

# Collins Kiprotich – Curriculum Vitae

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## Contact Information

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**Certifications:** <https://www.credly.com/users/collins-kiprotich.da57a478>

## Professional Summary

ICT Professional with hands-on experience in technical support, systems administration, and IT infrastructure. Skilled in networking, cybersecurity basics, and software development. Strong analytical and problem-solving skills with a collaborative approach to team-based environments. Passionate about leveraging technology to deliver efficient solutions and committed to continuous professional growth.

## Professional Experience

ICT Intern, Office of the Registrar of Political Parties - Nairobi (Mar 2025 – Present)

- Diagnosed and resolved hardware, software, and networking issues
- Maintained accurate IT inventory and compliance with equipment registration
- Supported data entry and verification processes
- Scheduled and implemented software and antivirus updates
- Performed basic hardware repairs and component replacements
- Installed and configured applications across user devices

ICT Intern, Ministry of Public Service - Huduma Centre, Kericho (Sep 2021 – Dec 2021)

- Managed and updated internal databases
- Assisted with software installations and Windows OS upgrades
- Provided network troubleshooting and technical user support

Teacher, Chekeliek School (2018 – 2019)

- Delivered curriculum content and supported student well-being and development

## Education

Bachelor of Science in Software Engineering (2018 – 2022)

Murang'a University of Technology

Graduated with Second Class Upper Division

## Certifications

1. Introduction to Networks (CCNA 1) – Cisco Networking Academy, 2025
2. Introduction to Artificial Intelligence – IBM SkillsBuild, 2025
3. Data Analysis & Interpretation (SPSS, STATA) – Kesap Research Centre, 2020
4. Computer Packages – Fountain Computer Technology, 2018

## Technical & Professional Skills

- Technical Skills
  - Software Development: HTML, CSS, JavaScript, PHP, C#, MySQL
  - Technical Support: OS installation, hardware maintenance, and network troubleshooting
  - Data Analysis: SPSS, STATA
  - Basic Cybersecurity and system patching knowledge
  - Office Tools: MS Word, Excel, PowerPoint
- Professional Skills
  - Strong analytical & problem-solving abilities
  - Excellent communication and interpersonal skills
  - Fluent in English and Swahili
  - Leadership and teamwork skills
  - Resourceful, proactive, and able to work independently
  - Excellent organizational skills
  - Ability to quickly adapt to new environments
  - Loyalty and integrity
  - Sales experience and business acumen (1+ year relevant exposure)

## Projects

- Coronary Artery Disease Prediction Model:
  - Built a machine learning model trained on medical datasets to predict heart disease risk factors.
- Customer Management System:

- Developed a PHP/MySQL web-based application to manage client records and feedback.

## References

Mr. Peter Mwangi, Project Coordinator – Murang'a University of Technology, 0726 445 415

Mr. Kirwa, HR Officer – Huduma Centre Kericho, 0721 814 822

Mr. Josephat Nyongesa, ICT Supervisor – ORPP, 0728 287 747