



125 Corlett Drive
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SUPPLIER PERFORMANCE EVALUATION

Name of Supplier

IDWANYAMANDLA SECURITY

Contact Person

NOIHEMBA MKHIZE

Contact Number

(011) 026-1846

Address

NO 3 LOCKIES LANE FLORIDA 1709

Type of goods/services/works

SECURITY

Rating score

| | MAX | NO conditions met | Does not meet requirement | Slightly below requirements | Meets requirements | Slightly above requirements | Exceeds Requirements |
|---------|-------|-------------------|---------------------------|-----------------------------|--------------------|-----------------------------|----------------------|
| Score | Score | 0 | 1 | 2 | 3 | 4 | 5 |
| % Score | | | <40 | 40-49 | 50-60 | 61-79 | >80 |

Performance Evaluation criterion

| | | | | | | | |
|---|---|-----|---|---|---|---|--------|
| 1 | Quality of goods/service | | | | | | |
| | Does the quality meet expectations? | 5 | | | 3 | | |
| | Does the supplier go beyond the min. requirements? | 5 | | 2 | 3 | | |
| | Is the supplier innovative in delivering quality goods/services? | 5 | | | 3 | | |
| 2 | Purchase orders or contracts | | | | | | |
| | Did the supplier enter into a formal contract with GGB? | 5 | | | 3 | | |
| | Are the goods/ services supplied according to a formal Terms of Reference? | 5 | | 2 | 3 | | |
| | Does the supplier sign SLA willingly | 5 | | | 3 | | |
| 3 | Document control management system | | | | | | |
| | Does the supplier provide a formal document i.r.o services/ goods rendered? | 5 | 8 | | | | |
| | Are changes or exceptions documented? | 5 | | | | | |
| 4 | On-time delivery (Reliability) | | | | | | |
| | Are goods/ services delivered on time? | 5 | | | | 4 | |
| | Are deviations negotiated and documented? | 5 | | | 3 | | |
| 5 | Ability to meet requirements (Flexibility) | | | | | | |
| | How flexible is the supplier in terms of amending deliverables? | 5 | | | 3 | | |
| | Is the supplier prepared to negotiate amendments within timeframes? | 5 | | | 3 | | |
| | How flexible is the supplier in terms of communications? | 5 | | | 3 | | |
| 6 | Price (Value for money) | | | | | | |
| | Is the price paid justified according to industry norms? | 5 | | | | 4 | |
| | Is price on the invoice the same as on the quotation? | 5 | | | | 4 | |
| | Did supplier request price adjustment? | 5 | | | | 4 | |
| 7 | Customer service | | | | | | |
| | Does the supplier provide after "sales" service? | 5 | | 2 | | | |
| | Does the supplier provide regular contact to discuss status? | 5 | | 2 | | | |
| | Does supplier offer advice on best practice, approach etc? | 5 | | 2 | | | |
| | Does supplier attend to queries to with the expected effort? | 5 | | | 3 | | |
| | TOTAL | 100 | | | | | 56/100 |

GRAND TOTAL

OVERALL TOTAL SCORE ACHIEVED

OVERALL RATING

56/100

Comments

End-User form user Department:

Name

Mokhele Moeeng

Date

13/07/2021

SCM Specialist

Name Makhari Clement

Date