

125 Corllet Drive P.O Box 245, Gallo Manor, 2052 Tel: 011 5814800 clementm@ggb.org.za

J	SUPPLIER PERFORMANCE EVALUATION							
	Name of Supplier Kambonani Cooper INC							
	Contact Person	Mr A Coope						
	Contact Number							
	Address							
	Type of goods/services/works	Legal Services	·					
ı	Rating score	MAX	NO conditions	Does not meet	Slightly below	Meets	Slightly above	Exceeds
		IVIAX	met	requirement	requirements	requirements	requirements	Requirements
	Score % Score	Score	0	1 <40	2 40-49	3 50-60	4 61-79	5 >80
Perfo	rmance Evaluation criterion							
	Quality of goods/service Does the quality meet expectations?	5						5
	Does the quality meet expectations? Does the supplier go beyond the min. requirements?	5						5
	Is the supplier innovative in delivering quality goods/services?	5						5
	Purchase orders or contracts	<u> </u>						
	Did the supplier enter into a formal contract with GGB? Are the goods / services supplied according to a formal Terms of Reference?	5						5 E
	Are the goods/ services supplied according to a formal Terms of Reference? Does the supplier signed SLA willingly	5						5
	Document control management system							_
	Does the supplier provide a formal document i.r.o services/ goods rendered?	5						5
	Are changes or exceptions documented?	5						5
4	On-time delivery (Reliability)							
	Are goods/ services delivered on time?	5						5
	Are deviations negotiated and documented?	5						5
-	Ability to most requirements (Flouibility)	 						
	Ability to meet requirements (Flexibility) How flexible is the supplier in terms of amending deliverables?	5						5
	Is the supplier prepared to negotiate amendments within timeframes?	5						5
	How flexible is the supplier in terms of communications?	5						5
6	Price (Value for money)							
	Is the price paid justified according to industry norms?	5						5
	Is price on the invoice the same as on the quotation?	5						5
_	Did supplier request price adjustment?	5						5
7	Customer service	1						
	Does the supplier provide after "sales" service?	5						5
	Does the supplier provide regular contact to discuss status?	5						5
	Does supplier offer advice on best practice, approach etc?	5						5
	Does supplier attend to queries to with the expected effort?	5						5
	TOTAL	100					GRAND TOTAL	100%
	OVERALL TOTAL SCORE ACHIEVED OVERALL RATING 5 Comments							
	End -User form user Deaprtment :				SCM Specialist			
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	Date: 21/05/2021 2				Z 1/U	J/ZUZ 1		
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