

# Colin LeBlanc

## UI/UX Designer

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### EXPERIENCE

#### Penfield.AI - UI/UX Design Intern

May 2022 - September 2022 | Toronto ON

- Implemented UX, accessibility, and usability improvements to Penfield.AI's analytics dashboard and pathfinder browser extension that reduced analysts' mean time to resolution by 25%
- Established Design @ Penfield, the company's in-house design system to improve their aesthetic and overall look and feel across platforms
- Collaborated, created, presented, and shipped new product features across their dashboard and browser extension
- Conducted workshops with key stakeholders to inform design decisions for products and Design @ Penfield
- Performed user research, user testing, and usability testing with stakeholders and end users to create data-driven and user-centric designs

#### CleanSlate UV - UX Design Intern

Jun 2021 - Aug 2021 | Toronto, ON

- Improved UX by centralizing UVC bulb buying process for users, reducing their time to find bulbs by 65%
- Researched and interviewed key stakeholders for both transit and hospitals settings for their upcoming Versa UVC Sanitizer model
- Collaborated with developers, designers, and team on mobile UI for their hybrid CleanCloud management app
- Created and presented user/data-driven stories to the team through user persona maps, stakeholder maps, and journey maps
- Streamlined device usage signage, increasing user adoption rates by 20%

#### Flourish Sales - UI/UX Design Intern

Dec 2020 - May 2021 | Moncton, NB

- Crafted website wireframes and prototypes for their local ecommerce marketplace for developer handoff
- Designed customer interaction touchpoints window decals, logo stands and slide decks to increase and push consistent user experience and brand development
- Launched a video pitching Flourish Sales to the University of New Brunswick that secured competition funding

### SKILLS

UX Design, UI Design, Visual Design, Product Design, Design Thinking, Human Centered Design, Design Systems, Prototyping, Wireframing, Web Design, User Research, User Testing, Usability Testing, Branding, Collaboration, Presentation

### TOOLS

Figma, Sketch, Adobe XD, Zeplin, Photoshop, Illustrator, Miro, Mockflow, Axure, Spline, LucidChart, Hotjar, Webflow

### CODE

HTML, CSS, JavaScript, React, Bootstrap, TailwindCSS

### EDUCATION

#### OCAD University

#### Industrial Design (BDes)

Sept 2018 - Expected May 2023

### CERTIFICATIONS

#### Modern Web Design

LinkedIn Learning - Oct 2021

#### Digital Skills: UX Design

Accenture - Dec 2021

#### TCPS 2: CORE

Government of Canada - Oct 2022