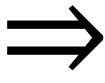


Instructor Ratings and Categorization using NLP

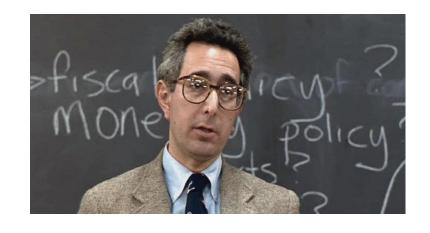
By: Pranjal Bajaj, Nicholas Wong & Weida Xu

# Instructor quality can make or break the classroom experience













### Problem Statement

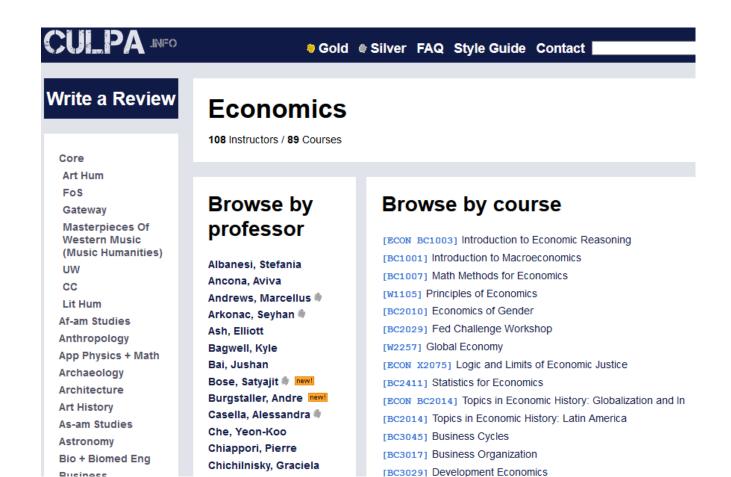
1

Hard to choose classes without prior information about instructor quality

2

Reviews exist online but hard to compare among instructors without a consistent metric

#### Our solution



- Use reviews from CULPA.info to generate a score using sentiment analysis
- Score will be based on weighted percentage of positive reviews (similar to RottenTomatoes score for movies)
- Weighting will be determined by the fraction of 'agree' votes, i.e.
   \[
   \frac{Agree}{Agree+Disagree}
   \]
  weight will be the average weight for the reviews for instructor.

#### Data & Methodology

- Text of reviews to be scraped directly from the CULPA.info website, along with agree/disagree votes
- Sentiment analysis done with NLTK package in Python (using Naïve Bayes Classifier)

# SENTIMENT ANALYSIS NEGATIVE NEUTRAL POSITIVE Totally dissatisfied with the Good Job but I will expect a Brilliant effort guys! Loved

lot more in future.

Your Work.

service. Worst customer

care ever.

## Conclusion

1

Help students get the best of Columbia!

2

Help professors improve!