



OFFICE OF THE REGISTRAR OF POLITICAL PARTIES (ORPP)

BIOMETRIC DEVICE REPAIR AND MAINTENANCE REPORT

Reporting Period: 22 May, 2025

Prepared by: IT Support & Maintenance Unit

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1. Introduction

This report outlines the repair and maintenance activity carried out on biometric devices deployed at ORPP office. The primary goal is to ensure biometric devices are operational and accurately capture biometric data for staffs.

2. Objectives

- Identify faulty units and execute necessary repairs.

3. Scope of Work

ORPP Headquarters

2nd Floor

Fixed two out of four biometric device which had issues with sensors.

4. Identified Issues

- Devices had fingerprint sensors that failed to capture prints accurately.
- Device at the reception had an unstable power connection due to a faulty adapter.

5. Actions Taken

- **Repaired/Replaced:** Faulty sensors tighten loose cables.
- **Tested:** Repaired devices underwent functionality testing.

6. Conclusion

Two out of four Biometric device were fixed and repaired successfully. The other devices has power supply issue which need to be replaced. Continued monitoring is recommended to ensure ongoing performance.