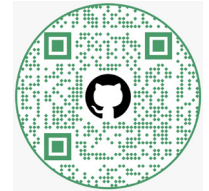


Dror Mor

Information Systems and Machine Learning Graduate
Email: mor.dror131@gmail.com | Phone: 052-4293146
Address: Nofit Hermon 39, Israel | Year of Birth: 1994



Education

B.Sc. in Information Systems and Machine Learning :2020-2023
Haifa University, Israel

Full High School Diploma :2012
Carmel Zvulun High School, Israel
Majors: Mathematics (5 units), English (7 units), Physics , Chemistry

Work Experience

Technical Support Team Lead, Tier 1 :2023-2024
Au10tix, Israel

Led a technical support team, managing escalations and resolving complex issues.
Developed several automation tools in Python and JavaScript
to improve team workflows, including:

- A test tool that sends API requests across five global regions to validate service functionality.
- An email automation system that aggregates open customer tickets from Salesforce and sends regular updates to CSMs, enhancing communication and case management.
- Trained and tuned GPT-4.0 internal instance with company knowledge, evaluating and benchmark its performance.

Software Developer : 2021-2023
Rafael Advanced Defense Systems, Israel

Developed Windows applications, backend systems, and communication protocols
Built web applications using modern frameworks and technologies

Officer (Captain Rank) in Israeli Navy intelligence :2018 - 2013
Commanded intelligence operations, managing a team of 6 personnel
Received two excellence decorations for outstanding performance
initiated complexed operation from planning to execution

Technical Skills

Programming Languages

C, C++, C#, Java, Python, SQL, JavaScript, HTML

Technologies & Tools

Docker, Git, Linux, Spark, Wireshark, SEQ, TFS, Microsoft Azure, MySQL, MongoDB

Achievements

Technological Award for university graduate project:
Developed a React web application integrated with
YOLO v8 Machine learning classifier, titled 'Dogo-A-Eye '

Recognized as an Outstanding Officer in the Israeli Navy with two excellence decorations.