Eye movements predict large-scale voting decisions (forthcoming in *Psychological Science*)

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#### Abstract

Over 100 countries allow people to vote directly on policies in direct democracy elections (e.g., 2016 Brexit referendum). Politicians are often responsible for writing ballot language, and voters frequently encounter ballot measures that are difficult to understand. We examine whether eye movements from a small group of individuals can predict the consequences of ballot language on large-scale voting decisions. Across two preregistered studies ( $n_1 = 120$  registered voters and  $n_2 = 120$  registered voters), we monitored laboratory participants' eye movements as they read real ballot measures. We found that eye movement responses associated with difficulties in language comprehension predicted aggregate voting decisions to abstain and vote against ballot measures in U.S. elections (total number of votes cast = 137,661,232). Eye movements predicted voting decisions beyond what is accounted for by widely-used measures of language difficulty. This finding demonstrates a new way of linking eye movements to out-of-sample aggregate-level behaviors.

Statement of Relevance: Over half of the world's nations employ direct democracy elections, in which policy choices are made directly by the public. Using eye-tracking technology, we find that as ballot language becomes more difficult to understand, voters are more likely to abstain or vote against ballot measures. These findings expose the concerns of direct democracy elections as politicians and interest groups may inadvertently or deliberately influence election outcomes by crafting difficult-to-understand ballot language. However, our study also lays the groundwork for how these concerns can be addressed through the use of eye movement monitoring. Since eye movements provide a continuous measure of reading performance, they can potentially reveal whether the challenges in understanding ballot language occur at the level of specific words, sentences, or the entire text. Eye movements may be able to assist researchers and policymakers in crafting ballot language that is comprehensible to a larger group of voters.

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#### Introduction

On Election Day millions of voters make important policy decisions on a wide range of issues including removing the death penalty, setting tax rates, and legalizing marijuana, by voting directly on ballot initiatives and statewide referendums. Such direct democracy elections have become more common around the world as over 100 countries allow people to vote directly on laws and policies in their communities (Kaufmann & Mathews, 2018). The 2014 Scottish independence and 2016 Brexit referendums are prominent recent examples of direct democracy elections.

However, there is growing concern among social scientists and the general public that voters often encounter ballot measures that use language that is difficult to understand (e.g., legalistic or unfamiliar words) which can influence people's voting decisions (Quesenbery & Chisnell, 2016; Reilly, 2010; Reilly & Richey, 2011; Shockley & Fairdosi, 2015). The question of whether ballot language influences voting decisions has important implications for democratic societies. Politicians and interest groups are often responsible for writing ballot language (Reilly, 2010) and may unintentionally or deliberately influence election outcomes. Particularly concerning, strategically-minded political actors can craft language to influence the outcome of an election either by obscuring issues or causing certain groups to abstain from voting.

Thus, it is important to examine the consequences of ballot language on voting decisions and identify the psychological mechanisms underlying its effects. To this end, our study provides two key contributions. First, we use eye movements to measure the difficulties in comprehension people experience while reading ballot measures. Eye movement measures are useful because they can provide a moment-by-moment record of the comprehension challenges people experience while reading text. For example, a vast literature on eye movements and reading suggests that people are more likely to look longer at, or direct their gaze toward, words that they are unfamiliar with or are difficult to understand. (Hyönä & Olson, 1995; Rayner, 1998, 2009; Rayner, Chace,

Slattery, & Ashby, 2006; Rayner, Sereno, Morris, Schmauder, & Clifton, 1989). Surprisingly, no study has used eye movements to examine the influence of ballot language on voting decisions.

Second, we devise an empirical strategy for linking eye movements in response to ballot measures obtained from a small group of individuals to aggregate voting behaviors of large groups of people. Social scientists frequently study the psychological processes underlying voting decisions using a small group of individuals (often in the context of the lab; Lau and Redlawsk 2006; Lodge, Steenbergen, and Brau 1995; Shockley and Fairdosi 2015) and it is important to determine the extent to which phenomena observed from such contexts can be generalized to a much larger groups of voters in naturalistic settings.

Therefore, the central and novel question we ask in our study is this: Can eye movement responses to ballot measures from a small group of individuals predict voting decisions for a separate and much larger group (i.e., millions) of voters during actual elections? The finding that eye movement responses from a small group of individuals predict aggregate-level behaviors advances work in eye movements and political psychology. It is currently unknown whether eye movements from a small group can forecast decisions aggregated at the level of societal units (e.g., states, countries). This is unknown because work in psychology has primarily focused on examining whether eye movements can predict decisions (e.g., economic and moral choices) within the same individuals (Krajbich, Armel, & Rangel, 2010; Pärnamets et al., 2015).

Additionally, there is growing recognition that the generalizability of psychological processes and behaviors are moderated by context and individual differences (Cartwright & Hardie, 2012; Henrich, Heine, & Norenzayan, 2010). Thus, it is important to know the conditions under which findings from one group of individuals generalize across other groups and settings. There is evidence that eye movement responses to linguistic features (e.g., word frequency) generalize across individuals and different languages (Li, Bicknell, Liu, Wei, & Rayner, 2014; Tiffin-Richards & Schroeder, 2015; Whitford & Titone, 2017). This suggests that language-comprehension

processes indexed by eye movements for one group of individuals can be extrapolated to a different group of individuals.

Finally, because eye movements provide a continuous record of reading performance, they can potentially reveal whether the challenges in understanding ballot language occur at the level of words, phrases, sentences, paragraphs, or the entire text. The ability of eye movements to provide information at different levels is unique and difficult to obtain using other measures of language difficulty. Ultimately, the information provided by eye movements may aid researchers and policymakers in crafting ballot language that is comprehensible to a larger group of voters.

Our study takes the first critical steps toward this long-term goal. We expect language that is difficult to understand to influence people's voting decisions in two ways. First, ballot measures that are difficult to comprehend might increase rates of abstention (Reilly, 2010; Reilly & Richey, 2011). This is because voters are unable to translate how ballot measures relate to their own political preferences, and thus decide not to cast a vote.

Second, ballot measures that are hard to understand could lead voters to vote against the proposed policies. This prediction is based on the notion that voters have a general aversion to risk and uncertainty (Bowler & Donovan, 1998). Voters may feel uncertain about ballot measures they do not understand because they are unable to ascertain the potential consequences of the proposed policy. In contrast, voters will likely know more about the status quo, or the current state of affairs that may change by passage of a proposed law (Burnett, 2019; Lupia, 1992). For a voter who does not understand a proposed policy, changing the status quo can be perceived as involving greater risk and uncertainty than maintenance of the status quo. As a consequence, as ballot measures become harder to understand, voters may be more likely to prefer the status quo. Given how ballot choices are often structured (i.e., a "no" vote corresponds to not implementing a policy), a vote against a proposed policy is effectively a vote for maintaining the status quo.

We predict that as ballot measures become more difficult to understand, as

indicated by eye movement responses from a group of voters, the rate of aggregate decisions to (i) abstain or (ii) vote against the measure in actual elections will also increase. Before data collection, we preregistered our hypotheses, research design, and analysis plan (OSF project page). Across two studies, we recruited participants to come into the laboratory and read a set of real ballot measures while their eye movements were tracked. Then, we collected voting data elicited by these ballot measures (i.e., rates of abstention, rates of support/opposition) in actual elections. Our critical analyses involved examining whether eye movement responses to ballot measures in the lab predicted aggregate voting decisions in actual elections.

## Methods

## **Participants**

We analyzed data from 120 registered voters from the U.S. state of Ohio for Study 1 (60 females; Age M = 34.99, SD = 16.19, Range = 18-79; Race: White = 97, Black = 9, Latina/o/Hispanic = 3, Asian = 4, Mixed = 6, Other = 1; Partisan Affiliation: Democrat = 71, Independent = 37, Republican = 12) and another 120 registered voters from Ohio for Study 2 (60 females; Age M = 33.98, SD = 18, Range = 18-73; Race: White = 103, Black = 9, Asian = 4, Mixed = 3, Other = 1; Partisan Affiliation: Democrat = 61, Independent = 29, Republican = 30; Supplemental Material).

We collected data from July 17, 2018 to November 3, 2018, prior to the U.S. midterm elections on November 6, 2018. We identified our target population as voters in the United States. We therefore checked voter registration files to ensure that participants who took part in our study were registered voters in the state of Ohio. This increased the likelihood that our sample consisted of individuals who have voted or will vote in elections.

#### Materials

For this study, we examined the effects of ballot language on voting decisions at the level of words. We used real ballot measures that appeared in U.S. elections as our stimuli. We selected them such that they varied in the amount of familiar and unfamiliar words (Supplemental Material) given that the presence of unfamiliar words (e.g., ad valorem taxes) is one feature that could make ballot language difficult to understand (Quesenbery & Chisnell, 2016; Reilly, 2010; Shockley & Fairdosi, 2015).

To do so, we estimated the word frequency of each word for a given ballot measure using the SUBTLEX-US corpus (Brysbaert & New, 2009). The SUBTLEX-US corpus comprises words from subtitles in films and television series in the U.S. and has been shown to be a valid estimate of everyday language exposure (Brysbaert & New, 2009). Words that appear more frequently in the English language are more likely to be familiar to most people than low-frequency words (Rayner, 1998). We calculated the median word frequency for each ballot measure and selected ballot measures that were high (which should be relatively easy to understand) or low (which should be relatively hard to understand) in median word frequency (Supplemental Material).

It was necessary for us to use real ballot measures because we sought to examine whether eye movement responses to the ballot measures in the lab predict aggregate voting decisions in elections. However, the trade-off with using real ballot measures is that we had less control over their characteristics, raising the possibility of confounding factors. We used two approaches in our research design to address this issue.

First, we intentionally sampled ballot measures that satisfied specific criteria to ensure that certain factors were not confounded with the frequency of unfamiliar words across the ballot measures (Supplemental Material). For example, we selected ballot measures about which voters would likely possess low levels of familiarity, and that were generally non-partisan. Specifically, none of the ballot measures covered issues such as abortion, death penalty, legalization of marijuana, or gun control. Further, none of the ballot measures at the time they were selected had received any expenditures for campaign advertisements. We employed this selection rule to increase the likelihood that voters in both the lab and actual elections had little knowledge of the ballot measures. This reflects real-world settings as voters are often unfamiliar with ballot measures they encounter (Barth, Burnett, & Parry, 2019). In addition, the selected

ballot measures were not from the state of Ohio to increase the likelihood that the lab participants were unfamiliar with the ballot measures.

Second, in our empirical analysis, we employed covariate adjustment in our regression analyses to account for other potential confounds (Supplemental Material). We preregistered several covariates that included ballot-measure properties such as number of words and individual differences in our lab participants (e.g., age, level of political knowledge). In addition, we had a separate group of participants rate the ballot measures on the extent to which they perceived them as important, familiar, and interesting. We used these preregistered normative ratings as covariates to account for differences across the policy issues covered by the ballot measures.

The resulting 64 ballot measures we used in our study (Study 1 = 40, Study 2 = 24) generally covered political issues often encountered by voters during the 2012, 2013, 2014, and 2018 U.S. elections (505 ballot measures; Supplemental Material).

Specifically, the four most common issues during this time period were approximately 53% of all ballot measures and consisted of issues pertaining to taxation, state and local government, infrastructure projects, and state budgets. These issues are important as they involve, for example, allowing people to determine how public education is financed, whether major infrastructure projects (e.g., public transport, waterworks) are carried out, and what powers are given to state governments. These issues were also common in our stimuli, as 85% of ballot measures in Study 1 and 62.5% of ballot measures in Study 2 pertained to these issues. The proportion of these issues in our stimuli were higher than the full set of ballot measures likely because of our selection procedure. Finally, some of the high-salience issues that we intentionally excluded from our stimuli (e.g., abortion, immigration) were a small minority of all the ballot measures (Supplemental Material).

#### Procedure

For both Study 1 and Study 2, we tested participants individually in a quiet room, where they were seated 100 cm away from a computer monitor (resolution 1920 x

1080) with a refresh rate of 60 Hz. Before the start of the experiment, we used a desktop-mounted SR Research EyeLink 1000 eye tracker that was fitted and calibrated for each participant with a 9-point calibration system. We employed a rigid mount to keep the chin and forehead from moving. Recordings were taken from the right eye, except for instances in which reflection off the participant's glasses or contacts necessitated left eye recording.

We instructed participants at the start of the study that they would be reading about real ballot measures in Ohio. We instructed them to imagine that they were in the voting booth, to read each ballot measure carefully, and to vote on it. Each trial began with a drift-check target, in the form of a dot in the middle of the screen. Participants controlled the time spent on this screen by fixating on the dot while pressing the advance button on the left side of the hand-held controller. Participants were then presented with the proposed ballot measure. Participants controlled the time spent on this screen and could advance to the next part of the trial by pressing the advance button on the left side of the hand-held controller. Participants were then instructed to report, via a button press, whether they supported or opposed the proposed law or whether they would like to abstain from voting. The location of the text indicating "support", "oppose", or "abstain" on the computer screen was counterbalanced across participants. Once the participant made a voting decision (i.e., pressed a button), the participant advanced to the next trial. We randomized the presentation order of the trials.

#### Post-Election Design of Study 1

We conducted two studies that differed in important ways. In Study 1, we used 40 ballot measures that appeared in the 2012 and 2014 elections spanning 21 states in the United States (total votes cast = 63,211,324; Table S30). An important feature of Study 1 is that data in the lab were collected *after* the ballot measures already appeared in actual elections. The advantage of using ballot measures from previous elections was that it ensured that information we used in our selection criteria could not

change. For example, selected ballot measures could not receive any expenditures for campaign advertisements during the course of the study since the elections were over.

## Pre-Election Design of Study 2

In Study 2, we selected 24 measures that appeared in the 2018 midterm elections in 11 states (total votes cast = 74,449,908; Table S31). Importantly, we collected data from the lab before the ballot measures were voted on in the 2018 midterm elections. The advantage of Study 2 was that participants in the study could not be influenced by knowledge of the ballot measures' election outcomes as the outcomes were not yet known. However, a limitation of Study 2 was that information we used in our selection criteria could change prior to the election. For example, although all the ballot measures for Study 2 received no expenditures at the time they were selected months prior to the election, several of the ballot measures received funds for campaign advertising over the course of lab data collection. In addition, some ballot measures received extensive local media attention while others had additional text added between the time from when we selected the stimuli to when they appeared in actual elections.

We did not foresee these circumstances prior to writing our preregistration protocol. To account for these unexpected issues and the possibility of omitted variable bias in our regression analyses, we conducted statistical analyses that used covariate adjustment (e.g., using covariates for expenditure, number of newspaper editorials, additional text) in addition to our preregistered analyses (Supplemental Material).

#### Eye Movement Measures

Our key independent variables were six distinct eye movement measures. We used multiple measures for two reasons. First, the six measures index different processes involved in text comprehension. Second, we examine whether our results were robust and reliable, displaying consistent patterns in the direction of the associations between multiple eye movement metrics and aggregate voting decisions.

Our eye movement measures consisted of different types of fixations and fixation durations. While reading a passage of text, the eyes make a series of rapid ballistic

jumps separated by discrete pauses. The pauses are called fixations, and one of their functions is to place information in the environment, such as a word, within the part of the eye called the fovea where visual acuity is the highest (Rayner, 1998). Fixation duration corresponds to the amount of time that the fovea is directed at a specific location in the visual environment.

The six measures can be categorized as early and late-stage measures given that they index different processes in text comprehension. Early-stage measures are thought to reflect initial processing of word information such as accessing the meaning of the word in long-term memory (Rayner, 1998, 2009). Early-stage measures include first fixation duration, first pass fixations, and first pass fixation duration (Supplemental Material).

In contrast, late-stage measures are thought to reflect higher-order processes such as integrating the meaning of a word to the sentence context (Rayner, 1998, 2009). Late-stage measures include regression fixations, total fixations, and total fixation duration (Supplemental Material).

## Analytic Strategy

Critically, previous work has shown that an increase in the number of fixations or fixation durations for both early and late-stage measures are associated with greater levels of difficulty in text comprehension (Rayner, 1998, 2009; Rayner et al., 2006, 1989). For each ballot measure, we calculated the average number of fixations or fixation duration elicited by each word that comprised the ballot measure across the six eye movement metrics. If eye movement responses predict aggregate voting decisions, then we expect that as the average number of fixations or fixation duration increases for each of the six eye movement measures (indicating greater difficulties in real-time text comprehension), the rate of aggregate decisions to (i) abstain or (ii) vote against the ballot measure in actual elections will also increase.

In our analyses, we estimated separate linear regression models for each eye movement measure with robust standard errors clustered on the participants. For the analyses involving abstention rates, we used each of the eye movement measures as the independent variable and the natural log of the proportion of abstentions during the actual election as the dependent variable. Similar to prior work, we used the natural log of the abstention rate given that its distribution is skewed (Reilly & Richey, 2011). For the analyses involving the opposition rate, we also used each of the eye movement measures as the independent variable and the proportion of votes against the measure in the actual election as the dependent variable (Supplemental Material). Evidence consistent with our hypotheses would be positive coefficient estimates for the eye movement measures in both the abstention and opposition rate analyses.

## Results

# Study 1

In Study 1, we first examined whether eye movements were associated with the rate of abstention in actual elections for the ballot measures. Our first set of analyses used our preregistered covariates. Figure 1 presents the relationship graphically for all six eye movement measures. Across all six eye movement measures, as predicted, an increase in the average number of fixations or fixation durations (in milliseconds) was associated with a positive and statistically significant increase in the election abstention rate (first fixation duration: B = .00071, SE = .00016, p < .001; first pass fixations: B = .13, SE = .031, P < .001, first pass fixation duration: P = .00074, P = .00013, P < .001; regression fixations: P = .00074, P = .00013, P < .001; total fixation duration: P = .00013, P < .001; Figure 1A and Table S1 in Supplemental Material).

Next, we examined the extent to which eye movement measures were associated with an increased rate of opposition toward the ballot measures in actual elections. As expected, and as seen in Figure 1B, the coefficients for both early and late-stage eye movement measures were consistently positive. The associations appear stronger for the early-stage measures, as increases in the average first fixation duration (B = .00013, SE = .000061, p = .03) and average first pass fixations (B = .033, SE = .012, p = .007)

were associated with a positive and statistically significant increases in the election opposition rate (Table S2 in Supplemental Material). Although positive, the coefficients for the remaining cases did not reach conventional levels of statistical significance (all ps > .10).

We conducted an additional set of analyses that allowed us to examine the robustness of our results to alternative model specifications. First, three of the ballot measures included additional text in the form of a ballot explainer or fiscal-impact statement. Voters in the actual elections were exposed to this additional text, but this was not shown to lab participants. Second, in our preregistration plan, we had no analytical procedure to account for instances in which voters in actual elections could learn about the ballot measures beyond campaign advertisements. Newspaper coverage has been shown to be an important source of information from which voters can learn about ballot measures (Nicholson, 2003). To account for these two issues in our analyses, we included a dummy variable that indicated whether a ballot measure had additional text added in the actual election and another variable that indicated the total number of newspaper editorials written about each ballot measure.

As seen in Figure 1, inclusion of these two additional variables did not change our substantive results. In terms of abstentions, the coefficients for all six eye movement measures remain positive and statistically significant (ps < .001) (Table S3). In terms of the opposition rate, the coefficients for all six eye movement measures remain positive and five are statistically significant (ps < .05; Figure 1B and Table S4 in Supplemental Material).

We also estimated bivariate models in which each model contained only one independent variable from each of the six eye movement measures. The results of the bivariate models were overall consistent with the results of the multivariate models (see Tables S24 and S25 in Supplemental Material).

Finally, we examined the size of the effect of language comprehension difficulties (as measured by eye movements) on aggregate voting decisions. To do so, we examined the effect of a one standard deviation increase of the independent variable (i.e., each of

the eye movement measures) on the dependent variable (i.e., aggregate voting decisions). We used a one standard deviation increase since it represents a plausible counterfactual shift in the independent variable.

As can be seen in Figure 1, the effects sizes are small. For example, in the preregistered analyses, a one standard deviation (156.50 ms) increase in average total fixation duration is associated with a 0.38% increase in the rate of abstention (95% CI = [0.23%, 0.54%])<sup>1</sup>. The average total fixation duration is 285.30 ms. For the opposition analyses, a one standard deviation (31.79 ms) increase in average first fixation duration is associated with a 0.42% increase in the rate of opposition (95% CI = [0.035%, 0.81%]). The average first fixation duration is 141.50 ms.

While these effects are modest, it is important to note that even small effects can influence electoral outcomes. In competitive elections, for example, ballot measures can win by a razor-thin margin of victory (see Discussion).

In summary, the results for Study 1 show evidence consistent with the hypotheses. Specifically, as the average number of fixations or fixation durations increased for each of the six eye movement measures, the rate of aggregate decisions in actual elections to either abstain or vote against the ballot measure also increased.

### Study 2

In Study 2, we first estimated models using the set of covariates that were preregistered. We also conducted additional analyses to account for unexpected issues we encountered given our research design for Study 2. The supplemental materials include a full accounting of the five unexpected issues. In the alternative model specifications, we added five covariates to account for the possibility of omitted variable bias in our regression analyses.

In terms of abstentions, although all coefficients for all six eye movement measures were positive for the preregistered analysis, none reached conventional levels of

<sup>&</sup>lt;sup>1</sup> For ease of interpretation, this estimate is based on a model that uses the non-transformed version of the abstention rate.

statistical significance (Table S5 in Supplemental Material). In terms of the opposition analysis, the early-stage measures (similar to Study 1) showed the most robust associations as all three were positive and statistically significant (first fixation duration: B = .00018, SE = .000035, p < .001; first pass fixation: B = .057, SE = .0087, p < .001; first pass fixation duration: B = .00019, SE = .000032, p < .001; Table S6 in Supplemental Material).

Next, we estimated models that accounted for the unexpected issues we encountered in Study 2. For the abstention analysis, the coefficients for all six eye movement measures, as predicted, were positive. This consistent pattern can be observed in the alternative models in Figure 2A. The late-stage measures had the strongest effects with increases in regression fixations (B = .031, SE = .0096, p = .002), total fixations (B = .020, SE = .0066, p = .003), and total fixation duration (B = .000083, SE = .000027, p = .003) were associated with positive and statistically significant increases in the abstention rate (Table S7 in Supplemental Material).

For the opposition analysis, five of the coefficients were in the predicted direction with a positive sign (see Figure 2B). The early-stage measures demonstrated the strongest associations as all three were positive and statistically significant (first fixation duration: B = .000073, SE = .000025, p = .004; first pass fixations: B = .036, SE = .0067, p < .001, first pass fixation duration: B = .00012, SE = .000024, p < .001) (Table S8 in Supplemental Material).

Finally, in terms of effect sizes, the effect of language comprehension difficulties (as measured by eye movements) on aggregate voting decisions were small (Figure 2). For example, in the alternative models, a one standard deviation (160.87 ms) increase in average total fixation duration is associated with a 0.11% increase in the abstention rate  $(95\% \text{ CI} = [0.043\%, 0.18\%])^2$ . The average total fixation duration is 326.73 ms. For the opposition analyses, a one standard deviation (36.03 ms) increase in average first fixation duration is associated with a 0.26% increase in the opposition rate (95% CI =

<sup>&</sup>lt;sup>2</sup> For ease of interpretation, this estimate is based on a model that uses the non-transformed version of the abstention rate.

[0.083%, 0.44%]). The average first fixation duration is 152.45 ms.

In summary, for the preregistered analyses, eye movements predicted aggregate decisions to vote against the ballot measure but not rate of abstentions. The alternative model specifications that accounted for unexpected issues we encountered for Study 2 show that the eye movement measures predicted both the rate of abstention and opposition.

## Comparison with Common Measures of Language Difficulty

We conducted exploratory analyses to examine whether eye movements also predicted aggregate voting decisions beyond what is accounted for by common measures of language difficulty. First, we assessed the predictive power of eye movements when accounting for processes captured by widely-used linguistic metrics. Specifically, we estimated similar models as mentioned previously but we added the Flesch-Kincaid Grade Level and the SUBTLEX-US median score for each ballot measure as covariates. The Flesch-Kincaid Grade Level assesses the readability of text and has been extensively used by researchers in the field of education, political scientists who study ballot language, and federal agencies in the U.S. Government (Flesch, 1948; Reilly, 2010, 2015; Reilly & Richey, 2011).

We also used the SUBTLEX-US median score because word frequency is a commonly used metric for assessing text difficulty in psycholinguistics (Hyönä & Olson, 1995; Rayner, 1998). Eye movements predicted aggregate voting decisions across the two studies even after accounting for traditional text-based measures of language difficulty (Tables S9-S12). These results suggest that eye movements capture comprehension-related processes that are not accounted for by two commonly-used metrics of language difficulty.

Second, we examined whether an alternative but common measure of text processing – total reading time – could robustly predict aggregate voting decisions. We measured total reading time as the amount of time from when a ballot measure appeared on the screen to when lab participants pressed a button allowing them to

advance to the next screen. Longer reading time reflects greater difficulties in text comprehension and this measure has been extensively used in the fields of education and psycholinguistics (Aaronson & Scarborough, 1977; Jegerski, 2014). The results were mixed (Table S13 in Supplemental Material). Longer reading times were associated with greater rates of opposition in Study 1 (B=.00000035, SE=.00000015, p=.02) and abstention in Study 2 (B=.0000016, SE=.00000034, p<.001). However, reading times were not associated with rates of abstention in Study 1 (B=-.00000034, SE=.000000035, p=.33) and opposition in Study 2 (B=.000000040, SE=.000000071, p=.58). These and the eye movement results suggest that eye movements robustly predict aggregate voting decisions when compared to a measure of total reading time.

Finally, we also examined the extent to which eye movements predicted aggregate voting decisions beyond what is accounted for by participant's in-lab voting decisions (i.e., decision to abstain/not abstain or oppose/support). Interestingly, participants' in-lab decisions to support/oppose a given ballot measure predicted aggregate rates of opposition for Study 1 (Tables S18 in Supplemental Material). But, in-lab decisions to support/oppose and abstain/not abstain did not predict, respectively, aggregate rates of opposition for Study 2 (Table S19 in Supplemental Material) and abstention for Study 1 and Study 2 (Tables S20 and S21 in Supplemental Material). Furthermore, some of the eye movement measures still predicted aggregate voting decisions for both Study 1 and Study 2 (see Tables S18-S21 in Supplemental Material).

### Discussion

Across two studies, we found evidence that as real ballot measures became more difficult to understand, as indicated by eye movement responses in the lab, the rate of aggregate decisions in actual elections to abstain and vote against the ballot measure also increased. Furthermore, eye movements predict aggregate voting decisions beyond what is captured by widely-used measures of language difficulty and in-lab vote choices. Our study has several theoretical, methodological, and societal implications.

First, the findings expose the real-world importance and concerns of direct democracy. In particular, the results support the growing concern that how a ballot measure is written, rather than the substance of the policy itself, can influence voting decisions. This is an important problem because politicians and interest groups may unintentionally or deliberately increase abstentions or votes against ballot measures by writing difficult-to-understand ballot language.

Second, our study also lays the groundwork for how these concerns may be addressed using eye movement monitoring. Specifically, eye movement measures are useful for explaining and predicting the consequences of ballot language on voting decisions. Eye movements have several advantages that make them ideally suited for examining the effects of ballot language on voting decisions. Eye movements can be collected without requiring participants to perform any task beyond silent reading, similar to what they would do inside the voting booth.

Additionally, eye movement responses to linguistic features can be similar across languages and can be used to study voting decisions of non-English-speaking populations. For example, low-frequency words elicit greater gaze than high-frequency words in Spanish, German, and Chinese (Li et al., 2014; Tiffin-Richards & Schroeder, 2015; Whitford & Titone, 2017). In the context of the United States, this is important because the language minority provisions of the Voting Rights Act have allowed millions of voters access to ballot measures translated in their non-English native language (Reilly, 2015). This suggests that eye movements can also be used to study the influence of non-English ballots on non-English-speaking voters.

Third, the results also support the notion that the psychological processes underlying voting decisions studied in a small group of individuals in a laboratory can generalize to a different group of voters in naturalistic settings. Indeed, it is striking that we observed the relationship between difficulties in text comprehension and voting decisions despite the variety of differences between the context of the lab and natural voting environments. For example, the lab participants knew that their vote choices were under observation whereas choices in the voting booth are private. Choices in the

voting booth occur in the informational and emotional environment of Election Day while our lab studies occurred outside the context of Election Day. Furthermore, some lab participants evaluated several ballot measures that appeared in elections six years prior. Yet, despite these differences, we observed an association between difficulties in ballot comprehension and actual voting decisions.

Although the results are promising, the findings should also be interpreted in light of the study's limitations. Given that we used real ballot measures, we had less control over their characteristics. We used a careful ballot selection procedure and covariate adjustment in the analyses to address possible confounding factors. But, it is possible that factors other than difficulties in language comprehension are accounting for the relationship between eye movements and aggregate voting decisions. Studies that experimentally manipulate language difficulty are therefore important for future work in this area.

We observed evidence for the predicted effects in our preregistered abstention/opposition analyses for Study 1 and the preregistered opposition analyses for Study 2. We did not, however, observe similar effects for the preregistered abstention analyses for Study 2. It was only after we accounted for several unexpected issues that could have affected voters' knowledge of the ballot measures in actual elections (e.g., campaign advertisement, local media coverage, explainers associated with ballots) that we observed the predicted relationship between eye movements and the abstention rate. This makes it less clear whether the abstention results in Study 2 can be viewed as a replication of the abstention results in Study 1.

We also took great care to ensure that both the voters in the lab and actual elections were likely unfamiliar with the ballot measures. As a consequence, we intentionally did not select high-salience issues (e.g., gun control, affirmative action). Difficulties in comprehending ballot text may exert a weaker influence on voting decisions for well-known issues or ones in which voters possess strong prior attitudes. Therefore, future work should examine the extent to which the results we observe here generalize to ballot measures about which voters possess a high level of knowledge and

emotional associations (i.e., ballot measures pertaining to highly partisan issues).

Furthermore, our stimuli selection process focused on obtaining ballot measures that varied in the amount of familiar and unfamiliar words. This may, in part, explain why difficulties in language comprehension (as measured by eye movements) had small effects on aggregate voting decisions. There are other features of ballot measures that can make them difficult to understand. One important source of difficulty is the manner in which words are arranged into phrases, clauses, and sentences (i.e., syntax). For example, individuals may be less likely to understand information conveyed via a long complex sentence (containing multiple clauses) than when the same information is conveyed through separate sentences (see Supplemental Discussion).

These different sources of language difficulty – unfamiliar words and complex syntax – can simultaneously be present in ballot measures and, in combination, may produce larger effects on voting decisions. This is important given that even small effects can affect electoral outcomes in competitive elections. For example, during the 2012, 2013, and 2014 U.S. elections, approximately 10% of ballot measures had a margin of victory between 1% to 5%. Beyond electoral outcomes, incremental increases in the size of the margin of victory can also affect voter perceptions of the law's legitimacy (Arnesen, Broderstad, Johannesson, & Linde, 2019). Our study, then, compels further investigation into other sources of language difficulty and their individual and joint effects on voting decisions.

Despite these limitations, our study highlights the usefulness of eye movement measures for studying decision-making processes of voters in direct democracy elections. Here, we defined our areas of interest at the level of words. However, researchers can also define interest areas at other levels – phrases, sentences, paragraphs – and eye movements can provide an online record of reading performance at these levels (Hyönä & Lorch, 2004; Traxler, Morris, & Seely, 2002). This property of eye movements is useful for future work examining the effects of complex syntax on voting decisions.

Beyond their capacity to predict voting decisions, future work may be able to use eye movements to address other long-standing questions in political science research,

such as whether voting decisions are the product of careful versus cursory thinking (Lau & Redlawsk, 2006). Of relevance, studies on reading have used eye movements to distinguish skimming and mind-wandering from careful reading of text (Reichle, Reineberg, & Schooler, 2010; Strukelj & Niehorster, 2018). Future work, then, can potentially use eye movements to examine the conditions that lead voters to carefully read, and deeply think about, the substantive content of ballot measures.

Finally, the study also contributes to the literature on eye movements. Our study is the first of its kind to show that the predictive power of eye movements extends to real-world voting decisions. In addition, our work demonstrates the utility of eye movements as an approach for understanding aggregate-level decisions. Individuals often extract information from reading text to inform their decisions such as whether to share a news article, comment on a social media post, sell a stock, and so on. Importantly, these individual-level decisions can scale up to aggregate-level social phenomena (e.g., virality of a news article, panic selling of stocks; Knutson and Genevsky 2018; Scholz et al. 2017). Future work can explore whether eye movements can explain and predict aggregate-level choices in other domains.

In summary, as more countries adopt direct democracy elections, the question of how ballot language influences voting decisions will increasingly be an important issue for politicians, interest groups, and voters. Our work sets the foundation for the use of eye movements as an important tool to aid researchers and policymakers in creating ballot measures that promote comprehension and civic involvement among voters.

#### **Author Contributions**

J. C. Coronel and H. C. Shulman conceived of the initial study concept. J. C. Coronel, O. M. Bullock, H. C. Shulman, M. D. Sweitzer, and R. M. Bond developed the research design. O. M. Bullock, S. Poulsen, and J. C. Coronel collected the lab-based data. O. M. Bullock obtained real-world ballot information and collected the norming data. M. D. Sweitzer obtained linguistic information about the ballot measures. J. C. Coronel, M. D. Sweitzer, R. M. Bond, and O. M. Bullock analyzed the data. J. C.

Coronel wrote the manuscript with critical feedback from all authors. All the authors approved the final manuscript for submission.

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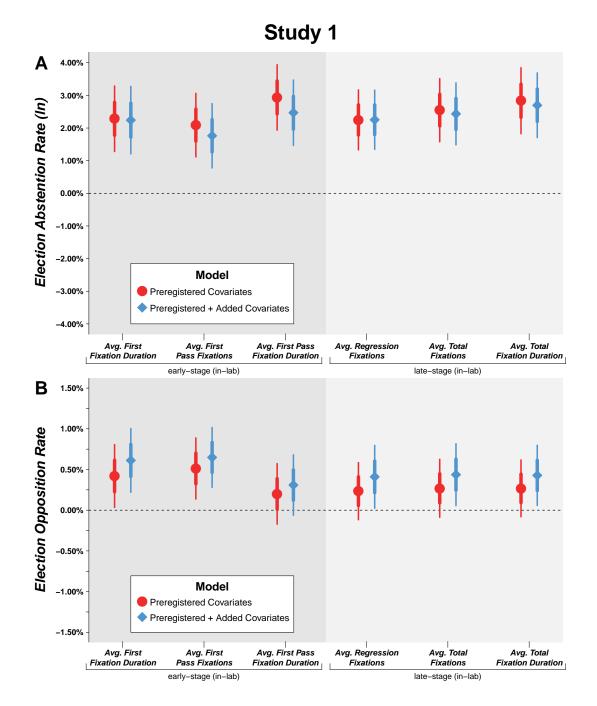


Figure 1. Effect of a one standard deviation increase in each eye movement measure on aggregate voting decisions in actual elections for Study 1 (lab data collected post-election of ballot measures). A. All early and late-stage measures associated with election abstention rate (natural log) for both preregistered and alternative models. B. Several early-stage and late-stage measures were associated with election opposition rate for preregistered and alternative models. Point estimates are shown for both preregistered and alternative models. Thicker lines represent one cluster-robust standard error and thinner lines are 95% confidence intervals. Darker shaded region contains the early-stage measures and lighter shaded region contains the late-stage measures.

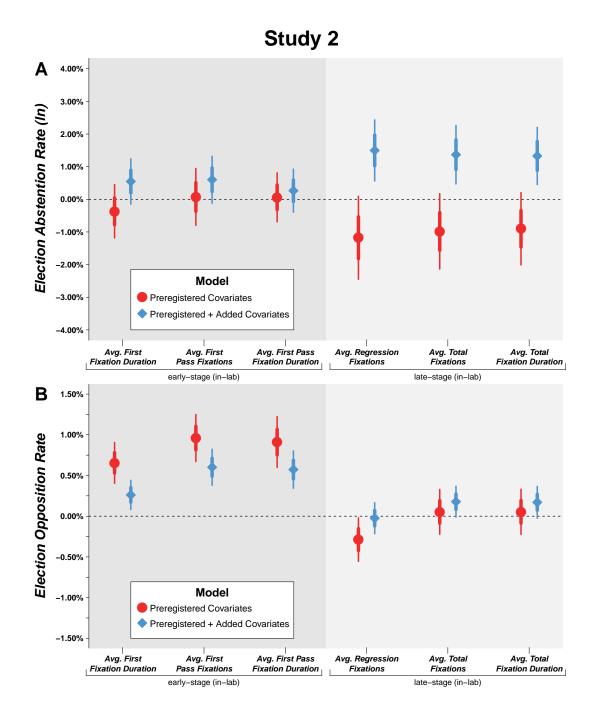


Figure 2. Effect of a one standard deviation increase in each eye movement measure on aggregate voting decisions in actual elections for Study 2 (lab data collected pre-election of ballot measures). A. All late-stage measures associated with election abstention rate (natural log) for alternative models but not preregistered models. B. All early-stage measures were associated with election opposition rate for both preregistered and alternative models. Point estimates are shown for both preregistered and alternative models. Thicker lines represent one cluster-robust standard error and thinner lines are 95% confidence intervals. Darker shaded region contains the early-stage measures and lighter shaded region contains the late-stage measures.