

Colette Parker

Berlin Metropolitan Area



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Summary

I'm a full stack web developer with a background in digital healthcare. I transitioned to software development because of my understanding of user experience and strong sense of curiosity that makes me want to develop my own technical solutions. Recent roles in medical startups have satisfied my desire to develop products that are helpful in customers day to day life. I am currently working on an Angular project building a client side for my marvel movies application based on my existing server side code (REST API and database).

My key skills include:

Patient experience knowledge

Project management

Understanding GDPR regulations in a healthcare setting

Cross Team Collaboration

Data analysis

HTML, CSS, Javascript, React, MongoDB, PostgreSQL

Experience



Senior Health Manager

Qunomedical GmbH

Sep 2017 - Feb 2022 (4 years 6 months)

B2C patient management role with direct communication with clinics and hospitals.

Working on training sessions and point of call for other team members on multiple treatment specialties.

Able to provide basic information on all treatment specialities with a focus on more complicated and multi modal treatments for patients.

Attending all treatment and general training sessions. Being a key member on the program with the German Accelerator. Communicating with several different internal departments to improve processes, and knowledge sharing.



Sales Consultant

Watchmaster

Nov 2016 - Aug 2017 (10 months)

B2C role. My focus was both on sales and inbound watches. Responsible for UK customers and the market. Providing efficient and helpful information to customers to help with their purchase or sale.

Designated in-house information source for questions on our financing system. Developing and providing training to newer employees. Successfully reaching quotas of over £200,000 GMV in a month.

Education



CareerFoundry

Full-Stack Immersion

Apr 2022 - Oct 2022

Javascript

Server-side programming and Node.js

Client side programming and React

Testing in the development process

Native app development and React Native

Angular

Collaboration and Documentation



CareerFoundry

Intro to Front End Development

Apr 2022 - Apr 2022

HTML

CSS

Git and version control

Code Quality, Testing, and Web Hosting



Birmingham City University

BA (hons), English Literature

2011 - 2015

Studying an extensive set of modules that include the philosophy of art, contemporary moral and social philosophy and gender, sex and culture in literature. Providing critic essay's and critical presentations.

Studying etymology and the development of children's language in modules but also continuing research into those fields outside of the set assessments. Learning to provide strong arguments and the criticisms of them, in a comparative setting. Studying philosophers including Kant, Collingwood and Singer.

As an optional module I studied Spanish.



North Warwickshire and Hinckley College

Level 3 Award, Leadership and Management

2014 - 2014

Licenses & Certifications



Perioperative Medicine in Action - UCL

<https://www.futurelearn.com/certificates/7yd88w9>



Hospital Operations: Improving Patient Experience - Deakin University

<https://www.futurelearn.com/certificates/bpnenp1>



Management and Leadership: Well-being and welfare at work - The Open University Business School

<https://www.futurelearn.com/certificates/mzsy942>



Protecting Health Data in the Modern Age: Getting to Grips with the GDPR - University of Groningen, Faculty of Law
<https://www.futurelearn.com/certificates/9lmqkhh>



Management and Leadership: Leading a Team - The Open University Business School
<https://www.futurelearn.com/certificates/sc3wt07>



Effective Questioning for Call Handlers - University of East Anglia
<https://www.futurelearn.com/certificates/0yt588m>



People Management Skills - CIPD
<https://www.futurelearn.com/certificates/v0uenix>



Digital health for Cancer Management: Smart Health Technologies in Complex Diseases - Taipei Medical University
<https://www.futurelearn.com/certificates/24toccl>



Basic First Aid - University of Glasgow
<https://www.futurelearn.com/certificates/dzrhagh>



An Introduction to Medical Ethics: The Impact of Disability Screening - The University of Manchester
<https://www.futurelearn.com/certificates/jjc5w89>



MedTech: Orthopaedic Implants and Regenerative Medicine - University of Leeds
<https://www.futurelearn.com/certificates/9pwh5os>



The NHS Explained: How the Health System in England Really Works - The King's Fund
<https://www.futurelearn.com/certificates/ai9njpk>



Healthcare Research: For Healthcare Professionals - Coventry University
<https://www.futurelearn.com/certificates/qtisdqo>



Implementing Innovation in Healthcare - Monash University
<https://www.futurelearn.com/certificates/9d6zpy6>

Skills

Customer Service • Research • Social Media • Customer Satisfaction • Retail Sales • Social Networking • E-Learning • Makaton • PowerPoint • Learning Quickly

Honors & Awards



Student of the Year - North Warwickshire and Hinckley College

Jul 2007

Student of the year at NWHC for GCSE Law.



Finalist - Warwickshire Schools Debating Competition

Jul 2007

Winning the finals of the Warwickshire Schools Debating Competition.



Achievement award - Manor Park Community School

Jun 2004

Achievement award in the creative arts.



UK Intermediate Mathematical Challenge - Bronze Certificate - UK Intermediate Mathematical Challenge

Jun 2004



UK Intermediate Mathematical Challenge - Silver certificate - UK Intermediate Mathematical Challenge

Jun 2005



UK Intermediate Mathematical Challenge - Silver certificate - UK Intermediate Mathematical Challenge

Jun 2007



UK Intermediate Mathematical Challenge - Silver certificate - UK Intermediate Mathematical Challenge

Jun 2008



Good Brain, Bad Brain - FutureLearn

Aug 2020

Completion of the full program consisting of 3 courses.

By completing the program, I am able to:

- describe the key features of the cells that make up the human nervous system that allow them to carry out their function;
- explain how the arrangement of these cells within the human brain relates to brain function; describe the defining symptoms of Parkinson's disease and explain how the pathology seen in Parkinson's disease leads to these symptoms;
- explain the rationale behind the currently used treatments for Parkinson's disease;

- appreciate the need for new therapies and what our increasing understanding of the neurobiology is telling us about what possible new therapies there might be;
- describe the stages of drug discovery and development, from scientists having the first idea to it being used in clinical treatment.