Collin Van Meter

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Education

University of Central Florida (In Progress) Orlando, Florida

B.S., Computer Science August 2023 - Present GPA: 3.5

Experience

Medek Health Systems

Mount Dora, FL

Shipping/Receiving Coordinator

August 2019 - May 2023

- Analyzed existing shipping processes, pinpointing inefficiencies and implementing cost-effective solutions to enhance accuracy, reliability, and overall operational efficiency
 - **Fulfilled** high-volume orders by picking, packing, and shipping products using advanced shipping platforms (Stamps.com, UPS, USPS, ShipStation).
- Coordinated a small team during peak seasons (1,000+ daily orders), assigning tasks and ensuring smooth operations under tight deadlines.
- Maintained accurate inventory levels through regular stock audits and timely reordering of critical assembly components.
- Provided exemplary customer service by swiftly resolving inquiries and maintaining strong client relationships.
- Utilized bulk shipping software (including customs forms and BOL), CRM systems, and Google Workspace (Sheets/Functions) to streamline processes and enhance productivity.
- Resolved operational challenges by applying strong problem-solving skills and collaborating with cross-functional teams for continuous improvement.

Skills

- Process Analysis & Optimization
- Advanced Shipping Platforms (Stamps.com, UPS, USPS, ShipStation)
- Bulk Shipping Software (Customs Forms, BOL)
- Inventory Management & Stock Replenishment
- Customer Service & Issue Resolution
- Google Workspace (Sheets, Functions)
- CRM Systems
- Mechanical Assembly & Tool Use
- Team Leadership & Coordination
- Strong Written & Verbal Communication
- Problem Solving & Continuous Improvement