameSwaz

ilandSwedenSwitzerlandSyriaTaiwanTajikistanTanzaniaThailandTogoTongaTrinidad and TobagoTunisiaTurkeyTurkmenistanTuvaluUgandaUkraineUnited Arab EmiratesUnited KingdomUnited StatesUruguayUzbekistanVanuatuVatican CityVenezuelaVietnamVirgin Islands, BritishVirgin Islands, U.S.YemenZambia Zimbabwe

Country

Send us your Comments

Name

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Giving in Honor of or in Memory of a Loved One Your tribute gift to 360 Youth Services honors the caring spirit of someone you love and helps sustain the services to youth that are so vital in our community. At your direction, we will send a card to the person you seek to honor stating that a gift has been made in his or her name and emphasizing the impact of that gift. Use the online donation form to make your gift and tell us who you wish to honor.

Donate by Mail To donate by mail, send your check payable to 360 Youth Services to: Donate by Phone To donate using a credit card over the phone, please call our Administrative Office at 630-961-2992, ext. 1120.

Donate Goods or Services To donate goods or services, including items from the 360 Youth Services Wish List, please call our Administrative Office at 630-961-2992.

Wish List Many of the youth assisted by 360 Youth Services, especially the residents of our Transitional Housing Program and Cornerstone Group Home for Boys, have specific needs. If you would like to make a gift that directly impacts a child or young adult in need, visit our wish list.

Planned Giving Do you want to leave a legacy that helps children and young adults in need? Making a bequest from a will or a living trust is very simple. You do not have to rewrite your will or trust documents. Simply add an amendment, called a codicil, to your will or trust documents.

For your convenience, we have provided some language that your attorney may review: "I give, devise and bequeath to 360 Youth Services, the sum of _____ dollars (\$_____) for the benefit of its general support (or specify the specific program you wish to support)." Instead of naming a specific amount, you may indicate a percentage of your estate or a percentage of the remainder of the estate after you have provided for your heirs. If you have questions or would like further assistance, please contact Nancy Wiersum, Chief Advancement Officer at 630-961-2992, ext. 1127 or

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Gifts of Stock Your gift of stock can help all those who rely on 360 Youth Services, and bring tax benefits to you and your family. If you make a gift of stock, won't you please let us know? While 360 Youth Services gratefully accepts all gifts, including anonymous ones, it is very important for us to know the identity of the donors of all gifts in order to give prompt and accurate credit for gifts received. Particularly in the case of an electronic transfer, it is often very difficult to obtain this information after the transaction is processed. As soon as a gift of stock is received, 360 Youth Services sends an acknowledgment stating the nature of the gift, the gift valuation date and the gift valuation amount for tax purposes. To properly process your gift and acknowledge your generosity, please contact Nancy Wiersum, Chief Advancement Of

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ficer\xa0at 630-961-2992, ext\xa01127 or [email\xa0protected]/* <![CDATA[
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by The DuPage Foundation of Wheaton. The Foundation is dedicated to de
veloping and directing philanthropy to meet the needs of DuPage County.
We seek to ensure the long-term financial viability of the organizatio
n and establish the security of a reliable source of income in perpetui
ty. The Endowment Fund is evidence that 360 Youth Services is an enduri
ng and stable institution. Making 360 Youth Services part of an individ
ual's estate plan offers security to future youth and families that oth
erwise would have no assistance. Your gift will . . . To make a gift to
the Endowment Fund, please contact\xa0Nancy Wiersum,\xa0Chief Advancem
ent Officer\xa0at 630-961-2992, ext\xa01127 or [email\xa0protected]/*
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'Arab American\r\n Action Network شبكة العمل \r\n
 العربية الأمريكية Mission The Arab American Action Network (AAAN) striv
 es to strengthen the Arab community in the Chicago area by building its
 capacity to be an active agent for positive social change. As a grassr
 oots nonprofit, our strategies include community organizing, advocacy,
 education, providing social services, leadership development, cultural
 outreach and forging productive relationships with other communities.
 Our vision is for a strong Arab American community whose members have
 the power to make decisions about actions and policies that affect the
 ir lives and have access to a range of social, political, cultural and
 economic opportunities in a context of equity and social justice. Don
 ate Upcoming Events Support AAAN We're always looking for volunteer
 s.\xa0 Fill out the form online to get started. Click here to visit our
 secure online store...proceeds support AAAN. \nRead Past Newsletters\n
 Check out our blog on WordPress.com Join us on Facebook ',

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 s.\xa0 Fill out the form online to get started. Click here to visit our
 secure online store...proceeds support AAAN. \nRead Past Newsletters\n
 Check out our blog on WordPress.com Join us on Facebook ',

'Menu About Us We understand the challenges in our community. Health care, family, education, employment; trying to find the time and guidance to address every part of life can seem impossible. Association House makes it possible, all in one place – a place where the staff speaks your language and helps you meet your goals by providing wrap-around services for social, educational, and health programs. We offer our community a unique blend of services, and do it with a warm, family-like atmosphere. Since 1899, Association House has worked with Chicagoans who seek tools to lead more productive lives. It is one of the oldest “settlement houses” in Chicago originally designed to provide relief and guidance to new immigrants. Today, Association House is a vital resource to under-served, multicultural communities, providing collaborative programs in English and Spanish. We promote health and wellness, educational advancement, and economic empowerment. With a staff of over 200 professionals, Association House impacts the lives of nearly 20,000 children, individuals and families each year in the neighborhoods of Humboldt Park, West Town, Logan Square, Avondale, Hermosa, and beyond. We both address immediate needs and plan for long-term goals with services such as: These bilingual programs, conducted by seasoned staff in a caring, welcoming environment, give motivated participants a cohesive safety net to turn to throughout their life. Read more about our mission and values. To learn more about any of Association House’s services, simply call or visit us. Our staff is happy to answer all of your questions. We are also always looking for new volunteers and donors – contact us to find out how you can help your community. 1116 North Kedzie Avenue, Chicago, IL 60651 (773) 772-7170 Find us on: Subscribe to our newsletter Email Address * Yes, I would like to receive emails from Association House of Chicago. (You can unsubscribe anytime) Instagram ',

'Mission, Vision & Core Values OUR MISSION A caring community resource for children, youth and families. OUR VISION A world in which loneliness, sickness and despair are replaced with wholeness, healing and hope. OUR CORE VALUES Excellence In our pursuit of excellence, we choose to continuously redefine both ourselves and that which we desire to achieve. Diversity New perspectives spring from the celebration of our diversity. And only in our acceptance of new perspectives can we find the key to our own, unlimited potential. Collaboration Collaboration is a celebration of diversity. It is an acknowledgement of the strengths of those around us as well as a recognition of our own. Commitment & Passion Our commitment is to our patients, to our clients, to our community and to one another. It is fueled by our passion for the work we do. Innovation Innovation is the result of people acting with purpose and compassion. It is not the next big thing; but a single step forward, a new idea, a better way. Donate Work with Us Volunteer Intern Home | Privacy Policy | Terms of Use Copyright © 2017. All Rights Reserved. \nMooresville Web Design by Briscoweb.\n ',

'Who We Are Aunt Martha’s is a family of more than 900 staff and volunteers. We are health care providers, social workers, educators, counselors, and advocates. We are as diverse as the people and communities we serve. We are parents who know what it is to have a sick, hurting or scared child. We have relied on the help of others to overcome our own challenges. We honor people’s strengths, resourcefulness and resilience. We offer compassion. We provide supportive, professional care. We are a team – skilled and specialized. From the psychiatrist treating children in downstate Illinois, to the dental hygienist caring for a homeless person in Kane County; and from the therapist helping a youth in crisis on the streets of Chicago, to the doctor delivering a baby in Kankakee. Our staff are the best and the brightest in the field. We

are all Care Coordinators – intensely dedicated to our patients and clients, connecting each person with exactly what they need, from the services our organization provides to the specialized care offered by our collaborating partners. We are Aunt Martha's. Donate Work with Us Volunteer Intern Home | Privacy Policy | Terms of Use Copyright © 2017. All Rights Reserved. \nMooresville Web Design by Briscoweb.\n ',

'About Us Since 1969, BUILD (Broader Urban Involvement & Leadership Development) has been a pioneer and innovator in youth development, now serving neighborhoods on Chicago's West (Austin, Humboldt Park, Hermosa, West Town) and South (Fuller Park, Bronzeville) Sides. Through three primary program areas – Prevention, Intervention, and BUILDing Futures – BUILD partners with an array of stakeholders to offer a spectrum of services designed to build lives and futures. Whether by providing a school-based curriculum, youth leadership opportunities, positive out-of-school activities or intensive, individualized mentoring, all of BUILD's programs share the same objectives: Mission BUILD's mission is to engage at-risk youth in the schools and on the streets, so they can realize their educational and career potential and contribute to the stability, safety and well being of our communities. Vision: Grow Hope. Save Lives. BUILD Futures. BUILD believes that every child deserves a bright future regardless of individual challenges or neighborhood barriers. To transform children's lives from at-risk to a future-hope, BUILD provides comprehensive services across critical developmental milestones, meeting young people where they are: in the schools, on the streets, or in the courts. Providing continuity in communities that too often face disruption, isolation and change, BUILD strives to be a constant and trusted resource for youth whether they are struggling to stay in school and out of gangs, or striving to go to college and build a career. rahm emanuel "Connecting youth most at-risk for violence involvement with strong mentors, positive work experience, and social emotional learning will play a critical role in shaping the future of our City. Our children are our City's most precious resource. We must commit our time, energy, and resources to ensure all of our young people have the opportunities and support they need to reach their full potential. Thank you for committing to this fundamental goal" - Chicago Mayor Rahm Emanuel Stay in touch Sign-up to receive our monthly newsletter. Follow Us ',

"BUILDing Futures: College Access and Career Readiness BUILD helps inspire youth to look beyond the barriers in their lives and re-imagine a future filled with opportunity and achievement. Our BUILDing Futures Program exposes low-income, often-overlooked students to the possibility of becoming the first in their families to go to college, graduate and create careers, connecting them to resources they need to achieve their aspirations. Building Futures equips participants with tools and supports needed to graduate from high school (or equivalency), advance to post-secondary opportunities, develop leadership skills, and engage in civic engagement. Through workshops and individual counseling and support, BUILDing Futures assists at-risk students to develop and implement plans for postsecondary education and career. Our Personal Education Plans, part of the Mutual Accountability Plan (MAP), allow students to establish short and long-term goals, as well as action steps needed to reach their goals. BUILDing Futures reaches 750 participants a year, 500 are duplicated from the Prevention and Intervention Components. College Access: Education Outreach Specialists work with middle and high school students on personal motivation, academic attainment, college admissions, financial aid, vocational training, and career exploration to keep them in the educational pipeline and enhance access to

postsecondary opportunities. Career Readiness: The Career Development program increases the job readiness skills of our youth, assists with their job searches, and connects them to resources and employers in the community. It also enhances our youths' understanding of the wide variety of careers available to them and the educational requirements of various careers. Services offered by the Career Development program include career assessments, resume writing assistance, interview skills development, asset mapping, workplace etiquette training, job searches, application assistance, job placement, and other career-related topics as requested by staff/school partners. Youth Leadership Development: Youth Development Specialists engage youth council, leadership groups and core group members in tracking life plan goals, providing community service, enhancing leadership skills, and learning to become peer mentors and counselors. BUILDing Futures Core Group Impact 93% of high school non-seniors were promoted to the next grade. 93% of high school seniors graduated (compared to CPS rate of 63%). 72% of high school graduates enrolled in college (compared to CPS rate of 59.5%). 227 youth were placed in employment. 12 youth were placed in internships. Stay in touch Sign-up to receive our monthly newsletter. Follow Us ",

"Programs Since 1969, BUILD has focused our efforts and resources on Chicago's most violent neighborhoods in order to change the status quo that has already taken too many young lives. We accomplish our mission through violence prevention/intervention, youth development, and coalition building. Over the years, we have taken the best elements of our program experience and created THE BUILD MODEL. THE BUILD MODEL--Prevention, Intervention, and BUILDing Futures (college/career prep & youth leadership development)--provides best-practice services that enable youth to reduce risk-taking behaviors, develop personal competencies, and strengthen their commitment to education and community service. BUILD offers positive alternatives to the gangs, violence and drugs that surround youth, assisting them to transition from being "at risk" to "at hope" by providing coordinated services that assess youths' needs, identify their assets, and involve them in our programs and refer them to our community partners. Our services range from one-time violence interventions to intensive, ongoing work with youth. All interactions are geared to empower youth to take charge of their own lives, their own futures! The Core youth that participated in all three BUILD's programs (Prevention, Intervention and BUILDing Futures) achieved the following academic goals for FY15' BUILD Model (All Programs) • 79% of youth have reported increased knowledge on conflict resolution and anger management • 78% of youth have demonstrated an improvement in academic performance • 95% of youth have been promoted to the next grade level • 92% of youth have graduated and obtained a high school diploma or GED • 84% of college-ready youth have applied to postsecondary programs, financial aid, and scholarships • 45% of college-ready youth have enrolled in a postsecondary program • 78% of youth have reported a decrease in aggressive behavior Prevention Intervention BUILDing Futures Program Outcomes: In FY13, BUILD served 3,000 youth with effective, high-impact programs that created outstanding results. Stay in touch Sign-up to receive our monthly newsletter. Follow Us ",

' Secret Garden Gala Golf Outing 2017 Color Run 2017 Where To Find Us 721 S. Quentin Road, Suite 103 Palatine, Illinois 60067 Send us an e-mail (847) 359-7490 Call today to schedule an appointment. Contact Us About Us In 1965, a progressive group of community leaders id

entified an emerging community problem—existing counseling programs and other social services were not meeting the growing needs of youth. The Beginning Palatine Township became the second township in the state of Illinois to appoint a youth committee. Over the next few years, the committee opened a drop-in center, began outreach work and started a summer employment program. When the Simon and Garfunkle song Bridge Over Troubled Waters became popular, the youth named the agency The Bridge. The Bridge Youth Services became the official name of the organization in 1976. A Safe Place What started as a safe place for youth in our community to gather has evolved into a comprehensive mental health resource for youth and their families in the Northwest Suburbs. Today the Bridge provides a continuum of services including family and individual counseling, mentoring, social skills and trauma recovery groups, parenting workshops, and more. Funding Needs We are proud to develop programs and services in response to community need. When public funding is limited in amount and scope, it is important for The Bridge to focus on developing new financial resources to not only maintain but also grow services. Private funding is essential to The Bridge so we may continue to offer services matched to individual needs, regardless of one's ability to pay. ',

About Us\n\n Mission Statement The mission of Catholic Charities Legal Assistance (known as "CCLA") is to provide access to compassionate and competent legal assistance to the economically disadvantaged in the Chicago area without regard to religious affiliation. Mission Fulfillment CCLA endeavors to fulfill its mission by providing various legal services to clients who live on a low income and cannot afford an attorney. As a part of Catholic Charities, CCLA is able to refer clients for assistance to other Catholic Charities social services programs and to provide legal assistance to existing clients of Catholic Charities. Staff \nHilda Bahena, Catholic Charities Legal Assistance Department Director (LADD). \xa0 As the Department Director, Hilda is responsible for the day to day operations of the department, comprised of the Legal Services Program and the Volunteer and Pro Bono Program. The LADD ensures the delivery of legal advice, direct representation and referral services to the department's clients on a wide range of legal issues. \xa0 In addition, Hilda is responsible for strategic planning, including providing leadership and direction in establishing both short and long term goals that are consistent with those of the legal aid community and Catholic Charities. \xa0\xa0\n\n Hilda joined CCLA after first working as a legal aid attorney in the states of California and Illinois for more than twelve years. \xa0Hilda's public interest experience spans a wide range of subject areas, including landlord/tenant, consumer, and immigration law. \xa0She has developed a specific expertise in family law and legal issues related to domestic violence survivors and immigrant communities. \xa0In addition, throughout her career, Hilda has developed trainings, forged collaboration among service providers, conducted extensive community outreach, and created programs to expand services. \xa0Hilda is bilingual in Spanish.\n\n Hilda received her Bachelors of Science from the University of Illinois College of Liberal Arts & Sciences and her Juris Doctorate from the University of Illinois College of Law.\xa0\n\nDennis Trainor, Senior Attorney. \xa0As a Legal Service Program Senior Attorney, Dennis provides a wide range of legal services, including advice, brief legal services and representation to the Department's clients. \xa0The Senior Attorney also supports the Department's attorneys, volunteer and staff, by providing leadership including, co-counseling, training, and guidance. \xa0Dennis provides services in variety areas of law including housing, family, and con

sumer law. \xa0\n\n Dennis joined CCLA in 2011, having both legal aid and private sector experience. While working in legal aid, Dennis expanded the Poverty Law Project to include Southwestern Cook County, created and implemented a legal aid advice desk at the Sixth Municipal District Court of the Circuit Court of Cook County, and provided services under the Homeless Prevention and Rapid Re-Housing Program in suburban Cook County. \xa0While in private practice, Dennis concentrated on complex litigation in commercial and consumer matters with an emphasis on real estate and mortgages.\n\n Dennis is a graduate of Florida Atlantic University and the University of Miami School of Law.\xa0 Legal Assistance: Who We Are What We Do Our Supporters ', 'After Supper Visions Program Events:\n Who We Are What We Do Our Supporters ',

'About Us Whether They Are Young or Old, Hungry or Addicted, Homeless or Friendless... Catholic Charities sees the face of God in those in need. By providing food, clothing, shelter and counseling, we bring hope to the hopeless in the city of Chicago and its suburbs. With 150 programs at 164 locations\xa0throughout Cook and Lake counties, we serve virtually every neighborhood and parish in the Chicagoland area.\xa0Through our broad spectrum of services, we\xa0annually assist more than 1 million persons in Cook and Lake counties without regard to religious, ethnic or economic background. For more than 98 years, Catholic Charities has empowered families and individuals of all races and religious backgrounds to realize their full potential.\xa0Our services help people from the point of conception through the last stages of their lives. We keep mothers and their babies well-fed, prepare children in low-income families for school, keep youth in school and out of gangs, counsel and give job training to adults with economic troubles, provide affordable housing for seniors, and organize in-home care services for seniors who need help caring for themselves.\n\n

Only 8 cents of every dollar donated goes toward our administrative expenses; the rest goes directly to help clients. While Catholic Charities raises funds separately from the Archdiocese of Chicago, we serve as the social service arm of the church. Catholic Charities 2016 Fact Sheet\nCatholic Charities Organizational Chart\nCatholic Charities Code of Ethics\n\n\nCatholic Charities Identity Booklet\nCatholic Charities 2016-17 Service Directory\n\nCaridades Católicas Hoja Informativa 2016\n\nDirectorio de Servicios de Caridades Católicas 2016-17\n Our Mission Catholic Charities fulfills the Church\'s role in the mission of charity to anyone in need by providing compassionate, competent and professional services that strengthen and support individuals, families and communities based on the value and dignity of human life. Nuestra Misión Caridades Católicas cumple con el papel de la Iglesia en la misión de caridad a cualquier persona en necesidad, proporcionando servicios compasivos, competentes y profesionales que fortalecen y apoyan a individuos, familias y comunidades, basados en el valor y la dignidad de la vida humana. Fraud Reporting At Catholic Charities, we try to ensure the security of all of our electronic communications such as email and our web sites. If you receive any email that appears to be fraudulent, or feel our web site has been compromised in any way, please contact us immediately at CC_Fraud_Reporting@catholiccharities.net and we will investigate this activity. Never release any personal or financial information via electronic communication unless you are certain it is secure, such as through our secure online donation page. Terms of Use & Privacy Policy Catholic Charities\'s Privacy Policy is designed to help you understand how we collect and use the personal information you decide to share, and help you make informed decisions when using our website loc

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'Mission & Values A Mission Rooted in Catholic Social Teaching: We Serve Everyone Regardless of Faith... \nCatholic Charities fulfills the Church's role in the mission of charity to anyone in need by providing compassionate, competent and professional services that strengthen and support individuals, families and communities based on the value and dignity of human life. In order to remain faithful to our mission, Catholic Charities is guided by these core values: Respect, Compassion, Competence and Stewardship.\n\nOur mission and values are based on the firm foundation of Catholic Social Teaching, a collection of themes developed in papal and other writings over the course of the Church's history. These themes include the belief that human life is sacred; that all humans have inherent dignity, rights and responsibilities; that social structures like marriage and the family must be supported; that the needs of the poor and vulnerable must be met; and that we must be responsible stewards of God's creation.\n\nFar from limiting our focus, our Catholic identity and values enable us to truly be "universal," which is what "catholic" really means. The tenets of Catholic Social Teaching call us to serve everyone, regardless of their belief or background, and to employ anyone, not just Catholics, who commits to our mission. Christ reached out to people of all faiths, and Catholic Charities does the same, with the goal of transforming lives for the better. About Us: Who We Are What We Do Our Supporters ',

'\xa0312.666.3494 Call for information or an appointment. Suburbs call 847.666.3494 Request or view an appointment \xa0About Erie \xa0Our Mission:To\xa0provide accessible, affordable, and high quality health care for those in need. \xa0 Our Promise:To serve our patients in a \xa0warm,\xa0welcoming environment... \xa0 ...And to promote wellness through health education and preventive\xa0care. \xa0 For the Community Erie Family Health delivers high quality care to nearly 70,000 medical patients and 12,000 dental patients in the language of their choice and with respect for their cultural values and beliefs. Nearly all of our providers are bilingual in English and Spanish. Our community-based health centers are portals to high-quality care—and a higher quality of life—regardless of a patient's ability to pay. \xa0 About Erie Family Health Center from Erie Family Health Center on Vimeo. Hispanic Ancestry hablan español Majority Female Under 20 Years Old School-aged Children Below the poverty line Quality Care: Your Right, Our Mission.®\xa0At Erie Family Health Center, health care is a right, not a privilege.\xa0Our mission is to provide accessible, affordable and high quality health care for those in need. Services we offer include: Locations \xa07\xa0Large Primary Care Centers – 4 with integrated oral health services \xa05 \xa0School-based Health\xa0Centers Chicago's oldest and largest comprehensive Teen Health Center Communities We Serve Erie's service area is broad with 98% of our patients residing in 153 different zip codes. Some of the many communities we serve include: Albany Park Avalon Park Avondale Belmont Craigin Brighton Park Dunning Edgewater Evanston Garfield Ridge Humboldt Park \xa0 \xa0 Irving Park Jefferson Park Lake View Lincoln Square Logan Square Montclare Near West Side North Center North Ch

Chicago North Lawndale North Park \xa0 Portage Park Rogers Park Skokie Up
town Waukegan West Elsdon West Garfield West Lawn West Ridge West Town
Zion \xa0 ',

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s call 847.666.3494 Request or view an appointment Erie Division Stree
t\xa0Health Center 2418 W. DivisionChicago, IL 60622Fax: 312.661.9265Me
dical Records Fax:\xa0773.489.0789 Services Offered Located at Division
and Western, Erie Division Street Health Center lies in the heart of t
he West Town and Humboldt Park communities that we've been serving for
more than 50 years. At Erie Division Street, we offer primary medical
care for children, adults and older adults, chronic disease managemen
t, vaccines and flu shots, HIV testing, STI testing and treatment, pren
atal care and women's health services. This health center was formerly
run by the Chicago Department of Public Health (CDPH). While Erie Divi
sion Street is now under our management, CDPH will continue to provide
mammograms, family case management and the Women, Infants and Children
program at the same location. \xa0 Hours \xa0*Open the first and third
Saturdays of the month. Adult Urgent Care Hours (by appointment only)
Parking Limited street parking. Please be mindful of parking restricti
ons. Parking is not allowed on the east side of Claremont. Public Trans
portation Call for Appointment\nMake Appointment\n ',

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bout Family Focus \xa0 Whoops! This page is down for scheduled maintena
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h Family Focus. CONTACT US 310 S. Peoria StreetSuite 301\xa0Chicago, IL
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Mission The mission of Family Focus is to promote the well-being of ch
ildren from birth by supporting and strengthening families in and with
their communities We help parents gain confidence and competence as th
e primary caregivers and educators of their children. We provide parent
s and their children with critical resources and learning opportunities
to encourage healthy development in their communities. What We Do EARL
Y\xa0CHILDHOOD DEVELOPMENT We provide parents with training and educati
onal tools to support healthy early childhood development. We work as p
artners, evaluating benchmarks and providing resources to meet the deve
lopmental needs of children. We connect parents to others in their comm
unity, creating a support structure that enables the whole family to po
sitively impact a child's emotional state, ability to socialize, capaci
ty to learn, and preparation for school, for a lifetime of well-being.

YOUTH DEVELOPMENT Family Focus supports children and youth ages 6-18 t
hrough enhanced educational opportunities programs to explore science,
technology, engineering and math, as well as sports and cultural activ
ities that encourage healthy development, self-confidence and the abili
ty to create positive relationships. FAMILY SUPPORT SERVICES By helping
parents, grandparents and family members achieve their own personal ac
ademic and career goals, we impact the lives of their children. Classe
s, support groups, and family events help caregivers gain skills and co
nfidence. PROGRAM STRATEGIES INCLUDE: Who We Serve\xa0 \xa0 \xa0 \xa0
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here are seven Family Focus locations in the greater Chicago area, including Aurora, Cicero/Hermosa, DuPage, Englewood, Evanston, Highland Park/Highwood, and Lawndale. What Makes Us Unique We begin in the home, one-on-one with participating families in the context of their cultural heritage and specific needs, and then connect parents with other parents and staff at the Family Focus center in their community offering classes, support groups and family activities. PARTICIPANT FEEDBACK 99% of participants say that Family Focus programs are respectful of their culture 96% of Family Focus participants are satisfied with the services they received 97% of caregivers report a better understanding of their child's development 94% of parents report their child is doing better in school since participating in the program CONTACT US 310 S. Peoria Street Suite 301 Chicago, IL 60607 Phone: 312-421-5200 SIGN UP Home About Us Our Impact Get Involved Our Centers Contact Us Privacy Policy

Vision & Strategy Equity. Opportunity. For all. We believe society is better for everyone when all of us can participate, prosper, and reach our full potential. TAKING ON SOCIETY'S TOUGHEST PROBLEMS We are not afraid. We listen and learn. We figure out what needs to be done, and we work with others to do it. Heartland Alliance pairs direct services with research and advocacy to achieve lasting change. Healing and Justice » Heartland Alliance believes that solutions reside in individuals and in our communities. We believe that there can be no healing without justice, and no justice without healing. Addressing Violence » No matter where in the world we work, no matter how promising the opportunity, violence is getting in the way. It's disrupting lives and hurting all of us. We need partners, advocates, dreamers, investors, analysts, and doers. We need YOU. Stay connected with Heartland Alliance ABOUT | BOARD LOGIN | PROGRAM DIRECTORY | CAREERS | PRIVACY POLICY | CONTACT US Copyright 2017, Heartland Alliance is a nonprofit, nonpartisan, nonsectarian organization. 208 S. LaSalle Street, Suite 1300, Chicago, IL 60604, 312.660.1300 We do not endorse candidates for political office.

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Copyright 2017, Heartland Alliance is a nonprofit, nonpartisan, nonsectarian organization. 208 S. LaSalle Street, Suite 1300, Chicago, IL 60604, 312.660.1300 We do not endorse candidates for political office.

"About Us Mission IMAN is a community organization that fosters health, wellness and healing in the inner-city by organizing for social change, cultivating the arts and operating a holistic health center. History IMAN, incorporated in 1997, was founded by an inter-generational group of students, residents, and organizers united around the need to address violence, poverty, and decay in the Chicago Lawn neighborhood located on Chicago's southwest side. Driven by their values of service, compassion, and social justice, they began a community assessment and examined alternative strategies to address these conditions. Soon they gathered the attention of community leaders, residents, and others across greater Chicago who shared their commitment to social change. Over

r the years, the organization's work has continued to organically evolve. Currently, IMAN operates a community health center; provides transitional housing and job training for formerly incarcerated men; empowers local youth through leadership development and civic engagement; and inspire change through arts and culture programming. Vision To serve as the model of the Muslim tradition of facilitating transformational change in urban communities, by inspiring others towards critical civic engagement exemplifying prophetic compassion in the work for social justice and human dignity beyond the barriers of religion, ethnicity, and nationality. 2014 Audit Report\n2014 Form 990\n2013 Audit Report\n2012 Audit Report \xa0 Spiritual reflection & discussion around the police accountability reform organizing work in Chicago this morning pic.twitter.com/nze3... Don't miss our live chat on Monday w/ Anthony Romero @ACLU Stewart Kwoh @AAAJ_LA & @RamiNashashibi @imancentral!... twitter.com/i/web/st... @NHSCChicago 42nd annual awards dinner - shoutout to #revitalizingsouthwestChicago! @SWOPorg @GreaterSW @imancentral 2013 Audited Financials 2012 Audited Financials 2011 Audited Financials 2011 Form 990 2010 Audited Financials 2010 Form 990 2009 Audited Financials 2009 Form 990 Annual Report 2010-11 Annual Report 2008-09 Annual Report 2007 Recent Awards 500 Most Influential Muslims in the World\nThe Royal Islamic Strategic Studies Centre and Georgetown University\nAmir Al-Islam & Rami Nashashibi Courageous Voices Award\nJewish Council on Urban Affairs\nRami Nashashibi Norman Bobins Leadership Award, Chicago Neighborhood Development Awards\nRami Nashashibi Excellence in Community Leadership Award\nHoly Cross Hospital\nRafi Peterson Community Hero\nLocal Initiative Support Corporation\nClyde El Amin & Rafi Peterson Outstanding Community Service Award\nCouncil of Islamic Organizations of Greater Chicago\nNia Odeoti-Hassan & Rami Nashashibi Service to the IHRC Recognition Award\nInternational Human Relations Council & Chicago Commission on Human Relations\nVeronica Zapata Community Organizing Award\nChicago Community Trust\nIMAN & the Developing Justice Coalition 2009 Audited Financials 2009 Form 990 ",

"IMAN on TV CBS Chicago\nSculpture To Commemorate Dr. Martin Luther King's March Through Marquette Park\nJanuary 18, 2016\n> ABC 7 Chicago\nChicago honors Martin Luther King Jr.\nJanuary 18, 2016\nMPAC\nLet's Be Honest: Tackling Taboos in the American Muslim Community\nDecember 23, 2014\nAl Jazeera America\nFood deserts in the US\nOctober 1, 2013\nPBS\nMuslim Community Building in Chicago\nJuly 3, 2013\n30 Good Minutes\nRami Nashashibi: Spiritual Journey\nOctober 10, 2010\nWTTW\nChicago Matters: Beyond Burnham\nOctober 27, 2009\nABC Channel 7\nChicago Muslims mark start of Ramadan\nAugust 22, 2009\nAljazeera\nIslam in America-The American Crescent\n\xa0 Spiritual reflection & discussion around the police accountability reform organizing work in Chicago this morning pic.twitter.com/nze3... Don't miss our live chat on Monday w/ Anthony Romero @ACLU Stewart Kwoh @AAAJ_LA & @RamiNashashibi @imancentral!... twitter.com/i/web/st... @NHSCChicago 42nd annual awards dinner - shoutout to #revitalizingsouthwestChicago! @SWOPorg @GreaterSW @imancentral ",

'The Josselyn Center Mental Health for Clients. Hope for Families. Healing for Communities. About the Josselyn Center The Josselyn Center is dedicated to improving the quality of life for all our clients. Here is what you can expect. Comprehensive services We are one of the few resources in the area that offer both therapeutic services and psychiatric services, including medication management, on a sliding fee scale to those who qualify. We are one of the few agencies in the United States that will provide psychiatric services for clients who receive therapy at another agency. Our staff includes a wide range of clinical prof

essionals, including clinical social workers, psychologists, psychoeducational testing experts, psychiatrists, clinical counselors and case managers. This breadth allows us to craft a treatment plan that addresses the specific complexity and severity of each client's needs, thus ensuring a broad base of excellent opinions resulting in an individualized treatment plan. This comprehensive approach also means an individual can be served at the same location simultaneously by multiple clinical disciplines. A caring and expert staff We are very selective about who we hire. We want people who are properly trained and skilled. That is why all of our therapists are licensed. Equally as important, we seek to hire only people who are passionate about helping others and exhibit warmth, compassion and patience when interacting with our clients. Affordable The Josselyn Center accepts Medicare, Medicaid and many private insurance plans. For the client portion of the payment, we have a sliding fee based on income for those who qualify. In fact, The Josselyn Center is the only resource in our area that provides psychiatric assessment, intervention and maintenance services, case management and referral services and individual counseling all on a sliding fee basis to those who qualify. In most cases, the individuals we are privileged to see would not be able to receive services if not for The Josselyn Center. Accessible We do not have a waiting list. We are ready to serve you whenever you need us. In addition to our daytime hours, we also offer evening hours, so you do not have to worry about school or work schedules. Community focus We are an intrinsic part of the human services fabric of the community. We collaborate with local governments, police departments, schools, hospitals, private practitioners and other human services providers. For more information, or to schedule an appointment, call us at 847.441.5600. Share this: supportive upcoming\nevents give \xa0josselyn in the news contact\nus need\nhelp? \xa0 \xa0 \xa0 ',

'The Josselyn Center Mental Health for Clients. Hope for Families. Healing for Communities. Our Mission "Our mission is to offer mental health services that makes lives better for our clients, their families and the community." The Center's mission continues to address three goals: 1) to provide outpatient psychiatric services, family and individual counseling and case management and referral services by offering a sliding fee scale; 2) to be a source of information and advocacy for issues and conditions which promote healthy development; 3) to participate with other not-for-profit organizations, local governments and schools in collaborative efforts to benefit the general community. Share this: supportive upcoming\nevents give \xa0josselyn in the news contact\nus need\nhelp? \xa0 \xa0 \xa0 ',

'About Us Lawrence Hall is constant care, love and support For more than 150 years, Lawrence Hall has been delivering high quality care to abused and neglected youth and their families throughout the Chicago metropolitan area. The agency has not only sustained itself for the duration, but it has redefined how our traumatized youth are educated and treated. Lawrence Hall is a statewide leader in highly-effective, evidence-based, and innovative therapeutic treatment. The agency's unique continuum of care, which promotes overall well-being led by an expert staff, has positioned Lawrence Hall to meet the changing and complex needs of youth and families by not only becoming more community-based but by developing more preventative programs that help curb violence in our communities. Each year Lawrence Hall serves approximately 1,000 youth and families who have suffered severe trauma in their lives. For them, Lawrence Hall is a pathway to success and a better tomorrow. Take a moment to read through these pages to see what Lawrence Hall means to its youth and families. See the change that Lawrence Hall is

making in the lives of so many. We encourage you to open your heart to these youth and families and be a part of that change. Contact Us 4833 N. Francisco Avenue Chicago, Illinois 60625 Events Main Campus Community... Accreditations Resources Newsletter Sign-Up Follow Us Search \n\t\t\t\t\t©2016 Lawrence Hall All rights reserved. \n Site Construction by WorkSite \n Join Us! Make a Monetary Donation Get Our eNEWSLETTER Volunteer Your Time Donation Donation via paypal from your visitors ',

"ABOUT US About Us What We Do 360 Youth Services provides life-changing services through substance abuse prevention education, counseling and housing. Counseling Programs Our Counseling services are as varied as the issues that arise for those having difficulty at home, school, or in the community. Trained therapists provide a variety of professional counseling services for school-aged youth and families, as well as young adults. Educational groups for youth of all ages and their parents are also offered. Some issues addressed include depression, anxiety, grief, family conflict, life transitions, self-esteem and parenting. Specialized services for high-risk youth are also available. Many insurance plans are accepted and special accommodations can be arranged for families who are struggling financially. Mentor Programs The pressures on today's youth are greater than any other previous generation. Mentors work with young adults who currently live in one of 360 Youth Services' housing programs. Prevention Programs 360 Youth Services is dedicated to substance abuse education and prevention services for students in school districts 203 & 204 and their parents. Through two highly recognized and applauded programs – The Power of Choice and Operation Snowball, staff teach and promote that when a community consistently supports its students' healthy choices, the number of kids making good decisions about substance use actually increases. Housing Programs When housing is uncertain, everything in a young person's life seems to fall apart. At 360 Youth Services, housing and support services are provided to young adults, 18-24 years old, who were previously homeless, and teenage boys, 13-17 years old, who are unable to live with their families. Support services including life skills, budgeting, counseling, art therapy and more are provided. LGBTQ Collaborative 360 Youth Services coordinated a group of community partners that provide a safe and respectful environment for professionals and community members to network on issues related to gay, lesbian, bisexual, transgender and questioning youth. For more information on this group, contact Carolyn Wahlskog at /*<![CDATA[/*!function(t,e,r,n,c,a,p){try{t=document.currentScript||function(){for(t=document.getElementsByTagName('script'),e=t.length;e--;)if(t[e].getAttribute('data-cfhash'))return t[e]}();if(t&&(c=t.previousSibling)){p=t.parentNode;if(a=c.getAttribute('data-cfemail')){for(e='',r='0x'+a.substr(0,2)|0,n=2;a.length-n;n+=2)e+='%'+('0'+('0x'+a.substr(n,2)^r).toString(16)).slice(-2);p.replaceChild(document.createTextNode(decodeURIComponent(e)),c)}p.removeChild(t)}}catch(u){}}()/*> */ \n or call 331-215-7388, ext. 1168 \n Mission and History Our Mission is to provide life-changing services to youth through substance abuse prevention education, counseling and housing. Our Vision is a community where all youth possess the necessary skills to successfully navigate life's challenges. Our History is rich and challenging. 360 Youth Services began in 1971 when a group of concerned parents, community, and religious leaders recognized the need for professional, youth-centered services in the Naperville community. They formed a council that eventually became a non-profit organization referred to as Naperville Community Outreach. In 2011, the organization changed its name to 360 Youth Services to better reflect its mission and vision.

Today, 360 Youth Services offers substance abuse prevention education, counseling, and housing. The organization serves youth and families in Naperville and the surrounding areas. Board of Directors President: Debra Lellbach, Lellbach Builders Vice President: Jeff Egan, RS Investments Treasurer: Jennifer Jones, Small Smiles, Inc. Secretary: Jackie Wilhelm Past President: John Norman, Design Resource Center Development Committee Chair: Dawn Kelsch Facilities Committee Chair: Bob Seidl, New Mainstream Capital Marketing Committee Chair: Christine Peggau, TreeHouse Foods Strategic Planning Committee Chair: Alex Harris, IAM Development Board Members:

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360 Youth Services is a GuideStar Exchange Silver Participant

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'DONATE Donate Your tax-deductible donation today provides life-changing services for children, young adults, and their families. The next time a child gets bullied at school, he will know what to do, because of you. The next time a teenager feels pressure to use drugs, he'll walk away, because of you. And the next time a homeless young adult thinks there's nothing to live for, she will have a place to stay and people to help her get through the crisis, all because of you! Click here to view the Donor Bill of Rights.\n Donate Online 360 Youth Services ensures that your gift made online is safe and secure. \n\n\n* Field is required\n\nDonation Occurance*One-time GiftMonthly Gift (automatic monthly gift from your credit card)Donation Amount\$25\$50\$100\$250\$500\$1000\$2500OtherRecurring Donation Amount:\$25\$50\$100\$250\$500\$1000OtherPrice*\n\nPrice*\n\nI would like my gift to be directed to:*\n\nWhere the Need is greatest\n\n\nHousing Programs for Homeless Youth\n\n\nCounseling\n\n\nOperation Snowball\n\n\nThe Power of Choice\n\n\nEndowment Fund\n\n\nOther\n\nOther:*Name*\n\n\nFirst\n\n\nLast\n\n\nOrganizationAddress*\n\n\n\nStreet Address\n\n\nAddress Line 2\n\n\nCity\n\n\nAlabamaAlaskaArizonaArkansasCaliforniaColoradoConnecticutDelawareDistrict of ColumbiaFloridaGeorgiaHawaiiIdahoIllinoisIndianaIowaKansasKentuckyLouisianaMaineMarylandMassachusettsMichiganMinnesotaMississippiMissouriMontanaNebraskaNevadaNew HampshireNew JerseyNew MexicoNew YorkNorth CarolinaNorth DakotaOhioOklahomaOregonPennsylvaniaRhode IslandSouth CarolinaSouth DakotaTennesseeTexasUtahVermontVirginiaWashingtonWest VirginiaWisconsinWyomingArmed Forces AmericasArmed Forces EuropeArmed Forces Pacific\n\nState\n\n\nZIP Code\n\n\nEmail*\n\n\nPhone\n\n\nMake this donation in Honor or Memory of a Loved One\n\nIn Honor ofIn Memory ofFull name of PersonWould you like us to send a card on your behalf?\n\nYes\n\nRecipient Full NameAddress\n\n\n\nStreet Address\n\n\nAddress Line 2\n\n\nCity\n\n\nState / Province / Region\n\n\nZIP / Postal Code\n\n\nAfghanistanAlbaniaAlgeriaAmerican SamoaAndorraAngolaAntigua and BarbudaArgentinaArmeniaAustraliaAustriaAzerbaijanBahamasBahrainBangladeshBarbadosBelarusBelgiumBelizeBeninBermudaBhutanBoliviaBosnia and HerzegovinaBotswanaBrazilBruneiBulgariaBurkina FasoBurundiCambodiaCameroonCanadaCape VerdeCayman IslandsCentral African RepublicChadChileChinaColombiaComorosCongo, Democratic Republic of theCongo, Republic of theCosta RicaCôte d'IvoireCroatiaCubaCuraçaoCyprusCzech RepublicDenmarkDjiboutiDominicaDominican RepublicEast TimorEcuadorEgyptEl SalvadorEquatorial GuineaEritreaEstoniaEthiopiaFaroe IslandsFijiFinlandFranceFrench PolynesiaGabonGambiaGeorgiaGermanyGhanaGreeceGreenlandGrenadaGuamGuatemalaGuineaGuinea-BissauGuyanaHaitiHondurasHong KongHungaryIcelandIndiaIndonesiaIranIraqIrelandIsraelItalyJamaicaJapanJordanKazakhstanKenyaKiribatiNorth KoreaSouth KoreaKosovoKuwaitKyrgyzstanLaosLatviaLebanonLesothoLiberiaLibyaLiechtensteinLithuaniaLuxembourgMacedoniaMadagascarMalawiMalaysiaMaldivesMaliMaltaMarshall IslandsMauritaniaMauritiusMexicoMicronesiaMoldovaMonacoMongoliaMontenegroMoroccoMozambiqueMyanmarNamibiaNauruNepalNetherlandsNew ZealandNicaraguaNigerNigeriaNorthern Mariana IslandsNorwayOmanPakistanPalauPalestine, State of PanamaPapua New GuineaParaguayPeruPhilippinesPolandPortugalPuerto RicoQatarRomaniaRussiaRwandaSaint Kitts and NevisSaint LuciaSaint Vincent and the GrenadinesSamoaSan MarinoSao Tome and PrincipeSaudi ArabiaSenegalSerbiaSeychellesSierra LeoneSingaporeSint MaartenSlovakiaSloveniaSolomon IslandsSomaliaSouth AfricaSpainSri LankaSudanSudan, SouthSurinameSwazilandSwedenSwitzerlandSyriaTaiwanTajikistanTanzaniaThailandTogoTongaTriton

nidad and TobagoTunisiaTurkeyTurkmenistanTuvaluUgandaUkraineUnited Arab EmiratesUnited KingdomUnited StatesUruguayUzbekistanVanuatuVatican CityVenezuelaVietnamVirgin Islands, BritishVirgin Islands, U.S.YemenZambia Zimbabwe

Country

Send us your Comments

Name

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              "5":{"5.1":"","5.2":"","5.3":"","5.4":"","5.5":"","5.6":"United States"},
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            },
            fields: {
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              "19":[23],
              "24":[29],
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              "29":[],
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              "9":[10],
              "10":[],
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              "12":[],
              "13":[],
              "14":[],
              "30":[]
            }
          };
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            window['gf_number_format'] = 'decimal_dot';
          }
          jQuery(document).ready(function(){
            gf_apply_rules(19, [19,24,23,29,28,9,10,12,13], true);
          });
        }
      }
    }
  }
});

```

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r_19\').show();jQuery(document).trigger(\'gform_post_conditional_logic
\', [19, null, true]);} );} if(window["gformInitPriceFields"]) jQuery(d
ocument).ready(function(){gformInitPriceFields();} );if(!(android)/.i.t
est(navigator.userAgent)){jQuery(\'#input_19_7\').mask(\'(999) 999-9999
\').bind(\'keypress\', function(e){if(e.which == 13){jQuery(this).blur
();} } );}} } );jQuery(document).bind(\'gform_post_conditional_logic\',
function(event, formId, fields, isInit){} ); jQuery(document).ready(fu
nction(){jQuery(document).trigger(\'gform_post_render\', [19, 1]) } );
\n Giving in Honor of or in Memory of a Loved One Your tribute gift to
360 Youth Services honors the caring spirit of someone you love and he
lps sustain the services to youth that are so vital in our community. A
t your direction, we will send a card to the person you seek to honor s
tating that a gift has been made in his or her name and emphasizing the
impact of that gift. Use the online donation form to make your gift an
d tell us who you wish to honor.\n Donate by Mail To donate by mail, se
nd your check payable to 360 Youth Services to: Donate by Phone To don
ate using a credit card over the phone, please call our Administrative
Office at 630-961-2992, ext. 1120.\n Donate Goods or Services To donat
e goods or services, including items from the 360 Youth Services Wish L
ist, please call our Administrative Office at 630-961-2992.\n Wish List
Many of the youth assisted by 360 Youth Services, especially the resid
ents of our Transitional Housing Program and Cornerstone Group Home for
Boys, have specific needs. If you would like to make a gift that direc
tly impacts a child or young adult in need, visit our wish list.\n Plan
ned Giving Do you want to leave a legacy that helps children and young
adults in need? Making a bequest from a will or a living trust is very
simple. You do not have to rewrite your will or trust documents. Simpl
y add an amendment, called a codicil, to your will or trust documents.
For your convenience, we have provided some language that your attorne
y may review: "I give, devise and bequeath to 360 Youth Services, the s
um of _____ dollars ($_____) for the benefit of its general support
(or specify the specific program you wish to support)." Instead of nam
ing a specific amount, you may indicate a percentage of your estate or
a percentage of the remainder of the estate after you have provided fo
r your heirs. If you have questions or would like further assistance, p
lease contact\Nancy Wiersum,\Chief Advancement Officer\at 630-
961-2992, ext\1127 or\email\protected/* <![CDATA[ /*!functio
n(t,e,r,n,c,a,p){try{t=document.currentScript||function(){for(t=documen
t.getElementsByTagName(\'script\'),e=t.length;e--;)if(t[e].getAttribute
(\'data-cfhash\'))return t[e]}();if(t&&(c=t.previousSibling)){p=t.paren
tNode;if(a=c.getAttribute(\'data-cfemail\')){for(e=\'\',r=\'0x\' +a.subs
tr(0,2)|0,n=2;a.length-n;n+=2)e+=\'%\'+(\'0\' +(\\'0x\' +a.substr(n,2)^r).
toString(16)).slice(-2);p.replaceChild(document.createTextNode(decodeUR
IComponent(e)),c)}p.removeChild(t)}}catch(u){}}()/* ]> */\n Gifts of S
tock Your gift of stock can help all those who rely on 360 Youth Servic
es, and bring tax benefits to you and your family. If you make a gift o
f stock, won't you please let us know? While 360 Youth Services gratefu
lly accepts all gifts, including anonymous ones, it is very important f
or us to know the identity of the donors of all gifts in order to give
prompt and accurate credit for gifts received. Particularly in the cas
e of an electronic transfer, it is often very difficult to obtain this
information after the transaction is processed. As soon as a gift of s
tock is received, 360 Youth Services sends an acknowledgment stating th
e nature of the gift, the gift valuation date and the gift valuation am
ount for tax purposes. To properly process your gift and acknowledge yo
ur generosity, please contact\Nancy Wiersum,\Chief Advancement Of
ficer\at 630-961-2992, ext\1127 or [email\protected]/* <![CDAT

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A[ */!function(t,e,r,n,c,a,p){try{t=document.currentScript||function(){
{for(t=document.getElementsByTagName('\script\'),e=t.length;e--;)if(t
[e].getAttribute('\data-cfhash\'))return t[e]}();if(t&&(c=t.previousSib
ling)){p=t.parentNode;if(a=c.getAttribute('\data-cfemail\')){for(e=
'\',r='\0x\' +a.substr(0,2)|0,n=2;a.length-n;n+=2)e+='%\' +('\0\' +
'\0x\' +a.substr(n,2)^r).toString(16)).slice(-2);p.replaceChild(document.cre
ateTextNode(decodeURIComponent(e)),c)}p.removeChild(t)}}catch(u){}}()/*
]]> */\n Endowment Fund 360 Youth Services' Endowment Fund is managed
by The DuPage Foundation of Wheaton. The Foundation is dedicated to de
veloping and directing philanthropy to meet the needs of DuPage County.
We seek to ensure the long-term financial viability of the organizatio
n and establish the security of a reliable source of income in perpetui
ty. The Endowment Fund is evidence that 360 Youth Services is an enduri
ng and stable institution. Making 360 Youth Services part of an individ
ual's estate plan offers security to future youth and families that oth
erwise would have no assistance. Your gift will . . . To make a gift to
the Endowment Fund, please contact\xa0Nancy Wiersum,\xa0Chief Advancem
ent Officer\xa0at 630-961-2992, ext\xa01127 or [email\xa0protected]/*
<![CDATA[ */!function(t,e,r,n,c,a,p){try{t=document.currentScript||fun
ction(){for(t=document.getElementsByTagName('\script\'),e=t.length;e-
-;)if(t[e].getAttribute('\data-cfhash\'))return t[e]}();if(t&&(c=t.prev
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(e='\',r='\0x\' +a.substr(0,2)|0,n=2;a.length-n;n+=2)e+='%\' +('\0\' +
'\0x\' +a.substr(n,2)^r).toString(16)).slice(-2);p.replaceChild(documen
t.createTextNode(decodeURIComponent(e)),c)}p.removeChild(t)}}catch(u)
{}}()/* ]]> */',

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'Menu About Us We understand the challenges in our community. He alth care, family, education, employment; trying to find the time and g uidance to address every part of life can seem impossible. Association House makes it possible, all in one place – a place where the staff sp eaks your language and helps you meet your goals by providing wrap-arou nd services for social, educational, and health programs. We offer our community a unique blend of services, and do it with a warm, family-li ke atmosphere. Since 1899, Association House has worked with Chicagoans who seek tools to lead more productive lives. It is one of the oldest “settlement houses” in Chicago originally designed to provide relief a nd guidance to new immigrants. Today, Association House is a vital reso urce to under-served, multicultural communities, providing collaborativ e programs in English and Spanish. We promote health and wellness, educ ational advancement, and economic empowerment. With a staff of over 200 professionals, Association House impacts the lives of nearly 20,000 ch ildren, individuals and families each year in the neighborhoods of Humb oldt Park, West Town, Logan Square, Avondale, Hermosa, and beyond. We b oth address immediate needs and plan for long-term goals with services such as: These bilingual programs, conducted by seasoned staff in a ca ring, welcoming environment, give motivated participants a cohesive saf ety net to turn to throughout their life. Read more about our mission a nd values. To learn more about any of Association House's services, sim ply call or visit us. Our staff is happy to answer all of your question s. We are also always looking for new volunteers and donors – contact u s to find out how you can help your community. 1116 North Kedzie Avenu e, Chicago, IL 60651\n(773) 772-7170 Find us on: Subscribe to our news letter Email Address * Yes, I would like to receive emails from Associ ation House of Chicago. (You can unsubscribe anytime) Instagram ',

'About Us\n\n Mission Statement The mission of Catholic Charitie s Legal Assistance (known as “CCLA”) is to provide access to compassion ate and competent legal assistance to the economically disadvantaged in

the Chicago area without regard to religious affiliation. Mission Fulfillment CCLA endeavors to fulfill its mission by providing various legal services to clients who live on a low income and cannot afford an attorney. As a part of Catholic Charities, CCLA is able to refer clients for assistance to other Catholic Charities social services programs and to provide legal assistance to existing clients of Catholic Charities.

Staff
Hilda Bahena, Catholic Charities Legal Assistance Department Director (LADD). As the Department Director, Hilda is responsible for the day to day operations of the department, comprised of the Legal

Services Program and the Volunteer and Pro Bono Program. The LADD ensures the delivery of legal advice, direct representation and referral services to the department's clients on a wide range of legal issues. In addition, Hilda is responsible for strategic planning, including providing leadership and direction in establishing both short and long term goals that are consistent with those of the legal aid community and Catholic Charities.

Hilda joined CCLA after first working as a legal aid attorney in the states of California and Illinois for more than twelve years. Hilda's public interest experience spans a wide range of subject areas, including landlord/tenant, consumer, and immigration law. She has developed a specific expertise in family law and legal issues related to domestic violence survivors and immigrant communities. In addition, throughout her career, Hilda has developed trainings, forged collaboration among service providers, conducted extensive community outreach, and created programs to expand services. Hilda is bilingual in Spanish.

Hilda received her Bachelors of Science from the University of Illinois College of Liberal Arts & Sciences and her Juris Doctorate from the University of Illinois College of Law.
Dennis Trainor, Senior Attorney. As a Legal Service Program Senior Attorney, Dennis provides a wide range of legal services, including advice, brief legal services and representation to the Department's clients. The Senior Attorney also supports the Department's attorneys, volunteer and staff, by providing leadership including, co-counseling, training, and guidance. Dennis provides services in variety areas of law including housing, family, and consumer law.

Dennis joined CCLA in 2011, having both legal aid and private sector experience. While working in legal aid, Dennis expanded the Poverty Law Project to include Southwestern Cook County, created and implemented a legal aid advice desk at the Sixth Municipal District Court of the Circuit Court of Cook County, and provided services under the Homeless Prevention and Rapid Re-Housing Program in suburban Cook County. While in private practice, Dennis concentrated on complex litigation in commercial and consumer matters with an emphasis on real estate and mortgages.

Dennis is a graduate of Florida Atlantic University and the University of Miami School of Law.
Legal Assistance: Who We Are What We Do Our Supporters ',

'After Supper Visions Program Events: Who We Are What We Do Our Supporters ',

'About Us Whether They Are Young or Old, Hungry or Addicted, Homeless or Friendless... Catholic Charities sees the face of God in those in need. By providing food, clothing, shelter and counseling, we bring hope to the hopeless in the city of Chicago and its suburbs. With 150 programs at 164 locations throughout Cook and Lake counties, we serve virtually every neighborhood and parish in the Chicagoland area. Through our broad spectrum of services, we annually assist more than 1 million persons in Cook and Lake counties without regard to religious, ethnic or economic background. For more than 98 years, Catholic Charities has empowered families and individuals of all races and reli

gious backgrounds to realize their full potential.\xa0Our services help people from the point of conception through the last stages of their lives. We keep mothers and their babies well-fed, prepare children in low-income families for school, keep youth in school and out of gangs, counsel and give job training to adults with economic troubles, provide affordable housing for seniors, and organize in-home care services for seniors who need help caring for themselves.\n\n

Only 8 cents of every dollar donated goes toward our administrative expenses; the rest goes directly to help clients. While Catholic Charities raises funds separately from the Archdiocese of Chicago, we serve as the social service arm of the church. Catholic Charities 2016 Fact Sheet\nCatholic Charities Organizational Chart\nCatholic Charities Code of Ethics\n\n\nCatholic Charities Identity Booklet\nCatholic Charities 2016-17 Service Directory\n\nCaridades Cat3licas Hoja Informativa 2016\nDirectorio de Servicios de Caridades Cat3licas 2016-17\nOur Mission Catholic Charities fulfills the Church's role in the mission of charity to anyone in need by providing compassionate, competent and professional services that strengthen and support individuals, families and communities based on the value and dignity of human life. Nuestra Mis3n Caridades Cat3licas cumple con el papel de la Iglesia en la misi3n de caridad a cualquier persona en necesidad, proporcionando servicios com pasivos, competentes y profesionales que fortalecen y apoyan a individuos, familias y comunidades, basados en el valor y la dignidad de la vida humana. Fraud Reporting At Catholic Charities, we try to ensure the security of all of our electronic communications such as email and our web sites. If you receive any email that appears to be fraudulent, or feel our web site has been compromised in any way, please contact us immediately at CC_Fraud_Reporting@catholiccharities.net and we will investigate this activity. Never release any personal or financial information via electronic communication unless you are certain it is secure, such as through our secure online donation page. Terms of Use & Privacy Policy Catholic Charities's Privacy Policy is designed to help you understand how we collect and use the personal information you decide to share, and help you make informed decisions when using our website located at www.catholiccharities.net and its directly associated domains (collectively, "Catholic Charities" or "Catholic Charities of the Archdiocese of Chicago" or "Website"). By using or accessing Catholic Charities, you are accepting the practices described in this Terms of Use & Privacy Policy. This privacy statement covers the site www.catholiccharities.net and its directly associated domains. If you have questions regarding this statement, please visit our Terms of Use & Privacy Policy page. About Us: Our Services: Who We Are What We Do Our Supporters ',

'Mission & Values A Mission Rooted in Catholic Social Teaching: We Serve Everyone Regardless of Faith... \nCatholic Charities fulfills the Church's role in the mission of charity to anyone in need by providing compassionate, competent and professional services that strengthen and support individuals, families and communities based on the value and dignity of human life. In order to remain faithful to our mission, Catholic Charities is guided by these core values: Respect, Compassion, Competence and Stewardship.\n\nOur mission and values are based on the firm foundation of Catholic Social Teaching, a collection of themes developed in papal and other writings over the course of the Church's history. These themes include the belief that human life is sacred; that all humans have inherent dignity, rights and responsibilities; that social structures like marriage and the family must be supported; that the needs of the poor and vulnerable must be met; and that we must be resp

onsible stewards of God's creation.\n\nFar from limiting our focus, our Catholic identity and values enable us to truly be "universal," which is what "catholic" really means. The tenets of Catholic Social Teaching call us to serve everyone, regardless of their belief or background, and to employ anyone, not just Catholics, who commits to our mission. Christ reached out to people of all faiths, and Catholic Charities does the same, with the goal of transforming lives for the better. About Us: Who We Are What We Do Our Supporters ',

'\nChinese American Service League\n 2141 South Tan Court | Chicago, IL | 60616 | 312.791.0418 Stay Connected to CASL! Secondary Menu Who We Are In the fall of 1978, ten dedicated Chinese Americans came together to bridge the gap in services for Chinese American immigrants in Chicago. Their passion and commitment ignited the spark for the Chinese American Service League (CASL), which has since burgeoned into a nurturing hub in the heart of Chinatown. Today, almost 40\xa0years later, CASL is the largest, most comprehensive social service agency in the Midwest dedicated to serving the needs of Chinese Americans. At CASL, we welcome all who walk through our doors regardless of race, ethnicity, religion, gender, age, lifestyle, and needs. We serve over 11,000 diverse clients each year: With more than 500 multilingual and multicultural professional and support staff – complemented by a team of over 250\xa0dedicated volunteers – we offer our clients vital physical, economic, mental, and social support. Our \$13+ million budget – which includes generous contributions from individuals, foundations, and corporate donors – supports programming that primarily serves immigrants who often lack formal education, possess few transferable job skills, and know little of the new world around them. Since many of these individuals do not speak English and sometimes have no family or friends in the area, CASL becomes their instant family, friend, and teacher. With our support, CASL clients become thriving residents of the greater Chicago community, making valuable contributions as independent, productive members of society. In the words of one of those clients, "We had nothing but our dreams. The Chinese American Service League helped us realize them." CASL Materials CASL Connections Footer Menu ',

'\nChinese American Service League\n 2141 South Tan Court | Chicago, IL | 60616 | 312.791.0418 Stay Connected to CASL! Secondary Menu History and Mission In the fall of 1978, ten dedicated Chinese Americans came together to bridge the gap in services for Chinese American immigrants in Chicago. Their passion and commitment ignited the spark for the Chinese American Service League (CASL), which has since burgeoned into a nurturing hub in the heart of Chinatown. Today, almost 40\xa0years later, CASL is the largest, most comprehensive social service agency in the Midwest dedicated to serving the needs of Chinese Americans. At CASL, we welcome all who walk through our doors regardless of race, ethnicity, religion, gender, age, lifestyle, and needs. We serve over 11,000 diverse clients each year: With more than 500 multilingual and multicultural professional and support staff – complemented by a team of over 250\xa0dedicated volunteers – we offer our clients vital physical, economic, mental, and social support. Our \$13+ million budget – which includes generous contributions from individuals, foundations, and corporate donors – supports programming that primarily serves immigrants who often lack formal education, possess few transferable job skills, and know little of the new world around them. Since many of these individuals do not speak English and sometimes have no family or friends in the area, CASL becomes their instant family, friend, and teacher. With our support, CASL clients become thriving residents of the greater Chicago community, making valuable contributions as independent, produ

ctive members of society. In the words of one of those clients, "We had nothing but our dreams. The Chinese American Service League helped us realize them." CASL Materials CASL Connections Footer Menu ',

'Mission – History About Mission Statement The Crisis Center for South Suburbia is a non-profit community organization that provides emergency shelter and other essential services for individuals and families victimized by domestic violence and addresses the societal issues that contribute to domestic violence. History 1976–The Committee on Women of the Palos Branch of the American Association University Women began to study the issue of domestic violence. They visited safe houses, attended conferences, read extensively on the subject and prepared a comprehensive bibliography. \xa0 1978–The committee established a "hotline" in a member's kitchen. They began documenting the calls they received from battered women seeking safety and support. That spring, the group received seed money from the American Association of University Women to begin training volunteers and to provide services to clients. \xa0 1979–The group had obtained their incorporation as a not-for-profit agency and had established a primary catchment area comprised of the ten townships south of Chicago. Eight beds were secured at a local community center and professional counselors were hired. 1980–A farmhouse, capable of sheltering nineteen women and children was secured by the agency. Counseling sessions took place on the back porch in the summer, and in the busy living room in colder weather. Staff, volunteers and nineteen clients shared a single bathroom. \xa0 1980–1989–The Crisis Center would continue to work out of the farmhouse, expanding services and implementing new programs over the next nine years. \xa0 1986–1993– In 1986, Neat Repeats opened in Blue Island as a way to channel clothing donations for clients and to raise funds for programs and services. \xa0 In 1988, Neat Repeats moved to Worth. \xa0 In 1993, Neat Repeats moved to its current location in Worth. \xa0 1989–The board of directors initiated a capital campaign to construct a new shelter. In the subsequent three years, \$1.3 million was raised. \xa0 1991–The board of directors, volunteers, staff and nineteen women and their children moved into a new 35-bed shelter facility. This facility is home to the Crisis Center for South Suburbia today. \xa0 1996–Due to the growth of the agency, a garage, multi-purpose room, and additional office space was added to the facility. \xa0 2001–The Crisis Center announced its Bridges Transitional Housing Program as it continued its comprehensive services to victims of domestic violence. \xa0 2001–Construction of a 3,000 square foot addition was completed, including nine counseling offices, a group counseling room, and a computer room, and was dedicated as the Elizabeth F. Mahar Counseling Center on Wednesday, September 19, 2001. \xa0 2002–The Crisis Center announced its Community Policing Program to better assist domestic violence victims seeking assistance through law enforcement. \xa0 2002–The Crisis Center opened its second Neat Repeats resale store in a new strip mall located at 9020 W. 159th Street, Orland Park. \xa0 2002–The Crisis Center received the President's Community Volunteer Award from President George Bush. \xa0 2003–The Crisis Center is 25 years strong! \xa0 2005–An apartment building was purchased for the Transitional Housing Program. \xa0 2005–A new logo was introduced, with outstretched arms representing the comprehensive nature of the services offered through the Crisis Center. \xa0 2007–A new playground was built with new equipment and flooring, offering a safe outdoor play environment for the children staying at the shelter. \xa0 2008–The Crisis Center began its 30 year anniversary, remembering its founder, Dianne Masters, and honoring the many victims and survivors of domestic violence whose lives have been touched by of the vision and passion of its foundi

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' We open doors for women experiencing homelessness About Deborah's Place Deborah's Place is the oldest and largest provider of housing for women experiencing homelessness in Chicago. Locally and nationally, we're recognized as a leading agency among homeless service providers. We work collaboratively with our tenants, try innovative new approaches, and deliver high-quality services. Learn more about our mission and history. Inspiration to Give Back: Lisa's Story Keep our doors open for women in need. Stay Connected Sign up for our monthly email updates and get to know Deborah's Place. \n Events \nTaco Tuesday at Lagunitas TapRoom\n \n\n\t\t\tView More...\t\t\n Updates The Home Page Spring 2017 We open doors for women experiencing homelessness \xa0 About Us Our Programs Contact Us Our Updates & Events Volunteer Careers \xa0 Deborah's Place Administrative Offices 2822 W Jackson Blvd Chicago, IL 60612 Phone: 773-722-5080 Email: info@deborahsplace.org BOARD LOGIN Copyright © 2015, Deborah's Place \xa0\xa0\xa0\xa0\xa0\xa0 | \xa0\xa0\xa0\xa0\xa0\xa0\xa0\xa0\xa0 Privacy Policy ',

' We open doors for women experiencing homelessness Mission & Hi story Our Mission Deborah's Place opens doors of opportunity for women who are homeless in Chicago. Supportive housing and services offer wom en their key to healing, achieving their goals and moving on from the e xperience of homelessness. We seek to fulfill our mission through the e xpression of our core values: Our History Since 1985, Deborah's Place h as provided compassionate care to women experiencing homelessness. In t hat time, we've continually improved our programs and services. Debora h's Place began by offering emergency overnight shelter in a church gy m. Responding to the needs of participants, the overnight shelter was f ollowed with a day program called Irene's. Here, women could begin heal ing from trauma through art therapy and other resources. Following the day program, Marah's was opened as a transitional housing program in 1 988. With Marah's, Deborah's Place took an important step towards provi ding a safe environment 24 hours a day. This strategic direction toward s more comprehensive services continued as we began offering case manag ement and developing our first permanent supportive housing, which open ed in 1995. Additional milestones in our history include: Keep our doo rs open for women in need. Stay Connected Sign up for our monthly email updates and get to know Deborah's Place.

\n Events \nTaco Tuesday a t Lagunitas TapRoom\n \n\n\t\t\tView More...\t\t\n Updates The Home Page Spring 2017 We open doors for women experiencing homelessness \xa0

About Us Our Programs Contact Us Our Updates & Events Volunteer Caree rs \xa0 Deborah's Place Administrative Offices 2822 W Jackson Blvd Chic ago, IL 60612 Phone: 773-722-5080 Email: info@deborahsplace.org BOARD LOGIN Copyright © 2015, Deborah's Place \xa0\xa0\xa0\xa0\xa0 | \xa0 0\xa0\xa0\xa0\xa0\xa0\xa0\xa0\xa0\xa0 Privacy Policy ',

'About DuPagePads DuPagePads' Mission is to End Homelessness in DuPage County. Hello, I believe that in DuPage County, we can all do s

omething incredible; we can work together to offer people hope and possibility. We are focused on results and committed to the promise we made to end homelessness in our community. You, our donors, partners, and volunteers make DuPagePads an agency of positive change in the lives of people in crisis in DuPage County. Thank you for your inspiration, commitment, and energy! I challenge each one of us to be visionaries. Partner with us – invest in our mission and envision a county where everyone can have a place to call home. Gratefully, Carol Simler\nExecutive Director DuPagePads is so much more than a pad on the floor. DuPagePads is about the journey home. It's about the journey from dependency to self-sufficiency. Not the shelter. Not the nights spent in a car, in a motel room or on the street. DuPagePads is a journey that begins with an extended hand, an affirming voice, and a trusting soul that will advocate undividedly for each individual. The solution to end homelessness. Starts with housing. The solution to end homelessness is more complex than providing individuals with food and shelter. Founded in 1985, DuPagePads is the largest provider of interim and permanent housing, coupled with support services in order to help individuals work toward becoming self-sufficient. These vital support services enable the individuals we help to receive case management and life coaching, employment support such as job coaching, as well as engagement with employers—effectively stopping the cycle of homelessness. DuPagePads IS the solution to end homelessness—because when someone believes in you, everything can change. Click here to find more success stories. Click here for our agency brochure \xa0 \xa0 Search About DuPagePads Contact DuPagePads 601 West Liberty, Wheaton, IL 60187\nPhone: (630) 682-3846 Contact Us Join Our E-Mail List Upcoming Events 11th Annual Taste of Hope\nThursday, March 2, 2017, 6:00pm-9:00pm Experience signature dishes from 25 of the area's leading upscale restaurants in one evening at Drury Lane. Guests can enjoy wine pairings, unforgettable live and silent auction items, mobile bidding, raffles and more!\nLearn More Latest Tweets Hosting Congregations Full List of Support Congregations Community Benefactors Community Partnerships ',

'About Us Welcome! As Executive Director of Family Shelter Service, I am pleased to welcome you to our website. The Family Shelter Service website is an easy way for you to learn about the agency's mission of providing help and hope for victims of domestic abuse and their families. On our website, you will find information that will keep you current on developments in the agency and will empower you to make a difference. I encourage you to use our website as a gateway to our programs and services, special events, giving opportunities, and domestic abuse resources. On behalf of all of us at Family Shelter Service, thank you for visiting and for your interest in creating a safe community for all. Judie Caribeaux \xa0 Benefit Family Shelter Service when you shop Amazon Our Mission \n Annual Report FY 2014-15 Next Training April 29-May 20 Next Training April 29-May 20 Visit our Story Project website Family Shelter Service FY 2014-15 Annual Report Family Shelter Journals \n (c) 2014 Family Shelter Service - 605 E. Roosevelt Road Wheaton, Illinois 60187 | Tel: 630-221-8290 | Fax: 630-221-8098 | Hotline: 630-469-5650\n ',

'The Second Chance Resale Shops: A place where our clients can shop free of charge and a revenue stream to support our mission Family Shelter's two Second Chance resale shops serve several important functions for our organization: Stop by and say "hi" sometime. We'd love to have you browse our fabulous stores. Or give us a call at the phone numbers below. Hours (both locations): Mon., Wed., Fri., Sat.: 10 a.m. – 5 p.m. Tues. & Thurs.: 10 a.m. – 8 p.m. Donations accepted Mon.-Sat. 1

0 a.m. – 4 p.m. \xa0 South Store: 1131 Fairview Ave., Westmont Corner of Fairview & 63rd 630-241-7268 \xa0 Central Store: 1512 N. Naper Blv d., Naperville Corner of Naper & Ogden 630-955-9599 Benefit Family Shelter Service when you shop Amazon Our Mission \n Annual Report FY 2014-15 Next Training April 29-May 20 Next Training April 29-May 20 Visit our Story Project website Family Shelter Service FY 2014-15 Annual Report Family Shelter Journals \n(c) 2014 Family Shelter Service - 605 E. Roosevelt Road Wheaton, Illinois 60187 | Tel: 630-221-8290 | Fax: 630-221-8098 | Hotline: 630-469-5650\n ',

' Vision & Strategy Equity.\nOpportunity.\nFor all. We believe society is better for everyone when all of us can participate, prosper, and reach our\xa0full potential. TAKING ON SOCIETY'S TOUGHEST PROBLEMS We are not afraid. We listen and learn. We figure out what needs to be done, and we work with others to do it. Heartland Alliance pairs direct services with research and advocacy to achieve lasting change. Healing and Justice » Heartland Alliance believes that solutions reside in individuals and in our communities. We believe that there can be no healing without justice, and no justice without healing. Addressing Violence » No matter where in the world we work, no matter how promising the opportunity, violence is getting in the way. It's disrupting lives and hurting all of us. We need partners, advocates, dreamers, investors, analysts, and doers. We need YOU. \xa0 \xa0 \xa0 Stay connected with Heartland Alliance \xa0 ABOUT \xa0 | \xa0 BOARD LOGIN \xa0 | \xa0 PROGRAM DIRECTORY \xa0 | \xa0 CAREERS \xa0 | \xa0 PRIVACY POLICY \xa0 | \xa0 CONTACT US Copyright 2017, Heartland Alliance is a nonprofit, nonpartisan, nonsectarian organization. 208 S. LaSalle Street, Suite 1300, Chicago, IL 60604, 312.660.1300 We do not endorse candidates for political office. ',

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y life can change, \nwe've got more to share. \xa0 \xa0 Stay connected with Heartland Alliance \xa0 ABOUT \xa0 | \xa0 BOARD LOGIN \xa0 | \xa0 PROGRAM DIRECTORY \xa0 | \xa0 CAREERS \xa0 | \xa0 PRIVACY POLICY \xa0 | \xa0 CONTACT US Copyright 2017, Heartland Alliance is a nonprofit, nonpartisan, nonsectarian organization. 208 S. LaSalle Street, Suite 1300, Chicago, IL 60604, 312.660.1300 We do not endorse candidates for political office. ",

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    About Us Heartland Alliance, one of the world's leading anti-poverty organizations, works in communities in the U.S. and abroad to serve those who are homeless, living in poverty, or seeking safety. It provides a comprehensive array of services in the areas of health, housing, jobs and justice – and leads state and national policy efforts, which target lasting change for individuals and society. Mission Heartland Alliance advances the human rights and responds to the human needs of endangered populations—particularly the poor, the isolated, and the displaced—through the provision of comprehensive and respectful services and the promotion of permanent solutions leading to a more just global society.\xa0 MENU Poverty, Homelessness,\xa0Injustice End Here If you believe that every life can change, \nwe've got more to share. \xa0 \xa0 Stay connected with Heartland Alliance \xa0 ABOUT \xa0 | \xa0 BOARD LOGIN \xa0 | \xa0 PROGRAM DIRECTORY \xa0 | \xa0 CAREERS \xa0 | \xa0 PRIVACY POLICY \xa0 | \xa0 CONTACT US Copyright 2017, Heartland Alliance is a nonprofit, nonpartisan, nonsectarian organization. 208 S. LaSalle Street, Suite 1300, Chicago, IL 60604, 312.660.1300 We do not endorse candidates for political office. ",

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'Our Story' Inspiration Corporation was founded in 1989 by Lisa Nigro, a police officer who wanted to make a difference in the lives of the people she encountered on her beat. Click here to read the full story. about Mission: In an atmosphere of dignity and respect, Inspira

"About Us About Life Span Statement of Philosophy Life Span provides comprehensive services for women and children enabling them to stay together without violence, and/or to help women eliminate the abuse from their lives, build upon their strengths, and become self-sufficient. Life Span is committed to providing victims of abuse a range of non-residential options by defining domestic violence as a crime as well as a social problem. Life Span is also committed to reducing community acceptance and tolerance of abuse and increasing community awareness of

domestic violence and sexual violence. Life Span provides community education and technical assistance to ensure responsive and appropriate treatment and delivery of public services to victims of domestic and sexual violence. History Life Span was founded in 1978 by a coalition of women and organizations in the North and Northwest suburbs of Cook County to address the urgent need of battered women in the area for services. In the last 34 years, Life Span has grown from a small, grass roots agency staffed by an Executive Director and a legion of volunteers to an agency employing 25 people. Our agency has grown from one which provided group counseling to one which is a leader in the provision of expert services from counseling and criminal court advocacy to legal representation in all types of family law cases. Life Span has created a number of innovative programs, including the Police Project, the Target Abuser Call Project in conjunction with the State's Attorneys Office, and the Immigration Project. In addition, we are also the only agency in Illinois, and possibly the country, to put into practice Civil No Contact Orders for sexual assault survivors. Throughout our history, Life Span has been true to its original mission, the eradication of domestic and sexual violence in the lives of its individual clients and in society. Our direct domestic and sexual violence services work toward this goal. In our advocacy and policy work, we use what we have learned from helping our clients, to create systems of change that positively impact survivors of domestic and sexual violence. Computer Safety If you think your activities are being monitored, they probably are. If you are in danger, please try to use a safe computer that someone abusive does not have direct or remote (hacking) access to. Support Our Mission

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'Services Life Span Services Victim Safety, Perpetrator Accountability, and Client Empowerment Life Span Anti-discrimination Statement Services For Victims of Domestic Violence Life Span provides legal services, advocacy, and counseling services to victims of domestic violence. Domestic violence attorneys represent clients within the Cook County area. Our attorneys provide representation for victims of domestic violence in divorce, custody, visitation, Orders of Protection (OP) and other issues presented in Cook County's Domestic Relations Division. Immigration assistance for domestic violence clients is also provided. Services For Sexual Violence Survivors If you are a survivor of sexual abuse or sexual assault, you may be able to get a protective order to help keep you safe. You have rights under the law even if you did not report the assault to the police, if the assault happened some time ago, or if the police and/or State's Attorney's Office have told you that there is not enough evidence for a criminal case. Counseling Our counseling services are supportive and educational. Life Span believes that when given correct information, and a safe environment to ask questions and learn about resources, any client can become his/her own best advocate, and develop a safety plan that works. Training Life Span is an approved Illinois Certified Domestic Violence Professional (ICDVP) training site. Due to funding constraints, Life Span has temporarily suspended the Domestic Violence 40-hour training. Check back for updated information. * For more information, call: (847) 824-0382 Advocacy Life Span staff provide training to professionals who work with victims of domestic violence and sexual violence to ensure the responsive and appropriate delivery of public services to battered women, survivors, and their ch

children by the medical community, criminal justice system, law enforcement, educators, and social service providers. Computer Safety If you think your activities are being monitored, they probably are. If you are in danger, please try to use a safe computer that someone abusive does not have direct or remote (hacking) access to. Support Our Mission Follow Us on Facebook Follow Us on Twitter Recent Posts Center for Legal Services & Advocacy Des Plaines Office Sorry, but we cannot support your browser. Please call Life Span at 312-408-1210 for more information. For a better browsing experience, please upgrade to a modern web browser. ',

'Domestic Violence About Domestic Violence Fact: Domestic violence crosses all age, ethnic, socioeconomic, religious, and educational boundaries. There are doctors, ministers, psychologists, police, attorneys, judges, and other professionals who beat their partners. Battering also occurs in same gender relationships. Domestic violence is virtually impossible to measure with absolute precision due to numerous complications including the societal stigma that inhibits victims from disclosing their abuse and the varying definitions of abuse used from study to study. Estimates range from 960,000 incidents of violence against a current or former spouse, boyfriend, or girlfriend per year to 3.9 million women who are physically abused each year. Thirty percent of Americans say they know a woman who has been physically abused by her husband or boyfriend in the past year. An abusive relationship can be defined as one in which a partner uses a pattern of assaultive and coercive behaviors to maintain power and control over the other partner. This includes couples who are married or unmarried, gay or straight. Types of abuse can include physical, emotional, social, economic, and sexual. Cycle of Violence Phase 1 – Tension Building A victim often senses that the abuser is becoming edgy and more prone to lash out at trivial frustrations. The victim may learn to anticipate abuse and try to control it by being more nurturing and compliant or by simply staying out of the abuser's way. This phase is marked by many "minor" abusive actions that gradually increase in severity. Quite often the event which will trigger the battering phase is initiated by the abuser who may make a demand which the victim cannot meet, and responds to her/his refusal or inability to act with violent behavior. Abuse victims often accept the building rage in a partner as being legitimately directed towards her/him.

The victim internalizes the responsibility of keeping the situation from exploding. If she/he does their job well, the abusive partner will become or remain calm; if she/he fails, the victim believes it is their own fault. A victim who has been battered over time knows that she/he can do nothing to stop the tension from building, but often denies this knowledge to help cope with the partner's behavior. Phase 2 – Acute Battering Incident (Explosive Incident) When the abuser finally becomes violent, the severity of the assault and where it occurs is impossible to predict. This phase is characterized by explosive and unpredictable rage. This may involve pushing, shoving, shaking, or hair pulling.

It may involve hitting with an open hand or a closed fist. It may involve intense yelling and name calling. It may be over in a moment or last for hours. If the assault has been physical, there may be visible injuries, but often an experienced batterer will leave no marks. The attack rarely takes a single consistent form. The attack is followed by shock, denial and disbelief. Most victims consider themselves lucky that it was not worse, no matter how bad their injuries are. They often deny the seriousness of their injuries and refuse to seek medical help if it is needed. The abuser denies violence, and justifies the behavior by saying the original intent was to simply teach the victim a lesson, an

d she/he "just lost control." Phase 3 – Aftermath: Loving Respite (Re-engagement Phase) Victims may enter the criminal justice system after an acute battering episode, but after the assault comes a period of calm, loving, contrite behavior. Both the abuser and the victim feel guilty about the event and resolve never to "let" it happen again. The batterer will very typically treat the victim with apparent respect, love and affection. This is a great relief for the victim and is precisely what was desired from the relationship all along. The abuser apologizes for what happened and asks for forgiveness. The abuser may even believe s he/he will not do it again. The abuser promises to control her/himself and will never again hurt the partner she/he loves. An abuser may even agree to go to therapy (but will usually drop out when the relationship resumes the tension building phase). The abuser tells the victim that she/he would fall apart without them, and the victim wants to believe she/he will no longer have to suffer abuse. An abuser's reasonableness and loving behavior during this period support the victim's wish that the partner can really change. The victim takes responsibility for their abuser's well-being and for the abuse. If the victim has filed charges against the "reformed" partner, she/he may consider dropping them. As long as the abusive partner continues to behave affectionately, the victim becomes increasingly reluctant to jeopardize such good behavior by proceeding with a prosecution or anything considered a disturbance to the relationship. If you have any questions, or would like to learn about your options, please call Life Span at 312-408-1210. The Illinois Domestic Violence Help Line is free, confidential and multilingual: Phone: 1-877-863-6338 | TTY: 1-877-863-6339 Computer Safety If you think your activities are being monitored, they probably are. If you are in danger, please try to use a safe computer that someone abusive does not have direct or remote (hacking) access to. Support Our Mission Follow Us on Facebook Follow Us on Twitter Recent Posts Center for Legal Services & Advocacy Des Plaines Office Sorry, but we cannot support your browser. Please call Life Span at 312-408-1210 for more information. For a better browsing experience, please upgrade to a modern web browser. ',

'Sexual Assault About Sexual Assault If you are a survivor of sexual abuse or sexual assault, you may be able to get a protective order to help keep you safe. You have rights under the law even if you did not report the assault to the police, if the assault happened some time ago, or if the police and/or State's Attorney's Office have told you that there is not enough evidence for a criminal case. Please contact Life Span at 312-408-1210 for more information. Education & Training Life Span provides trainings to police departments, prosecutors, colleges & universities, and other social service agencies. Please contact Life Span at 312-408-1210 for more information. * Services are also available in Spanish, Polish and Arabic. Services For Survivors Financial Concerns Crime Victims Compensation Act (CVC): Victims of sexual assault may be eligible to receive compensation for expenses related to the assault, including medical and hospital expenses, counseling or therapy costs, relocation expenses, loss of earnings, and tuition reimbursement. Employment Victims' Economic Security and Safety Act (VESSA): Victims of sexual assault may be eligible to take time off work to attend court, seek counseling, or see a doctor. Your employer must give you up to 12 weeks of unpaid job-guaranteed leave to help you cope with problems caused by the sexual assault. Education Title IX of the Civil Rights Act: Federal law requires schools to protect students from sex discrimination, including sexual assault. We can work with your high school or university to ensure that you can safely continue your education. S

chool Disciplinary Code: If the perpetrator is a fellow student, you have a right to bring a complaint under the school disciplinary code. Housing Illinois Safe Homes Act: Victims of sexual assault may be able to end their lease early and/or change their locks. Student Housing: If you live in student housing, your university should assist you in relocating to a safe address. Immigration U Visa: If you reported the assault to the police and have cooperated with the investigation, you may be eligible for a U Visa. A U Visa grants temporary status and work authorization for 4 years in the U.S. As a U status holder, you may potentially apply for Lawful Permanent Resident Status in the future. Student Visa: Some students experience problems with their student visa if they are forced to drop out of college as a result of the assault. Our staff can help explain your options. We will explore all legal options in a way that maintains your privacy. For a free and confidential legal consultation, please contact Life Span at 312-408-1210. Computer Safety If you think your activities are being monitored, they probably are. If you are in danger, please try to use a safe computer that someone abusive does not have direct or remote (hacking) access to. Support Our Mission Follow Us on Facebook Follow Us on Twitter Recent Posts Center for Legal Services & Advocacy Des Plaines Office Sorry, but we cannot support your browser. Please call Life Span at 312-408-1210 for more information. For a better browsing experience, please upgrade to a modern web browser. ',

'1871 High Grove Lane, Naperville, IL 60540 Mission and Values Loaves & Fishes Community Services is a registered 501(c)(3) organization that has served our community since 1984. Our vision is to end hunger in our community. Our mission is to provide food and leadership in the community by uniting and mobilizing resources to empower people to be self-sufficient. Where do Loaves & Fishes clients come from? As you can see, our services are in high demand within our extended community. Residents of Naperville and DuPage County are able to visit for grocery assistance every 14 days. Households from outside DuPage and Naperville may receive a one-time emergency distribution. We Believe ...in the power of community to change lives.\n...that by working together we can accomplish great things.\n...that each person possesses inherent dignity.\n...in the nobility of the human spirit.\n...the opportunity to serve is a gift.\n...food is a right and not a privilege. Core Values Community Compassion \xa0 Dignity \xa0 Hope \xa0 Service Serve to Solve: 2016-2018 Strategic Plan Share the Joy! About Us Contact Information Loaves & Fishes Send us a message. Need Help? Stay Connected Click on the social media icons below and stay connected with us across the web and throughout your day. Email subscription Enter your email address to receive our latest news and program updates. ',

'1871 High Grove Lane, Naperville, IL 60540 Mission and Values Loaves & Fishes Community Services is a registered 501(c)(3) organization that has served our community since 1984. Our vision is to end hunger in our community. Our mission is to provide food and leadership in the community by uniting and mobilizing resources to empower people to be self-sufficient. Where do Loaves & Fishes clients come from? As you can see, our services are in high demand within our extended community. Residents of Naperville and DuPage County are able to visit for grocery assistance every 14 days. Households from outside DuPage and Naperville may receive a one-time emergency distribution. We Believe ...in the power of community to change lives.\n...that by working together we can accomplish great things.\n...that each person possesses inherent dignity.\n...in the nobility of the human spirit.\n...the opportunity to serve is a gift.\n...food is a right and not a privilege. Core Values Comm

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'\n\r\n\t\xa0 \n\r\n\r\n\t\xa0 \n\r\n\r\n\t\xa0 \n About Us \r\n\r\n\tMujeres Latinas en Acci3n (Mujeres), a bilingual/bicultural agency, empowers Latinas\xa0 by providing services which reflect their values and culture and being and advocate on the issues that make a difference in their lives. \r\n\r\n\tFounded in 1973, Mujeres is the longest standing incorporated Latina organization in the nation. Over the years Mujeres has developed a comprehensive array of social services and advocacy initiatives that promote non-violence, reproductive health and leadership development. \r\n\r\n\tMujeres offers services that support all programs, which include general intake, volunteer training and childcare. Childcare is provided for clients while they are receiving services. \r\n\r\n\t\xa0 \r\n\r\n\t\xa0 \r\n\r\n\t\xa0 \r\n\r\n\t\xa0 Enlaces \r\n\r\n\tVisit us \r\n\r\n\t\xa0 \r\n\r\n\tConnect \n ',

'\n\r\n\t\xa0 \n\r\n\t\xa0 \n\r\n\t\xa0 \n Mission \nEmpowering Latinas For\xa040 Years\r\n Mujeres Latinas en Acci3n empowers Latinas through providing services which reflect their values and culture and being an advocate on the issues that make a difference in their lives.
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'Categories \n\r\n\t\xa0 \n\r\n\t\xa0 \n\r\n\t\xa0 \n Latin@s and Domestic Violence \r\n\tOctober is Domestic Violence Awareness Month. This is a time to educate the public about the prevalence of domestic violence and have open and honest discussions about the effects of domestic violence on our lives and in our communities.\xa0 \r\n\tCheck out this awesome infographic from The National Latin@ Network highlighting recent data about Latin@s and domestic violence:\xa0 \n Enlaces \r\n\tVisit us \r\n\t\xa0 \r\n\tConnect \n ',

'About Us Northwest Center Against Sexual Assault (Northwest CASA) is the only full service agency that provides free services to sexual assault survivors and their loved ones within the North and Northwest suburbs of Cook County. Our agency has been responding to the needs of survivors of sexual violence and significant others for more than 30 years. Northwest CASA is a governing body member of the Illinois Coalition Against Sexual Assault. Mission Statement Sexual assault destroys people's lives. Northwest Center Against Sexual Assault is committed to ending sexual violence, promoting individual responsibility, and empowering survivors. Northwest CASA accomplishes this mission by: Communities Served Arlington Heights, Morton Grove, Barrington, Mount Prospect, Bartlett, Niles, Buffalo Grove, Northbrook, Des Plaines, Northfield, Elk Grove Village, Palatine, Evanston, Park Ridge, Glencoe, Prospect Heights, Glenview, Rolling Meadows, Golf, Schaumburg, Hanover Park, Skokie, Hoffman Estates, Streamwood, Inverness, Wheeling, Kenilworth, Wilmette, Lincolnwood, Winnetka. If you have any questions or comments, please contact us by phone at (847)806-6526 or email. Testimonial Donate Northwest CASA is a registered 501 C 3 organization in Illinois. All donations and contributions are tax exempt. To make a donation or contribution, please click the Donate button. Upcoming Events 40-Hour Sexual Assault Advocate Training - March 2017 Walk a Mile in Her Shoes ',

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s - Neighbor to Neighbor PRC is creating a future of hope and oppor

tunity. About PRC \n Meeting Our Community's Needs – Neighbor to Neighbor
 or Since 1975, People's Resource Center (PRC) has been bringing neighbors together to respond to hunger and poverty in DuPage County. Nearly 30,000 DuPage residents rely on PRC for help each year. With a team of over 2,000 volunteers, we offer nutritious food and other basic necessities like clothes and rent assistance for people facing tough times.\xa0

We also connect people with resources—education and tutoring, jobs, technology, art, a caring community—to create a future of hope and opportunity for all. PRC is able to provide these services because of the generosity and support from our neighbors. More than 2,400 volunteers work with our small staff offering\xa0 time, skills and resources to help their neighbors. Donors contribute food, clothing, books, computers, and money to support our work.\xa0 The majority of our support comes from caring neighbors right here in DuPage County. Our Mission People's Resource Center community exists to respond to basic human needs, promote dignity and justice, and create a future of hope and opportunity for the residents of DuPage County, Illinois through discovering and sharing personal and community resources. Our History From our humble beginnings in 1975, handing groceries out to neighbors in need from a small house on Indiana Avenue in Wheaton, we have grown to become a multi-site, multi-service organization serving tens of thousands.\xa0 All the while, we've remained grounded in grassroots support.\xa0 We're still serving the community "neighbor to neighbor." Learn more about PRC History.

\xa0 Media Release for photo/video consent. Visit Us Click here for directions to our Wheaton and Westmont locations. A PRC Success Story \n Liliana found her calling as an artist thanks to PRC's art classes. Read what volunteers and clients say about PRC Volunteer tutors and clients from PRC share how PRC makes a difference in their lives. People's Resource Center (630) 682-5402 PRC Mission Statement: People's Resource Center community exists to respond to basic human needs, promote dignity and justice, and create a future of hope and opportunity for the residents of DuPage County, Illinois through discovering and sharing personal and community resources. © 2013 People's Resource Center\nPRC is a 501 (C)3, multiservice, grass roots organization serving the people of DuPage County, Illinois ",

"Search form \nDonate Now\n \n Meeting our Community's Needs – Neighbor to Neighbor Over 2,400 volunteers helped their neighbors through PRC last year.\xa0 Volunteer \n How to get startedTo join our team, please submit a volunteer application by choosing ONE of the four applications below that best relates to you: What happens after I apply? After your completed application has been received, you will be contacted by email from the Volunteer Office at PRC with next steps. Please check your inbox. Applicants must complete a Volunteer Agreement and attend one of our weekly volunteer orientations. Orientations last about an hour and include a tour of the facility, an introduction to the PRC mission and history and an overview of available opportunities. If you are interested in the Food Pantry, you will have the opportunity to sign up for your first shift at orientation. Other volunteer opportunities require an interview or specialized training which will be described at orientation. Questions? Email the Volunteer Coordinator at volunteers@peoplesrc.org or call 630-682-5402, ext. 243. \xa0 Volunteer Story

Bill Thompson, a computer program volunteer, shares his thoughts on volunteering. Ways to Give PRC needs your donations to provide food, clothing, computers, and more. Learn how you can help. Meet a PRC Client \n One DuPage mom shares her story of how People's Resource Center was able to help during a challenging time. People's Resource Center (630) 682-5402 PRC Mission Statement: People's Resource Center community exists

to respond to basic human needs, promote dignity and justice, and create a future of hope and opportunity for the residents of DuPage County, Illinois through discovering and sharing personal and community resources. © 2013 People's Resource Center\nPRC is a 501 (C)3, multiservice, grass roots organization serving the people of DuPage County, Illinois",

'About Us Mission Statement-\xa0 PLOWS Council on Aging is a non-profit organization dedicated to improving the quality of life of persons 60 years of age and older by providing the highest level of service to those who are physically, psychologically, and/or financially in need and treating those persons and families with dignity, compassion, and respect. PLOWS Council on Aging has been in operation since 1975 developing and providing services to older adults 60 years of age and older.\xa0 PLOWS is an acronym for the areas we serve, Palos, Lemont, Orland, and Worth Townships and the\xa020 municipalities in those Townships.\xa0 PLOWS goal is to help seniors improve the quality of life and to be able to maintain that quality as long as possible.\xa0 This is accomplished by providing assistance with the services highlighted on this website. PLOWS offices are located at 7808 College Drive, and have been since 2000.\xa0 Prior to that, PLOWS was located in Oak Lawn for 25 years.\xa0 PLOWS does emphasize services to the most vulnerable elderly but basic services are offered to all seniors. PLOWS is a 501(c)3 not for profit Corporation governed by a 15 person Board of Directors the vast majority of which are seniors and geographically represent the PLOWS service area.\xa0 Recent estimates are that nearly 70,000 seniors reside in PLOWS communities, making it the fastest growing area of seniors in Suburban Chicago. PLOWS has a staff of 34 full time, 17 part time, and 25 in-home workers plus many volunteers to help provide vital services. PLOWS Council on Aging 7808 W. College Drive\nSuite 5 East\nPalos Heights, IL 60463 E-mail: info@plows.org\nPhone: 708.361.0219\nFax: \xa0\xa0\xa0\xa0708.361.9853 Hours: Monday - Friday\xa009:00am - 5:00pm Flexible hours by appointment. ',

"Donate Connect Volunteer Who We Are YWCA is the oldest and largest multicultural women's organization in the world. Across the globe, we have more than 25 million members in 106 countries, including 2.6 million members and participants in 300 local associations in the United States. More important than the numbers, is our mission to eliminate racism and empower women. We provide safe places for women and girls, build strong women leaders, and advocate for women's rights and civil rights in Congress. Women come to us in times of crisis, as survivors of rape or domestic violence. They come for job training and career counseling. They come for childcare. They come for health and fitness. They come for a variety of reasons. But they come. And they leave with a renewed spirit, new skills, and stronger lives. Learn more, get safe, get involved, empower yourself. Take Action... Current Issues Get Help With... 24-hour Domestic Violence Crisis Line: (877) 718-1868 Basic Money Management Relationship Abuse Support Us... Make a Donation Volunteer Learn About... YW Community YWCA Evanston/North Shore 1215 Church Street, Evanston, IL 60201 Email the YWCA | Phone: 847-864-8445 | Fax: 847-864-8498©2016. All rights reserved. Privacy Policy YWCA Evanston/North Shore Find Another YWCA "

'Donate Connect Volunteer Mission & Vision YWCA Evanston/North Shore is on a mission to eliminate racism, empower women, stand up for social justice, help families, and strengthen communities. We are

a0a social justice organization that works in the areas of: We do this through: We empower thousands of individuals to transform their lives and make our communities more just and equitable for all its members. We invite you to stand with YWCA Evanston/North Shore in our mission and our work. Learn more, get safe, get involved, empower yourself. Take Action... \n\n\n\n\n Current Issues \n\n\n Get Help With... \n\n\n\n\n 24-hour Domestic Violence Crisis Line: (877) 718-1868 \n\n\n\n Basic Money Management \n\n\n\n Relationship Abuse \n\n\n\n Support Us... \n\n\n\n\n Make a Donation \n\n\n\n Volunteer \n\n\n\n Learn About... \n\n\n\n\n \n YW Community \n\n\n\n YWCA Evanston/North Shore \n1215 Church Street, Evanston, IL 60201\nEmail the YWCA | Phone: 847-864-8445 | Fax: 847-864-8498©2016. All rights reserved. PrivacyPolicyYWCA Evanston/North Shore Find Another YW \n ' ,

'Donate Connect Volunteer\n General Facts About YWCA Evanston/North Shore History: YWCA Evanston/North Shore's roots stretch back to the 1930s. It started as a place that provided safe housing and support for young women coming to the city to work. Our programs and services have continually evolved to meet the changing needs of the communities we serve. Primary location: 1215 Church Street, Evanston, Illinois. YWCA Evanston/North Shore also employs legal advocates located at the District Courthouse (in Skokie). Staff: 73 employees (full and part-time) Service Area: YWCA Evanston/North Shore serves more than 10,000 people annually in the following communities: Chicago, Deerfield, Des Plaines, Evanston, Glencoe, Glenview, Golf, Kenilworth, Lincolnwood, Morton Grove, Niles, Northbrook, Northfield, Park Ridge, Skokie, Wilmette, Winnetka. Budget: YWCA Evanston/North Shore has an annual budget of \$4.5 million. Private giving accounts for the majority (61%) of YWCA Evanston/North Shore's annual revenue. Government grants represent 15% of annual revenue. See our 2015 Annual Impact Report for more information. Leadership: 18-21 women serve on the YWCA Evanston/North Shore Board of Directors. We also have a 19-member Advisory Council composed of men and women from the communities it serves. President/CEO: Karen Singer. Singer was named CEO of YWCA Evanston/North Shore in 2005. Mission: YWCA Evanston/North Shore is part of YWCA USA, Inc., whose mission is to eliminate racism, empower women, and promote peace, justice, freedom and dignity for all. YWCA USA is the 25th largest nonprofit organization in the country, with 230 independent associations supporting 2 million women and families nationwide. Areas of Focus: YWCA Evanston/North Shore combines direct services, education, training, outreach, and advocacy to generate institutional change in support of this mission in three key areas: Domestic Violence Program: Started in 1983, YWCA Evanston/North Shore's Domestic Violence Program is the only comprehensive domestic violence program in northeastern Cook County. Our continuum of services includes: Ricky Byrdsong Memorial Race Against Hate: YWCA Evanston/North Shore presents the Ricky Byrdsong Memorial Race Against Hate, an annual event held in Evanston in June. It draws more than 5,000 participants and raises more than \$300,000 for YWCA's racial justice programming. The first Race Against Hate was held in 2000. In 2006, YWCA Evanston/North Shore was granted sole stewardship of the Race Against Hate from The Byrdsong Family Foundation. YWomen Leadership Awards: In 2008, YWCA Evanston/North Shore created the YWomen Leadership Awards to recognize women making an impact by working for women's empowerment, racial justice and social change. The YWomen Leadership Awards dinner is held every October in Evanston. Stand Against Racism: Since 2012, YWCA Evanston/North Shore has sponsored the local Stand Against Racism, an annual event held the last Friday in April that draws 10,000 participants. The Stand Against Racism encourages communities and community members to a

cknowledge racial inequity and work for change.\xa0 Flying Fish Aquatics: YWCA Evanston/North Shore is home to Flying Fish Aquatics, a mission-based swim program which provides swimming lessons to more than 1,200 children per year, a swim team which includes nearly 600 members and is one of the largest swim teams in the state of Illinois, and aqua aerobics classes. The Flying Fish are partners in both Evanston Swims! and USA Swimming's Make A Splash programs, efforts to make swimming more inclusive and to ensure that all children have the opportunity to learn to be safe in the water. Partnerships: YWCA Evanston/North Shore has many major and ongoing community partnerships, among them the City of Evanston, Village of Skokie, Cradle to Career, Y.O.U., Evanston Swims!, the Illinois Holocaust Museum and Education Center, North Shore Community Bank, Loyola University, Northwestern University, North Shore University Health System, and Lutheran General Hospital. Awards: We have been recognized for our work by the Chessman, the NAACP, Family Focus, and Oakton Community College. Learn more, get\xa0safe, get involved, empower yourself. Take Action... \n\n\n\n\n Current Issues \n\n\n\n Get Help With... \n\n\n\n\n 24-hour Domestic Violence Crisis Line: (877) 718-1868 \n\n\n\n Basic Money Management \n\n\n\n Relationship Abuse \n\n\n\n Support Us... \n\n\n\n\n\n Make a Donation \n\n\n\n Volunteer \n\n\n\n Learn About... \n\n\n\n\n\n YW Community \n\n\n\n YWCA Evanston/North Shore \n1215 Church Street, Evanston, IL 60201\xa0Email the YWCA | Phone: 847-864-8445 | Fax: 847-864-8498@2016. All rights reserved. Privacy\xa0Policy\xa0YWCA Evanston/North Shore Find Another YW \xa0 ',

'Donate Connect Volunteer\xa0 Do you know about credit and budgeting? Learn more, get\xa0safe, get involved, empower yourself. Take Action... \n\n\n\n\n Current Issues \n\n\n\n Get Help With... \n\n\n\n\n\n 24-hour Domestic Violence Crisis Line: (877) 718-1868 \n\n\n\n Basic Money Management \n\n\n\n Relationship Abuse \n\n\n\n Support Us... \n\n\n\n\n\n Make a Donation \n\n\n\n Volunteer \n\n\n\n Learn About... \n\n\n\n\n\n YW Community \n\n\n\n YWCA Evanston/North Shore \n1215 Church Street, Evanston, IL 60201\xa0Email the YWCA | Phone: 847-864-8445 | Fax: 847-864-8498@2016. All rights reserved. Privacy\xa0Policy\xa0YWCA Evanston/North Shore Find Another YW \xa0 '], dtype=object)

Model topics with LDA

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As a start to modeling topics, we define below a function "create_topics" that uses Latent Dirichlet Allocation (LDA) to find topics.

```

In [23]: def create_topics(tfidf, features, N_TOPICS=3, N_TOP_WORDS=5,):
        """
        Given a matrix of features of text data generate topics

        Parameters
        -----
        tfidf: scipy sparse matrix
                sparse matrix of text features
        N_TOPICS: int
                number of topics (default 10)
        N_TOP_WORDS: int
                number of top words to display in each topic (default 10)

        Returns
        -----
        ls_keywords: ls
                list of keywords for each topics
        doctopic: array
                numpy array with percentages of topic that fit each category
        N_TOPICS: int
                number of assumed topics
        N_TOP_WORDS: int
                Number of top words in a given topic.
        """

        with progressbar.ProgressBar(max_value=progressbar.UnknownLength) as
bar:
            i=0
            lda = LatentDirichletAllocation( n_topics= N_TOPICS,
                                            learning_method='online') #create
an object that will create 5 topics
            bar.update(i)
            i+=1
            doctopic = lda.fit_transform( tfidf )
            bar.update(i)
            i+=1

            ls_keywords = []
            for i,topic in enumerate(lda.components_):
                word_idx = np.argsort(topic)[:N_TOP_WORDS]
                keywords = ', '.join( features[i] for i in word_idx)
                ls_keywords.append(keywords)
                print(i, keywords)
                bar.update(i)
                i+=1

        return ls_keywords, doctopic

```

Create a bag of words and set of features from our social services corpus:

```

In [24]: corpus_bag_of_words, corpus_features = create_bag_of_words(corpus)

```

Let's examine our features.

```
In [25]: corpus_features
```

```
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```

The first aspect to notice about the feature list is that the first few entries are numbers that have no real semantic meaning. The feature lists also includes numerous other useless words, such as prepositions and articles, that will just add noise to our analysis.

We can also notice the words *action* and *activities*, or the words *addition* and *additional*, are close enough to each other that it might not make sense to treat them as entirely separate words. Part of your cleaning and preprocessing duties will be manually inspecting your lists of features, seeing where these issues arise, and making decisions to either remove them from your analysis or address them separately.

Let's get the count of the number of times that each of the words appears in our corpus.

```
In [26]: get_word_counts( corpus_bag_of_words, corpus_features )
```

```
Out[26]: OrderedDict([('and', 1857),
                      ('the', 1745),
                      ('to', 1360),
                      ('of', 1231),
                      ('in', 930),
                      ('our', 651),
                      ('for', 581),
                      ('we', 491),
                      ('services', 474),
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```

Our top words are articles, prepositions and conjunctions that are not informative whatsoever, so we're probably not going to come up with anything interesting ("garbage in, garbage out").

Nevertheless, let's forge blindly ahead and try to create topics, and see the quality of the results that we get.

```
In [27]: ls_corpus_keywords, corpus_doctopic = create_topics(corpus_bag_of_words,
    corpus_features)

/ 0 Elapsed Time: 0:00:00
/Users/crh278/anaconda3/envs/geo_py3
6/lib/python3.6/site-packages/sklearn/decomposition/online_lda.py:294:
DeprecationWarning: n_topics has been renamed to n_components in versi
on 0.19 and will be removed in 0.21
DeprecationWarning)

0 the, and, to, of, in
1 and, the, to, of, in
2 the, evanston, and, ywca, north

| 2 Elapsed Time: 0:00:01
```

These topics don't give us any real insight to what the data contains - one of the topics is "and, the, to, of, in"! There are some hints to the subjects of the websites ("YWCA", "youth") and their locations ("Evanston"), but the signal is being swamped by the noise.

The word "click" also comes up. This word might be useful in some contexts, but since we scraped this data from websites, it's likely that "click" is more related to the website itself (e.g. "Click here to find out more") as opposed to the content of the website.

We'll have to clean and process our data to get any meaningful information out of this text.

Text Cleaning and Normalization

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To clean and normalize text, we'll remove all special characters, numbers, and punctuation, so we're left with only the words themselves. Then we will make all the text lowercase; this uniformity will ensure that the algorithm doesn't treat "the" and "The" as different words, for example.

To remove the special characters, numbers and punctuation we will use regular expressions.

Regular Expressions, or "regexes" for short, let you find all the words or phrases in a document or text file that match a certain pattern. These rules are useful for pulling out useful information from a large amount of text. For example, if you want to find all email addresses in a document, you might look for everything that looks like *some combination of letters, _* followed by @, followed by more letters, and ending in *.com* or *.edu*. If you want to find all the credit card numbers in a document, you might look for everywhere you see the pattern "four numbers, space, four numbers, space, four numbers, space, four numbers." Regexes are also helpful if you are scraping information from websites, because you can use them to separate the content from the HTML code used for formatting the website.

A full tutorial on regular expressions would be outside the scope of this tutorial, but many good tutorials that can be found on-line. regex101.com (regex101.com) is also a great interactive tool for developing and checking regular expressions.

"Some people, when confronted with a problem, think 'I know, I'll use regular expressions.' Now they have two problems." -- Jaime Zawinski

A word of warning: Regexes can work much more quickly than plain text sorting; however, if your regular expressions are becoming overly complicated, it's a good idea to find a simpler way to do what you want to do. Any developer should keep in mind there is a trade-off between optimization and understandability. The general philosophy of programming in Python is that your code is meant to be as understandable by *people* as much as possible, because human time is more valuable than computer time. You should therefore lean toward understandability rather than overly optimizing your code to make it run as quickly as possible. Your future-self, code-reviewers, people who inherit your code, and anyone else who has to make sense of your code in the future will appreciate it.

For our purposes, we are going to use a regular expression to match all characters that are not letters -- punctuation, quotes, special characters and numbers -- and replace them with spaces. Then we'll make all of the remaining characters lowercase.

We will be using the `re` library in python for regular expression matching.

```
In [28]: #get rid of the punctuations and set all characters to lowercase
RE_PREPROCESS = re.compile( r'\W+|\d+' ) #the regular expressions that m
atches all non-characters

#get rid of punctuation and make everything lowercase
#the code below works by looping through the array of text ("corpus")
#for a given piece of text ( "description" ) we invoke the `re.sub` comm
and
#the `re.sub` command takes 3 arguments: (1) the regular expression to m
atch,
#(2) what we want to substitute in place of that matching string ( ' ', a
space)
#and (3) the text we want to apply this to.
#we then invoke the `lower()` method on the output of the `re.sub` comma
nd
#to make all the remaining characters lowercase.
#the result is a list, where each entry in the list is a cleaned version
of the
#corresponding entry in the original corpus.
#we then make the list into a numpy array to use it in analysis

processed_corpus = np.array( [ re.sub( RE_PREPROCESS, ' ', description
).lower() for description in corpus ] )
```

Next, let's look at an example of the results of this cleanup.

First Description, Before Cleaning

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First, we'll look at the first description in our corpus, before it was cleaned:

```
In [29]: corpus[0]
```

```
Out[29]: 'Menu About Us We understand the challenges in our community. Health care, family, education, employment; trying to find the time and guidance to address every part of life can seem impossible. Association House makes it possible, all in one place – a place where the staff speaks your language and helps you meet your goals by providing wrap-around services for social, educational, and health programs. We offer our community a unique blend of services, and do it with a warm, family-like atmosphere. Since 1899, Association House has worked with Chicagoans who seek tools to lead more productive lives. It is one of the oldest “settlement houses” in Chicago originally designed to provide relief and guidance to new immigrants. Today, Association House is a vital resource to underserved, multicultural communities, providing collaborative programs in English and Spanish. We promote health and wellness, educational advancement, and economic empowerment. With a staff of over 200 professionals, Association House impacts the lives of nearly 20,000 children, individuals and families each year in the neighborhoods of Humboldt Park, West Town, Logan Square, Avondale, Hermosa, and beyond. We both address immediate needs and plan for long-term goals with services such as: These bilingual programs, conducted by seasoned staff in a caring, welcoming environment, give motivated participants a cohesive safety net to turn to throughout their life. Read more about our mission and values. To learn more about any of Association House’s services, simply call or visit us. Our staff is happy to answer all of your questions. We are also always looking for new volunteers and donors – contact us to find out how you can help your community. 1116 North Kedzie Avenue, Chicago, IL 60651\n(773) 772-7170 Find us on: Subscribe to our newsletter Email Address * Yes, I would like to receive emails from Association House of Chicago. (You can unsubscribe anytime) Instagram '
```

This text includes a lot of useful information, but also includes some things we don't want or need. There are some weird special characters (like `\xe2\x80\x94`). There are also some numbers, which are informative and interesting to a human reading the text (phone numbers, addresses, "since 1899," "impacts the lives of nearly 20,000 children"), but when we break down the documents into individual words, the numbers will become meaningless. We'll also want to remove all punctuation, so that we can say any two things separated by a space are individual words.

First Description, After Cleaning

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Now, let's look at this text after cleaning:

```
In [30]: processed_corpus[0]
```

```
Out[30]: 'menu about us we understand the challenges in our community health car
e family education employment trying to find the time and guidance to a
ddress every part of life can seem impossible association house makes i
t possible all in one place a place where the staff speaks your languag
e and helps you meet your goals by providing wrap around services for s
ocial educational and health programs we offer our community a unique b
lend of services and do it with a warm family like atmosphere since a
ssociation house has worked with chicagoans who seek tools to lead more
productive lives it is one of the oldest settlement houses in chicago o
riginally designed to provide relief and guidance to new immigrants tod
ay association house is a vital resource to under served multicultural
communities providing collaborative programs in english and spanish we
promote health and wellness educational advancement and economic empowe
rment with a staff of over professionals association house impacts th
e lives of nearly children individuals and families each year in th
e neighborhoods of humboldt park west town logan square avondale hermos
a and beyond we both address immediate needs and plan for long term goa
ls with services such as these bilingual programs conducted by seasoned
staff in a caring welcoming environment give motivated participants a c
ohesive safety net to turn to throughout their life read more about our
mission and values to learn more about any of association house s servi
ces simply call or visit us our staff is happy to answer all of your qu
estions we are also always looking for new volunteers and donors contac
t us to find out how you can help your community north kedzie avenue
chicago il find us on subscribe to our newsletter email addres
s yes i would like to receive emails from association house of chicago
you can unsubscribe anytime instagram '
```

All lowercase, all numbers and special characters have been removed. Out text is now normalized.

Tokenizing text - breaking it into pieces

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Now that we've cleaned our text, we can *tokenize* it by deciding which words or phrases are the most meaningful. Normally the `CountVectorizer` handles this for us, but in this case, we'll split our text into individual words manually to show how it is done.

To go from a whole document to a list of individual words, we can use the `.split()` command. By default, this command splits based on spaces in between words, so we don't need to specify that explicitly.

```
In [31]: tokens = processed_corpus[0].split()
```


In [32]: tokens

```
Out[32]: ['menu',  
          'about',  
          'us',  
          'we',  
          'understand',  
          'the',  
          'challenges',  
          'in',  
          'our',  
          'community',  
          'health',  
          'care',  
          'family',  
          'education',  
          'employment',  
          'trying',  
          'to',  
          'find',  
          'the',  
          'time',  
          'and',  
          'guidance',  
          'to',  
          'address',  
          'every',  
          'part',  
          'of',  
          'life',  
          'can',  
          'seem',  
          'impossible',  
          'association',  
          'house',  
          'makes',  
          'it',  
          'possible',  
          'all',  
          'in',  
          'one',  
          'place',  
          'a',  
          'place',  
          'where',  
          'the',  
          'staff',  
          'speaks',  
          'your',  
          'language',  
          'and',  
          'helps',  
          'you',  
          'meet',  
          'your',  
          'goals',  
          'by',  
          'providing',  
          'wrap',
```

'around',
'services',
'for',
'social',
'educational',
'and',
'health',
'programs',
'we',
'offer',
'our',
'community',
'a',
'unique',
'blend',
'of',
'services',
'and',
'do',
'it',
'with',
'a',
'warm',
'family',
'like',
'atmosphere',
'since',
'association',
'house',
'has',
'worked',
'with',
'chicagoans',
'who',
'seek',
'tools',
'to',
'lead',
'more',
'productive',
'lives',
'it',
'is',
'one',
'of',
'the',
'oldest',
'settlement',
'houses',
'in',
'chicago',
'originally',
'designed',
'to',
'provide',
'relief',
'and',

'guidance',
'to',
'new',
'immigrants',
'today',
'association',
'house',
'is',
'a',
'vital',
'resource',
'to',
'under',
'served',
'multicultural',
'communities',
'providing',
'collaborative',
'programs',
'in',
'english',
'and',
'spanish',
'we',
'promote',
'health',
'and',
'wellness',
'educational',
'advancement',
'and',
'economic',
'empowerment',
'with',
'a',
'staff',
'of',
'over',
'professionals',
'association',
'house',
'impacts',
'the',
'lives',
'of',
'nearly',
'children',
'individuals',
'and',
'families',
'each',
'year',
'in',
'the',
'neighborhoods',
'of',
'humboldt',

'park',
'west',
'town',
'logan',
'square',
'avondale',
'hermosa',
'and',
'beyond',
'we',
'both',
'address',
'immediate',
'needs',
'and',
'plan',
'for',
'long',
'term',
'goals',
'with',
'services',
'such',
'as',
'these',
'bilingual',
'programs',
'conducted',
'by',
'seasoned',
'staff',
'in',
'a',
'caring',
'welcoming',
'environment',
'give',
'motivated',
'participants',
'a',
'cohesive',
'safety',
'net',
'to',
'turn',
'to',
'throughout',
'their',
'life',
'read',
'more',
'about',
'our',
'mission',
'and',
'values',
'to',

'learn',
'more',
'about',
'any',
'of',
'association',
'house',
's',
'services',
'simply',
'call',
'or',
'visit',
'us',
'our',
'staff',
'is',
'happy',
'to',
'answer',
'all',
'of',
'your',
'questions',
'we',
'are',
'also',
'always',
'looking',
'for',
'new',
'volunteers',
'and',
'donors',
'contact',
'us',
'to',
'find',
'out',
'how',
'you',
'can',
'help',
'your',
'community',
'north',
'kedzie',
'avenue',
'chicago',
'il',
'find',
'us',
'on',
'subscribe',
'to',
'our',
'newsletter',

```
'email',  
'address',  
'yes',  
'i',  
'would',  
'like',  
'to',  
'receive',  
'emails',  
'from',  
'association',  
'house',  
'of',  
'chicago',  
'you',  
'can',  
'unsubscribe',  
'anytime',  
'instagram']
```

Removing meaningless text - Stopwords

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Stopwords are words that are found commonly throughout a text and carry little semantic meaning. Examples of common stopwords are prepositions ("to", "on", "in"), articles ("the", "an", "a"), conjunctions ("and", "or", "but") and common nouns. For example, the words *the* and *of* are totally ubiquitous, so they won't serve as meaningful features, whether to distinguish documents from each other or to tell what a given document is about. You may also run into words that you want to remove based on where you obtained your corpus of text or what it's about. There are many lists of common stopwords available for you to use, both for general documents and for specific contexts, so you don't have to start from scratch.

We can eliminate stopwords by checking all the words in our corpus against a list of commonly occurring stopwords that comes with NLTK.

```
In [33]: eng_stopwords = stopwords.words('english')
```

```
In [34]: eng_stopwords
```



```
Out[34]: ['i',
          'me',
          'my',
          'myself',
          'we',
          'our',
          'ours',
          'ourselves',
          'you',
          'your',
          'yours',
          'yourself',
          'yourselves',
          'he',
          'him',
          'his',
          'himself',
          'she',
          'her',
          'hers',
          'herself',
          'it',
          'its',
          'itself',
          'they',
          'them',
          'their',
          'theirs',
          'themselves',
          'what',
          'which',
          'who',
          'whom',
          'this',
          'that',
          'these',
          'those',
          'am',
          'is',
          'are',
          'was',
          'were',
          'be',
          'been',
          'being',
          'have',
          'has',
          'had',
          'having',
          'do',
          'does',
          'did',
          'doing',
          'a',
          'an',
          'the',
          'and',
```

'but',
'if',
'or',
'because',
'as',
'until',
'while',
'of',
'at',
'by',
'for',
'with',
'about',
'against',
'between',
'into',
'through',
'during',
'before',
'after',
'above',
'below',
'to',
'from',
'up',
'down',
'in',
'out',
'on',
'off',
'over',
'under',
'again',
'further',
'then',
'once',
'here',
'there',
'when',
'where',
'why',
'how',
'all',
'any',
'both',
'each',
'few',
'more',
'most',
'other',
'some',
'such',
'no',
'nor',
'not',
'only',
'own',

```
'same',  
'so',  
'than',  
'too',  
'very',  
's',  
't',  
'can',  
'will',  
'just',  
'don',  
'should',  
'now',  
'd',  
'll',  
'm',  
'o',  
're',  
've',  
'y',  
'ain',  
'aren',  
'couldn',  
'didn',  
'doesn',  
'hadn',  
'hasn',  
'haven',  
'isn',  
'ma',  
'mightn',  
'mustn',  
'needn',  
'shan',  
'shouldn',  
'wasn',  
'weren',  
'won',  
'wouldn']
```

```
In [35]: #sample of stopwords  
#this is an example of slicing where we implicitly start at the beginning and move to the end  
#we select every 10th entry in the array  
eng_stopwords[::10]
```

```
Out[35]: ['i',  
          'yours',  
          'herself',  
          'which',  
          'was',  
          'does',  
          'because',  
          'against',  
          'from',  
          'further',  
          'any',  
          'nor',  
          't',  
          'o',  
          'hasn',  
          'weren']
```

Notice that this list includes "weren" and "hasn" as well as single letters ("t"). Why do you think these are contained in the list of stopwords?

Exercise 3 - practicing slicing

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Try slicing to retrieve every 5th word.

```
In [36]: eng_stopwords[::5]
```

```
Out[36]: ['i',  
          'our',  
          'yours',  
          'his',  
          'herself',  
          'them',  
          'which',  
          'these',  
          'was',  
          'have',  
          'does',  
          'the',  
          'because',  
          'at',  
          'against',  
          'before',  
          'from',  
          'on',  
          'further',  
          'when',  
          'any',  
          'most',  
          'nor',  
          'so',  
          't',  
          'should',  
          'o',  
          'aren',  
          'hasn',  
          'mustn',  
          'weren']
```

Topic Modeling on Cleaned Data

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Now that we've cleaned up our data a little bit, let's see what our bag of words looks like.

```
In [37]: # create bag of words from processed_corpus
processed_bag_of_words, processed_features = create_bag_of_words( proces
sed_corpus, stop_words = eng_stopwords )
dict_processed_word_counts = get_word_counts( processed_bag_of_words, pr
ocessed_features )
dict_processed_word_counts
```

```
Out[37]: OrderedDict([('services', 474),
                      ('click', 290),
                      ('youth', 286),
                      ('community', 269),
                      ('us', 261),
                      ('chicago', 242),
                      ('mission', 226),
                      ('function', 180),
                      ('support', 162),
                      ('event', 151),
                      ('family', 150),
                      ('programs', 149),
                      ('send', 147),
                      ('program', 143),
                      ('housing', 138),
                      ('ga', 136),
                      ('families', 131),
                      ('people', 121),
                      ('center', 115),
                      ('life', 115),
                      ('catholic', 112),
                      ('help', 109),
                      ('social', 106),
                      ('communities', 100),
                      ('care', 96),
                      ('illinois', 94),
                      ('house', 93),
                      ('charities', 92),
                      ('vision', 92),
                      ('clients', 91),
                      ('service', 91),
                      ('contact', 90),
                      ('legal', 89),
                      ('north', 89),
                      ('need', 87),
                      ('violence', 87),
                      ('work', 86),
                      ('evanston', 85),
                      ('school', 85),
                      ('one', 82),
                      ('lives', 81),
                      ('children', 80),
                      ('providing', 80),
                      ('counseling', 79),
                      ('needs', 79),
                      ('education', 78),
                      ('provide', 78),
                      ('learn', 77),
                      ('organization', 77),
                      ('donate', 75),
                      ('development', 74),
                      ('staff', 73),
                      ('year', 73),
                      ('years', 72),
                      ('serve', 71),
                      ('value', 71),
                      ('health', 70),
```

```
('ywca', 70),
('new', 69),
('group', 68),
('policy', 68),
('volunteer', 68),
('email', 67),
('il', 66),
('individuals', 66),
('change', 65),
('information', 65),
('prevention', 65),
('donatebutton', 64),
('make', 62),
('get', 60),
('today', 60),
('also', 58),
('document', 58),
('leadership', 58),
('may', 58),
('shore', 58),
('please', 57),
('privacy', 57),
('women', 57),
('domestic', 56),
('provides', 56),
('use', 55),
('assistance', 54),
('members', 54),
('time', 54),
('gift', 52),
('including', 52),
('history', 51),
('agency', 50),
('board', 50),
('child', 50),
('young', 50),
('abuse', 49),
('career', 49),
('home', 49),
('job', 49),
('events', 48),
('place', 48),
('training', 48),
('college', 47),
('county', 47),
('employment', 47),
('well', 47),
('call', 46),
('values', 46),
('annual', 45),
('area', 45),
('human', 45),
('since', 45),
('financial', 44),
('high', 44),
('justice', 44),
('parents', 44),
```



```
('street', 44),
('able', 43),
('based', 43),
('build', 43),
('lutheran', 43),
('opportunities', 43),
('adults', 42),
('director', 42),
('hope', 42),
('law', 42),
('resources', 42),
('day', 41),
('every', 41),
('issues', 41),
('alliance', 40),
('building', 40),
('heartland', 40),
('many', 40),
('safe', 39),
('shelter', 39),
('areas', 38),
('better', 38),
('church', 38),
('phone', 38),
('comprehensive', 37),
('donation', 37),
('partners', 37),
('provided', 37),
('skills', 37),
('resource', 36),
('rights', 36),
('city', 35),
('dupage', 35),
('homelessness', 35),
('network', 35),
('site', 35),
('stay', 35),
('first', 34),
('volunteers', 34),
('dignity', 33),
('focus', 33),
('poverty', 33),
('companylogo', 32),
('living', 32),
('low', 32),
('offer', 32),
('office', 32),
('opportunity', 32),
('residents', 32),
('world', 32),
('address', 31),
('crisis', 31),
('dedicated', 31),
('department', 31),
('find', 31),
('include', 31),
('meet', 31),
```

```
('project', 31),
('quality', 31),
('receive', 31),
('american', 30),
('committee', 30),
('must', 30),
('national', 30),
('personal', 30),
('professional', 30),
('share', 30),
('state', 30),
('statement', 30),
('students', 30),
('try', 30),
('university', 30),
('access', 29),
('live', 29),
('making', 29),
('management', 29),
('seniors', 29),
('show', 29),
('visit', 29),
('believe', 28),
('early', 28),
('futures', 28),
('give', 28),
('homeless', 28),
('join', 28),
('report', 28),
('attorney', 27),
('cook', 27),
('data', 27),
('economic', 27),
('educational', 27),
('executive', 27),
('full', 27),
('impact', 27),
('know', 27),
('like', 27),
('naperville', 27),
('park', 27),
('person', 27),
('read', 27),
('aid', 26),
('association', 26),
('commitment', 26),
('empower', 26),
('experience', 26),
('next', 26),
('president', 26),
('range', 26),
('view', 26),
('council', 25),
('healthy', 25),
('part', 25),
('participants', 25),
('serves', 25),
```

```
('society', 25),
('story', 25),
('ages', 24),
('began', 24),
('careers', 24),
('centers', 24),
('connect', 24),
('copyright', 24),
('directory', 24),
('end', 24),
('fifty', 24),
('getattribute', 24),
('improve', 24),
('leading', 24),
('length', 24),
('menu', 24),
('nonprofit', 24),
('positive', 24),
('promote', 24),
('safety', 24),
('serving', 24),
('sign', 24),
('socialmedia', 24),
('substr', 24),
('take', 24),
('would', 24),
('across', 23),
('caring', 23),
('connected', 23),
('core', 23),
('facility', 23),
('fax', 23),
('future', 23),
('goals', 23),
('hours', 23),
('member', 23),
('old', 23),
('recent', 23),
('supports', 23),
('two', 23),
('website', 23),
('changing', 22),
('donors', 22),
('locations', 22),
('million', 22),
('often', 22),
('org', 22),
('page', 22),
('patients', 22),
('potential', 22),
('self', 22),
('team', 22),
('throughout', 22),
('web', 22),
('advocacy', 21),
('created', 21),
('current', 21),
```

```
('individual', 21),
('involved', 21),
('name', 21),
('newsletter', 21),
('ready', 21),
('risk', 21),
('working', 21),
('age', 20),
('available', 20),
('compassionate', 20),
('food', 20),
('form', 20),
('guidance', 20),
('healing', 20),
('keep', 20),
('last', 20),
('list', 20),
('login', 20),
('offered', 20),
('related', 20),
('together', 20),
('vital', 20),
('way', 20),
('without', 20),
('another', 19),
('around', 19),
('case', 19),
('come', 19),
('compassion', 19),
('create', 19),
('environment', 19),
('everyone', 19),
('follow', 19),
('long', 19),
('profit', 19),
('religious', 19),
('reserved', 19),
('responsible', 19),
('search', 19),
('supportive', 19),
('terms', 19),
('west', 19),
('basic', 18),
('facilities', 18),
('helped', 18),
('largest', 18),
('love', 18),
('offers', 18),
('outreach', 18),
('plan', 18),
('private', 18),
('recognized', 18),
('return', 18),
('states', 18),
('supporters', 18),
('tax', 18),
('wide', 18),
```

```
('became', 17),
('challenges', 17),
('difference', 17),
('directly', 17),
('god', 17),
('intervention', 17),
('leaders', 17),
('local', 17),
('medical', 17),
('nearly', 17),
('neighbors', 17),
('news', 17),
('officer', 17),
('others', 17),
('power', 17),
('programming', 17),
('public', 17),
('specialized', 17),
('specific', 17),
('twitter', 17),
('workers', 17),
('court', 16),
('currently', 16),
('design', 16),
('direct', 16),
('ext', 16),
('facebook', 16),
('good', 16),
('header', 16),
('headerbutton', 16),
('hour', 16),
('income', 16),
('net', 16),
('non', 16),
('online', 16),
('open', 16),
('provider', 16),
('questions', 16),
('received', 16),
('regardless', 16),
('secure', 16),
('served', 16),
('suite', 16),
('term', 16),
('therapy', 16),
('united', 16),
('variety', 16),
('yw', 16),
('action', 15),
('arts', 15),
('back', 15),
('best', 15),
('budget', 15),
('central', 15),
('chief', 15),
('classes', 15),
('co', 15),
```

```
('competent', 15),
('directors', 15),
('ensure', 15),
('fall', 15),
('goal', 15),
('line', 15),
('made', 15),
('marketing', 15),
('professionals', 15),
('reach', 15),
('right', 15),
('special', 15),
('strategic', 15),
('survivors', 15),
('advances', 14),
('advocates', 14),
('anyone', 14),
('become', 14),
('designed', 14),
('developed', 14),
('doors', 14),
('foundation', 14),
('greater', 14),
('groups', 14),
('important', 14),
('inc', 14),
('learning', 14),
('monthly', 14),
('per', 14),
('police', 14),
('political', 14),
('relationship', 14),
('see', 14),
('strengthen', 14),
('suburbs', 14),
('unique', 14),
('activities', 13),
('administrative', 13),
('april', 13),
('array', 13),
('business', 13),
('chicagoland', 13),
('clinical', 13),
('efforts', 13),
('jobs', 13),
('links', 13),
('located', 13),
('met', 13),
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( 'videos', 8),
( 'walk', 8),
( 'warm', 8),
( 'works', 8),
( 'youtubelink', 8)])
```

Much better! Now this is starting to look like a reasonable representation of our corpus of text.

We mentioned that, in addition to stopwords that are common across all types of text analysis problems, there will also be specific stopwords based on the context of your domain. Notice how the top words include words like "services," "youth," "community," "mission"? It makes sense that these words are so common, but we'd expect to see them in every website in our corpus - after all, we're looking at websites of social service organizations in Chicago! - so they won't be very helpful in analysis.

One quick way to remove some of these domain-specific stopwords is by dropping some of your most frequent words. We'll start out by dropping the top 20. You'll want to change this number, playing with making it bigger and smaller, to see how it affects your resulting topics.

```
In [38]: # get top 20 stopwords (slice from start through 20 items in list)
top_20_words = list(dict_processed_word_counts.keys())[:20]

# create new stopwords list by combining default stopwords with our top 20.
domain_specific_stopwords = eng_stopwords + top_20_words

# make a new bag of words excluding custom stopwords.
processed_bag_of_words, processed_features = create_bag_of_words(processed_corpus,
                                                                    stop_words=domain_specific_stopwords)
```

```
In [39]: # what do we have now?  
dict_processed_word_counts = get_word_counts(processed_bag_of_words, processed_features)  
dict_processed_word_counts
```

```
Out[39]: OrderedDict([('catholic', 112),
                      ('help', 109),
                      ('social', 106),
                      ('communities', 100),
                      ('care', 96),
                      ('illinois', 94),
                      ('house', 93),
                      ('charities', 92),
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```


This is a bit better - although we still see some words that are probably very common ("care", "communities"), words like "catholic," "north," and "violence" will probably help us come up with more specific categories within the broader realm of social services. Let's see what topics we produce.

```
In [40]: processed_keywords, processed_doctopic = create_topics(processed_bag_of_
words,
                                                                    processed_feature
s)

/ 0 Elapsed Time: 0:00:00
/Users/crh278/anaconda3/envs/geo_py3
6/lib/python3.6/site-packages/sklearn/decomposition/online_lda.py:294:
DeprecationWarning: n_topics has been renamed to n_components in versi
on 0.19 and will be removed in 0.21
DeprecationWarning)

0 violence, domestic, legal, please, catholic
1 vision, house, service, need, care
2 evanston, ywca, north, shore, volunteer

| 2 Elapsed Time: 0:00:00
```

Now we are starting to get somewhere! We can manipulate the number of topics we want to find and the number of words to use for each topic to see if we can understand more from our corpus.

```
In [41]: # look for 5 topics, include 10 words in each.
processed_keywords, processed_doctopic = create_topics(processed_bag_of_
words,
                                                                    processed_feature
s,
                                                                    N_TOPICS = 5,
                                                                    N_TOP_WORDS= 10)

/ 0 Elapsed Time: 0:00:00
/Users/crh278/anaconda3/envs/geo_py3
6/lib/python3.6/site-packages/sklearn/decomposition/online_lda.py:294:
DeprecationWarning: n_topics has been renamed to n_components in versi
on 0.19 and will be removed in 0.21
DeprecationWarning)

0 care, donatebutton, change, lives, alliance, heartland, contact, heal
th, high, build
1 dupage, house, hope, county, opportunity, dignity, values, resources,
food, clients
2 volunteer, help, years, one, group, service, value, counseling, may,
organization
3 evanston, ywca, north, shore, women, get, learn, volunteer, empower,
violence
4 violence, domestic, please, legal, may, illinois, information, help,
charities, catholic

| 4 Elapsed Time: 0:00:00
```

Some structure is starting to reveal itself - "legal" and "law" appear in the same topic, as do "violence," "domestic," and "women" (probably appearing in websites of women's shelters). Adding more topics has revealed to larger subtopics. Let's see if increasing the number of topics gives us more information.

However, we can see that "donatebutton" and "companylogo" are still present - these are more likely artifacts of the websites than useful information about the charities! This is an iterative process - after seeing the results of some analysis, you will need to go back to the preprocessing step and add more words to your list of stopwords or change how you cleaned the data.

Now let's try 10 topics with 15 words each:

```
In [42]: # 10 topics, 15 words each
processed_keywords, processed_doctopic = create_topics(processed_bag_of_
words,
                                                    processed_feature
s,
                                                    N_TOPICS = 10,
                                                    N_TOP_WORDS= 15)
```

/ 0 Elapsed Time: 0:00:00

/Users/crh278/anaconda3/envs/geo_py3

6/lib/python3.6/site-packages/sklearn/decomposition/online_lda.py:294:

DeprecationWarning: n_topics has been renamed to n_components in versi
on 0.19 and will be removed in 0.21

DeprecationWarning)

0 care, illinois, vision, lutheran, donation, based, communities, chang
e, contact, agency, lives, well, events, see, love

1 donatebutton, alliance, heartland, companylogo, socialmedia, fifty, n
ational, network, job, directory, able, donate, poverty, human, society

2 help, volunteer, house, dupage, need, email, service, needs, organiza
tion, dignity, food, one, hope, time, opportunity

3 violence, domestic, legal, please, clients, county, law, safe, counse
ling, advocacy, information, illinois, work, police, assistance

4 health, care, park, view, west, quality, call, children, department,
high, patients, street, largest, suburbs, serve

5 development, counseling, group, education, today, prevention, parent
s, school, issues, provide, years, members, staff, children, health

6 catholic, charities, social, values, church, must, anyone, based, sup
porters, serve, human, dignity, regardless, everyone, identity

7 value, gift, service, document, shelter, may, american, show, donate,
clients, place, one, please, make, next

8 evanston, ywca, north, shore, women, get, learn, violence, domestic,
volunteer, empower, yw, make, safe, crisis

9 may, violence, building, abuse, often, build, domestic, please, schoo
l, help, relationship, follow, year, futures, job

| 9 Elapsed Time: 0:00:00

This looks like a good amount of topics for now. Some of the top words are quite similar, like "volunteer" and "volunteers," or "child" and "children." Let's move to stemming and lemmatization.

Stemming and Lemmatization - Distilling text data

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We can further process our text through *stemming and lemmatization*, or replacing words with their root or simplest form. For example "systems," "systematic," and "system" are all different words, but we can replace all these words with "system" without sacrificing much meaning.

- A **lemma** is the original dictionary form of a word (e.g. the lemma for "lies," "lied," and "lying" is "lie").
- The process of turning a word into its simplest form is **stemming**. There are several well known stemming algorithms -- Porter, Snowball, Lancaster -- that all have their respective strengths and weaknesses.

For this tutorial, we'll use the Snowball Stemmer:

```
In [43]: # Examples of how a Stemmer works:
stemmer = SnowballStemmer("english")
print(stemmer.stem('lies'))
print(stemmer.stem("lying"))
print(stemmer.stem('systematic'))
print(stemmer.stem("running"))

lie
lie
systemat
run
```

Let's try creating a bag of stemmed words.

```
In [44]: # include stemming when creating our bag of words.
processed_bag_of_words, processed_features = create_bag_of_words(process
ed_corpus,
                                                                    stop_wo
rds=domain_specific_stopwords,
                                                                    stem=Tr
ue)
```

```
In [45]: # create topics with stemmed words.
processed_keywords, processed_doctopic = create_topics(processed_bag_of_
words,
                                                    processed_feature
s,
                                                    N_TOPICS = 10,
                                                    N_TOP_WORDS= 15)
```

/ 0 Elapsed Time: 0:00:00

/Users/crh278/anaconda3/envs/geo_py3

6/lib/python3.6/site-packages/sklearn/decomposition/online_lda.py:294:

DeprecationWarning: n_topics has been renamed to n_components in versi
on 0.19 and will be removed in 0.21

DeprecationWarning)

0 inspir, corpor, affect, poverti, homeless, stori, employ, self, live,
hous, peopl, inform, famili, read, want

1 resourc, peopl, communiti, neighbor, volunt, need, dupag, opportun, f
utur, counti, hope, serv, share, build, creat

2 donatebutton, vision, work, heartland, allianc, care, companylogo, ca
reer, job, homeless, nation, polici, network, servic, chang

3 evanston, ywca, north, shore, violenc, domest, women, communiti, get,
learn, donat, abus, safe, make, volunt

4 abus, famili, may, year, partner, help, age, communiti, care, make, l
ove, chang, qualiti, violenc, well

5 servic, communiti, provid, span, pleas, valu, e, client, counsel, fam
ili, serv, educ, one, help, contact

6 servic, build, communiti, evanston, prevent, intervent, famili, ywca,
north, report, p, shore, provid, chang, get

7 vision, project, menu, place, busi, first, polici, year, thank, priva
ci, copyright, map, w, main, secondari

8 hous, servic, chariti, cathol, provid, legal, aid, year, employ, hel
p, live, use, client, need, famili

9 nation, donatebutton, network, cathol, job, abl, human, career, year,
chariti, servic, famili, busi, communiti, church

| 9 Elapsed Time: 0:00:00

What do we think of these topics?

N-grams - Adding context by creating N-grams

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Obviously, reducing a document to a bag of words means losing much of its meaning - we put words in certain orders, and group words together in phrases and sentences, precisely to give them more meaning. If you follow the processing steps we've gone through so far, splitting your document into individual words and then removing stopwords, you'll completely lose all phrases like "kick the bucket," "commander in chief," or "sleeps with the fishes."

One way to address this is to break down each document similarly, but rather than treating each word as an individual unit, treat each group of 2 words, or 3 words, or n words, as a unit. We call this a "bag of n -grams," where n is the number of words in each chunk. Then you can analyze which groups of words commonly occur together (in a fixed order).

Let's transform our corpus into a bag of n -grams with $n=2$: a bag of 2-grams, AKA a bag of bi-grams.

```

In [46]: # create bag of words with stemmed words and 2-grams (NGRAM_RANGE = (0,
          2)).
          processed_bag_of_words, processed_features = create_bag_of_words(process
          ed_corpus,
                                                                                   stop_wo
          rds=domain_specific_stopwords,
                                                                                   stem=Tr
          ue,
                                                                                   NGRAM_R
          ANGE=(0,2))

          # Create topics.
          processed_keywords, processed_doctopic = create_topics(processed_bag_of_
          words,
                                                                                   processed_feature
          s,
                                                                                   N_TOPICS = 10,
                                                                                   N_TOP_WORDS= 15)

/ 0 Elapsed Time: 0:00:00
/Users/crh278/anaconda3/envs/geo_py3
6/lib/python3.6/site-packages/sklearn/decomposition/online_lda.py:294:
DeprecationWarning: n_topics has been renamed to n_components in versi
on 0.19 and will be removed in 0.21
DeprecationWarning)

0 servic, e, n, p, valu, c, document, communiti, famili, provid, gift,
hous, counsel, group, prevent
1 cathol, chariti, cathol chariti, servic, valu, use, social, privaci,
famili, church, need, human, privaci polici, polici, help
2 donatebutton, allianc, heartland, heartland allianc, companylogo, fif
ti, socialmedia, believ, directori, homeless, need, hous, justic, socie
ti, chang
3 evanston, ywca, north, north shore, shore, evanston north, ywca evans
ton, women, communiti, domest, violenc, domest violenc, get, learn, don
at
4 career, job, network, american, abl, nation, vision, employ, north, s
ervic, work, skill, client, menu, place
5 health, park, care, famili, west, view, qualiti, street, patient, edu
c, children, call, north, child, high
6 homeless, place, inspir, women, open, door, experienc, focus, il phon
e, read, find, corpor, page, lisa, know
7 servic, communiti, provid, abus, violenc, help, peopl, volunt, year,
famili, need, span, resourc, hous, may
8 famili, parent, children, focus, particip, develop, healthi, developm
ent, child, cultur, well, group, encourag, class, earli
9 servic, hous, bridg, donatebutton, communiti, provid, famili, company
logo, need, may, group, counsel, chang, e, parent

| 9 Elapsed Time: 0:00:00

```

We can see that this lets us uncover patterns that we couldn't when we just used a bag of words: "north shore" and "domest violenc" come up as words. Note that this still includes the individual words, as well as the bi-grams.

TF-IDF - Weighting terms based on frequency

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A final step in cleaning and processing our text data is **Term Frequency-Inverse Document Frequency (TF-IDF)**. TF-IDF is based on the idea that the words (or terms) that are most related to a certain topic will occur frequently in documents on that topic, and infrequently in unrelated documents. TF-IDF re-weights words so that we emphasize words that are unique to a document and suppress words that are common throughout the corpus by inversely weighting terms based on their frequency within the document and across the corpus.

Let's look at how using TF-IDF affects our bag of words:

```
In [47]: # create bag of words including TF-IDF weighting.
processed_bag_of_words, processed_features = create_bag_of_words( proces
sed_corpus,
                                                    stop_w
ords = domain_specific_stopwords,
                                                    stem =
True,
                                                    NGRAM_
RANGE = ( 0, 2 ),
                                                    USE_ID
F = True )
```

```
In [48]: # let's see what we have:
dict_word_counts = get_word_counts( processed_bag_of_words, processed_features )
dict_word_counts
```



```

Out[48]: OrderedDict([('servic', 320.69236474429334),
                      ('communiti', 260.15877208852265),
                      ('famili', 249.63033237795852),
                      ('provid', 239.28540359735558),
                      ('hous', 198.73521234331113),
                      ('need', 197.79340171942732),
                      ('help', 186.69914570055528),
                      ('year', 178.78713921673344),
                      ('serv', 177.22555143116909),
                      ('live', 176.93273405168529),
                      ('care', 171.08015940911397),
                      ('peopl', 168.16608925758791),
                      ('donat', 166.78170175659633),
                      ('develop', 165.09404312221469),
                      ('work', 164.8874258877596),
                      ('educ', 162.94503451911436),
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                      ('chang', 154.32411584108368),
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                      ('cathol chariti', 116.86966517968276),

```

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('donat cta', 30.345664075540132),
('donat volunt', 30.345664075540132),
('donatebutton donat', 30.345664075540132),
('donatebutton fifti', 30.345664075540132),
('donatebutton headerbutton', 30.345664075540132),
('donatebutton homepag', 30.345664075540132),
('donatebutton one', 30.345664075540132),
('donatebutton two', 30.345664075540132),
('donatepagebutton', 30.345664075540132),
('donatepagebutton donatebutton', 30.345664075540132),
('elimin', 30.345664075540132),
('email signup', 30.345664075540132),
('email ywca', 30.345664075540132),
('emailsignup', 30.345664075540132),
('emailsignup email', 30.345664075540132),
('emailsignupbutton', 30.345664075540132),
('emailsignupbutton emailsignup', 30.345664075540132),
('employe', 30.345664075540132),
('end believ', 30.345664075540132),
('everi chang', 30.345664075540132),
('everyth', 30.345664075540132),
('evid', 30.345664075540132),
('exchang', 30.345664075540132),
('expand servic', 30.345664075540132),
('explor', 30.345664075540132),
('facebook youtubelink', 30.345664075540132),
('facebooklink', 30.345664075540132),
('facebooklink socialmedia', 30.345664075540132),
```

('fax right', 30.345664075540132),
('fifti onehundr', 30.345664075540132),
('find anoth', 30.345664075540132),
('food cloth', 30.345664075540132),
('fulfil church', 30.345664075540132),
('gang', 30.345664075540132),
('gender', 30.345664075540132),
('get help', 30.345664075540132),
('get safe', 30.345664075540132),
('go', 30.345664075540132),
('got share', 30.345664075540132),
('header donatepagebutton', 30.345664075540132),
('header twofifti', 30.345664075540132),
('health housinglogo', 30.345664075540132),
('healthlogo', 30.345664075540132),
('healthlogo companylogo', 30.345664075540132),
('help hour', 30.345664075540132),
('homeless injustic', 30.345664075540132),
('homepag', 30.345664075540132),
('homepag donat', 30.345664075540132),
('homepagebutton', 30.345664075540132),
('homepagebutton donatebutton', 30.345664075540132),
('hour domest', 30.345664075540132),
('hous humancarelogo', 30.345664075540132),
('housinglogo', 30.345664075540132),
('housinglogo companylogo', 30.345664075540132),
('human care', 30.345664075540132),
('humancarelogo', 30.345664075540132),
('humancarelogo companylogo', 30.345664075540132),
('hundr fifti', 30.345664075540132),
('hurt', 30.345664075540132),
('il email', 30.345664075540132),
('immedi', 30.345664075540132),
('injustic', 30.345664075540132),
('injustic end', 30.345664075540132),
('insur', 30.345664075540132),
('intak', 30.345664075540132),
('intens', 30.345664075540132),
('intern healthlogo', 30.345664075540132),
('internationallogo', 30.345664075540132),
('internationallogo companylogo', 30.345664075540132),
('involv empow', 30.345664075540132),
('issu get', 30.345664075540132),
('karen', 30.345664075540132),
('key', 30.345664075540132),
('last chang', 30.345664075540132),
('latest', 30.345664075540132),
('lead provid', 30.345664075540132),
('learn get', 30.345664075540132),
('learn yw', 30.345664075540132),
('leav', 30.345664075540132),
('line basic', 30.345664075540132),
('live peopl', 30.345664075540132),
('llp', 30.345664075540132),
('look', 30.345664075540132),
('mail list', 30.345664075540132),
('manag relationship', 30.345664075540132),


```

('oldest', 30.345664075540132),
('onehundr', 30.345664075540132),
('onehundr donatebutton', 30.345664075540132),
('oper snowbal', 30.345664075540132),
('page homepagebutton', 30.345664075540132),
('parent communiti', 30.345664075540132),
('patient client', 30.345664075540132),
('peopl faith', 30.345664075540132),
('polici ywca', 30.345664075540132),
('poor', 30.345664075540132),
('power choic', 30.345664075540132),
('pressur', 30.345664075540132),
('programdirectori', 30.345664075540132),
('programdirectori directori', 30.345664075540132),
('programdirectorylink', 30.345664075540132),
('programdirectorylink programdirectori', 30.3456640755401
32),
('provid food', 30.345664075540132),
('readi headerbutton', 30.345664075540132),
('record', 30.345664075540132),
('regard religi', 30.345664075540132),
('relationship abus', 30.345664075540132),
('releas', 30.345664075540132),
('reserv privaci', 30.345664075540132),
('rich', 30.345664075540132),
('role chariti', 30.345664075540132),
('safe get', 30.345664075540132),
('school district', 30.345664075540132),
('search form', 30.345664075540132),
('serious', 30.345664075540132),
('serv famili', 30.345664075540132),
('serv peopl', 30.345664075540132),
('servic high', 30.345664075540132),
('servic senior', 30.345664075540132),
('servic strengthen', 30.345664075540132),
('share stay', 30.345664075540132),
('shore church', 30.345664075540132),
('shore find', 30.345664075540132),
('short', 30.345664075540132),
('signup', 30.345664075540132),
('signup internationallogo', 30.345664075540132),
('snowbal', 30.345664075540132),
('socialmedia facebook', 30.345664075540132),
('socialmedia twitter', 30.345664075540132),
('socialmedia youtub', 30.345664075540132),
('speak', 30.345664075540132),
('step', 30.345664075540132),
('strengthen individu', 30.345664075540132),
('struggl', 30.345664075540132),
('subject', 30.345664075540132),
('sustain', 30.345664075540132),
('take action', 30.345664075540132),
('teenag', 30.345664075540132),
('tool', 30.345664075540132),
('twitter facebooklink', 30.345664075540132),
('twitterlink', 30.345664075540132),
('twitterlink socialmedia', 30.345664075540132),

```

```
('two fifti', 30.345664075540132),  
('twofifti', 30.345664075540132),  
('twofifti donatebutton', 30.345664075540132),  
('valu digniti', 30.345664075540132),  
('violenc crisi', 30.345664075540132),  
('volunt learn', 30.345664075540132),  
('warm', 30.345664075540132),  
('whole', 30.345664075540132),  
('without regard', 30.345664075540132),  
('write', 30.345664075540132),  
('youtubelink', 30.345664075540132),  
('youtubelink socialmedia', 30.345664075540132),  
('yw communiti', 30.345664075540132),  
('ywca phone', 30.345664075540132)])
```

The words counts have been reweighted to emphasize the more meaningful words of the corpus, while de-emphasizing the words that are found commonly throughout the corpus.

How does this affect our topics?

```
In [49]: processed_keywords, processed_doctopic = create_topics(processed_bag_of_words,
                                                                processed_features,
                                                                N_TOPICS = 10,
                                                                N_TOP_WORDS= 15)
```

```
/ 0 Elapsed Time: 0:00:00
```

```
/Users/crh278/anaconda3/envs/geo_py3
6/lib/python3.6/site-packages/sklearn/decomposition/online_lda.py:294:
DeprecationWarning: n_topics has been renamed to n_components in versi
on 0.19 and will be removed in 0.21
DeprecationWarning)
```

```
0 american, shelter, menu, place, famili, servic, hous, friend, individ
u, homeless, mental, inspir, corpor, new, door
1 care, famili, posit, base, high, join, onli, chang, donat, newslett,
deliv, see, agenc, therapeut, main
2 ywca, evanston, north shore, shore, evanston north, ywca evanston, no
rth, domest violenc, domest, empow, yw, violenc, women, get, church str
eet
3 dupag, dupag counti, opportun, resourc, neighbor, peopl, food, hope,
share, communiti, counti, futur, digniti, organ serv, resid
4 care, staff, associ, guidanc, health care, term, health, educ, provi
d, long term, challeng, product, design, welcom, address
5 senior, qualiti, council, profit, age, improv, colleg, worker, locat,
person, servic, hour, near, grow, year
6 p, e, n, r, c, young adult, document, x, data, getattribut data, geta
ttribut, e r, substr, length, e c
7 span, pleas, abus, legal, domest, violenc, survivor, may, domest viol
enc, comput, polic, follow, attorney, legal servic, law
8 cathol, chariti, cathol chariti, vision, valu, church, lutheran, fait
h, famili, famili communiti, god, background, servic, peopl, respons
9 donatebutton, heartland, allianc, heartland allianc, companylogo, soc
ialmedia, fifti, directori, donatebutton header, headerbutton, header,
headerbutton donatebutton, fifti donatebutton, poverti, believ
```

```
| 9 Elapsed Time: 0:00:00
```

Exercise 4 - Refining a topic model

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You can only develop an intuition for the right number of topics and topic words suitable for a given problem by iterating until you find a good match.

Change the number of topics and topic words until you get an intuition of how many words and topics are enough.

```
In [50]: exercise_keywords, exercise_doctopic = create_topics( processed_bag_of_w
ords,

processed_features,

N_TOPICS = 5,
N_TOP_WORDS= 25 )
```

```
/ 0 Elapsed Time: 0:00:00
```

```
/Users/crh278/anaconda3/envs/geo_py3
```

```
6/lib/python3.6/site-packages/sklearn/decomposition/online_lda.py:294:
```

```
DeprecationWarning: n_topics has been renamed to n_components in versi
on 0.19 and will be removed in 0.21
```

```
DeprecationWarning)
```

```
0 ywca, evanston, north shore, shore, evanston north, ywca evanston, no
rth, yw, women, get, donat, domest violenc, domest, empow, violenc, chu
rch street, street evanston, make donat, volunt, make, right reserv, sa
fe, reserv, shore find, issu get
```

```
1 span, servic, pleas, violenc, domest, comput, domest violenc, may, du
pag, counti, legal, abus, client, abl, provid, time, communiti, survivo
r, help, illinoi, dupag counti, year, resid, peopl, advocaci
```

```
2 p, e, n, r, c, young adult, document, committe, data, x substr, e c,
c p, e r, getattribut data, substr, getattribut, substr n, x, length,
young, counsel, group, adult, napervill, presid
```

```
3 servic, famili, care, provid, children, school, communiti, vision, he
lp, need, develop, offer, chariti, place, build, polici, peopl, individ
u, cathol chariti, cathol, hous, educ, well, new, person
```

```
4 donatebutton, allianc, heartland, heartland allianc, companylogo, fif
ti, socialmedia, societi, human, directori, fifti donatebutton, header,
headerbutton donatebutton, headerbutton, donatebutton header, stay conn
ect, board login, believ, cathol, need, stay, connect heartland, nonsec
tarian, copyright heartland, endors candid
```

```
| 4 Elapsed Time: 0:00:00
```

```
In [51]: exercise_keywords, exercise_doctopic = create_topics( processed_bag_of_w
ords,

processed_features,

N_TOPICS = 10,
N_TOP_WORDS= 25 )
```

/ 0 Elapsed Time: 0:00:00

/Users/crh278/anaconda3/envs/geo_py3

6/lib/python3.6/site-packages/sklearn/decomposition/online_lda.py:294:

DeprecationWarning: n_topics has been renamed to n_components in versi
on 0.19 and will be removed in 0.21

DeprecationWarning)

0 may, abus, american, physic, often, becom, love, domestic, relationshi
p, say, partner, pleas, know, build, domestic violenc, mark, violenc, inv
olv, pleas call, happen, sever, shelter, use, gender, even
1 span, survivor, pleas, legal, servic, violenc, agenc, attorney, abus,
follow, law, illinoi, polic, comput, domestic, provid, counsel, legal ser
vic, cook counti, year, advocaci, domestic violenc, statement, safe, offi
c

2 secur, ani, use, gift, donat, onlin, pleas, pleas contact, net, valu,
fund, term use, e, code, p, n, administr, r, document, young, honor, sh
ow, adult, direct, chicagoland area

3 donatebutton, companylogo, socialmedia, fifti, heartland allianc, all
ianc, heartland, fifti donatebutton, headerbutton donatebutton, header,
headerbutton, donatebutton header, directori, poverti, human, one hund
r, hundr, housinglogo, hous humancarelogo, donatebutton fifti, programd
irectorylink programdirectori, youtubelink, donatepagebutton donatebutt
on, page homepagebutton, donat cta

4 cathol, chariti, cathol chariti, fulfil, everyon, compet, without, ch
urch, compassion compet, senior, anyon, matter, compassion, need, valu,
collect, heartland, faith, heartland allianc, allianc, human, need prov
id, univers, heal, low

5 domestic, domestic violenc, network, violenc, suffici, self suffici, nati
on, self, recent, commit, inspir, learn, employ, togeth, effect, list,
live, found, stori, improv, join, women, chang, polici, posit

6 ywca, evanston, shore, north shore, evanston north, ywca evanston, no
rth, yw, women, domestic violenc, get, domestic, church street, street evan
ston, empow, safe, find anoth, il email, fax right, communiti ywca, iss
u get, safe get, basic money, email ywca, manag relationship

7 p, committe, e, n, parent, napervill, young adult, group, presid, r,
director, c, counsel, financi, prevent, execut, market, data, young, c
ouncil, year old, abus, adult, document, substr

8 dupag, dupag counti, neighbor, opportun, resourc, food, peopl, commun
iti, counti, share, digniti, futur, organ serv, hope, servic, volunt, e
mpow, serv, resid, receiv, visit, human, client, connect, respond

9 care, new, famili, children, hous, place, provid, health, offer, serv
ic, school, need, communiti, staff, employ, earli, goal, continu, educ,
help, individu, particip, work, peopl, first

| 9 Elapsed Time: 0:00:00

```
In [52]: #grab the topic_id of the majority topic for each document and store it  
         in a list  
ls_topic_id = [np.argsort(processed_doctopic[comment_id])[:, -1][0] for c  
comment_id in range(len(corpus))]  
df_socialservices_data['topic_id'] = ls_topic_id #add to the dataframe s  
         o we can compare with the job titles
```

Now that each row is tagged with a topic ID. Let's see how well the topics explain the social services by looking at the first topic, and seeing how similar the social services within that topic are to each other.

```
In [53]: topic_num = 0
         print(processed_keywords[topic_num])
         df_socialservices_data[ df_socialservices_data.topic_id == topic_num ].h
         ead(10)
```

american, shelter, menu, place, famili, servic, hous, friend, individu,
homeless, mental, inspir, corpor, new, door

Out[53]:

| | Unnamed: 0 | FACID | facname | factype | facurl | facloc |
|----|------------|-------|---------------------------------|-----------|---|--------------|
| 10 | 10 | 21 | Chinese American Service League | education | http://www.caslservice.org/ | Metro |
| 11 | 11 | 21 | Chinese American Service League | education | http://www.caslservice.org/ | Metro |
| 14 | 14 | 32 | Family Focus Inc. | education | http://www.family-focus.org/ | West Suburba |
| 18 | 18 | 50 | Project: VISION, Inc. | education | http://www.projectvisionchicago.org/ | Metro |
| 19 | 19 | 50 | Project: VISION, Inc. | education | http://www.projectvisionchicago.org/ | Metro |
| 20 | 20 | 50 | Project: VISION, Inc. | education | http://www.projectvisionchicago.org/ | Metro |
| 42 | 42 | 83 | DuPage PADS | income | http://dupagepads.org/ | West Suburba |
| 43 | 43 | 87 | Family Shelter Service, Inc. | income | http://www.familyshelterservice.org/ | West Suburba |

| | Unnamed:
0 | FACID | facname | factype | facurl | facloc |
|----|---------------|-------|------------------------------|---------|--------------------------------------|--------------|
| 44 | 44 | 87 | Family Shelter Service, Inc. | income | http://www.familyshelterservice.org/ | West Suburba |
| 48 | 48 | 94 | Inspiration Corporation | income | http://www.inspirationcorp.org/ | Metro |

Exercise 5 - Interpreting a model's "topics"

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Examine the other topic IDs, and see if the "topics" we identified make sense as groupings of social service agencies.

```
In [54]: topic_num = 3
print(processed_keywords[topic_num])
df_socialservices_data[ df_socialservices_data.topic_id == topic_num ].head(10)
```

dupag, dupag counti, opportun, resourc, neighbor, peopl, food, hope, share, communiti, counti, futur, digniti, organ serv, resid

Out[54]:

| | Unnamed: 0 | FACID | facname | factype | facurl | facloc |
|----|------------|-------|-----------------------------------|-----------|---|--------------|
| 3 | 3 | 4 | B.U.I.L.D., Inc. | education | http://www.buildchicago.org/ | Metro |
| 4 | 4 | 4 | B.U.I.L.D., Inc. | education | http://www.buildchicago.org/ | Metro |
| 5 | 5 | 4 | B.U.I.L.D., Inc. | education | http://www.buildchicago.org/ | Metro |
| 12 | 12 | 24 | The Community House | education | http://www.thecommunityhouse.org/ | Metro |
| 13 | 13 | 24 | The Community House | education | http://www.thecommunityhouse.org/ | Metro |
| 61 | 61 | 108 | North Lawndale Employment Network | income | http://www.nlen.org/ | Metro |
| 62 | 62 | 111 | People's Resource Center | income | http://www.peoplesrc.org/ | West Suburbæ |
| 63 | 63 | 111 | People's Resource Center | income | http://www.peoplesrc.org/ | West Suburbæ |
| 83 | 83 | 146 | B.U.I.L.D., Inc. | health | http://www.buildchicago.org/ | Metro |
| 84 | 84 | 146 | B.U.I.L.D., Inc. | health | http://www.buildchicago.org/ | Metro |

Supervised Learning: Document Classification

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Previously, we used topic modeling to infer relationships between social service facilities within the data. That is an example of unsupervised learning: we were looking to uncover structure in the form of topics, or groups of agencies, but we did not necessarily know the ground truth of how many groups we should find or which agencies belonged in which group.

Now we turn our attention to supervised learning. In supervised learning, we have a *known* outcome or label (Y) that we want to produce given some data (X), and in general, we want to be able to produce this Y when we *don't* know it, or when we *only* have X .

In order to produce labels we need to first have examples our algorithm can learn from, a "training set." In the context of text analysis, developing a training set can be very expensive, as it can require a large amount of human labor or linguistic expertise. **Document classification** is an example of supervised learning in which want to characterize our documents based on their contents (X). A common example of document classification is spam e-mail detection. Another example of supervised learning in text analysis is *sentiment analysis*, where X is our documents and Y is the state of the author. This "state" is dependent on the question you're trying to answer, and can range from the author being happy or unhappy with a product to the author being politically conservative or liberal. Another example is *part-of-speech tagging* where X are individual words and Y is the part-of-speech.

In this section, we'll train a classifier to classify social service agencies. Let's see if we can label a new website as belonging to facility type "income" or "health."

Supervised Learning - Prepare the Data

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```
In [55]: # look at counts
df_socialservices_data.factype.value_counts()
```

```
Out[55]: income      45
         safety net   40
         health      32
         education   29
         Name: factype, dtype: int64
```

```
In [56]: # make a mask column we can use to flag rows with facility type in our t
         types of interest.
mask = df_socialservices_data.factype.isin(['income', 'health'])
```

```
In [57]: # use mask to subset our data.
df_income_health = df_socialservices_data[mask]
```

Split into training and testing sets (20% held back for training):

```
In [58]: # split into train and test sets.
df_train, df_test = train_test_split(df_income_health, test_size=0.20, r
andom_state=17)
```

Look at our training set:

```
In [59]: # look at our training set.
df_train.head()
```

```
Out[59]:
```

| | Unnamed: 0 | FACID | facname | factype | facurl | facloc |
|----|------------|-------|---|---------|-----------------------------------|--|
| 57 | 57 | 105 | Lutheran Child and Family Services of Illinois | income | http://www.lcfs.org/ | South-Southwest |
| 82 | 82 | 145 | Aunt Martha's Youth Service Center and Healthc... | health | http://www.auntmarthas.org/ | Metro, North-Northwest South-Southwest |
| 95 | 95 | 165 | Heartland Alliance for Human Needs & Human Rights | health | http://www.heartlandalliance.org/ | Metro, North-Northwest |
| 72 | 72 | 133 | YWCA Evanston/North Shore | income | http://www.ywca.org/evanston/ | North-Northwest |
| 78 | 78 | 141 | Arab American Action Network | health | http://www.aaan.org/ | Metro |

```
In [60]: # make sure we only have the facility types we expect.
df_train['factype'].unique()
```

```
Out[60]: array(['income', 'health'], dtype=object)
```

```
In [61]: # look at the counts for each value.
Counter(df_train['factype'].values)
```

```
Out[61]: Counter({'health': 25, 'income': 36})
```

Look at our testing set:

```
In [62]: # look at our testing set.
df_test.head()
```

```
Out[62]:
```

| | Unnamed: 0 | FACID | facname | factype | facurl | facloc | a |
|----|------------|-------|--|---------|-----------------------------------|--|---|
| 45 | 45 | 91 | Heartland Human Care Services, Inc. | income | http://www.heartlandalliance.org/ | Metro | h |
| 58 | 58 | 107 | National Able Network, Inc | income | http://www.nationalable.org/ | South-Southwest Suburban | h |
| 89 | 89 | 152 | Catholic Charities of the Archdiocese of Chicago | health | http://www.catholiccharities.net/ | Metro, North-Northwest, South-Southwest Suburban | h |
| 62 | 62 | 111 | People's Resource Center | income | http://www.peoplesrc.org/ | West Suburban | h |
| 87 | 87 | 152 | Catholic Charities of the Archdiocese of Chicago | health | http://www.catholiccharities.net/ | Metro, North-Northwest, South-Southwest Suburban | h |

```
In [63]: # make sure we only have the facility types we expect.
df_test['factype'].unique()
```

```
Out[63]: array(['income', 'health'], dtype=object)
```

```
In [64]: # look at the counts for each value.
Counter(df_test['factype'].values)
```

```
Out[64]: Counter({'health': 7, 'income': 9})
```

Prepare Data for Document Classification

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In order to feed out data into a classifier, we need to pull out the labels (Y) and a clean corpus of documents (X) for our training and testing sets.

```
In [65]: # prepare training data - get labels we'll train on.
train_labels = df_train.factype.values

# prepare training data - clean text.
train_corpus = np.array( [re.sub(RE_PREPROCESS, ' ', text).lower() for text in df_train.textfromurl.values])

# prepare testing data - get labels we'll train on.
test_labels = df_test.factype.values

# prepare testing data - clean text.
test_corpus = np.array( [re.sub(RE_PREPROCESS, ' ', text).lower() for text in df_test.textfromurl.values])

# make list of all labels across train and test (should just be 'income' and 'health')
labels = np.append(train_labels, test_labels)
```

Just as we had done in the unsupervised learning context, we have to transform our data. This time we have to transform our testing and training set into two different bags of words. The classifier will learn from the training set, and we will evaluate the classifier's performance on the testing set.

First, we create a CountVectorizer that we'll use to convert our text documents to matrices of features based on words contained within our corpus.

```
In [66]: #parameters for vectorizer
ANALYZER = "word" #unit of features are single words rather than phrases of words
STRIP_ACCENTS = 'unicode'
TOKENIZER = None
NGRAM_RANGE = (0,2) #Range for pharases of words
MIN_DF = 0.01 # Exclude words that have a frequency less than the threshold
MAX_DF = 0.8 # Exclude words that have a frequency greater then the threshold

vectorizer = CountVectorizer( analyzer = ANALYZER,
                             tokenizer = None, # alternatively tokenize _and_stem but it will be slower
                             ngram_range = NGRAM_RANGE,
                             stop_words = stopwords.words( 'english' ),
                             strip_accents = STRIP_ACCENTS,
                             min_df = MIN_DF,
                             max_df = MAX_DF )
```

Next, we create a TF-IDF transformer, and create our bags of words, then weight them using TF-IDF.

```
In [67]: NORM = None          # turn on normalization flag
SMOOTH_IDF = True           # prevents division by zero errors
SUBLINEAR_IDF = True       # replace TF with 1 + log(TF)
USE_IDF = True              # flag to control whether to use TFIDF

transformer = TfidfTransformer( norm = NORM,
                                smooth_idf = SMOOTH_IDF,
                                sublinear_tf = True )

# timing code - start!
start_time = time.time()

# get the bag-of-words for train and test from the vectorizer and
# then use TFIDF to limit the tokens found throughout the text
train_bag_of_words = vectorizer.fit_transform( train_corpus ) #using all
    the data on for generating features!! Bad!
test_bag_of_words = vectorizer.transform( test_corpus )

# if we use IDF, compute it here.
if USE_IDF:
    train_tfidf = transformer.fit_transform(train_bag_of_words)
    test_tfidf = transformer.transform(test_bag_of_words)

# Get list of the feature names, for passing to our model.
features = vectorizer.get_feature_names()

# timing code - done!
print('Time Elapsed: {0:.2f}s'.format( time.time() - start_time ) )

Time Elapsed: 0.16s
```

We cannot pass the labels "income" or "health" directly to the classifier. Instead, we to encode them as 0s and 1s using the labelencoder part of sklearn.

```
In [68]: #relabel our labels as a 0 or 1
le = preprocessing.LabelEncoder()
le.fit(labels)
labels_binary = le.transform(labels)
```



```
In [69]: list(zip(labels, labels_binary))
```

[illegible]

```
( 'health', 0 ),
( 'income', 1 ),
( 'income', 1 ),
( 'income', 1 ),
( 'income', 1 ),
( 'income', 1 ),
( 'income', 1 ),
( 'health', 0 ),
( 'income', 1 ),
( 'health', 0 ),
( 'health', 0 ),
( 'income', 1 ),
( 'health', 0 ),
( 'income', 1 ),
( 'health', 0 ),
( 'income', 1 ),
( 'income', 1 ),
( 'health', 0 ),
( 'income', 1 ),
( 'income', 1 ),
( 'health', 0 )]
```

We also need to create arrays of indices so we can access the training and testing sets accordingly.

```
In [70]: train_size = df_train.shape[ 0 ]
train_set_idx = np.arange( 0, train_size )
test_set_idx = np.arange( train_size, len( labels ) )
train_labels_binary = labels_binary[ train_set_idx ]
test_labels_binary = labels_binary[ test_set_idx ]
```

Model Training - Train Document Classification Model

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The classifier we are using in the example is LogisticRegression. As we saw in the Machine Learning tutorial, first we decide on a classifier, then we fit the classifier to the data to create a model. We can then test our model on the test set by passing the features (X) from our test set to get predicted labels. The model will output the probability of each document being classified as income or health.

```
In [71]: # create our LogisticRegression classifier.
clf = LogisticRegression(penalty='l1')

# train the classifier to create our model.
mdl = clf.fit( train_tfidf, labels_binary[ train_set_idx ] )

# create scores for each of the documents predicting whether each refers
to
# an income or health agency
y_score = mdl.predict_proba( test_tfidf )
```

Model Evaluation - Precision and Recall

- [Back to Table of Contents](#)

Now that we have calculated a score for each of our facility types of interest, we look at how well our model performed by outputting precision and recall curves at different cutoffs.

First, we define the function that will do this work:

```
In [72]: def plot_precision_recall_n( y_true, y_prob, model_name ):

    """
    y_true: ls
            ls of ground truth labels
    y_prob: ls
            ls of predic proba from model
    model_name: str
                str of model name (e.g, LR_123)
    """

    from sklearn.metrics import precision_recall_curve

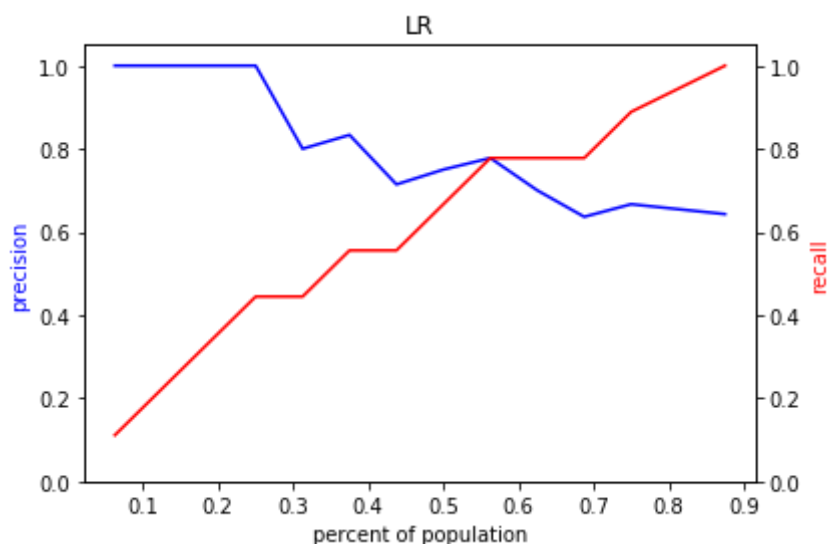
    y_score = y_prob
    precision_curve, recall_curve, pr_thresholds = precision_recall_curve(
e(y_true, y_score)
    precision_curve = precision_curve[:-1]
    recall_curve = recall_curve[:-1]
    pct_above_per_thresh = []
    number_scored = len(y_score)
    for value in pr_thresholds:
        num_above_thresh = len(y_score[y_score>=value])
        pct_above_thresh = num_above_thresh / float(number_scored)
        pct_above_per_thresh.append(pct_above_thresh)
    pct_above_per_thresh = np.array(pct_above_per_thresh)
    plt.clf()
    fig, ax1 = plt.subplots()
    ax1.plot(pct_above_per_thresh, precision_curve, 'b')
    ax1.set_xlabel('percent of population')
    ax1.set_ylabel('precision', color='b')
    ax1.set_ylim(0,1.05)
    ax2 = ax1.twinx()
    ax2.plot(pct_above_per_thresh, recall_curve, 'r')
    ax2.set_ylabel('recall', color='r')
    ax2.set_ylim(0,1.05)

    name = model_name
    plt.title(name)
    plt.show()
```

Then we output the graphs for our model:

```
In [73]: plot_precision_recall_n( labels_binary[ test_set_idx ], y_score[:,1],
    'LR' )
```

```
<matplotlib.figure.Figure at 0x10b9d0240>
```



If we examine our precision-recall curve we can see that our precision is 1 up to 25 percent of the population. We can use a "precision at k " curve to see what percent of the corpus can be tagged by the classifier, and which should undergo a manual clerical review. Based on this curve, we might say that we can use our classifier to tag the 25% of the documents that have the highest scores as 1, and manually review the rest.

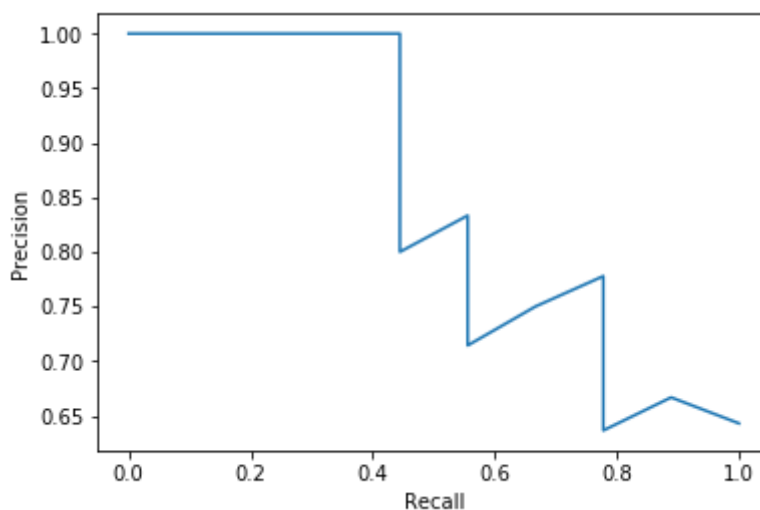
Alternatively, we can try to maximize the entire precision-recall space. In this case we need a different metric - "Area Under Curve" (AUC).

```
In [74]: def plot_precision_recall(y_true,y_score):
    """
    Plot a precision recall curve

    Parameters
    -----
    y_true: ls
        ground truth labels
    y_score: ls
        score output from model
    """
    precision_curve, recall_curve, pr_thresholds = precision_recall_curve(
        y_true,y_score[:,1])
    plt.plot(recall_curve, precision_curve)
    plt.xlabel('Recall')
    plt.ylabel('Precision')
    auc_val = auc(recall_curve,precision_curve)
    print('AUC-PR: {0:1f}'.format(auc_val))
    plt.show()
    plt.clf()
```

```
In [75]: plot_precision_recall(labels_binary[test_set_idx],y_score)
```

AUC-PR: 0.846553



<matplotlib.figure.Figure at 0x10b997588>

The AUC shows how accurate our scores are under different cutoff thresholds. The model will output a score between 0 and 1. We specify a range of cutoff values and label all of the examples as 0 or 1 based on whether they are above or below each cutoff value. The closer our scores are to the true values, the more resilient they are to different cutoffs. For instance, if our scores were perfect, our AUC would be 1.

Model Evaluation - Feature Importances

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Next, we look at the importance of different features (words) in our model.

The function that will calculate these:

```
In [76]: def display_feature_importances( coef, features, labels, num_features =
10 ):

    """
    output feature importances

    Parameters
    -----
    coef: numpy
        feature importances
    features: ls
        feature names
    labels: ls
        labels for the classifier
    num_features: int
        number of features to output (default 10)

    Example
    -----

    """
    coef = mdl.coef_.ravel()

    dict_feature_importances = dict( zip(features, coef) )
    orddict_feature_importances = OrderedDict(
        sorted(dict_feature_importances.items(), key=lambda x: x[1]) )

    ls_sorted_features = list(orddict_feature_importances.keys())

    label0_features = ls_sorted_features[:num_features]
    label1_features = ls_sorted_features[-num_features:]

    print(labels[0],label0_features)
    print(labels[1], label1_features)
```

```
In [77]: display_feature_importances(mdl.coef_.ravel(), features, ['health','income'])

health ['youth', 'health', 'society', 'focus', 'josselyn', 'american',
'park', 'com', 'justice', 'futures']
income ['shelter', 'service', 'little city', 'low', 'improve', 'employment',
'YWCA', 'current', 'illinois', 'people']
```

The feature importances give us the words which are the most relevant for distinguishing the type of social service agency (between income and health). Some of these make sense ("city church" seems more likely to be health than income), but some don't make as much sense, or seem to be artifacts from the website that we should remove ("housing human care logo").

Exercise 6 - interpreting feature importances

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Display the top 25 feature importances to get an intuition of which words are the most and least important.

We need to know how to pass into the function we want the top 25 feature importances. We can do this by consulting the docstring of the function.

From this docstring we can see that `num_features` is a keyword argument that is set to 10 by default. We can pass `num_features=25` into the keyword argument instead to get the top 25 feature importances.

```
In [78]: display_feature_importances mdl.coef_.ravel(),
        features,
        ['health', 'income'],
        num_features=25)

health ['youth', 'health', 'society', 'focus', 'josselyn', 'american',
       'park', 'com', 'justice', 'futures', 'association house', 'family focu
s', 'healing', 'arab', 'like', '____', '____ benefit', '____', '____
____ dollars', 'aaaj_la', 'aaaj_la raminashashibi', 'aaan', 'aaan alwa
ys', 'aaan read', 'aaan strives']
income ['get', 'event', 'low vision', 'click', 'mission', 'help', 'ladd
er', 'north', 'home', 'little', 'seniors', 'view', 'lutheran', 'person
s', 'lighthouse', 'shelter', 'service', 'little city', 'low', 'improv
e', 'employment', 'ywca', 'current', 'illinois', 'people']
```


Model Evaluation - Cross-validation

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Recall from the machine learning tutorial that we are seeking the find the most general pattern in the data in order to have to most general model that will be successful at classifying new unseen data. Our previous strategy above was the *Out-of-sample and holdout set*. With this strategy we try to find a general pattern by randomly dividing our data into a test and training set based on some percentage split (e.g., 50-50 or 80-20). We train on the test set and evaluate on the test set, where we pretend that we don't have the labels for the test set. A significant drawback with this approach is that we may be lucky or unlucky with our random split, and so our estimate of how we'd perform on truly new data is overly optimistic or overly pessimistic. A possible solution is to create many random splits into training and testing sets and evaluate each split to estimate the performance of a given model.

A more sophisticated holdout training and testing procedure is *cross-validation*. In cross-validation we split our data into k folds or partitions, where k is usually 5 or 10. We then iterate k times. In each iteration, one of the folds is used as a test set, and the rest of the folds are combined to form the training set. We can then evaluate the performance at each iteration to estimate the performance of a given method. An advantage of using cross-validation is all examples of data are used in the training set at least once.

Define function to create test and train bags of words:

```

In [79]: def create_test_train_bag_of_words(train_corpus, test_corpus):

    """
    Create test and training set bag of words

    Parameters
    -----
    train_corpus: ls
        ls of raw text for text corpus.
    test_corpus: ls
        ls of raw text for train corpus.

    Returns
    -----
    (train_bag_of_words, test_bag_of_words): scipy sparse matrix
        bag-of-words representation of train and test corpus
    features: ls
        ls of words used as features.
    """

    #parameters for vectorizer
    ANALYZER = "word" #unit of features are single words rather than phr
ases of words
    STRIP_ACCENTS = 'unicode'
    TOKENIZER = None
    NGRAM_RANGE = (0,2) #Range for pharases of words
    MIN_DF = 0.01 # Exclude words that have a frequency less than the th
reshold
    MAX_DF = 0.8 # Exclude words that have a frequency greater then the

```

```

threshold

vectorizer = CountVectorizer(analyzer=ANALYZER,
                             tokenizer=None, # alternatively tokenize
_and_stem but it will be slower
                             ngram_range=NGRAM_RANGE,
                             stop_words = stopwords.words('english'),
                             strip_accents=STRIP_ACCENTS,
                             min_df = MIN_DF,
                             max_df = MAX_DF)

NORM = None #turn on normalization flag
SMOOTH_IDF = True #prevents division by zero errors
SUBLINEAR_IDF = True #replace TF with 1 + log(TF)
USE_IDF = True #flag to control whether to use TFIDF

transformer = TfidfTransformer(norm = NORM,smooth_idf = SMOOTH_IDF,s
ublinear_tf = True)

#get the bag-of-words from the vectorizer and
#then use TFIDF to limit the tokens found throughout the text
train_bag_of_words = vectorizer.fit_transform( train_corpus )
test_bag_of_words = vectorizer.transform( test_corpus )
if USE_IDF:
    train_tfidf = transformer.fit_transform(train_bag_of_words)
    test_tfidf = transformer.transform(test_bag_of_words)
features = vectorizer.get_feature_names()

return train_tfidf, test_tfidf, features

```

And now, use scikit-learn's StratifiedKFold object to generate our folds (we'll do 3 here as an example), and then train and validate across all combinations.

```

In [80]: from sklearn.cross_validation import StratifiedKFold

# create folds
cv = StratifiedKFold( train_labels_binary, n_folds = 3 )

# get our labels
train_labels_binary = le.transform(train_labels)

# for each fold, get rows specified as train and test, then
#   train and test our model with it.
for i, ( train, test ) in enumerate(cv):

    # break out train and test data.
    cv_train = train_corpus[train]
    cv_test = train_corpus[test]

    # create bags of words and get feature names
    bag_of_words_train, bag_of_words_test, feature_names = create_test_t
rain_bag_of_words(cv_train,

                    cv_test)
    # fit our model and then use it to predict values in test set.
    probas_ = clf.fit(bag_of_words_train,
                      train_labels_binary[train]).predict_proba(bag_of_w
ords_test)
    cv_test_labels = train_labels_binary[test]

    # draw precision and recall curve
    precision_curve, recall_curve, pr_thresholds = precision_recall_curv
e(cv_test_labels, probas_[ :,1] )

    # calculate and plot AUC
    auc_val = auc( recall_curve,precision_curve )
    plt.plot( recall_curve, precision_curve, label = 'AUC-PR {0}
{1:.2f}'.format( i, auc_val ) )

#-- END loop over folds --#

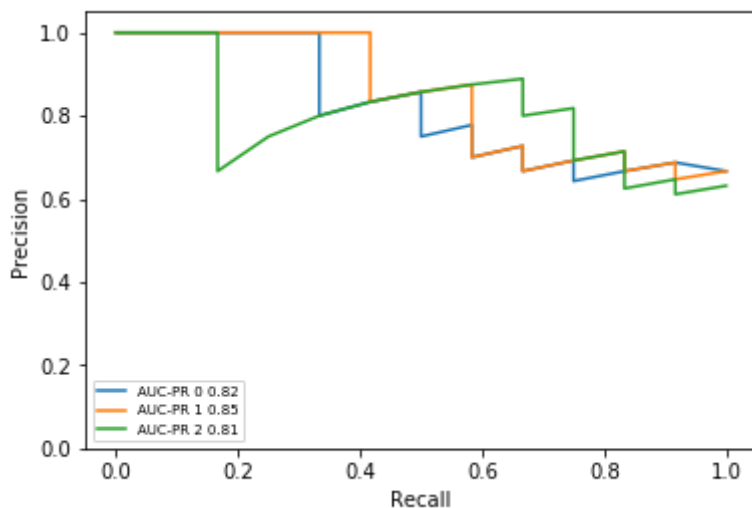
# and, plot the collected graphs.
plt.ylim( 0, 1.05 )
plt.xlabel( 'Recall' )
plt.ylabel( 'Precision' )
plt.legend( loc = "lower left", fontsize = 'x-small' )

```

```
/Users/crh278/anaconda3/envs/geo_py36/lib/python3.6/site-packages/sklearn/cross_validation.py:41: DeprecationWarning: This module was deprecated in version 0.18 in favor of the model_selection module into which all the refactored classes and functions are moved. Also note that the interface of the new CV iterators are different from that of this module. This module will be removed in 0.20.
```

```
"This module will be removed in 0.20.", DeprecationWarning)
```

```
Out[80]: <matplotlib.legend.Legend at 0x1195ec160>
```



In this case we did 3-fold cross-validation and plotted precision-recall curves for each iteration. You can see that there is a marked difference between the iterations. We can then average the AUC-PR of each iteration to estimate the performance of our method.

Exercise 7 - Try a 5-fold cross-validation

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Try 5-fold cross-validation.

```

In [81]: from sklearn.cross_validation import StratifiedKFold
cv = StratifiedKFold(train_labels_binary, n_folds=5)
train_labels_binary = le.transform(train_labels)
for i, (train,test) in enumerate(cv):
    cv_train = train_corpus[train]
    cv_test = train_corpus[test]
    bag_of_words_train, bag_of_words_test, feature_names = create_test_t
rain_bag_of_words(cv_train,

                    cv_test)

    probas_ = clf.fit(bag_of_words_train,
                      train_labels_binary[train]).predict_proba(bag_of_w
ords_test)
    cv_test_labels = train_labels_binary[test]

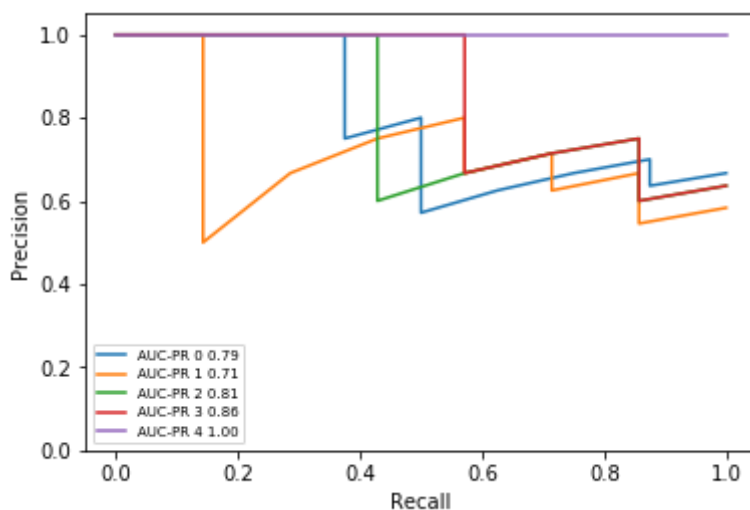
    precision_curve, recall_curve, pr_thresholds = precision_recall_curv
e(cv_test_labels,

    probas_[ :,1])
    auc_val = auc(recall_curve,precision_curve)
    plt.plot(recall_curve, precision_curve, label='AUC-PR {0} {1:.2f}'.f
ormat(i, auc_val))

plt.ylim(0,1.05)
plt.xlabel('Recall')
plt.ylabel('Precision')
plt.legend(loc="lower left", fontsize='x-small')

```

Out[81]: <matplotlib.legend.Legend at 0x11c9c0ba8>



Model Output - Examples of Document Classification

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Look at our data:

```
In [82]: df_test
```


Out[82]:

| | Unnamed: 0 | FACID | facname | factype | facurl | facloc |
|-----|------------|-------|--|---------|---|---|
| 45 | 45 | 91 | Heartland Human Care Services, Inc. | income | http://www.heartlandalliance.org/ | Metro |
| 58 | 58 | 107 | National Able Network, Inc | income | http://www.nationalable.org/ | South-Southwest Suburban |
| 89 | 89 | 152 | Catholic Charities of the Archdiocese of Chicago | health | http://www.catholiccharities.net/ | Metro, North-Northwest South-Southwest Suburban |
| 62 | 62 | 111 | People's Resource Center | income | http://www.peoplesrc.org/ | West Suburban |
| 87 | 87 | 152 | Catholic Charities of the Archdiocese of Chicago | health | http://www.catholiccharities.net/ | Metro, North-Northwest South-Southwest Suburban |
| 76 | 76 | 135 | 360 Youth Services | health | http://www.360youthservices.org/ | West Suburban |
| 54 | 54 | 105 | Lutheran Child and Family Services of Illinois | income | http://www.lcfs.org/ | South-Southwest |
| 99 | 99 | 166 | Heartland International Health Center | health | http://www.heartlandalliance.org/ | Metro |
| 65 | 65 | 114 | Restaurant Opportunities Center of Chicago | income | http://rocunited.org/chicago/ | Metro |
| 100 | 100 | 166 | Heartland International Health Center | health | http://www.heartlandalliance.org/ | Metro |

| | Unnamed:
0 | FACID | facname | factype | facurl | facloc |
|-----------|---------------|-------|---|---------|---|---------------|
| 47 | 47 | 91 | Heartland Human Care Services, Inc. | income | http://www.heartlandalliance.org/ | Metro |
| 43 | 43 | 87 | Family Shelter Service, Inc. | income | http://www.familyshelterservice.org/ | West Suburba |
| 79 | 79 | 141 | Arab American Action Network | health | http://www.aaan.org/ | Metro |
| 40 | 40 | 80 | Clearbrook | income | http://www.clearbrook.org/ | North-Northwe |
| 38 | 38 | 77 | Chicago House and Social Service Agency | income | http://www.chicagohouse.org/ | Metro |
| 94 | 94 | 162 | Family Focus, Inc. | health | http://www.family-focus.org/ | West Suburba |

And, look at the text the model is most certain of being categorized as each facility type:

```
In [83]: num_comments = 2
label0_comment_idx = y_score[:,1].argsort()[:num_comments]
label1_comment_idx = y_score[:,1].argsort()[-num_comments:]
test_set_labels = labels[test_set_idx]
#convert back to the indices of the original dataset
top_comments_testing_set_idx = np.concatenate([label0_comment_idx,
                                                label1_comment_idx])

#these are the 5 comments the model is most sure of
for i in top_comments_testing_set_idx:
    print(
        u"""\{ }:\{ }\n---\n\{ }\n===\n""".format(test_set_labels[i],
                                                    y_score[i,1],
                                                    test_corpus[i]))
```

health:0.006766648891161595

jump to navigation search form about us overview our mission the mission of family focus is to promote the well being of children from birth by supporting and strengthening families in and with their communities we help parents gain confidence and competence as the primary caregivers and educators of their children we provide parents and their children with critical resources and learning opportunities to encourage healthy development in their communities what we do early childhood development we provide parents with training and educational tools to support healthy early childhood development we work as partners evaluating benchmarks and providing resources to meet the developmental needs of children we connect parents to others in their community creating a support structure that enables the whole family to positively impact a child's emotional state ability to socialize capacity to learn and preparation for school for a lifetime of well being youth development family focus supports children and youth ages through enhanced educational opportunities programs to explore science technology engineering and math as well as sports and cultural activities that encourage healthy development self confidence and the ability to create positive relationships family support services by helping parents grandparents and family members achieve their own personal academic and career goals we impact the lives of their children classes support groups and family events help caregivers gain skills and confidence program strategies include who we serve there are seven family focus locations in the greater chicago area including aurora cicero hermosa dupage englewood evanston highland park highwood and lawndale what makes us unique we begin in the home one on one with participating families in the context of their cultural heritage and specific needs and then connect parents with other parents and staff at the family focus center in their community offering classes support groups and family activities participant feedback of participants say that family focus programs are respectful of their culture of family focus participants are satisfied with the services they received of caregivers report a better understanding of their child's development of parents report their child is doing better in school since participating in the program contact us s peoria streetsuite chicago il phone sign up homeabout usour impactget involvedour centerscontact usprivacy policy

===

health:0.007096961284405416

about us about us what we do youth services provides life changing services through substance abuse prevention education counseling and housing counseling programs our counseling services are as varied as the issues that arise for those having difficulty at home school or in the community trained therapists provide a variety of professional counseling services for school aged youth and families as well as young adults educational groups for youth of all ages and their parents are also offered some issues addressed include depression anxiety grief family conflict life transitions self esteem and parenting specialized services for high risk youth are also available many insurance plans are accepted and special accommodations can be arranged for families who are struggling financially mentor programs the pressures on today's youth are greater than any other previous generation mentors work with young adults who currently live in one of youth services housing programs prevention programs youth services is dedicated to substance abuse education and prevention services for students in school districts and their parents

ts through two highly recognized and applauded programs the power of choice and operation snowball staff teach and promote that when a community consistently supports its students healthy choices the number of kids making good decisions about substance use actually increases housing programs when housing is uncertain everything in a young person's life seems to fall apart at youth services housing and support services are provided to young adults years old who were previously homeless and teenage boys years old who are unable to live with their families support services including life skills budgeting counseling art therapy and more are provided lgbtq collaborative youth services coordinated a group of community partners that provide a safe and respectful environment for professionals and community members to network on issues related to gay lesbian bisexual transgender and questioning youth for more information on this group contact carolyn wahlkog at email protected cdata function t e r n c a p t r y t document currentscript function for t document getelementsbytagname script e t length e if t e getattribute data cfhash return t e if t c t previous sibling p t parentnode if a c getattribute data cfemail for e r x a substr n a length n n e x a substr n r toString slice p replacechild document createTextNode decodeURIComponent e c p removeChild t catch u or call

ext mission and history our mission is to provide life changing services to youth through substance abuse prevention education counseling and housing our vision is a community where all youth possess the necessary skills to successfully navigate life's challenges our history is rich and challenging youth services began in when a group of concerned parents community and religious leaders recognized the need for professional youth centered services in the naperville community they formed a council that eventually became a non profit organization referred to as naperville community outreach in the organization changed its name to youth services to better reflect its mission and vision today

youth services offers substance abuse prevention education counseling and housing the organization serves youth and families in naperville and the surrounding areas board of directors president debra lellbach lellbach builders vice president jeff egan rs investments treasurer jennifer jones small smiles inc secretary jackie wilhelm past president john norman design resource center development committee chair dawn kelsch facilities committee chair bob seidl new mainstream capital marketing committee chair christine peggau treehouse foods strategic planning committee chair alex harris iam i development board members ann bertino p ellis law group llp neil dimond pitney bowes nancie elshafei navitas systems danya grunyk grunyk associates p c kevin harris bedrock assets martin ives h b taylor co mark mcgrath ankura consulting group peter paolilli northern trust karl sears experienced cpg business executive kimberly sluis north central college advisory council staff chief executive officer katy leclair development director jason altenbern clinical director margot smith ms lmft executive director of child welfare residential programming debbie robertson ms caadc prevention director karen jarczyk lsw csadp marketing events specialist lisa schwarz barry financial snapshot at youth services we take commitment to our mission and to the donors who support that mission very seriously as such we openly provide access to our financial records for more information you can download our most recent financial snapshot or review our annual report youth services is a guidestar exchange silver participant

===

income:0.9912979314347489

mission and history our mission chicago house and social service agency

serves individuals and families who are disenfranchised by hiv aids lgb tq marginalization poverty homelessness and or gender nonconformity by providing housing employment services medical linkage and retention services hiv prevention services legal services and other supportive programs our history in the early years of the hiv aids epidemic in the us nearly activists met at the historic baton show lounge to address the dire need for housing for chicagoans living with aids on september

chicago house was incorporated in illinois as not for profit the goal of providing housing for those with aids a chicago house float in the pride parade during the s chicago house emerged as an organization providing a compassionate response to a fearful disease we built our infrastructure as we established several facilities to meet the growing and ever evolving needs of our clients our first residence opened in february in uptown accommodated individuals in private bedrooms with shared cooking dining bathing and living areas we opened two more residences in and responding to demand a hour care program and hospice in

for clients in need of additional support in chicago house formed the family support program becoming the first provider of housing and related services to hiv affected families before advances in hiv medication these early years often meant that we were providing our clients a place to die with dignity after they had been abandoned by friends and family or forced out of their apartments an early agency newsletter from

reads through may chicago house has provided a home for individuals all men of the men no longer with chicago house are deceased in these early years chicago house was the last home many people had before they died early interior of a housing unit in chicago s west town the latter half of the s however ushered in new hope as medical advances came to the fore with the advent of new drug therapies as drug advances and approvals began to dominate the news in the aids community increased hope was also somewhat tempered by the reality that the annual cost of drug therapy could easily exceed per person in the annual aids death toll in the united states dropped to after it had peaked in at over many people with hiv aids found themselves getting better and were confronted with the reality that they now faced rebuilding their lives while living with hiv rather than preparing to die in we bought the building that would house our independent living program responding to then need that many of those living with hiv aids had to live in a more independent supportive housing program then in after experiencing empty beds in our hospice facility and increased demand in our other housing programs chicago house made the difficult decision to close down the hospice chicago house s hospice provided essential and compassionate care to over people in the four housing facilities that we currently operate chicago house now provides permanent supportive housing to more than people each year we also provide these residents along with those living independently in the community with vital case management services in chicago house became the lead agency on a year project funded by the centers for disease control cdc running this program chicago house helped our hiv positive clients reach out and protect their peers and partners from infection chicago house continues to run a cdc funded prevention with positives intervention that in reached people also in us senator dick durbin visited chicago house to learn more about our programs and the needs of our clients the residents he met with expressed their desire to return to work but explained the major obstacles that they faced after listening to their concerns and the efforts of the agency senator durbin helped facilitate a startup grant to support the initial development and implementation of an hiv employment service system which became our employment services program

the program launched in the fall of with much support from leaders in the hiv and workforce development community and since its inception has served nearly participants chicago house began its scattered site housing program which provides rental assistance and support services to clients in initially offering apartment units connecting people to housing and employment services the scattered site housing program now manages about units each year was another momentous year for chicago house as we officially launched the translife center tlc responding to the great need for culturally competent expert social services specifically for transgender individuals in the same facility that we once used as a hospice in the early years of the hiv epidemic we now deliver housing employment linkage to medical care case management and legal services with community partners we are currently leading year special project of national significance funded by the health resources and services administration to study the link between hiv and retention in care in transgender women of color

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income:0.9924160402365464

search form donate now meeting our community's needs neighbor to neighbor or prc is creating a future of hope and opportunity about prc meeting our community's needs neighbor to neighbor since people's resource center prc has been bringing neighbors together to respond to hunger and poverty in dupage county nearly dupage residents rely on prc for help each year with a team of over volunteers we offer nutritious food and other basic necessities like clothes and rent assistance for people facing tough times we also connect people with resources education and tutoring jobs technology art a caring community to create a future of hope and opportunity for all prc is able to provide these services because of the generosity and support from our neighbors more than volunteers work with our small staff offering time skills and resources to help their neighbors donors contribute food clothing books computers and money to support our work the majority of our support comes from caring neighbors right here in dupage county our mission people's resource center community exists to respond to basic human needs promote dignity and justice and create a future of hope and opportunity for the residents of dupage county illinois through discovering and sharing personal and community resources our history from our humble beginnings in handing groceries out to neighbors in need from a small house on indiana avenue in wheaton we have grown to become a multi site multi service organization serving tens of thousands all the while we've remained grounded in grassroots support we're still serving the community neighbor to neighbor learn more about prc history media release for photo video consent visit us click here for directions to our wheaton and westmont locations a prc success story liliana found her calling as an artist thanks to prc's art classes read what volunteers and clients say about prc volunteer tutors and clients from prc share how prc makes a difference in their lives people's resource center prc mission statement people's resource center community exists to respond to basic human needs promote dignity and justice and create a future of hope and opportunity for the residents of dupage county illinois through discovering and sharing personal and community resources people's resource center prc is a multiservice grass roots organization serving the people of dupage county illinois

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These are the top 2 examples that the model is the most sure of for each label. We can see our important feature words in the descriptions, which gives a hint of how the model made these classifications.

Further Resources

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A great resource for NLP in Python is [Natural Language Processing with Python](https://www.amazon.com/Natural-Language-Processing-Python-Analyzing/dp/0596516495) (<https://www.amazon.com/Natural-Language-Processing-Python-Analyzing/dp/0596516495>).