### Contact

www.linkedin.com/in/harry-limbong (LinkedIn)

## Top Skills

**Databases** 

Product Requirement Definition
User Stories

## Languages

Bahasa Indonesia (Native or Bilingual)

English (Native or Bilingual)

#### Certifications

Professional Scrum Product Owner™ I (PSPO I)

# Harry Limbong

Digital Product Owner

Jakarta, Jakarta, Indonesia

## Summary

Experienced Information Technology Specialist with a demonstrated history of working in the information technology and services industry. Skilled in SQL, Cascading Style Sheets (CSS), PHP, HTML, and Web Development. Strong information technology professional with a Bachelor of Computer Science focused in Informatic Engineering from University of Brawijaya.

# Experience

Kawan Lama Group 6 years 3 months

Digital Product Owner February 2023 - Present (2 years 1 month)

Jakarta, Indonesia

- 1. Collaborate with stakeholders to define the product vision, goals, and roadmap.
- 2. Analyze market trends, customer needs, and business objectives to guide product development.
- 3. Create, prioritize, and maintain the product backlog.
- 4. Write clear and actionable user stories with acceptance criteria.
- Act as the primary point of contact between business stakeholders and the development team.
- 6. Facilitate sprint planning, daily stand-ups, sprint reviews, and retrospectives.
- 7. Communicate progress, risks, and changes to stakeholders and leadership teams.
- 8. Understand customer pain points and advocate for a customer-centric approach.
- 9. Incorporate user feedback and usability testing into product development.
- 10. Work with development teams to ensure timely delivery of high-quality products.
- 11. Monitor product performance, identify areas for improvement, and manage post-launch iterations.

IT Function Support Officer

### December 2018 - Present (6 years 3 months)

Greater Jakarta Area, Indonesia

Savana Hotel & Convention
IT Staff Officer
August 2017 - December 2018 (1 year 5 months)

Malang Area, East Java, Indonesia

- Handling the installation and maintenance of software and hardware used by the hotel. Troubleshooting, Identify and implement solutions to user challenges and concerns associated with the use of personal computer equipment.
- Responsible for smooth functioning and coordination of vendors for Guest Internet, and respond courteously and efficiently to queries and problems from guests and internet users.
- Responsible for overseeing and handling network configuration, Servers, Networking equipment, PABX, email accounts, and also support for the underlying server/desktop infrastructure.
- Perform IT or Systems related task assigned by the management.

## Education

University of Brawijaya
Bachelor of Computer Science, Informatics Engineering