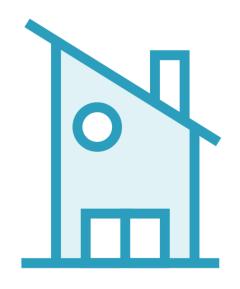
# Handling Sensitive Data in Logs, Memory, and Exceptions



Josh Cummings
PRINCIPAL SOFTWARE ENGINEER
@jzheaux blog.jzheaux.io

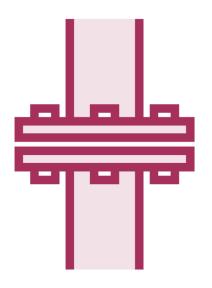


## Logging Levels



**Application Logging** 

Code has enough context to determine data sensitivity



Infrastructural Logging

Code lacks context to determine data sensitivity



## What's Okay to Log?





**Don't log sensitive information** 



**Don't log sensitive information in plaintext** 



```
21-02-12 12:34:19 INFO - Registration Passed
```

```
21-02-12 12:34:23 INFO - Registration Passed
```

```
21-02-12 12:36:08 ERROR - Registration Failed
```

```
21-02-12 12:36:19 INFO - Registration Passed
```

21-02-12 12:39:47 ERROR - Registration Failed

```
2021-02-12 12:59:19 INFO - Activation Passed
```

2021-02-12 13:01:43 ERROR - Activation Failed

2021-02-12 13:13:51 INFO - Activation Passed

2021-02-12 13:14:19 INFO - Activation Passed

2021-02-12 13:14:47 ERROR - Activation Failed



```
21-02-12 12:34:19 INFO - Registration Passed (bob@jzheaux.io)
21-02-12 12:34:23 INFO - Registration Passed (mary@jzheaux.io)
21-02-12 12:36:08 ERROR - Registration Failed (josh@jzheaux.io)
21-02-12 12:36:19 INFO - Registration Passed (josh@jzheaux.io)
21-02-12 12:39:47 ERROR - Registration Failed (cal@jzheaux.io)
```

```
2021-02-12 12:59:19 INFO - Activation Passed (mary@jzheaux.io) 2021-02-12 13:01:43 ERROR - Activation Failed (josh@jzheaux.io) 2021-02-12 13:13:51 INFO - Activation Passed (bob@jzheaux.io) 2021-02-12 13:14:19 INFO - Activation Passed (clint@jzheaux.io) 2021-02-12 13:14:47 ERROR - Activation Failed (sarah@jzheaux.io)
```



```
21-02-12 12:34:19 INFO - Registration Passed (b83c-68b36a342cad)
21-02-12 12:34:23 INFO - Registration Passed (a138-27783993e9fb)
21-02-12 12:36:08 ERROR - Registration Failed (acdc-44141eca2ddb)
21-02-12 12:36:19 INFO - Registration Passed (b814-75a1a9fca012)
21-02-12 12:39:47 ERROR - Registration Failed (c937-70acb4ea2d47)
```

```
2021-02-12 12:59:19 INFO - Activation Passed (a138-27783993e9fb) 2021-02-12 13:01:43 ERROR - Activation Failed (b814-75a1a9fca012) 2021-02-12 13:13:51 INFO - Activation Passed (b83c-68b36a342cad) 2021-02-12 13:14:19 INFO - Activation Passed (14bc-4b234ebda320) 2021-02-12 13:14:47 ERROR - Activation Failed (6c9a-1dc7923bac0f)
```



DAFB82316C069640019C7D7B54D52A55

SHA-256

sensitive plaintext

23cc60c2f131c95629ea0a665080dc6c3e51022a8b7a221c8973f0b1fff0040d

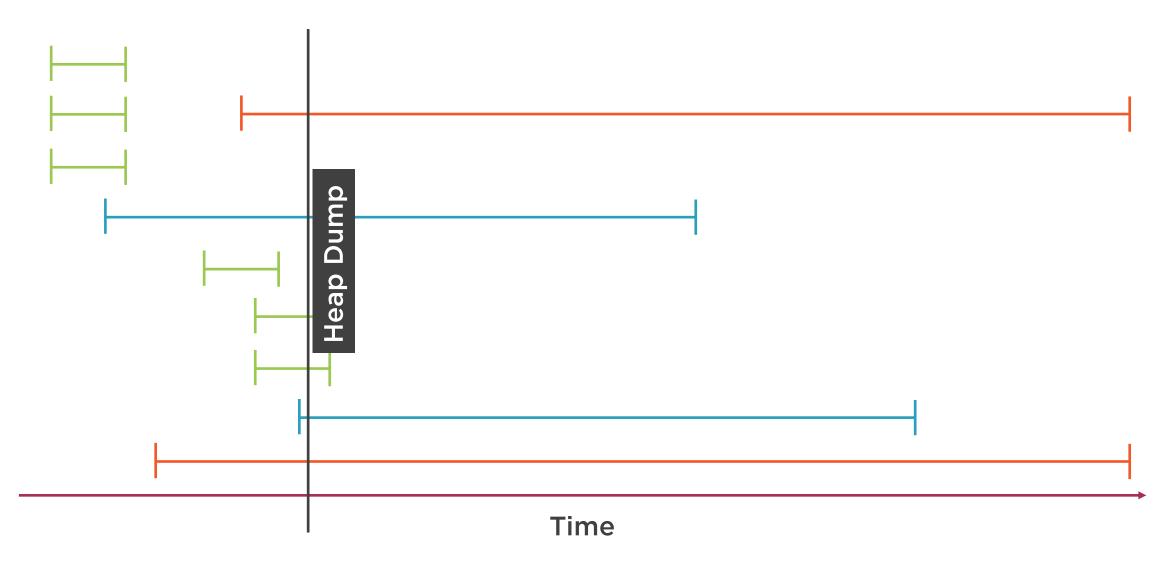
ciphertext







## Sensitive In-memory Data





## What's Okay to Cache In-memory?





**Don't cache sensitive information** 





## What Exceptions Can Be Shown?



**Don't show exceptions** 





```
public class User implements Serializable {
   private final String email;
   private final transient String password;
}
```

Using transient

Blocks a field from being serialized



```
public class User implements Serializable {
   private final String email;
   private final String password;

   private static final ObjectStreamField[]
     serialPersistentFields = {
        new ObjectStreamField("email", String.class)
     };
}
```

## Using ObjectStreamField

Allows a field to be serialized

Not as readable as a keyword



## Remove Sensitive Data



#### When logging:

- Don't log unnecessarily, avoid sensitive information
- Use log correlators or hashed info
- Avoid logging entire objects and printf

#### With memory:

- All data on the heap is visible
- Don't cache unnecessarily, avoid sensitive information

#### With exceptions:

- Don't show exceptions
- Replace untrusted exception messages

Use transient or ObjectStreamField





