

# COLIN PARSONS

## STUDENT COMPUTING CONSULTANT

(302) 563-2067      colinparsons34@gmail.com      Newark, DE 19711

## CAREER OBJECTIVE

Pursuing a degree in Computer Science B.S. at the University of Delaware where I have honed my technical skills through coursework and working at the student help IT desk. Previously gained valuable teamwork and customer service experience during 3 restaurant bussing positions. Adept at fostering positive working relationships and contributing to team success.

## SKILLS

- Customer Service Expertise
- Technical Troubleshooting and Assistance
- Communication with team members

## EXPERIENCE

- **STUDENT COMPUTING CONSULTANT** University of Delaware  
Newark, DE

August 2023 - Present

- Provided aid to students / faculty having technical issues
  - Communicated effectively with colleagues across departments regarding client issues
  - Responded promptly to customer inquiries via phone, email or in person.
- **BUSSER** Crooked Hammock Brewery  
Middletown, DE

June 2022 - August 2023

- Removed plates and glasses from tables after meals.
  - Assisted in setting up and clearing tables quickly and efficiently.
  - Helped to set up large parties and special events.
  - Responded to guests' requests in a timely manner with accuracy and courtesy.
- **BUSSER** La Banca  
Middletown, DE

December 2021 - March 2022

- Removed plates and glasses from tables after meals.
  - Assisted in setting up and clearing tables quickly and efficiently.
  - Helped to set up large parties and special events.
- **BUSSER / DISHWASHER** Back Creek Bar and Grille

- Performed daily cleaning duties including mopping floors, wiping counters, disposing of trash, and washing walls.
- Kept work area and equipment clean throughout shift.
- Cleaned and sanitized all dishes, utensils, and equipment as required by health department regulations.

## EDUCATION



### BACHELOR OF SCIENCE (B.S.) IN COMPUTER SCIENCE CANDIDATE

University of Delaware, Newark, DE

*Expected graduation May 2026*



### HIGH SCHOOL DIPLOMA

Appoquinimink High School, Middletown, DE

*June 2022*

## VOLUNTEER EXPERIENCE



**BAND MEMBER** Eastpoint Community Church  
Bear, DE

*October 2019 - Present*

- Exhibited excellent teamwork abilities while collaborating with other band members to produce high-quality music.
- Maintained a positive attitude when dealing with challenging situations during live performances.