



# Christiane May Bihis Comia

## CONTACT

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## SKILLS

- Filipino - Native
- English - Conversational
- Beginner in HTML, CSS, Python Django, Bootstrap
- Intermediate skills in using Microsoft Office and Google Suite
- Proficient writing skills in Filipino and English
- Customer Service

## EDUCATION HISTORY

**Polytechnic University of the Philippines**

**College | Sta. Mesa, Manila**

Bachelor of Science in Information Technology

October 2020 - Present

- President's Lister (2020 - 2023)
- Block Secretary (2022-2023)
- Block Public Information Officer (2020-2021)

**La Consolacion College Manila**

**Senior High School | Mendiola, Manila**

Science, Technology, Engineering and Mathematics Strand

July 2018 - March 2020

- Academic Excellence Awardee - With Honors (2019-2020)

## PROFESSIONAL EXPERIENCE

**FIS Global Solutions Philippines**

**Customer Service Associate II**

June 2022 - May 2023

- Provided assistance to clients, resolving inquiries and concerns related to their online banking accounts
- Delivered exceptional service to enhance customer satisfaction while complying with banking regulations
- Maintained quality assurance scores monthly

## ACADEMIC PROJECT

**CAPSTONE PROJECT 1 & 2**

**SIKYUurity: Security Agency Management System**

- Developed SIKYUurity, utilizing Python Django Framework to streamline operations in security agencies
- Designed the frontend interface with HTML, CSS, Bootstrap, and JavaScript
- Integrated MySQL for database management functionalities
- Deployed the system (unfinished) for tool defense — [SIKYUurity](#)
- On-going progress of the project through [GitHub repository](#)