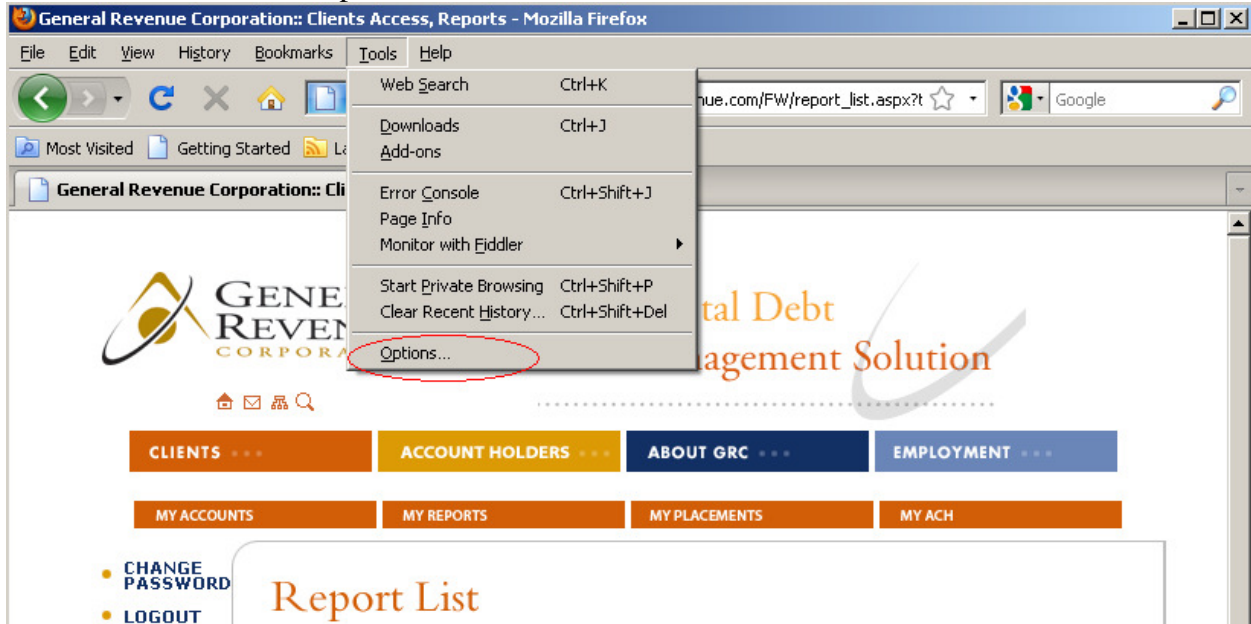*GRC's Instructions for*
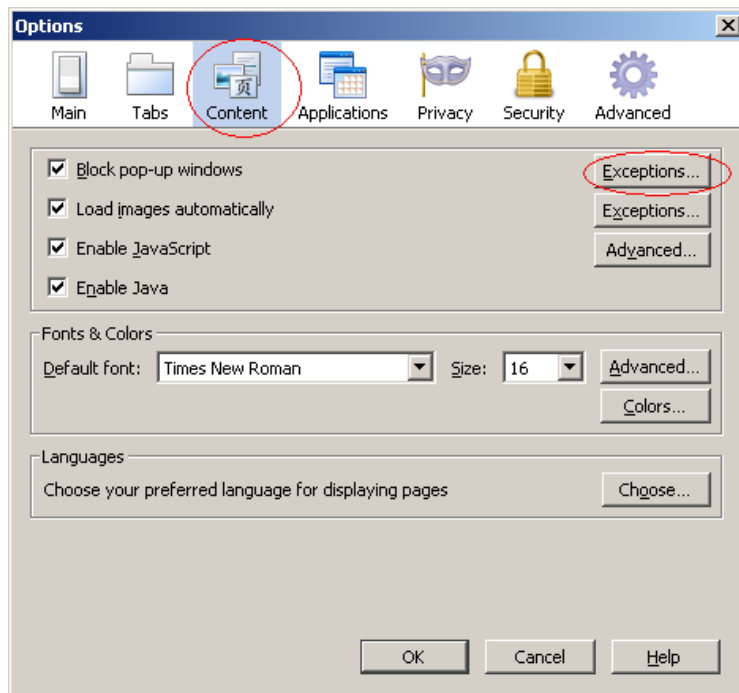*Pop Up Blocker and Internet Browser Issues*

If you are experiencing difficulties with the new Printing Enhancements functionality then please add www.generalrevenue.com to the list of exceptions on the pop-up blocker of your favorite browser. Here are some instructions for some popular browsers.
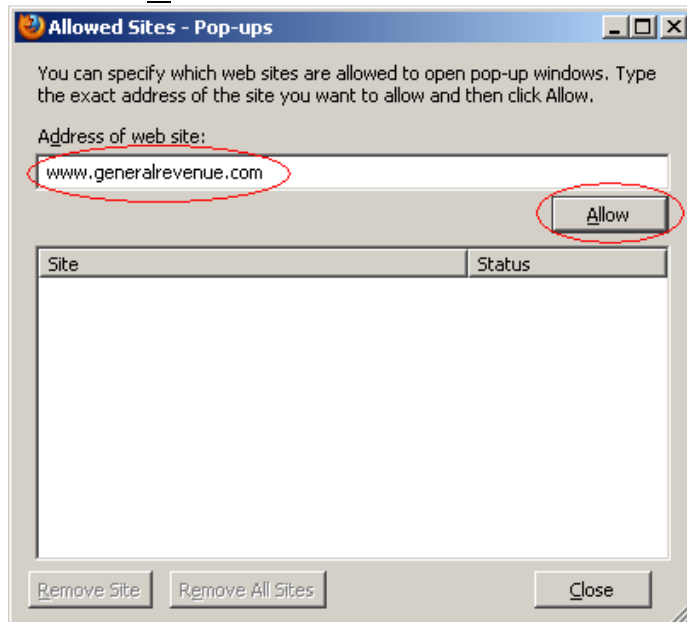
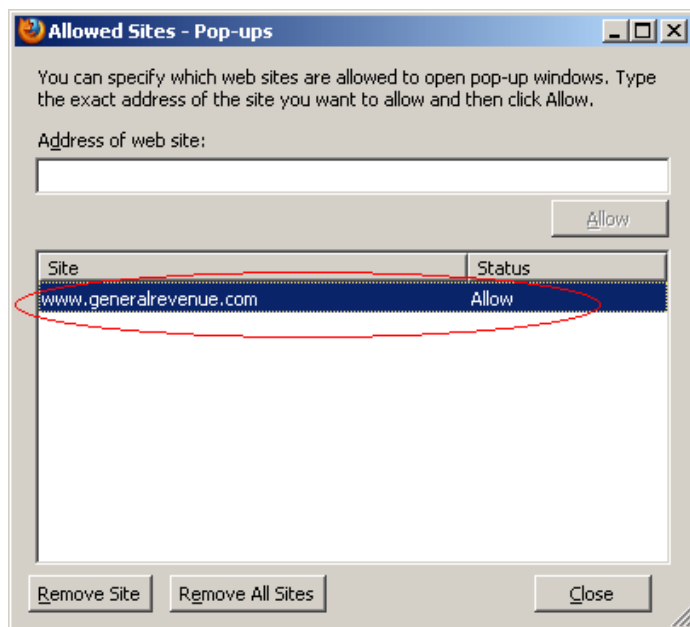## In Mozilla Firefox

- Click on Tools->Options

- Select the Content tab and click on Exceptions button next to the Block pop-up windows option

- Type in www.generalrevenue.com in the box under "Address of web site:" and click on the Allow button
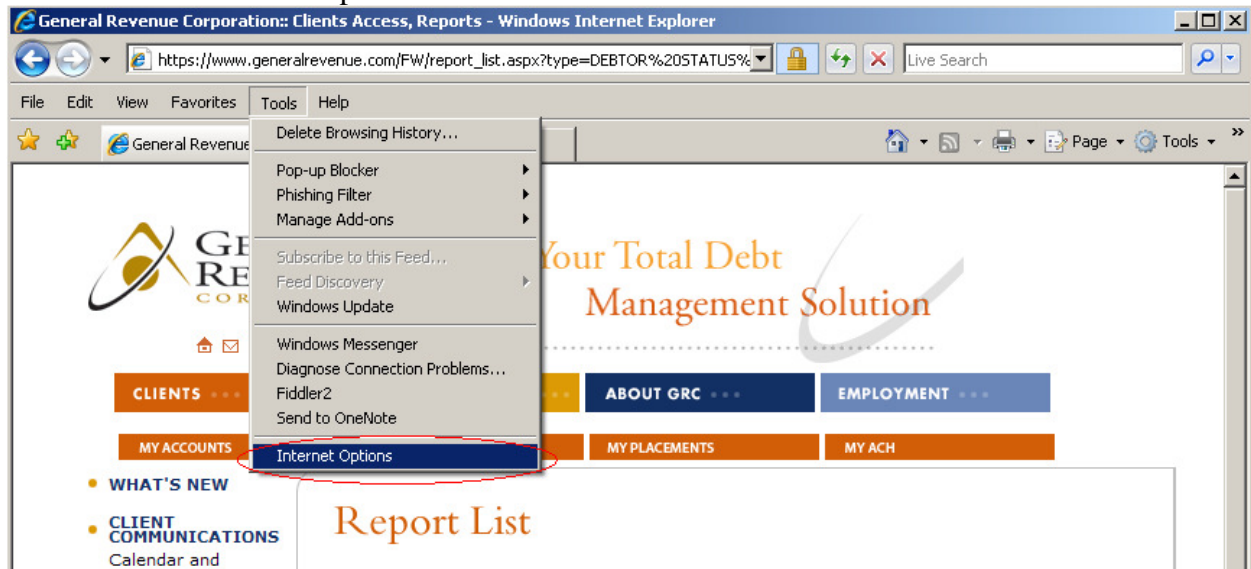

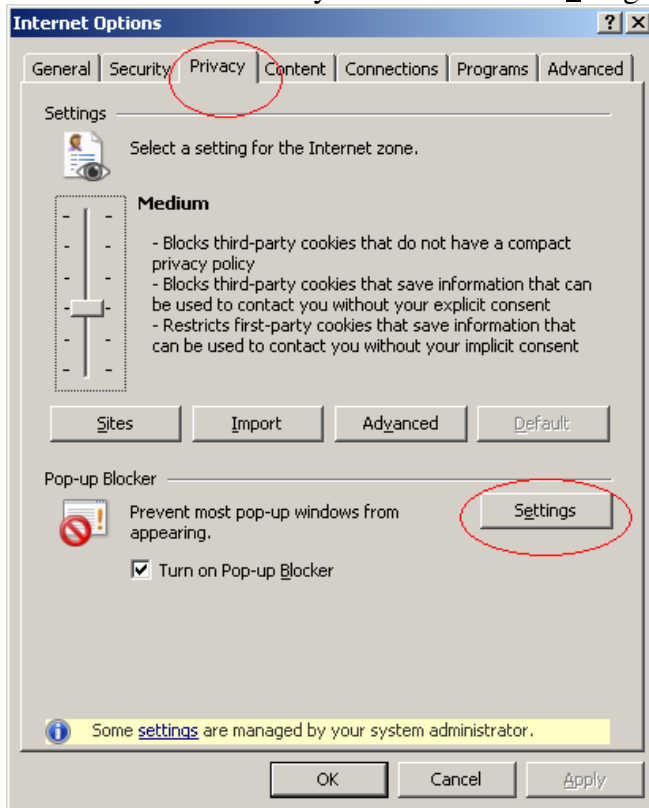- Ensure that the site is added with Allow status as shown below

- Click on <u>C</u>lose button, click on OK on the next box.

- Click on the report link to view the report in a new Pop-up window.
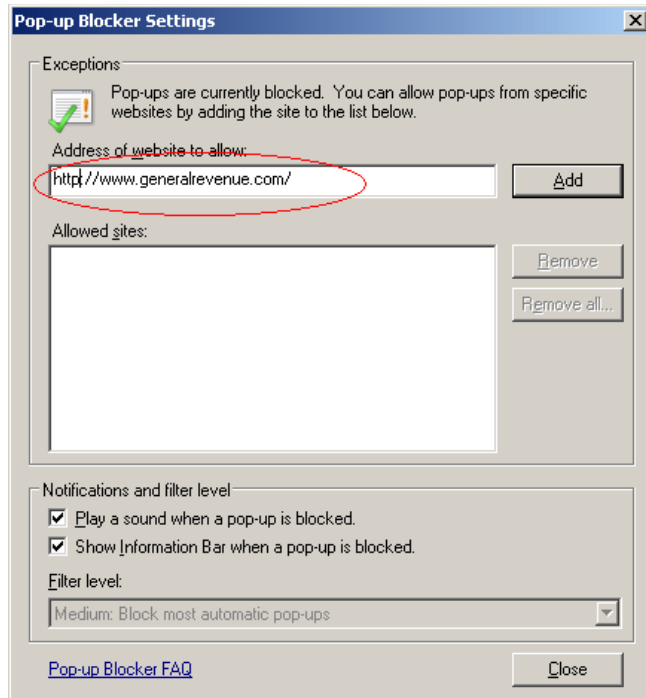
In Internet Explorer 7.0 and higher
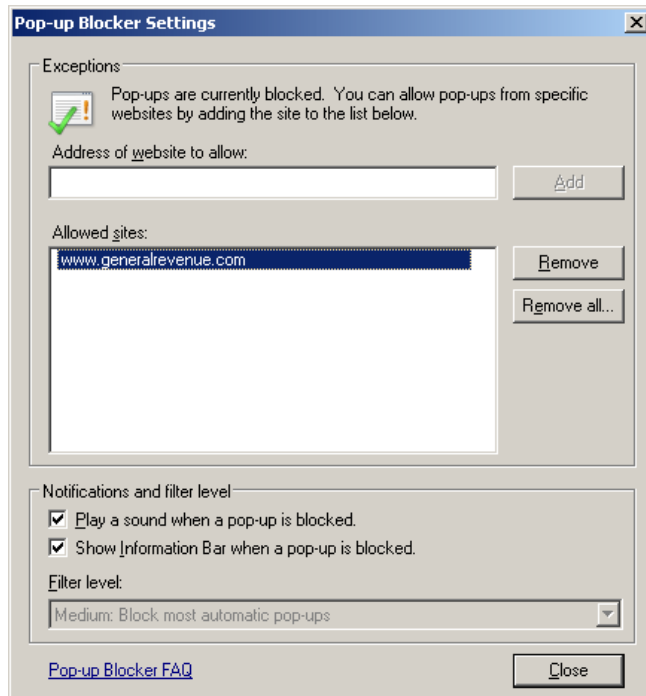
- Click on Tools->Options

- Select the Privacy tab and click on Settings button in the Pop-up Blocker section

- Type in www.generalrevenue.com in the box under "Address of website to allow:" and click on the Add button

- Ensure that the site is added in the "Allowed sites:" box as shown below

- Click on Close button, click on OK on the next box.
- Click on the report link to view the report in a new Pop-up window.